

Lexmark™ X782

Clearing Jams

Guide

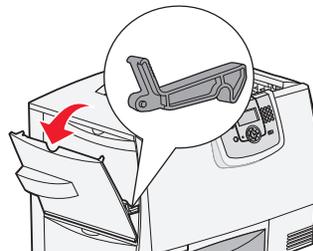
Clearing jams

Understanding jam messages

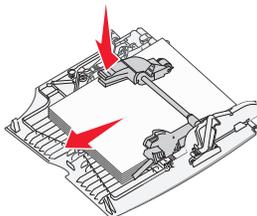
Message	What to do
200 Paper Jam	Clear Area B and Area T1 .
201 Paper Jam	Clear Area D , Area K , and Area L .
202 Paper Jam	Clear Area K and Area L .
230 Paper Jam	Clear Area E and Area J .
24<x> Paper Jam	Clear Area B , Area C , and Area T<x> .
250 Paper Jam	Clear Area A and Area D .
27<x> Paper Jam	Clear Area M .
29<x> Paper Jam	Clear the scanner .

Area A

- 1 Release the levers on each side of the multipurpose feeder to lay it flat.



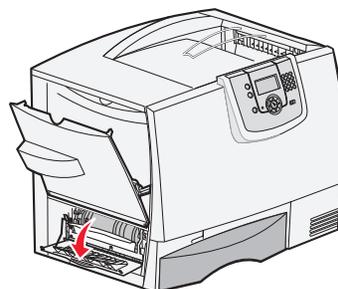
- 2 Press the pick assembly release lever, and remove all media and jams.



- 3 Return the feeder to its working position, and reload your paper.

Area B

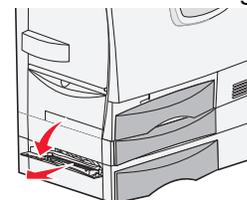
- 1 Open the left access door until it clicks into place.



- 2 Remove all visible paper. Remove any torn paper from the printer.
- 3 Close the door.
- 4 Open Tray 1, and make sure the entire paper stack is pushed all the way down into the tray.

Area C

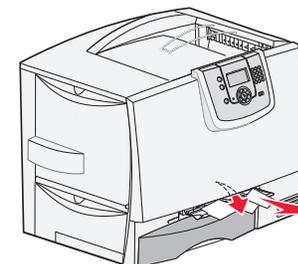
- 1 Open the 500-sheet drawer access door. Hold the door down while removing jams.



- 2 Make sure the entire paper stack is loaded correctly, and then close the door.

Area D

- 1 Open the front access door.
- 2 Hold down the front access door. Remove jams in the rollers under the image transfer unit.

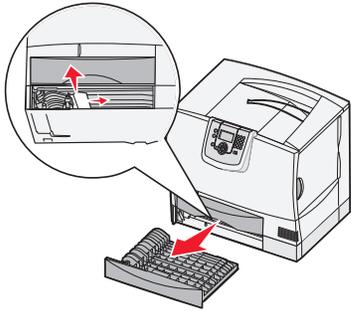


Area T1

- 1 Open tray 1.
- 2 Remove any jams.
- 3 Make sure the paper is pushed all the way down into the tray, and then close tray 1.

Area E

- 1 Pull the duplex tray E completely out. Remove any paper caught in the rollers or inside the printer.



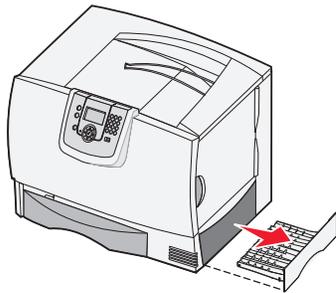
- 2 Reinstall the duplex mechanism in the printer.

Area T<x>

- 1 Carefully open trays 2 through 4 (all 500-sheet trays), and then remove jams.
- 2 Make sure the paper is pushed all the way down into the tray, and then close trays 2 through 4.

Area J

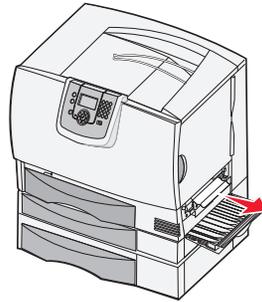
- 1 Remove the duplex tray J.



- 2 Remove any jams, and then reinstall the tray.

Area K

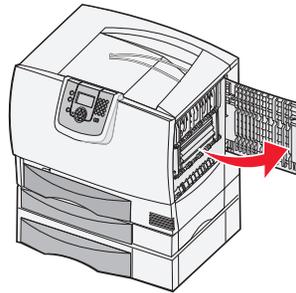
- 1 Open the lower right access door.



- 2 Remove any jams, and then close the door.

Area L

- 1 Open the upper right access door.



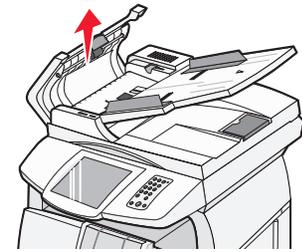
- 2 Remove jams from the rollers, and then close the door.

290, 291, 292, and 294 Scanner Jams

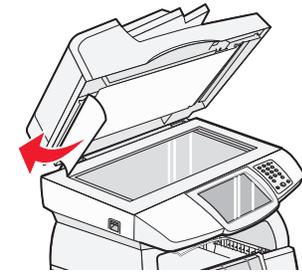
- 1 Remove all original documents from the ADF.



- 2 Open the ADF cover, and carefully remove any jammed pages.



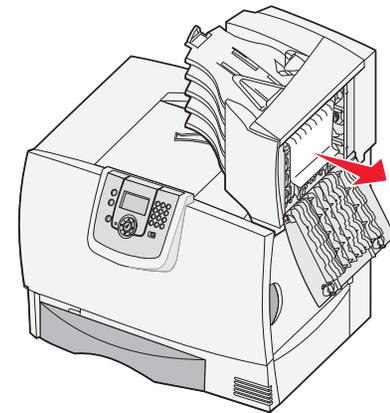
If you cannot remove the jammed paper, and open the document cover. Carefully remove the jammed paper.



- 3 Close the document and ADF covers.

Area M

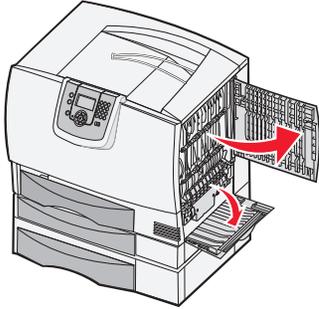
- 1 Open the rear door of the 5-bin mailbox or output expander.



- 2 Pull the jam straight out, and then close the door.

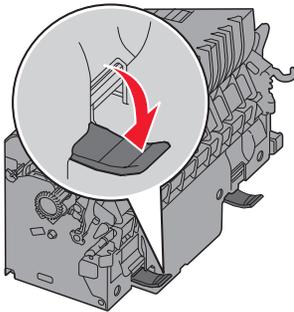
Clearing fuser jams

- 1 Clear the paper path. If the jam error message persists, go to step 2.
- 2 Open both the upper right and the lower right access doors (Areas K and L).



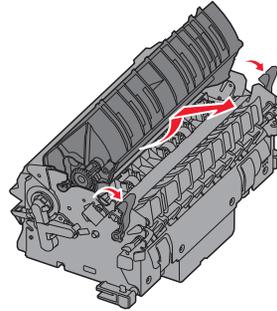
CAUTION: The fuser assembly may be hot. Let it cool before continuing.

- 3 Pull down the latches. They slide toward the center to release the fuser.

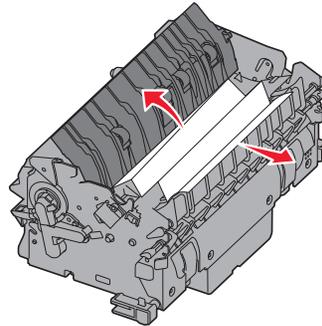


- 4 Pull the fuser out, and set it on a clean, flat surface.

- 5 Unsnap the housing and set it aside.



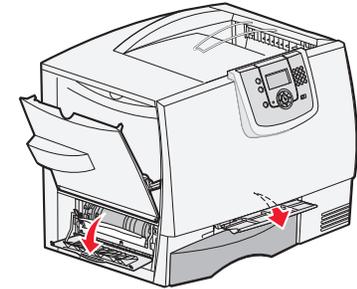
- 6 Lift up the fuser roller cover and remove the jam.



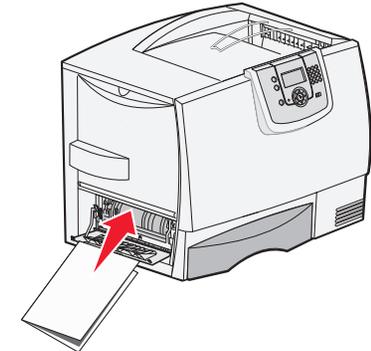
- 7 Close the fuser roller cover.
- 8 Snap the housing back onto the fuser.
- 9 Insert the fuser back into the printer.
- 10 Slide the latches out, and then pull up to refasten them.
- 11 Close the doors.

Clearing image transfer unit jams

- 1 Open the front access door and the left access door.

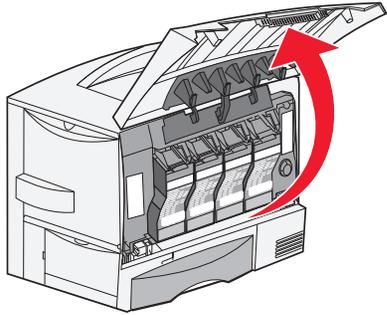


- 2 While holding down the front access door, insert a folded piece of paper as shown to clear the paper sensors under the image transfer unit. Make sure to clear the entire width of the paper path.



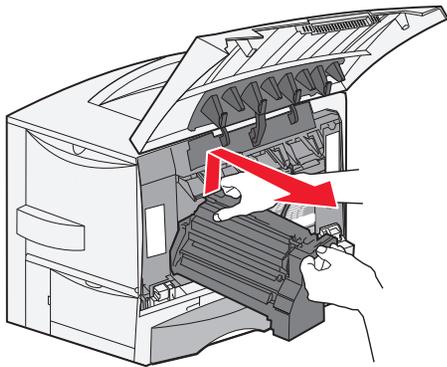
- 3 Close the left access door and the front access door. If the jam persists, continue with step Turn the printer off. Open the front cover..

4 Turn the printer off. Open the front cover.

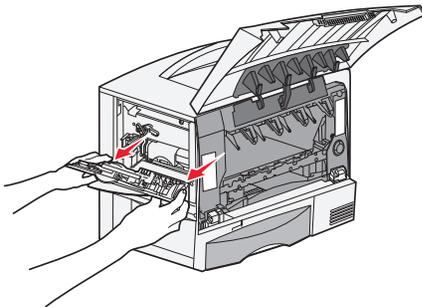


5 Remove all the print cartridges.

- a Pull up slightly on the cartridge handhold.
- b Pull the cartridge straight out and use the handle to lift it off the guides.
- c Place the cartridges on a clean, flat surface out of direct light.

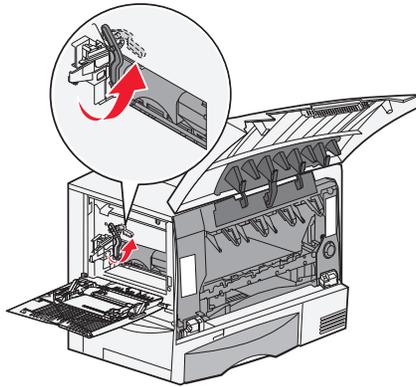


6 Release the latches to open the multipurpose feeder (area A) all the way.

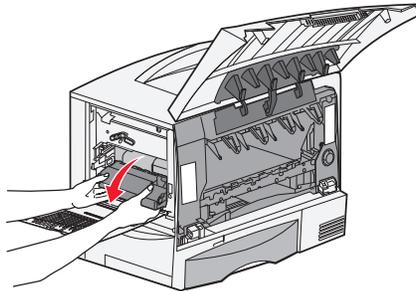


7 Remove the image transfer unit.

a Raise the lever to unlock the image transfer unit.

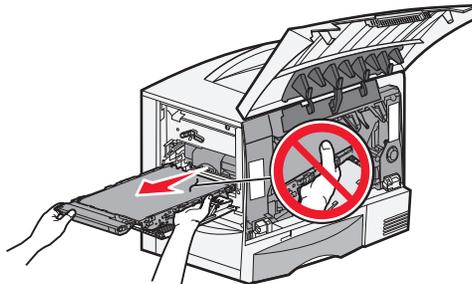


b Pull down on the handle.

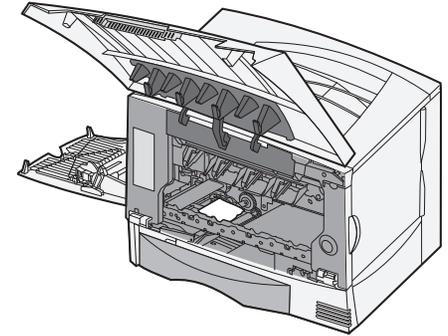


c Slide the image transfer unit out and place it on a clean, flat surface.

Warning: Do not touch the transfer belt. Touching the belt will damage the image transfer unit.

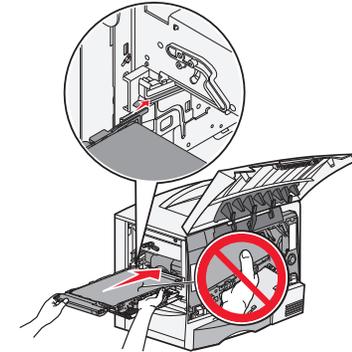


8 Look inside the printer. Remove all torn paper or other jams.

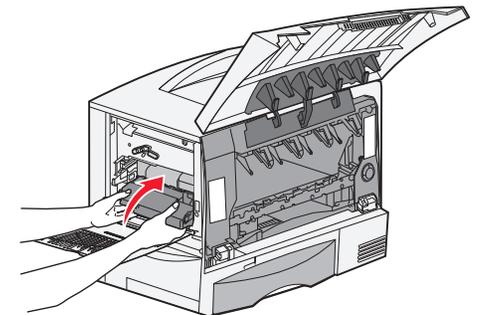


9 Insert the image transfer unit back into the printer.

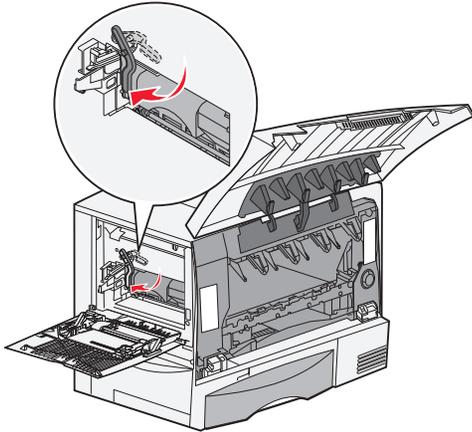
a Align the guides with the insertion grooves and gently slide the unit in.



b Rotate the handle up, and push gently to lock the unit in place.

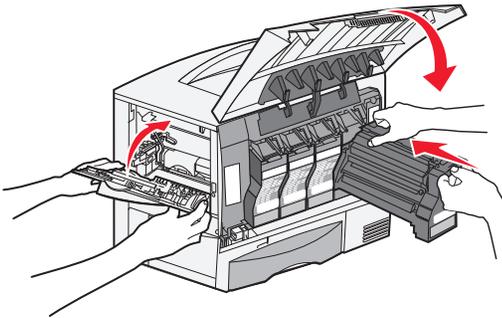


- c** Lower the lever to lock the image transfer unit into place.



- 10** Return the multipurpose feeder to its working position.

Reinstall all the print cartridges.



- 11** Close the printer door.
- 12** Turn the printer on. The printer returns to a Ready state.

If you still need help

- 1 Turn the printer off and then back on.
- 2 Contact your administrator or Help desk if you need more assistance.