Media guide

The printer supports the following paper and other specialty media sizes. Select custom sizes up to the maximum specified for the Universal setting.

Supported paper sizes

Measurements apply to simplex (one-sided) printing only. For duplex (two-sided) printing, the minimum size is 139.7 x 210 mm (5.50 x 8.27 in.).

Paper size	Dimensions	Standard 550-sheet tray (Tray 1)	Optional 550-sheet tray	Optional 2,000-sheet tray	Multipurpose tray	Optional 550-sheet specialty media drawer
A4	210 x 297 mm (8.27 x 11.7 in.)	✓	✓	✓	✓	✓
A5	148 x 210 mm (5.83 x 8.27 in.)	✓	✓	X	✓	✓
A6	105 x 148 mm (4.13 x 5.83 in.)	X	X	X	✓	✓
JIS B5	182 x 257 mm (7.17 x 10.1 in.)	✓	✓	X	✓	✓
Letter	215.9 x 279.4 mm (8.5 x 11 in.)	✓	✓	✓	✓	✓
Legal	215.9 x 355.6 mm (8.5 x 14 in.)	✓	✓	✓	✓	✓
Executive	184.2 x 266.7 mm (7.25 x 10.5 in.)	✓	✓	X	✓	✓
Oficio (México)	215.9 x 340.4 mm (8.5 x 13.4 in.)	✓	✓	X	✓	✓
Folio	215.9 x 330.2 mm (8.5 x 13 in.)	✓	✓	X	✓	✓
Statement	139.7 x 215.9 mm (5.5 x 8.5 in.)	X	X	X	✓	✓

*This size setting formats the envelope for 215.9 x 355.6 mm (8.5 x 14 in.) unless the size is specified by the software application.

**Supported by C734 model printers only.

***Supported by C736 model printers only.

Paper size	Dimensions	Standard 550-sheet tray (Tray 1)	Optional 550-sheet tray	Optional 2,000-sheet tray	Multipurpose tray	Optional 550-sheet specialty media drawer
Universal **Note:** Turn size sensing off to support universal sizes that are close to standard media sizes.	148 x 210 mm to 215.9 x 355.6 mm (5.83 x 8.27 in. to 8.5 x 14 in.)	✓	✓	X	✓	✓
	76.2 x 127 mm (3 x 5 in.) to 215.9 x 355.6 mm (8.5 x 14 in.)	X	X	X	✓	✓
	76.2 x 127 mm (3 x 5 in.) to 215.9 x 914.4 mm (8.5 x 36 in.)**	X	X	X	✓	X
	76.2 x 127 mm (3 x 5 in.) to 215.9 x 1219.2 mm (8.5 x 48 in.)***	X	X	X	✓	X
7 3/4 Envelope (Monarch)	98.4 x 190.5 mm (3.875 x 7.5 in.)	X	X	X	✓	✓
9 Envelope	98.4 x 226.1 mm (3.875 x 8.9 in.)	X	X	X	✓	✓
Com 10 Envelope	104.8 x 241.3 mm (4.12 x 9.5 in.)	X	X	X	✓	✓
DL Envelope	110 x 220 mm (4.33 x 8.66 in.)	X	X	X	✓	✓
C5 Envelope	162 x 229 mm (6.38 x 9.01 in.)	X	X	X	✓	✓
B5 Envelope	176 x 250 mm (6.93 x 9.84 in.)	X	X	X	✓	✓
Other Envelope*	85.7 x 165 mm to 215.9 x 355.6 mm (3.375 x 6.50 in. to 8.5 x 14 in.)	X	X	X	✓	✓

*This size setting formats the envelope for 215.9 x 355.6 mm (8.5 x 14 in.) unless the size is specified by the software application.

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Storing paper

Use these paper storage guidelines to help avoid jams and uneven print quality:

- For best results, store paper where the temperature is 21°C (70°F) and the relative humidity is 40%. Most label manufacturers recommend printing in a temperature range of 18 to 24°C (65 to 75°F) with relative humidity between 40 and 60%.
- Store paper in cartons when possible, on a pallet or shelf, rather than on the floor.

- Store individual packages on a flat surface.
- Do not store anything on top of individual paper packages.

Avoiding jams

The following hints can help you avoid jams:

- Use only recommended paper or specialty media.

  For more information, see the *Card Stock & Label Guide* available on the Lexmark Web site at **www.lexmark.com/publications**.
- Do not load too much paper. Make sure the stack height does not exceed the indicated maximum height.
- Do not load wrinkled, creased, damp, or curled paper.
- Flex, fan, and straighten paper before loading it.
- Do not use paper that has been cut or trimmed by hand.
- Do not mix paper sizes, weights, or types in the same stack.
- Store the paper in an appropriate environment.
- Do not remove trays while the printer is printing. Wait for `Load tray <x>` or `Ready` to appear before removing a tray.
- Do not load the multipurpose tray while the printer is printing. Load the tray prior to printing, or wait for `Load Multipurpose tray with <x>` to appear.
- Push all trays in firmly after loading paper.
- Make sure the guides in the trays are properly positioned.
- Make sure all paper sizes and paper types are set correctly in the printer control panel menu.
- Make sure all printer cables are attached correctly. For more information, see the setup documentation.