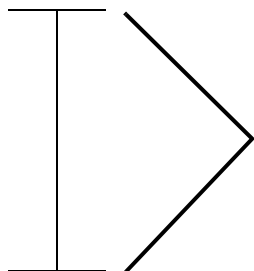Match a set of repeating defects on a print job to the marks on one of the vertical lines. The line that best matches the defects on the print job indicates which particular part may be causing the defect.

For example, the distance between these two marks represents a repeating defect that occurs every 34.6 mm (1.4 in.), which means the photoconductor unit may need to be replaced.

Note: If the defect appears on the printed side of a single-sided print job, replace the **toner cartridge** before replacing the **fuser**.

Replace the **photoconductor.**

94.2 mm
(3.71 in.)

Replace the **fuser.**

95 mm
(3.74 in.)

Replace the **image unit kit.**

78.5 mm
(3.1 in.)

Replace the **image unit kit.**

55 mm
(2.2 in.)

Replace the **developer.**

43.9 mm
(1.7 in.)

Replace the **image unit kit.**

37.7 mm
(1.5 in.)

Replace the **photoconductor.**

34.6 mm
(1.4 in.)