LEXMARK

Advanced E-mail Settings

Administrator's Guide

Contents

Overview

Advanced E‑mail Settings lets you scan a document and then convert it to a highly compressed PDF file using the *mixed raster content* method. This reduces the file size of the scanned document while maintaining its quality. The application also supports *optical character recognition* (OCR), which converts a scanned document to a searchable PDF or TXT file.

After the document is scanned and converted to a PDF or TXT file, you can then e-mail it using the printer.

Note: The application requires available space in the printer hard disk. Install a hard disk if your printer does not have one. For information on installing the hard disk into the printer, see the printer *User's Guide*.

For a list of supported printers, see the *Readme* file for the application.

Configuring the application

Configuring scanning options

1 Access the application configuration settings from the Embedded Web Server.

2 If necessary, in the Standard Settings section, click **Change Standard E-mail Settings** to adjust the settings.

> **Note:** E-mail must be set up on the printer to use this application. For more information, see the printer *User's Guide*.

3 In the Premium Settings section, configure the following:

- **PDF File Type**—Select the default PDF file type.
- **OCR (Convert to Text)**—Select an option to enable or disable OCR.
- **OCR File Format**—Select the default OCR format.
- **OCR Recognized Languages**—Select the language or languages that you want the OCR to recognize.
- **OCR Additional Processing**—Select the options to improve the readability of scanned OCR files.
  - **Autorotate**—This automatically turns scanned documents to the proper orientation.
  - **Inverse Detection**—This lets the OCR recognize high-contrast text, such as white-on-black text.

> **Note:** Make sure that the *Lexmark AccuRead OCR* is installed and enabled to use the OCR function.

4 Save your changes.

Using the application

Scanning documents for e-mail

1 Load the document.

Note: Documents may be loaded into the automatic document feeder (ADF) or on the scanner glass. For information on the proper loading of the document, see the printer *User's Guide*.

2 If necessary, enter your authentication credentials.

3 From the home screen, touch the application icon.

4 Enter the recipients.

5 If necessary, adjust the scan settings, and then touch **Send It** or **E-mail It**.

6 If OCR is enabled, then select the OCR file type, and then touch .

Note: To convert the scanned document into a compressed PDF, disable OCR. Make sure that Compressed PDF is set as the default file type in the application settings from the Embedded Web Server.

7 If you want to scan additional documents, then load the next document, and then touch **Scan the Next Page**.

8 Touch **Finish the Job**.

Troubleshooting

An application error has occurred

Try one or more of the following:

CHECK THE SYSTEM LOG

1 Obtain the printer IP address:
   - From the printer home screen
   - From the TCP/IP section in the Network/Ports menu
   - By printing a network setup page or menu settings page, and then finding the TCP/IP section

   Note: An IP address appears as four sets of numbers separated by periods, such as 123.123.123.123.

2 Open a Web browser, and then type the printer IP address in the address field.

   The Embedded Web Server appears.

3 From the navigation menu on the left, click **Settings** or **Configuration**, and then do one of the following:
   - Click **Apps** > **Apps Management**.
   - Click **Device Solutions** > **Solutions (eSF)**.
   - Click **Embedded Solutions**.

4 Click the **System** tab > **Log**.

5 From the Filter menu, select an application status.

6 From the application menu, select an application, and then click **Submit**.

ADJUST THE SCAN SETTINGS

Note: This applies only to applications that support scanning.

In the application configuration settings, select a lower scan resolution. You can select **Off** or a lower resolution from the Scan Color menu.

CONTACT YOUR SOLUTIONS PROVIDER

If you still cannot isolate the problem, then contact your solutions provider for additional help.

A hard disk is required for this application

Try one or more of the following:

MAKE SURE A PRINTER HARD DISK IS INSTALLED

The application requires a hard disk is installed into the printer. For information about installing a printer hard disk, see the printer *User's Guide*.

MAKE SURE THERE IS AVAILABLE SPACE IN THE PRINTER HARD DISK

1 Obtain the printer IP address:
- From the printer home screen
- From the TCP/IP section in the Network/Ports menu
- By printing a network setup page or menu settings page, and then finding the TCP/IP section

Note: An IP address appears as four sets of numbers separated by periods, such as 123.123.123.123.

2 Open a Web browser, and then type the printer IP address in the address field.

The Embedded Web Server appears.

3 Click **Reports** > **Print Directory**.

Note: The Print Directory option appears only when a printer hard disk is installed.

4 From the Optional Disk Memory section, check the values beside "free."

Note: For information about erasing printer hard disk memory, see the printer *User's Guide*.

Appendix

Accessing application configuration settings using the Embedded Web Server

1 Obtain the printer IP address:
- From the printer home screen
- From the TCP/IP section in the Network/Ports menu
- By printing a network setup page or menu settings page, and then finding the TCP/IP section

Note: An IP address appears as four sets of numbers separated by periods, such as 123.123.123.123.

2 Open a Web browser, and then type the printer IP address in the address field.

The Embedded Web Server appears.

3 From the navigation menu on the left, click **Settings** or **Configuration**, and then do one of the following:
- Click **Apps** > **Apps Management**.
- Click **Device Solutions** > **Solutions (eSF)**.
- Click **Embedded Solutions**.

4 From the list of installed applications, click the application you want to configure, and then click **Configure**.

Exporting and importing a configuration using the Embedded Web Server

You can export configuration settings into a text file, and then import it to apply the settings to other printers.

1 From the Embedded Web Server, click **Settings** or **Configuration**, and then do one of the following:
- Click **Apps** > **Apps Management**.
- Click **Device Solutions** > **Solutions (eSF)**.
- Click **Embedded Solutions**.

2 From the list of installed applications, click the name of the application you want to configure.

3 Click **Configure**, and then do one of the following:
- To export a configuration to a file, click **Export**, and then follow the instructions on the computer screen to save the configuration file.

  Note: If a `JVM Out of Memory` error occurs, then repeat the export process until the configuration file is saved.

- To import a configuration from a file, click **Import**, and then browse to the saved configuration file that was exported from a previously configured printer.

  Notes:

  - Before importing the configuration file, you can choose to preview it first.
  - If a timeout occurs and a blank screen appears, then refresh the Web browser, and then click **Apply**.

Checking which version of the Embedded Solutions Framework is installed on a printer

1 Obtain the printer IP address:

- From the printer home screen
- From the TCP/IP section in the Network/Ports menu
- By printing a network setup page or menu settings page, and then finding the TCP/IP section

   Note: An IP address appears as four sets of numbers separated by periods, such as 123.123.123.123.

2 Open a Web browser, and then type the printer IP address in the address field.

3 From the Embedded Web Server, click **Reports** > **Device Settings**.

4 Scroll down until you see "Embedded Solutions" (usually found near the bottom).

5 In the Embedded Solutions section, note the value next to "Framework =". This signifies the installed version.

Note: To view the complete list of supported printers for each version of the Embedded Web Server, see the *Readme* file.

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