START HERE

If you answer "yes" to any of these questions, turn to the section indicated for Setup and Connection instructions.

Do you want to connect the printer to a wireless network?

Use the Wireless Setup and Connection.

Do you want to connect the printer directly to the computer?

Use the USB Setup and Connection.

Do you want to connect the printer to a wired ethernet network?

Use the Wired Setup and Connection.

Wireless

USB

Wired

Wireless

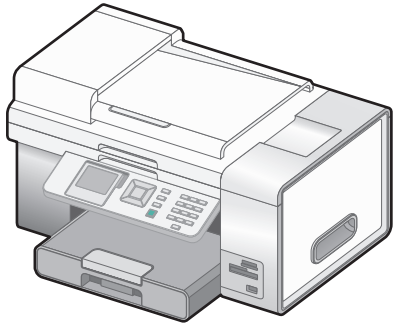
Wireless Setup and Connection

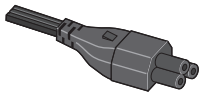
Before you start

Find the following wireless network settings. See your wireless documentation, or contact the person who set up your wireless network.

- The name of your wireless network (SSID)
- The type of security you use to protect your wireless network
- The password for your wireless network

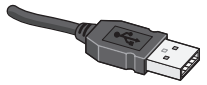
1 You need the following items to complete Wireless Setup:



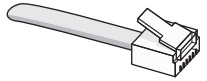


Power cord

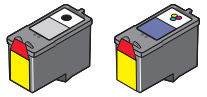
Installation CD



Wireless Configuration Cable

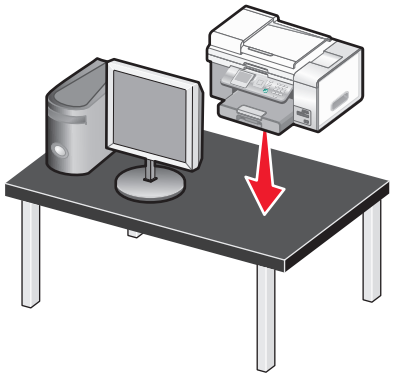


Telephone cord

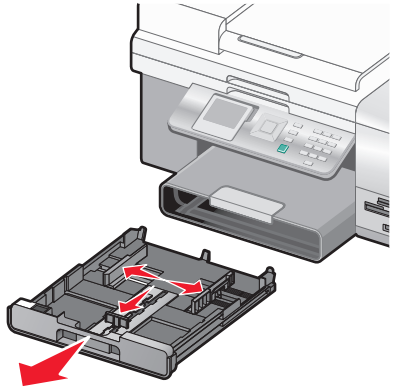


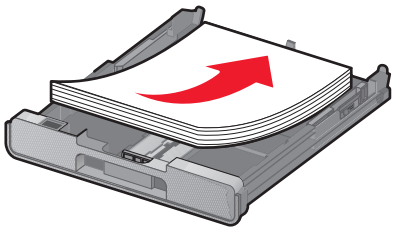
Print cartridges

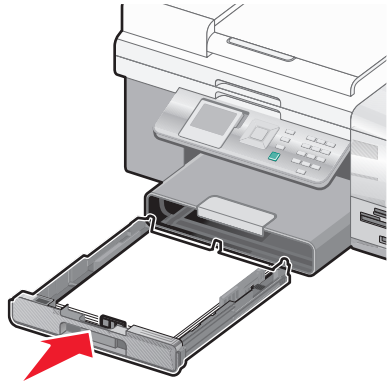
2 Temporarily move the printer near the computer.



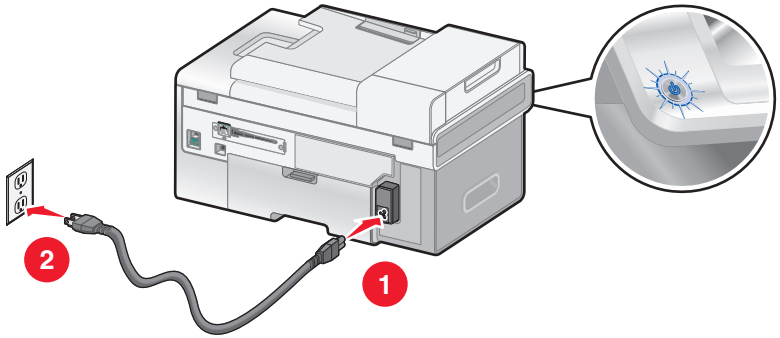
3 Load paper.





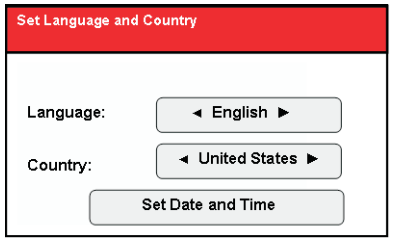


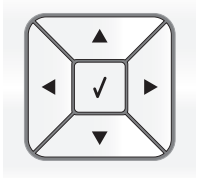
4 Prepare the printer.



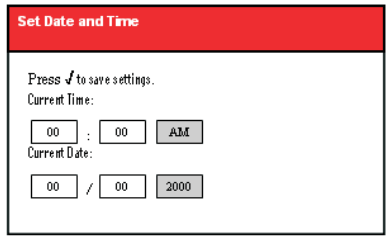
5 Adjust the settings.

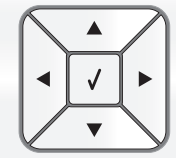
1. Press ◀ or ▶ to select the language.
2. Press ▼ to locate the Country setting.
3. Press ◀ or ▶ to select the country or region.
4. Press ▼ to scroll to **`Set Date and Time`**, and then press √.





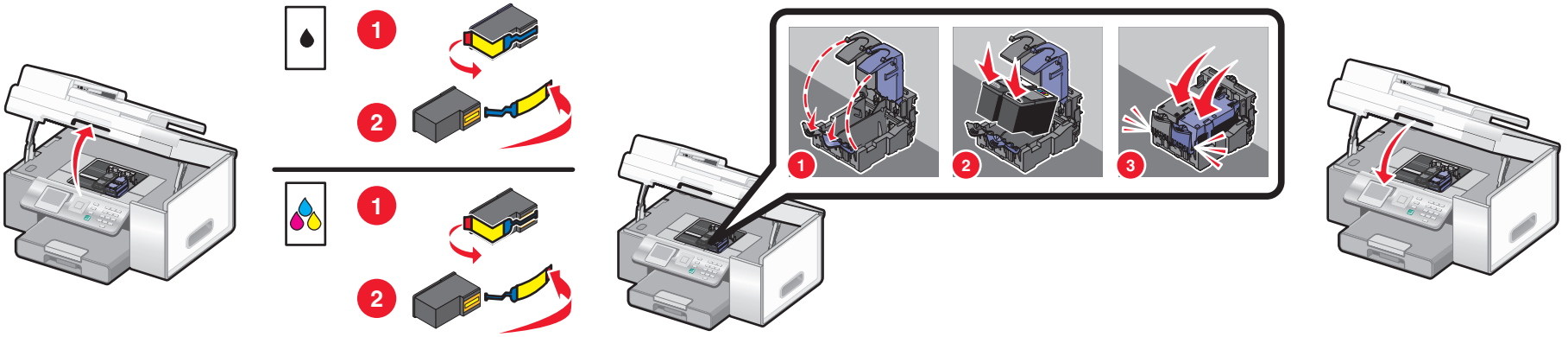
1. Use the keypad to enter the time, and use ◀ or ▶ to scroll between hours and minutes.
2. Press ◀ or ▶ to scroll to AM, PM, or 24Hr, and use ▲ or ▼ to change the setting.
3. Press ◀ or ▶ to scroll to **`Current Date`**.
4. Use the keypad to enter the date, and use ◀ or ▶ to scroll between day, month, and year.
5. Press √ to save the settings.



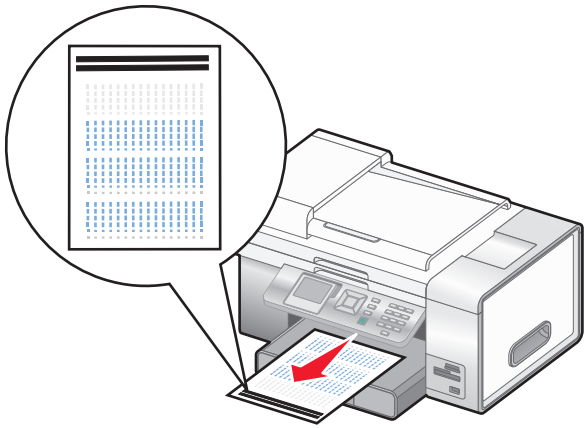


Wireless

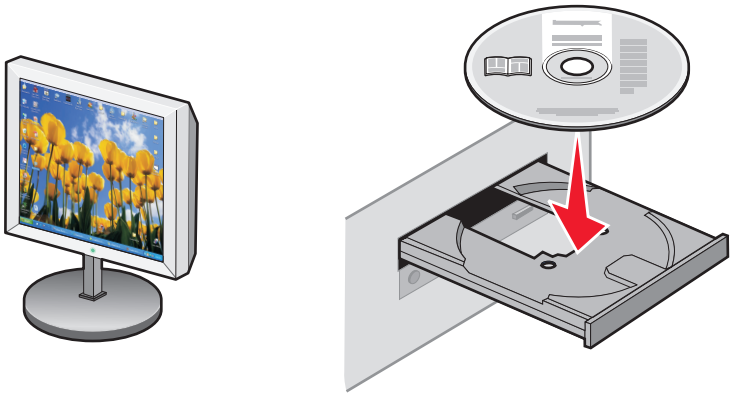
6 Insert the print cartridges.



7 The printer automatically aligns the print cartridges and prints an alignment page. This may take a few minutes.

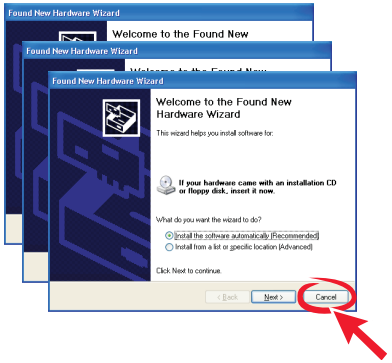


8 Make sure the computer is on, and then insert the CD.



9

Important! If prompted, click **Cancel** on any New Hardware screens.

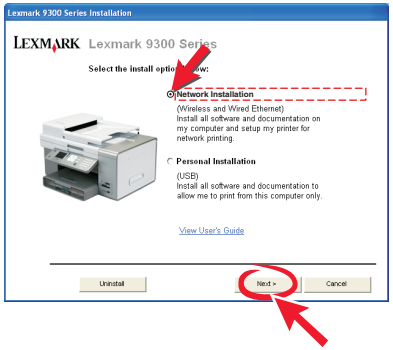


10

1 Select **Network Installation**.

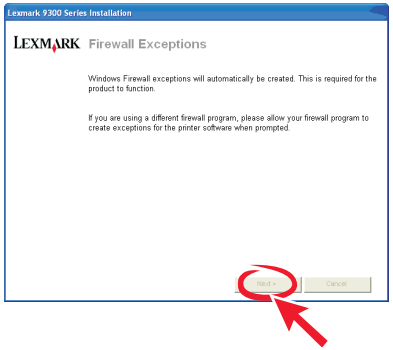
2 Click **Next**.

3 Read and accept the license agreement.



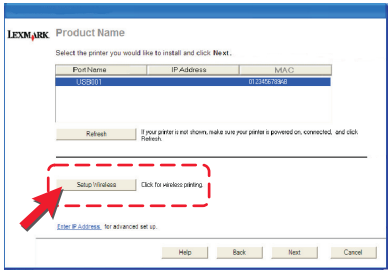
11

Click **Next**.



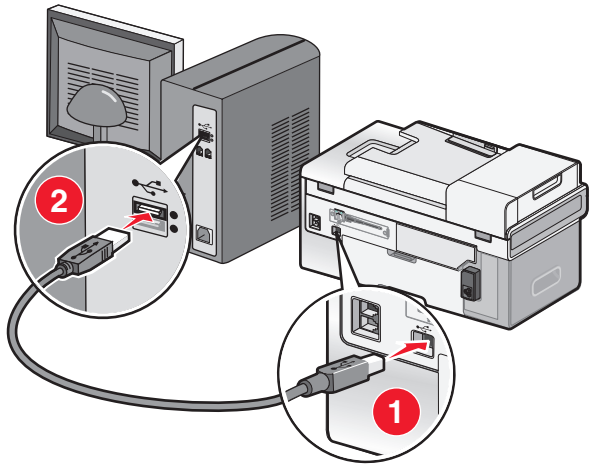
12

Click **Setup Wireless**.



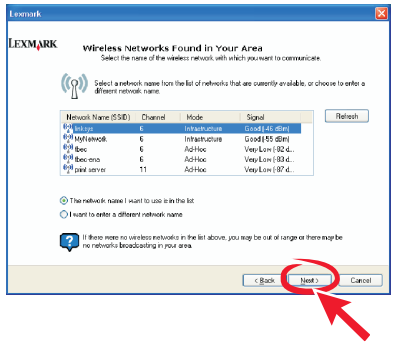
13

Temporarily connect the Wireless Network Configuration cable to the printer and to your computer.



14

Select your network, and then click **Next**.

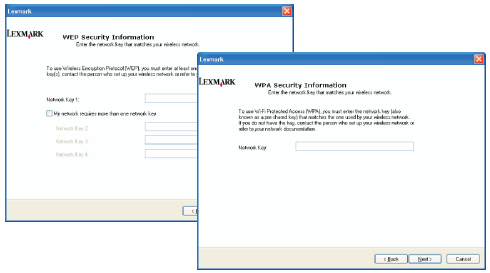


Wireless

15 If prompted, select the type of security you use to protect your wireless network, and then click **Next**.

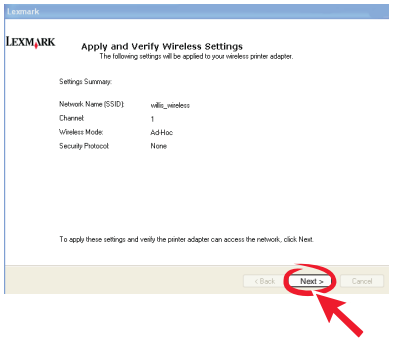
Note: If you do not know this information, see the wireless network documentation or contact the person who set up your wireless network.

16 If prompted, enter the password or security key(s) for your wireless network.

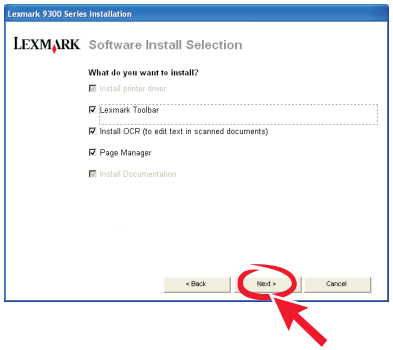


Note: If you do not know this information, see the wireless network documentation or contact the person who set up your wireless network.

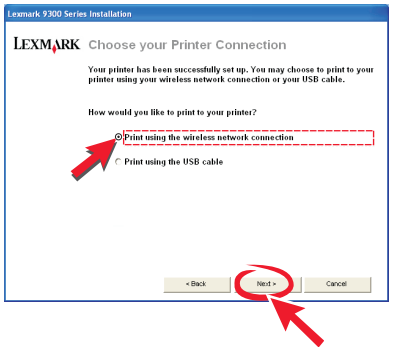
17 Verify the network settings are correct, and then click **Next**.



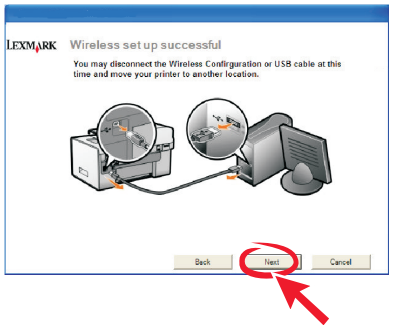
18 Click **Next**.



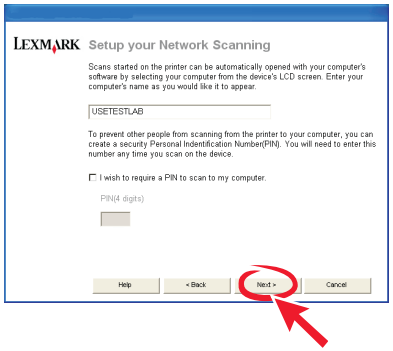
19 Choose the printer connection, and then click **Next**.



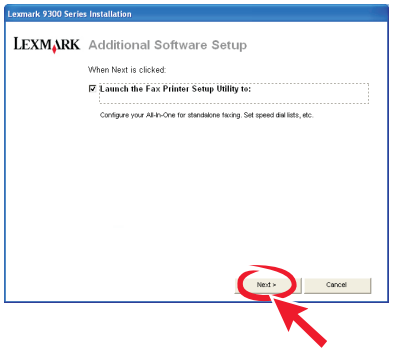
20 When configuration is complete, disconnect the Wireless Network Configuration cable, and then click **Next**.



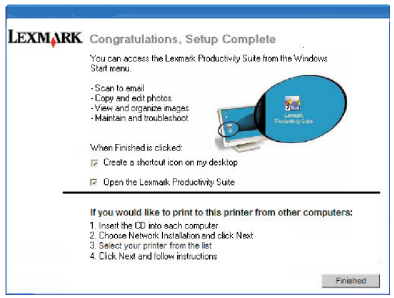
21 Assign a name to the computer, select an optional PIN for security, and then click **Next**.



22 Click **Next**.

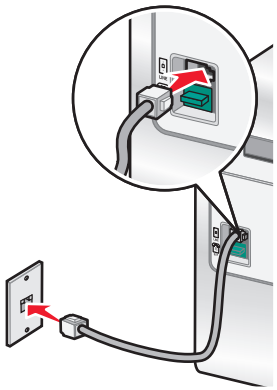


23 Follow the instructions on the screen to complete installation.



24

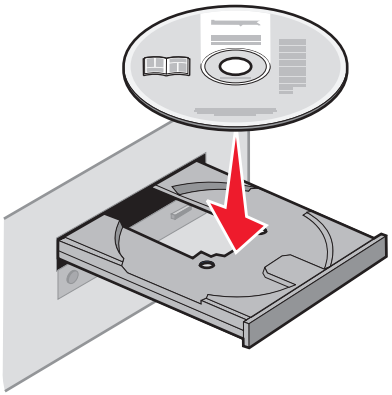
To use the fax feature, move the printer near a telephone wall jack, and connect the telephone cord to both the printer and the wall jack.



If this is the only computer on the wireless network, setup is complete.

To print from other computers on the network, complete steps 25–31, and repeat until all computers are networked.

25 Make sure the next computer is on, and then insert the CD.



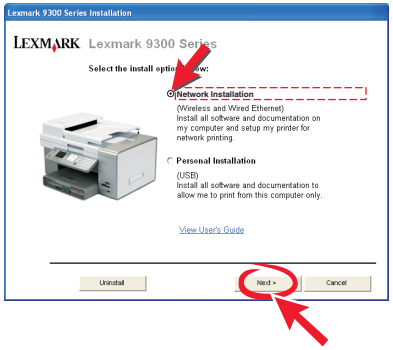
Wireless

26

1 Select **Network Installation**.

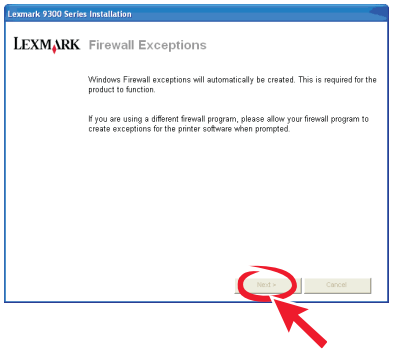
2 Click **Next**.

3 Read and accept the license agreement.



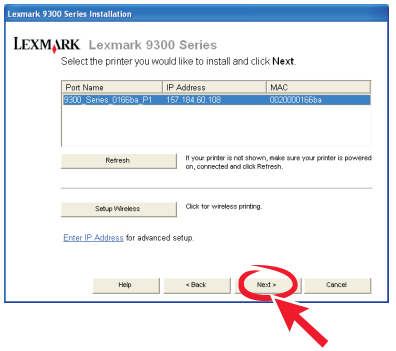
27

Click **Next**.



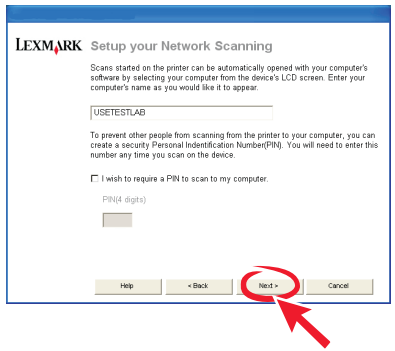
28

Click **Next**.



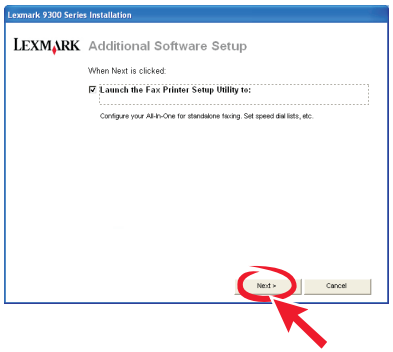
29

Assign a name to the computer, select an optional PIN for security, and then click **Next**.



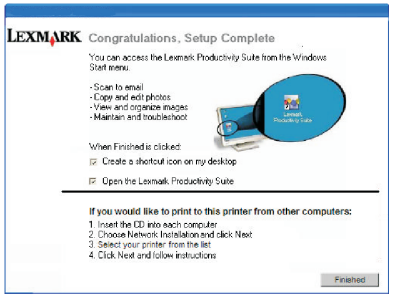
30

Click **Next**.



31

Follow the instructions on the screen to complete installation.



Setup troubleshooting

For additional Setup troubleshooting information, see the Troubleshooting chapter of the *User's Guide*.

Incorrect language appears on the display.	**1** Press ⏻ to turn the printer off. **2** Press ⏻ once, and then immediately press and hold ✕ and ◈. **3** Release the buttons. **4** Press ◀ or ▶ repeatedly until the language you want appears on the display. **5** Press ▲ or ▼ repeatedly until the option for Country is highlighted. **6** Press ◀ or ▶ repeatedly until the country or region you want appears on the display. **7** Press ▲ or ▼ repeatedly until Set Date and Time is highlighted. **8** Press ✓. **9** Set the date and time. For more information, see step 5 in the Setup documentation.
Software does not install.	**1** Turn off and then restart the computer. **2** Click **Cancel** on all New Hardware screens. **3** Insert the CD, and then follow the instructions on the computer screen to install the software.
	If the Install screen does not appear: **1** Insert the CD. **2** Click **Start** → **Run**. **3** Type **D:\Setup**, where D is the letter of the CD-ROM drive. **4** Click **OK**.
Power button is not lit.	**1** Disconnect the power cord from the wall outlet and then from the printer. **2** Plug the cord all the way into the power supply on the printer. **3** Plug the cord into an electrical outlet that other electrical devices have been using. **4** If the ⏻ light is not on, press ⏻.

Networking troubleshooting

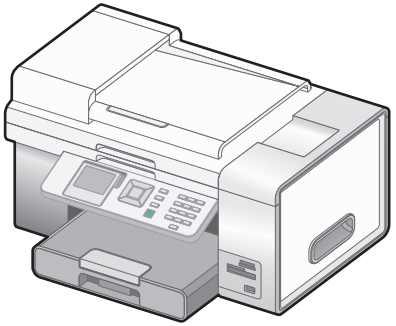
For additional Networking troubleshooting information, see the Networking chapter of the *User's Guide*.

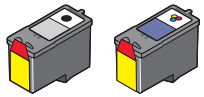
Printer is unable to join the network or printer is configured correctly, but cannot be found on the network.	Make sure the printer settings match those used by the wireless network.
	Make sure the printer is within range of the wireless network.
	If your network uses MAC address filtering, provide the MAC address for the printer to your network. For more information, see the *User's Guide*.
Network name does not appear on the list of available networks.	Select **I want to enter a different configuration** , and then click **Next**. If the network still does not appear: **1** Select **I want to enter a different configuration**, and then click **Next**. **2** Enter the network name (SSID). **3** Select the appropriate channel for the network. **4** Select the mode for your network. Select **Infrastructure** if you are using a wireless router. **5** Click **Next**. **6** Select the type of security you use to protect your wireless network, and then click **Next**. **7** If you have security, enter the password or network key(s). **8** Verify the settings are correct, and then click **Next**.
Network printer does not print.	Make sure all cables to the printer and electrical outlet are secure.
	Make sure the network is operating properly.
	Restart the computer.
	Uninstall and then reinstall the software. For more information, see the *User's Guide*.

USB Setup and Connection

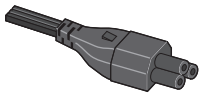
USB

1 You need the following items to complete USB Setup:



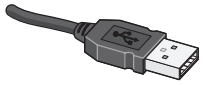


Print cartridges

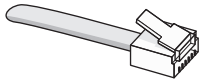


Power cord

Installation CD

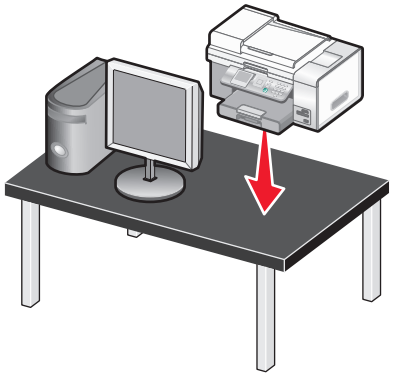


USB cable
(purchased separately)

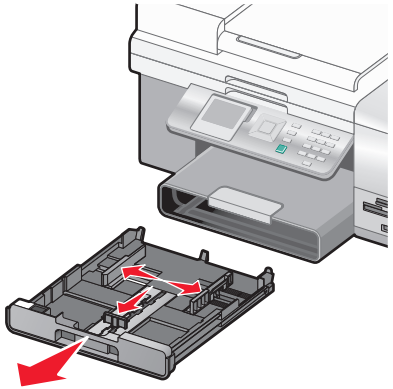


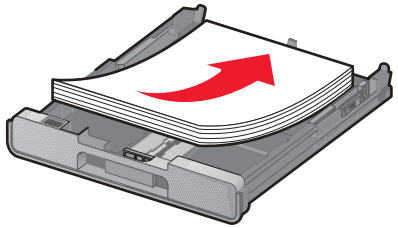
Telephone cord

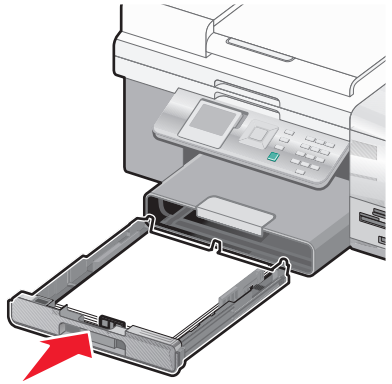
2 Move the printer near the computer.



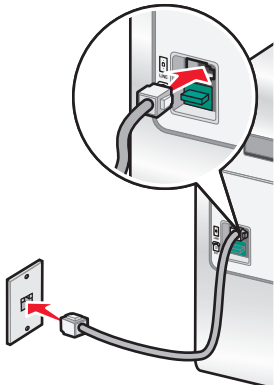
3 Load paper.

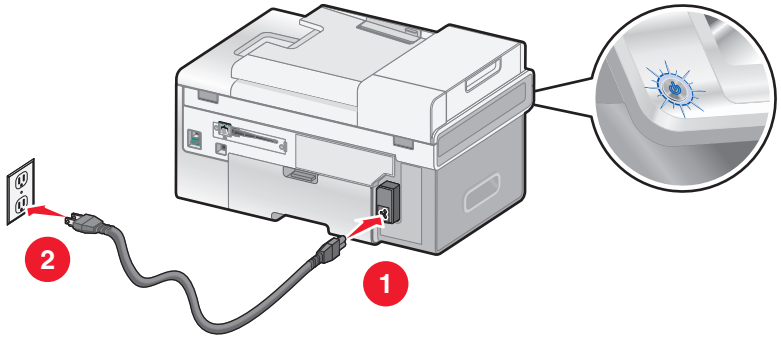






4 Connect the telephone cord and power cord.



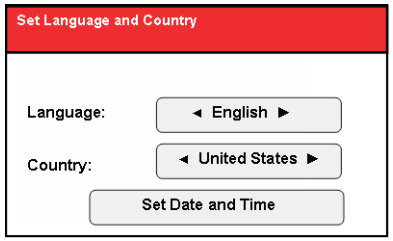


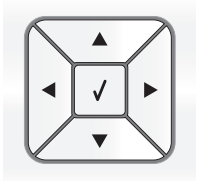
Important! Do not connect the USB cable yet.

USB

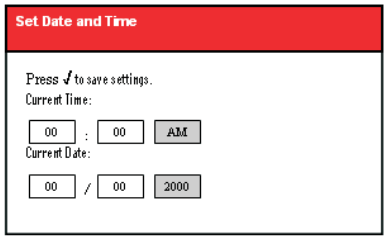
5 Adjust the settings.

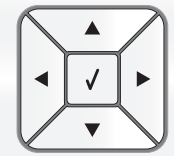
1. Press ◀ or ▶ to select the language.
2. Press ▼ to locate the Country setting.
3. Press ◀ or ▶ to select the country or region.
4. Press ▼ to scroll to **`Set Date and Time`**, and then press √.





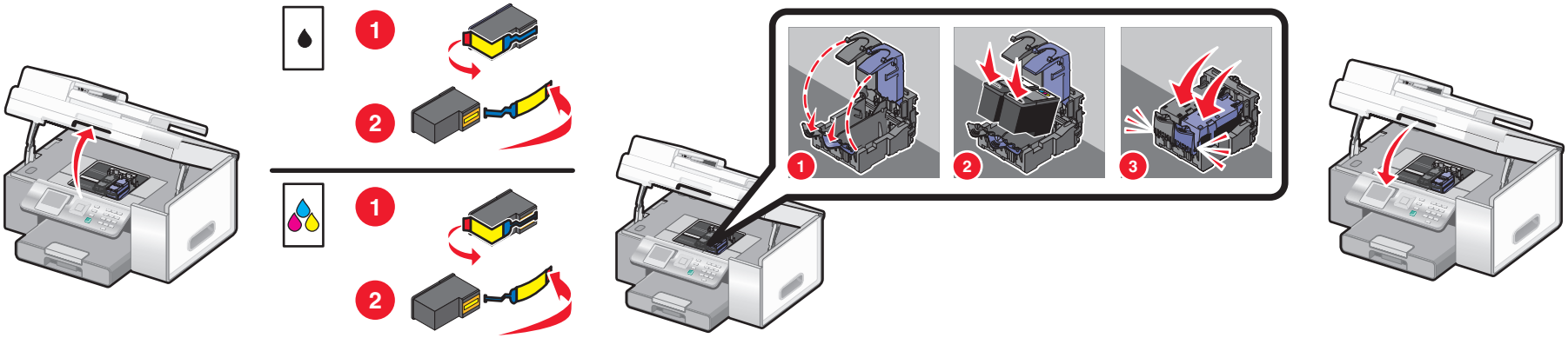
1. Use the keypad to enter the time, and use ◀ or ▶ to scroll between hours and minutes.
2. Press ◀ or ▶ to scroll to AM, PM, or 24Hr, and use ▲ or ▼ to change the setting.
3. Press ◀ or ▶ to scroll to **`Current Date`**.
4. Use the keypad to enter the date, and use ◀ or ▶ to scroll between day, month, and year.
5. Press √ to save the settings.



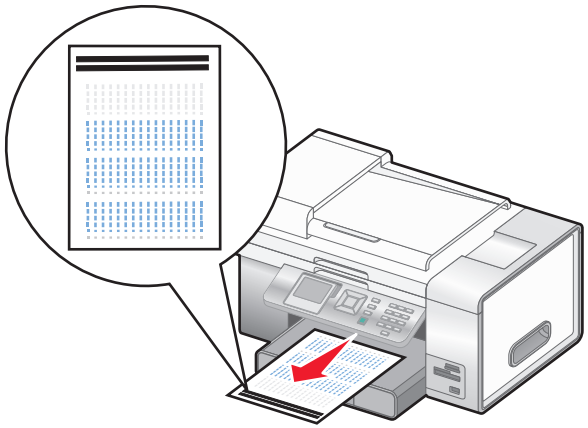


USB

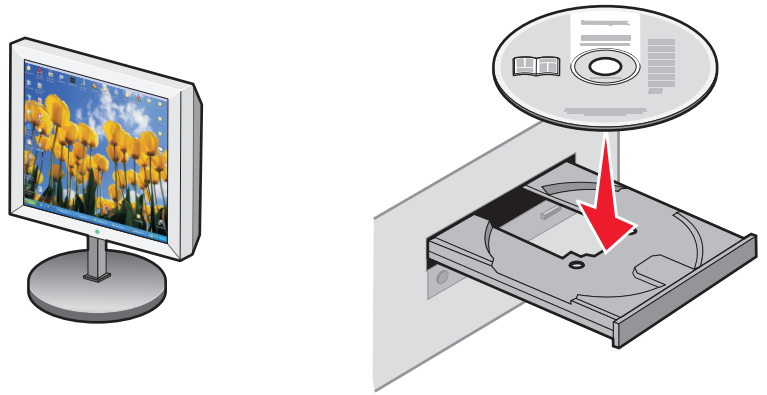
6 Insert the print cartridges.



7 The printer automatically aligns the print cartridges and prints an alignment page. This may take a few minutes.



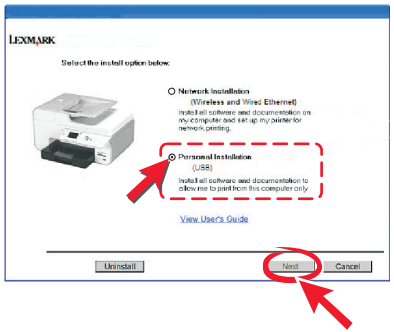
8 Make sure the computer is on, and then insert the CD.



9

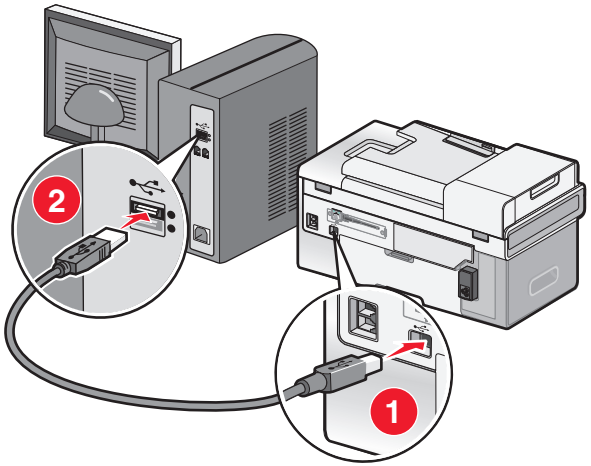
1 Select **Personal Installation**.

2 Click **Next**.



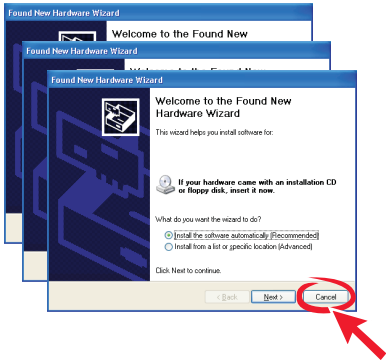
10

Connect the USB cable.



11

Important! If prompted, click **Cancel** on any New Hardware screens.

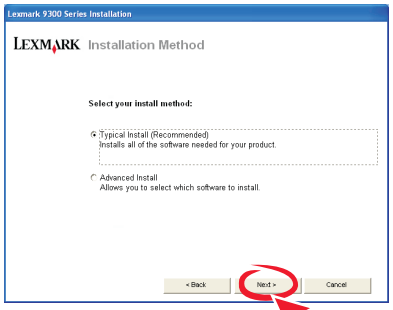


12

1 Select **Typical Install**.

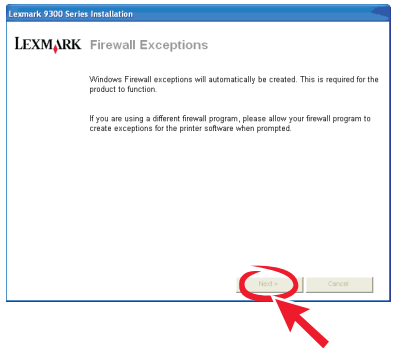
2 Click **Next**.

3 Read and accept the license agreement.



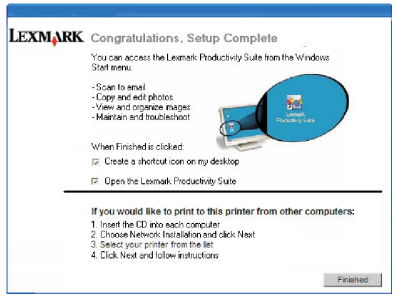
13

Click **Next**.



14

Follow the instructions on the screen to complete installation.



USB

Setup troubleshooting

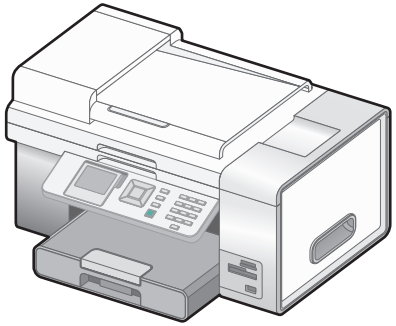
For additional Setup troubleshooting information, see the Troubleshooting chapter of the *User's Guide*.

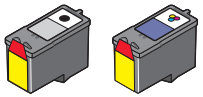
USB

Incorrect language appears on the display.	**1** Press ⏻ to turn the printer off. **2** Press ⏻ once, and then immediately press and hold ✕ and ◇. **3** Release the buttons. **4** Press ◀ or ▶ repeatedly until the language you want appears on the display. **5** Press ▲ or ▼ repeatedly until the option for Country is highlighted. **6** Press ◀ or ▶ repeatedly until the country or region you want appears on the display. **7** Press ▲ or ▼ repeatedly until Set Date and Time is highlighted. **8** Press ✓. **9** Set the date and time. For more information, see step 5 in the Setup documentation.
Software does not install.	**1** Turn off and then restart the computer. **2** Click **Cancel** on all New Hardware screens. **3** Insert the CD, and then follow the instructions on the computer screen to install the software.
	If the Install screen does not appear: **1** Insert the CD. **2** Click **Start** → **Run**. **3** Type **D:\Setup**, where D is the letter of the CD-ROM drive. **4** Click **OK**.
Power button is not lit.	**1** Disconnect the power cord from the wall outlet and then from the printer. **2** Plug the cord all the way into the power supply on the printer. **3** Plug the cord into an electrical outlet that other electrical devices have been using. **4** If the ⏻ light is not on, press ⏻.

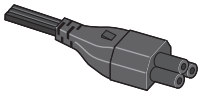
Wired Setup and Connection

1 You need the following items to complete Wired Network Setup:



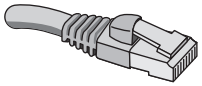


Print cartridges

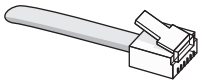


Power cord

Installation CD

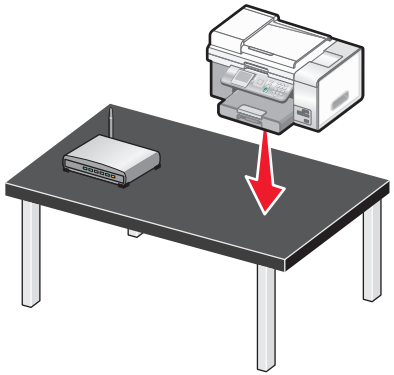


Network cable (not included)

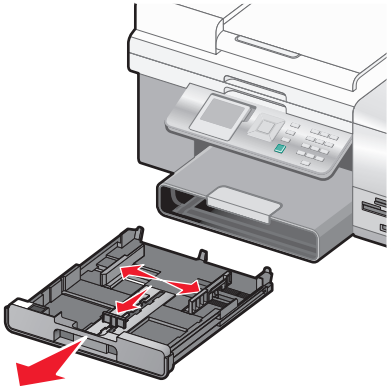


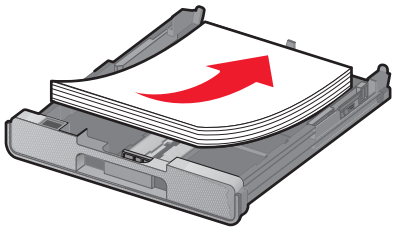
Telephone cord

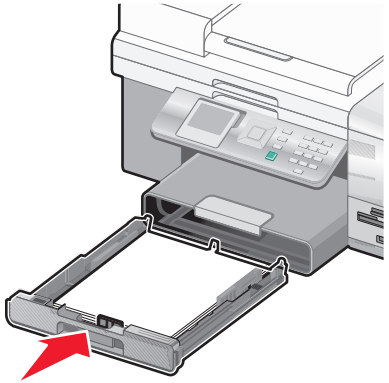
2 Move the printer near the router.



3 Load paper.



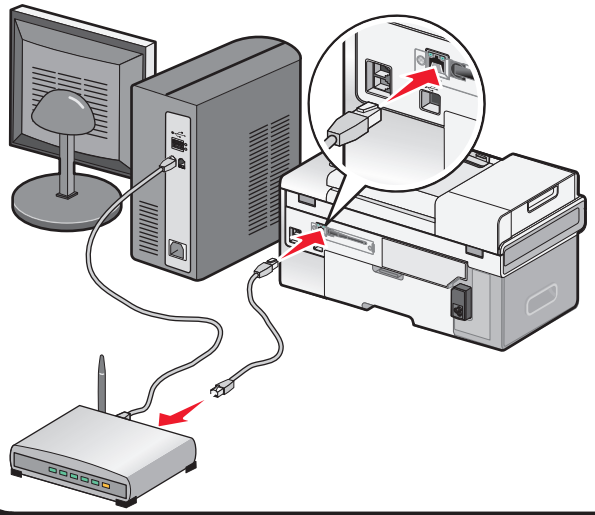




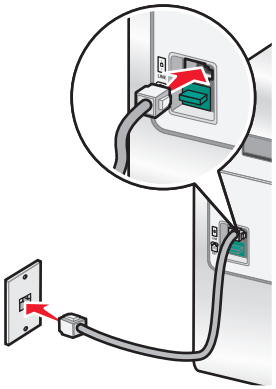
Wired

4 **Important!** Connect the cables in the following order:

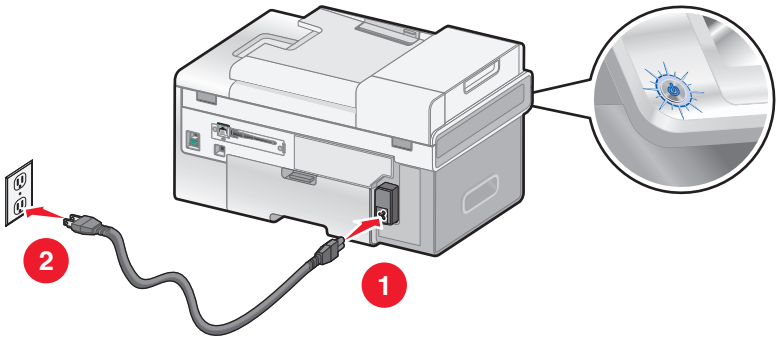
1 Network cable



2 Telephone cord

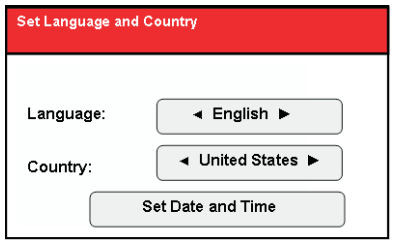


3 Power cord

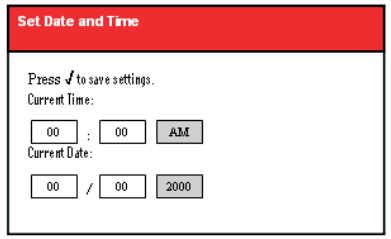


5 Adjust the settings.

1. Press ◀ or ▶ to select the language.
2. Press ▼ to locate the Country setting.
3. Press ◀ or ▶ to select the country or region.
4. Press ▼ to scroll to **`Set Date and Time`**, and then press √.

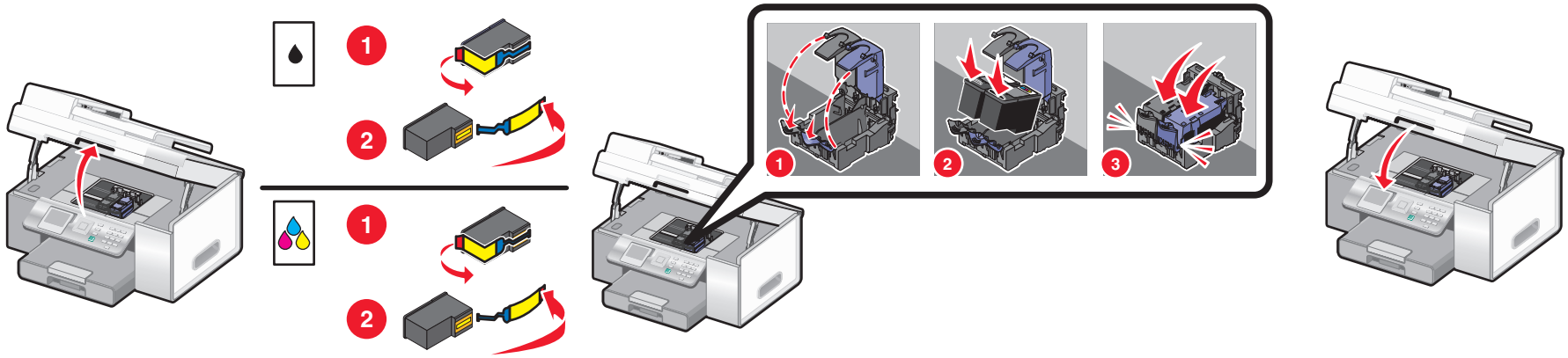


1. Use the keypad to enter the time, and use ◀ or ▶ to scroll between hours and minutes.
2. Press ◀ or ▶ to scroll to AM, PM, or 24Hr, and use ▲ or ▼ to change the setting.
3. Press ◀ or ▶ to scroll to **`Current Date`**.
4. Use the keypad to enter the date, and use ◀ or ▶ to scroll between day, month, and year.
5. Press √ to save the settings.

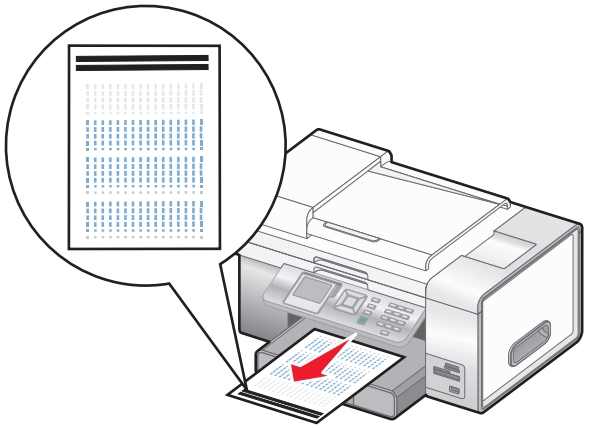


Wired

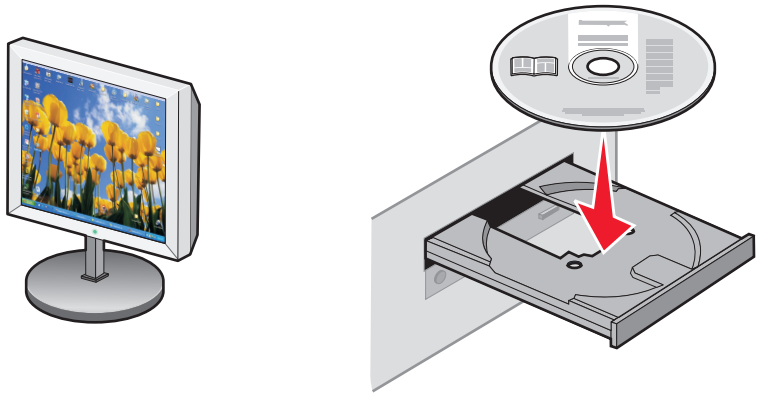
6 Insert the print cartridges.



7 The printer automatically aligns the print cartridges and prints an alignment page. This may take a few minutes.



8 Make sure the computer is on, and then insert the CD.

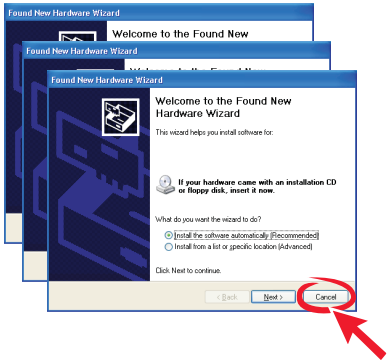


Wired

Wired

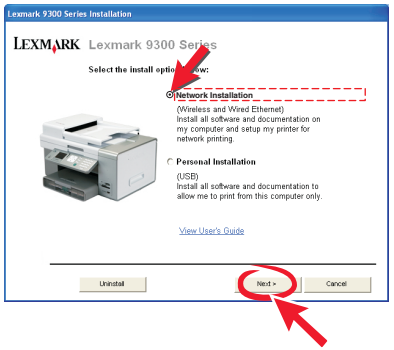
9

Important! If prompted, click **Cancel** on any New Hardware screens.



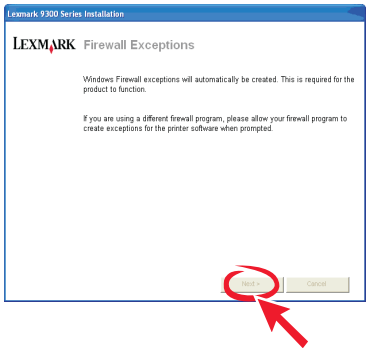
10

1 Select **Network Installation**.
2 Click **Next**.
3 Read and accept the license agreement.



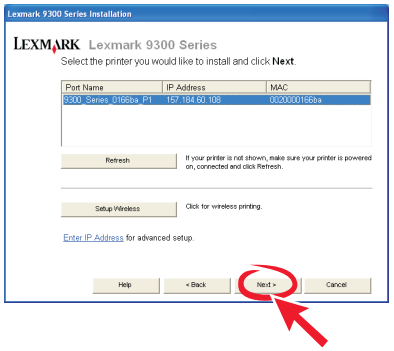
11

Click **Next**.



12

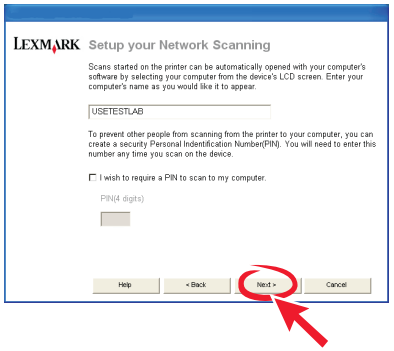
Wait for the printer to appear in the list, and then click **Next**.



Note: If the printer does not appear, click **Refresh**, or try turning the printer off and back on.

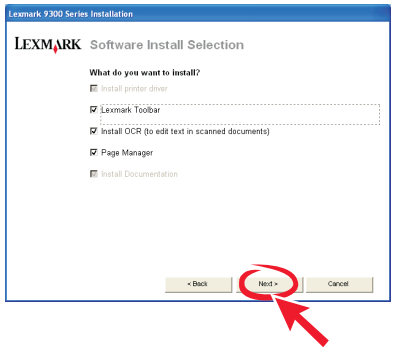
13

Assign a name to the computer, select an optional PIN for security, and then click **Next**.

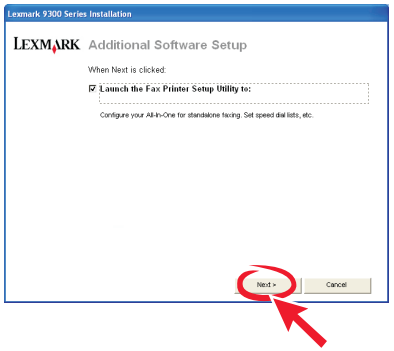


14

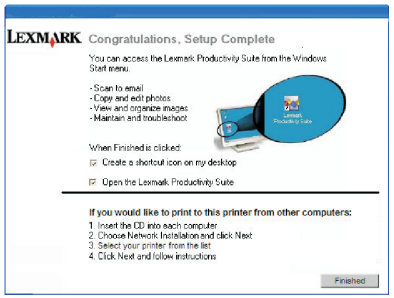
Click **Next**.



15 Click **Next**.



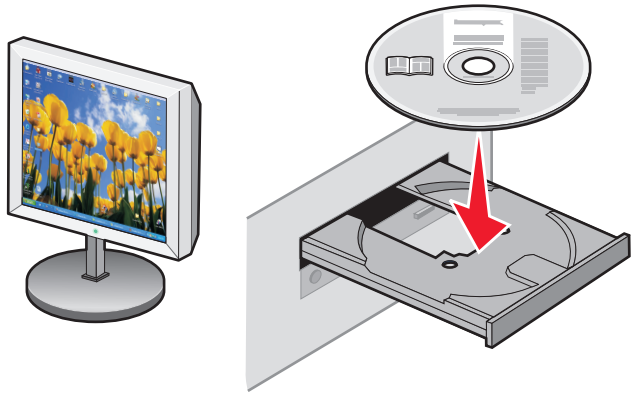
16 Follow the instructions on the screen to complete installation.



If this is the only computer on the wired network, setup is complete.

To print from other computers on the network, complete steps 17-24, and repeat as needed until all computers are networked.

17 Make sure the next computer is on, and then insert the CD.

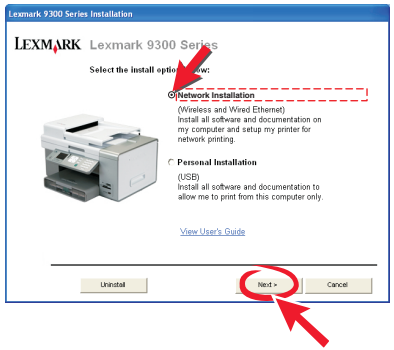


18

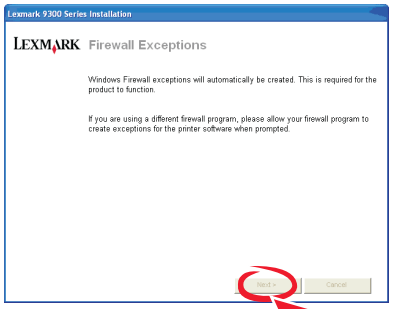
1 Select **Network Installation**.

2 Click **Next**.

3 Read and accept the license agreement.

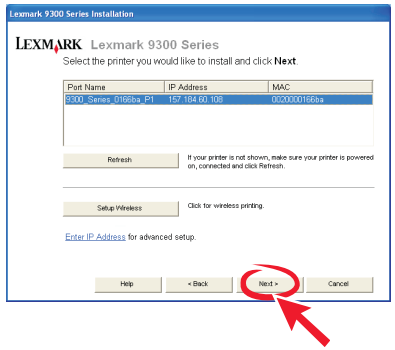


19 Click **Next**.

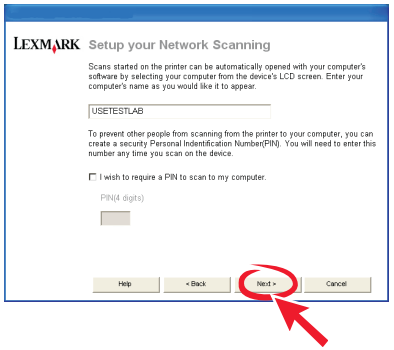


Wired

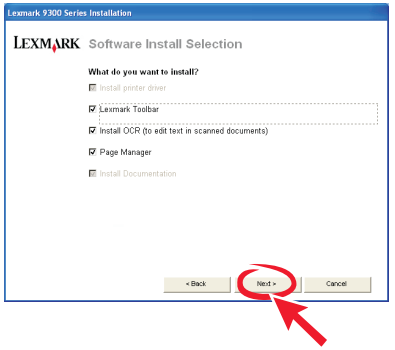
20 Wait for the printer to appear in the list, and then click **Next**.



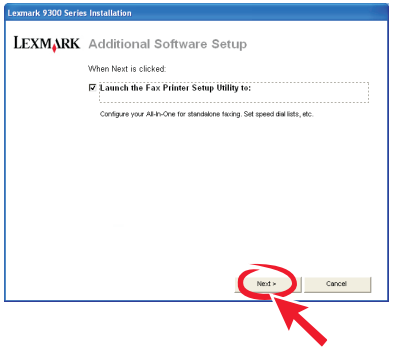
21 Assign a name to the computer, select an optional PIN for security, and then click **Next**.



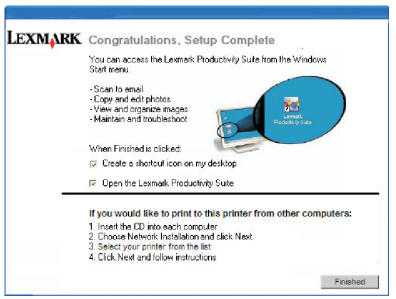
22 Click **Next**.



23 Click **Next**.



24 Follow the instructions on the screen to complete installation.



Wired

Setup troubleshooting

For additional Setup troubleshooting information, see the Troubleshooting chapter of the *User's Guide*.

Incorrect language appears on the display.	**1** Press ⏻ to turn the printer off. **2** Press ⏻ once, and then immediately press and hold ✕ and ◇. **3** Release the buttons. **4** Press ◀ or ▶ repeatedly until the language you want appears on the display. **5** Press ▲ or ▼ repeatedly until the option for Country is highlighted. **6** Press ◀ or ▶ repeatedly until the country or region you want appears on the display. **7** Press ▲ or ▼ repeatedly until Set Date and Time is highlighted. **8** Press ✓. **9** Set the date and time. For more information, see step 5 in the Setup documentation.
Software does not install.	**1** Turn off and then restart the computer. **2** Click **Cancel** on all New Hardware screens. **3** Insert the CD, and then follow the instructions on the computer screen to install the software.
	If the Install screen does not appear: **1** Insert the CD. **2** Click **Start** → **Run**. **3** Type **D:\Setup**, where D is the letter of the CD-ROM drive. **4** Click **OK**.
Power button is not lit.	**1** Disconnect the power cord from the wall outlet and then from the printer. **2** Plug the cord all the way into the power supply on the printer. **3** Plug the cord into an electrical outlet that other electrical devices have been using. **4** If the ⏻ light is not on, press ⏻.

Networking troubleshooting

For additional Networking troubleshooting information, see the Networking chapter of the *User's Guide*.

Unable to connect to the wireless network error message appears.	**1** Unplug the wireless configuration cable or USB cable. **2** Turn the printer off. **3** Connect the Network cable, and wait two minutes. **4** Turn the printer on. **5** On the computer screen, click **Cancel**. The Network Printer Selection Screen appears. **6** Return to step 12 in the Wired Setup and Connection Guide, and follow the instructions to complete setup.
The printer does not appear in the list of printers found on your network	Make sure that the printer has power and the ⏻ light is on. For more information see "Power button is not lit" in the Setup troubleshooting.
	1 Check the network cable for any obvious damage. **2** Firmly plug one end of the network cable into the printer or the print server. **3** Firmly plug the other end of the network cable into the network hub or wall connection.
	Reinstall the software. For more information, see the *User's Guide*.
The network printer does not print.	**1** Check the network cable for any obvious damage. **2** Firmly plug one end of the network cable into the printer or the print server. **3** Firmly plug the other end of the network cable into the network hub or wall connection.
	Make sure that the printer has power and the ⏻ light is on. For more information see "Power button is not lit" in the Setup troubleshooting.
	Make sure the wired network is operating properly.

Wired

Wired