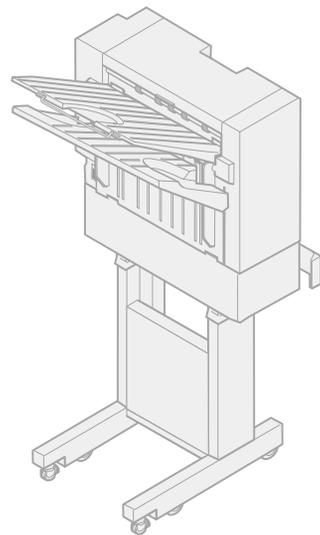




C910 Finisher

Setup and User's Guide



February 2002

Edition: February 2002

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FCC emissions information

The Lexmark C910 finisher has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Refer to the *Lexmark C910 Publications* CD for additional details.

Any questions on this statement should be directed to:

Director of Lab Operations
Lexmark International, Inc.
740 West New Circle Road
Lexington, KY 40550
(859) 232-3000

Safety information

- If your product is NOT marked with this symbol , it MUST be connected to an electrical outlet that is properly grounded.
- The power cord must be connected to an electrical outlet that is near the product and easily accessible.
- Refer service or repairs, other than those described in the operating instructions, to a professional service person.
- This product is designed, tested, and approved to meet strict global safety standards with the use of specific Lexmark components. The safety features of some parts may not always be obvious. Lexmark is not responsible for the use of other replacement parts.
- Your product uses a printing process that heats the print media, and the heat may cause the media to release emissions. You must understand the section in your operating instructions that discusses the guidelines for selecting print media to avoid the possibility of harmful emissions.

Conventions

It may help you to recognize the caution and warning conventions used in this book. These appear in the left column for easy reference.

CAUTION! A caution identifies something that could cause you harm.

Warning! A warning identifies something that could damage your finisher hardware or software.

Note: A note provides information you may find useful.

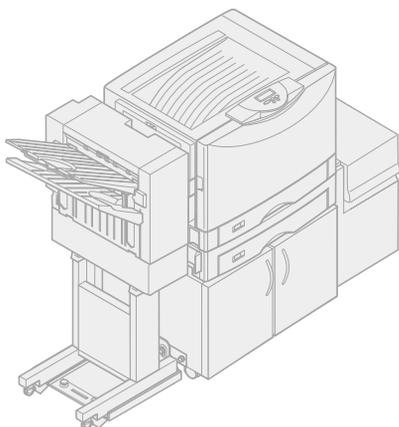
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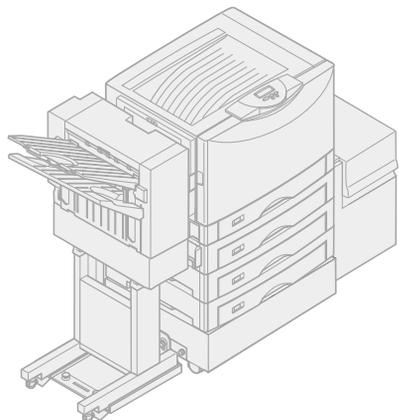
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Introduction

Note: Your printer must be configured with an optional printer cabinet, or a low profile printer stand and optional drawers to install a finisher.



Printer with cabinet, high capacity feeder, and finisher



Printer with low profile printer stand, optional drawers, high capacity feeder, and finisher

Your Lexmark™ C910™ printer supports an optional finisher that adds hole punching, stapling, and offset functions to the printer output capabilities.

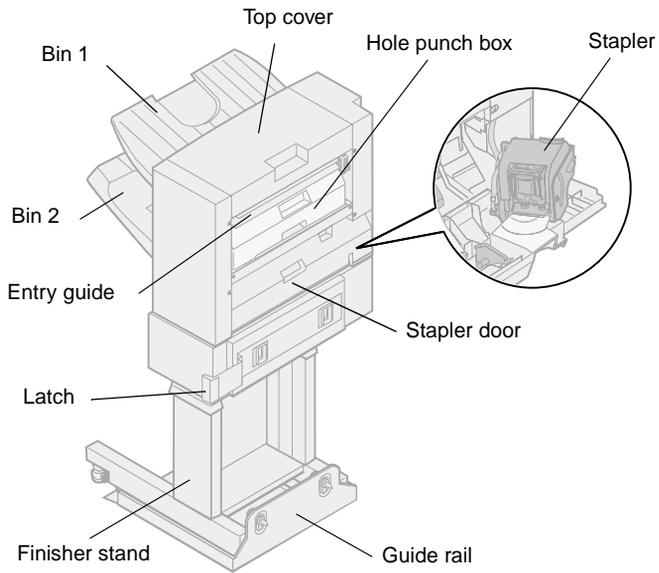
Your finisher also increases output capacity. You can stack up to 100 sheets of 20 lb paper in bin 1 (the top bin) and 1000 sheets in bin 2 (the lower bin).

Depending on the finisher you have chosen, you can punch 3 or 4 holes in your print jobs. The number of holes and their placement are set at the factory.

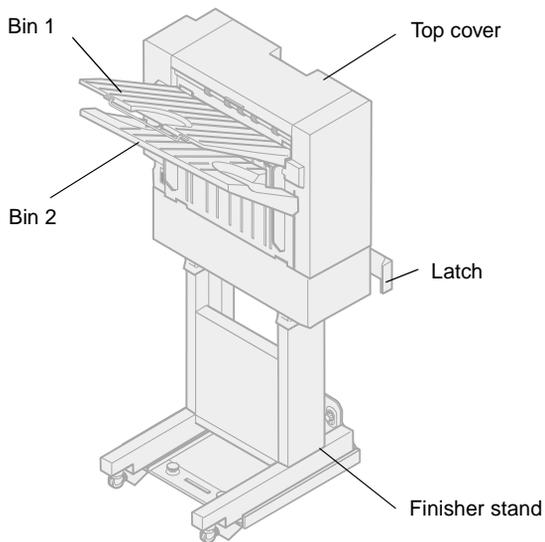
Finisher	Part number
3-Hole	12N0784
4-Hole	12N0785

You can corner staple up to 30 sheets of 20 lb paper. Stapled jobs exit face down into bin 2.

If you select offsetting, your print jobs exit into bin 2. Transparencies, card stock, glossy paper, and labels exit only into bin 1.



Front



Rear

Familiarize yourself with the names and locations of items on the front and rear of your new finisher. This will help you during finisher setup.

To ensure your finisher is Energy Star compliant, your printer controls the power to the finisher.

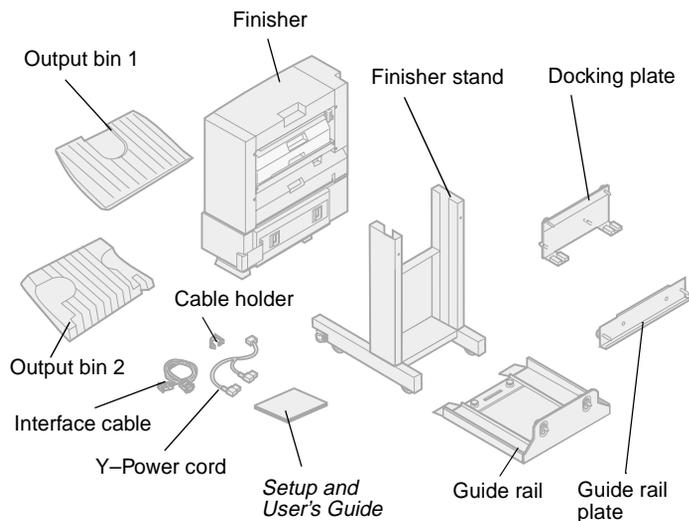
Setup

Unpacking the finisher

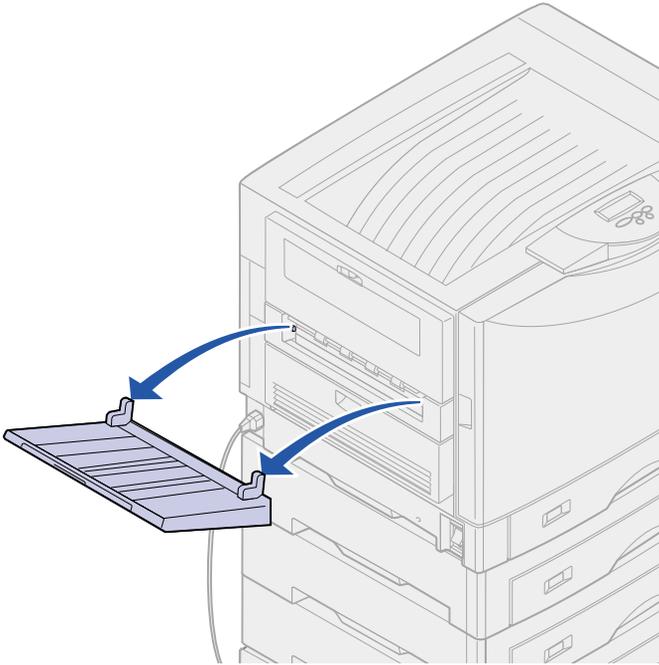
- 1 Remove all items from the box and unpack them.
- 2 Make sure you have all the following items shown at left.

If any items are missing or damaged, refer to the *Lexmark C910 Publications CD* for the designated Lexmark support phone number for your country.

Save the carton and packing material in case you need to repack the finisher.

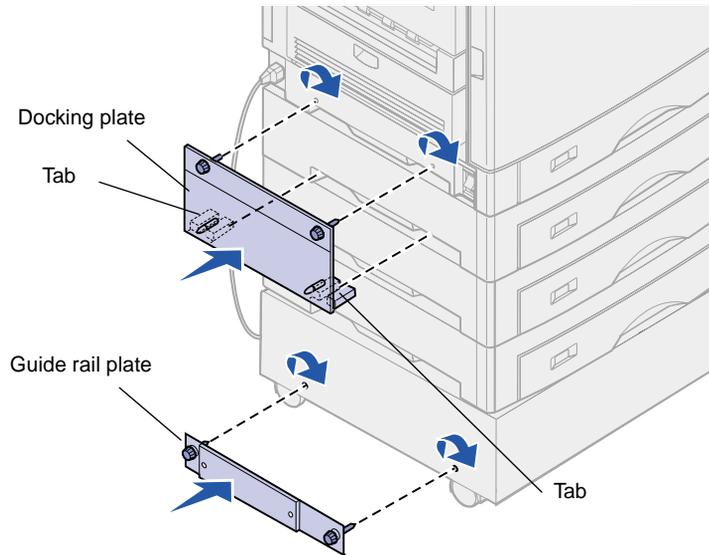


Attaching the docking plate and guide rail



- 1 Lift the printer exit tray halfway and remove.

You will not need the tray when the finisher is attached. However, you will need to move the finisher and reinstall the tray to print envelope sizes other than C5 or B5.



- 2** Insert the docking plate tabs into the printer.

The tabs on the bottom of the docking plate must be inserted into the handholds on the printer so the docking plate will be flush against the printer.

- 3** Align the thumbscrews on the docking plate with the holes in the side of the printer.

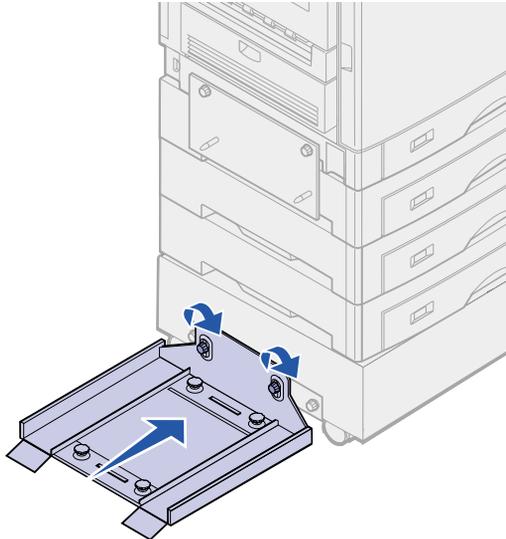
- 4** Tighten the docking plate thumbscrews.

- 5** Align the thumbscrews on the guide rail plate with the holes in the side of the printer cabinet or stand.

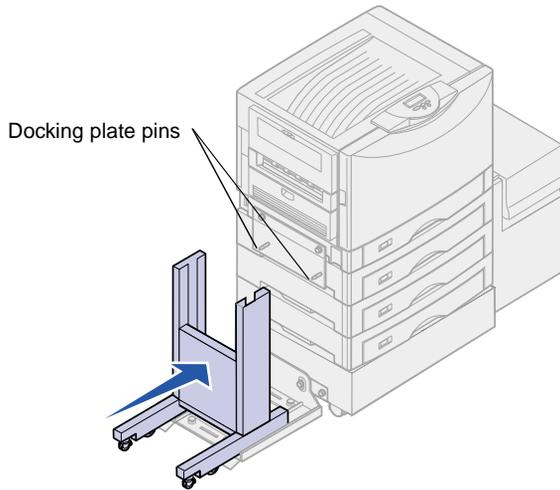
- 6** Tighten the guide rail plate thumbscrews.

- 7** Align the thumbscrews on the guide rail with the holes in the guide rail plate.

- 8** Tighten the guide rail thumbscrews.



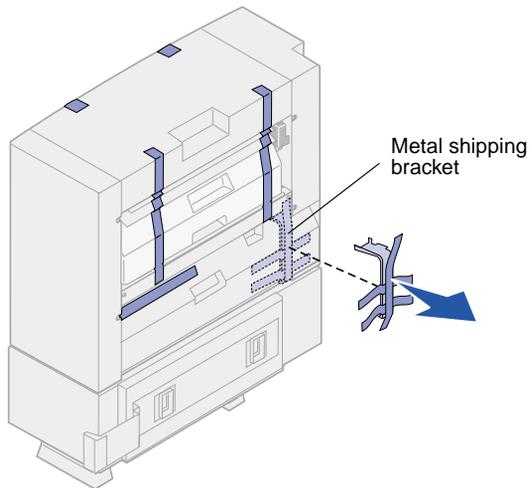
Combining the finisher and stand



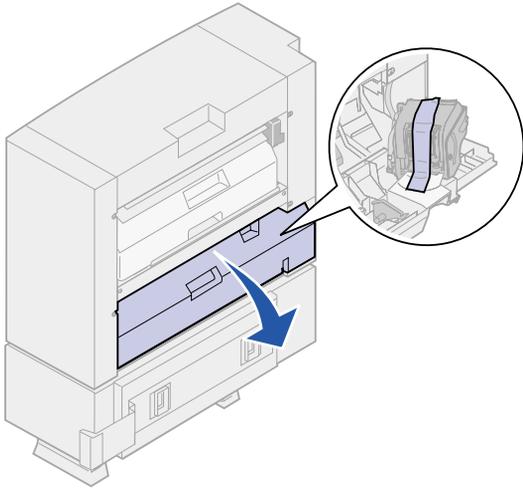
- 1 Roll the finisher stand onto the guide rail.

Do not push the stand all the way up against the printer.

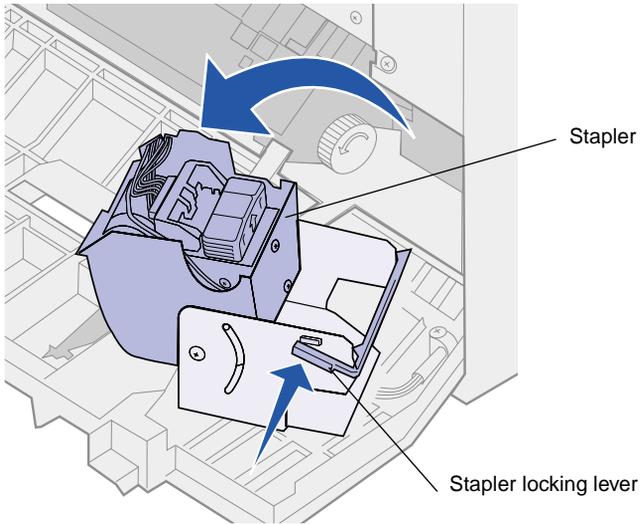
CAUTION! The finisher weighs 19.7 kg (42.2 lbs).



- 2 Remove and discard all shipping tape, packing material, and the metal shipping bracket.

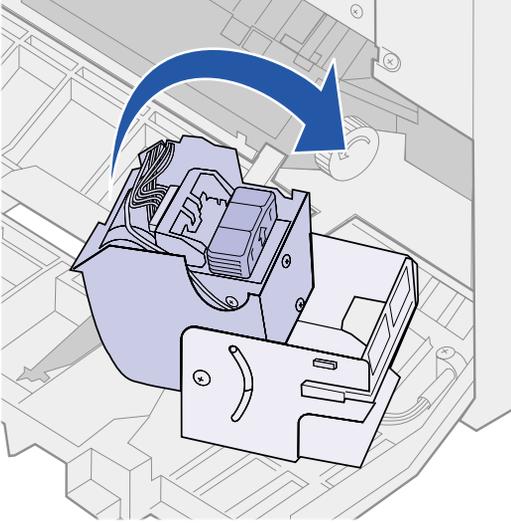


- 3** Open the stapler door.
- 4** Remove all shipping tape and packing material.

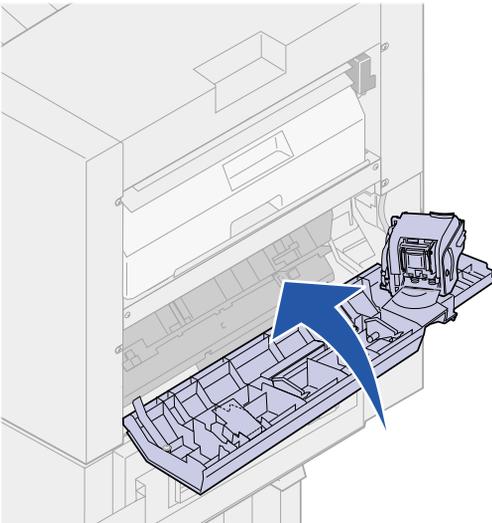


- 5** Lift the stapler locking lever.
- 6** Raise the stapler.
- 7** Remove all shipping tape and packing material.

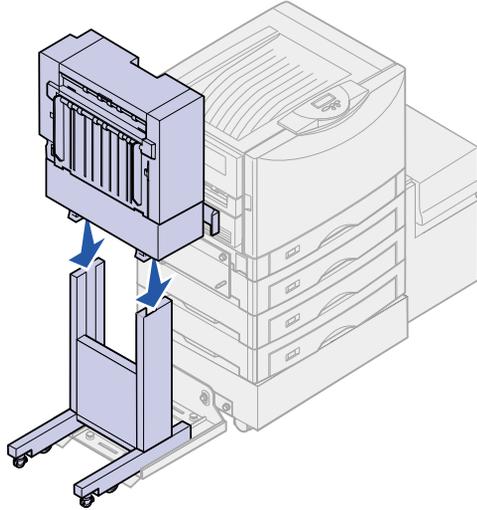
8 Close the stapler.



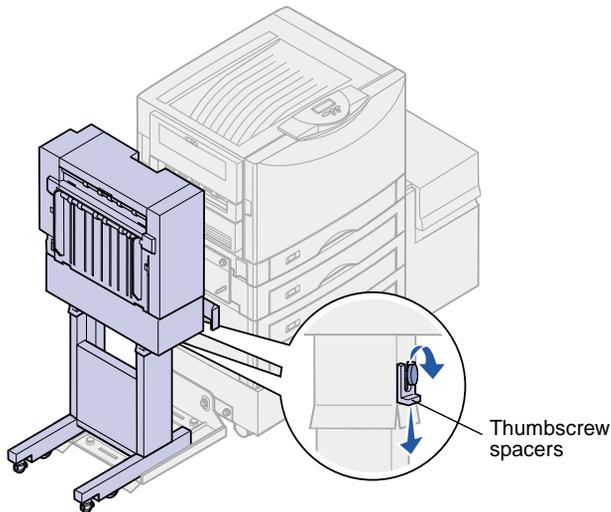
9 Close the stapler door.



CAUTION! When assembled, the finisher weighs 26.3 kg (56.9 lbs) and requires two people to lift it safely.



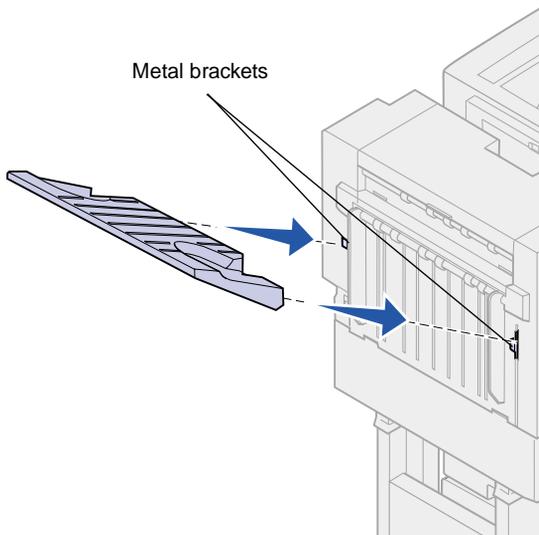
- 10** Align the two sockets on the bottom of the finisher with the legs of the finisher stand.
- 11** Lower the finisher onto the stand.



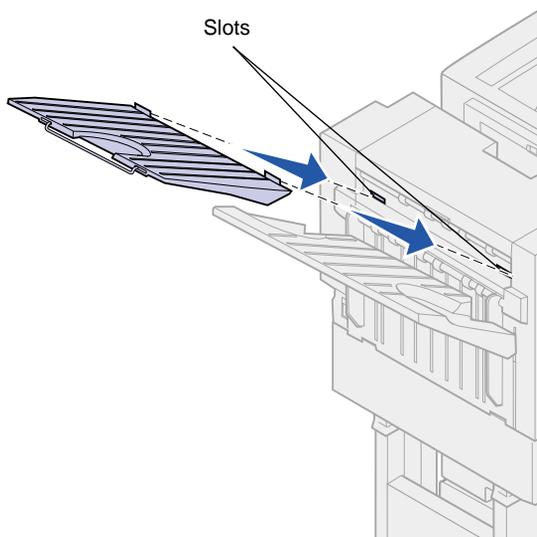
- 12** Remove both thumbscrew spacers.
- 13** Tighten the two thumbscrews.

Attaching the bins

Note: When assembled, the finisher and finisher stand are referred to as the finisher.



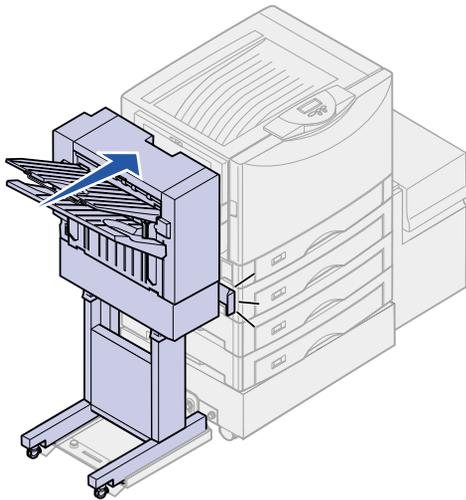
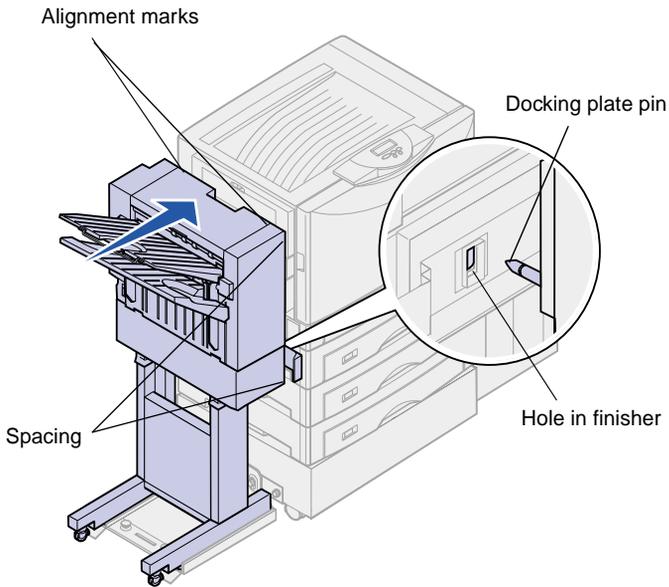
- 1 Align the slots on bin 2 with the metal brackets on the rear of the finisher.
- 2 Slide the bin down onto the metal brackets until it is fully seated.



- 3 Align the tabs on bin 1 with the slots on the rear of the finisher.
- 4 Lower the bin until it is fully seated.

Aligning the finisher and printer

The following three areas must align properly to prevent paper jams.



- 1** The docking plate pins must enter the holes in the finisher.
- 2** The space between the printer and finisher must be the same at the top and bottom of the finisher.
- 3** The alignment marks on top of the finisher must align with the edges of the cover on the side of the printer.

- 4** Roll the finisher toward the printer until the finisher locks to the docking plate pins.

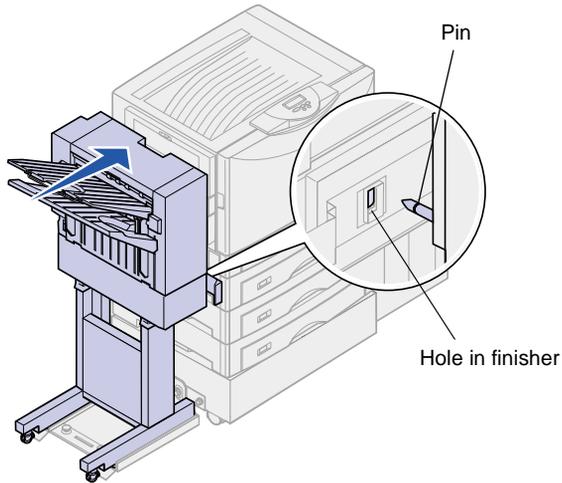
You hear a *click* when the finisher locks into position.

If the pins did not go into the holes in the finisher, see “Lowering or raising the finisher” on page 12. Otherwise, go to “Aligning the sides of the finisher” on page 13.

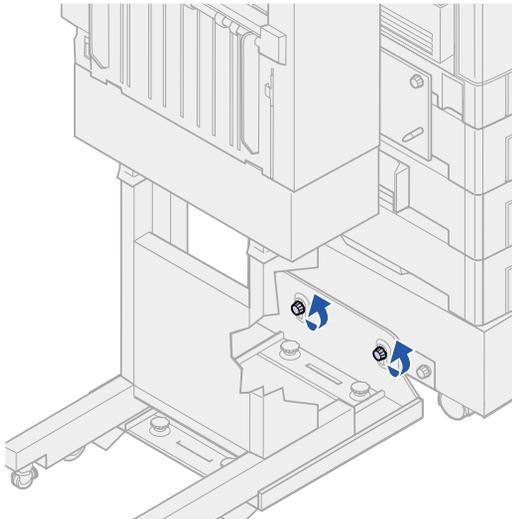
Lowering or raising the finisher

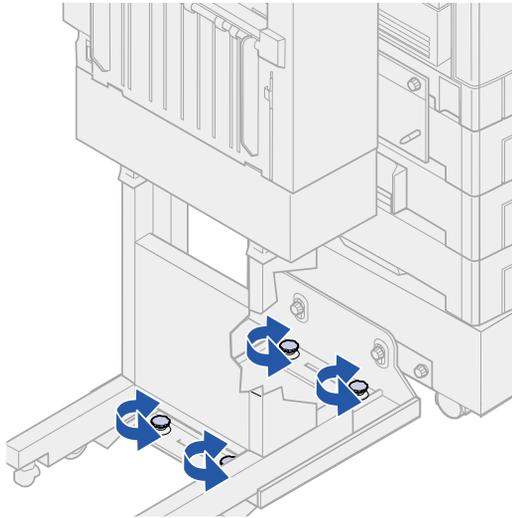
Follow these instructions if the holes on the finisher are above or below the pins on the docking plate.

- 1 Determine if the pins are above or below the holes in the finisher.



- 2 Loosen the guide rail thumbscrews.





- 3** Rotate the adjustment knobs as needed to align the holes in the finisher with the pins.

To raise the finisher, rotate the adjustment knobs clockwise.

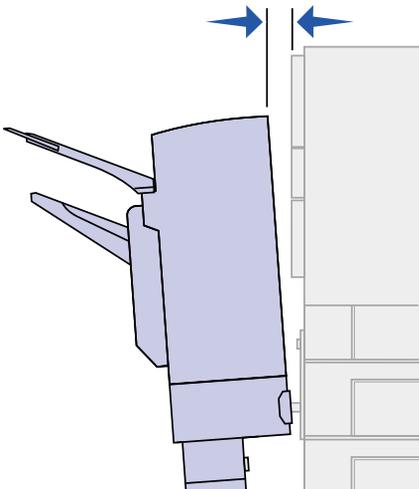
To lower the finisher, rotate the adjustment knobs counterclockwise.

- 4** Roll the finisher toward the printer until the finisher locks to the docking plate pins.

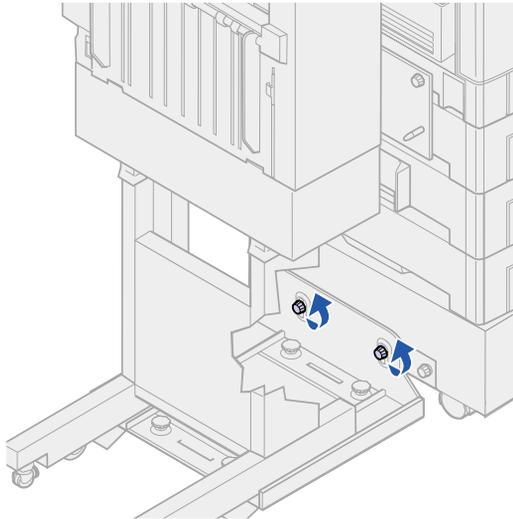
You hear a *click* when the finisher locks into position.

If the pins go into the holes but the finisher did not lock to the pins, see “Aligning the sides of the finisher” on page 13. Otherwise, go to “Aligning the top of the finisher” on page 15.

Aligning the sides of the finisher

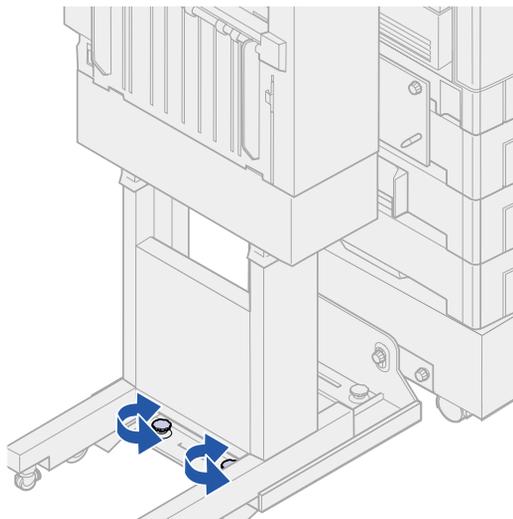


Follow these instructions if the distance between the finisher and printer is not the same at the top and bottom.



- 1 Loosen the guide rail thumbscrews.

If you previously lowered or raised the guide rail plate, the thumbscrews will already be loose.



- 2 Rotate the rear adjustment knobs to equally align the top and bottom of the finisher with the printer.

To move the top of the finisher closer to the printer, rotate the adjustment knobs clockwise.

To move the top of the finisher away from the printer, rotate the adjustment knobs counterclockwise.

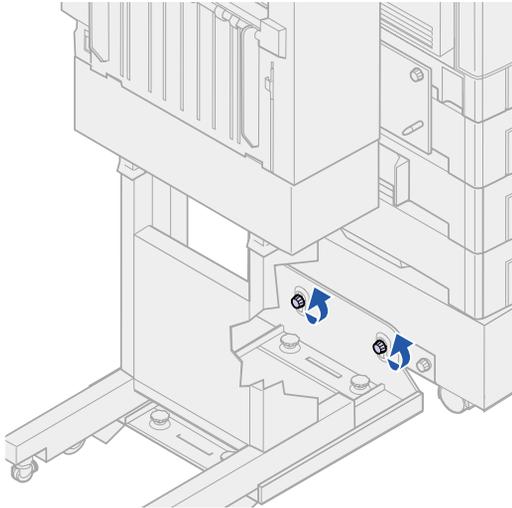
- 3 Roll the finisher toward the printer until the finisher locks to the docking plate pins.

You hear a *click* when the finisher locks into position.

Aligning the top of the finisher

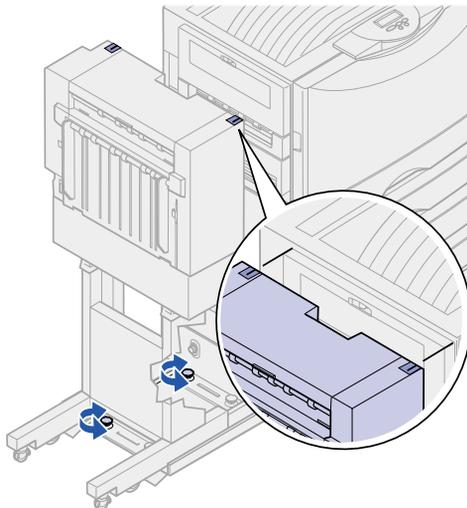
Follow these instructions if the alignment marks on top of the finisher are not aligned with the edges of the cover on the side of the printer.

Note: Any time you move the printer or finisher, recheck printer and finisher top alignment.



- 1 Loosen the guide rail thumbscrews.

If you made previous adjustments, the thumbscrews will already be loose.



- 2 Rotate the adjustment knobs as needed to raise or lower the side of the finisher.

To raise the finisher, rotate the adjustment knobs clockwise.

To lower the finisher, rotate the adjustment knobs counterclockwise.

- 3 Tighten the guide rail thumbscrews.
- 4 Roll the finisher toward the printer until the finisher locks to the docking pins.

You hear a *click* when the finisher locks into position.

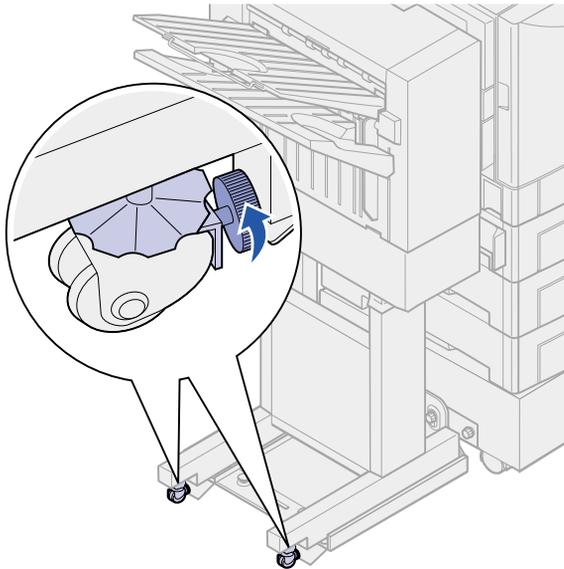
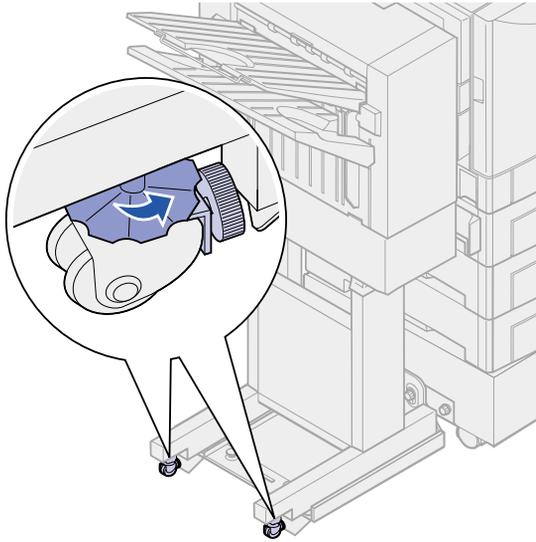
Adjusting the wheels

Adjust the wheels on the end of the finisher so the stand will remain aligned when moved.

To adjust and lock the wheels:

- 1 Rotate the left and right upper adjustment knobs on the rear wheels until the wheels touch the floor.

To lower the wheels, rotate the adjustment knobs clockwise.

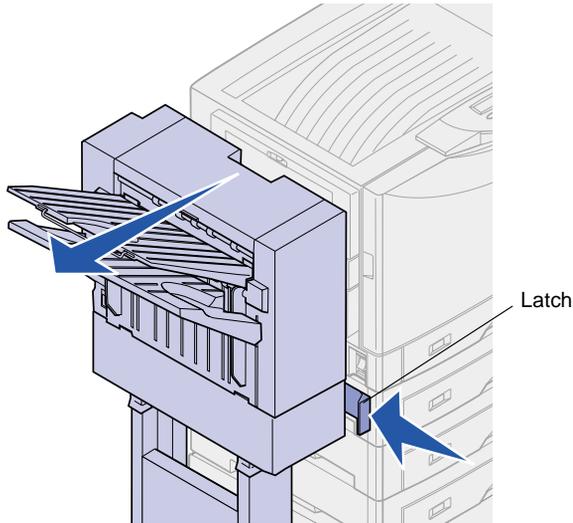


- 2 Turn the wheels until the locking knobs are aligned with the finisher base.
- 3 Rotate the locking knobs counterclockwise until they contact the finisher base.

Attaching the cables

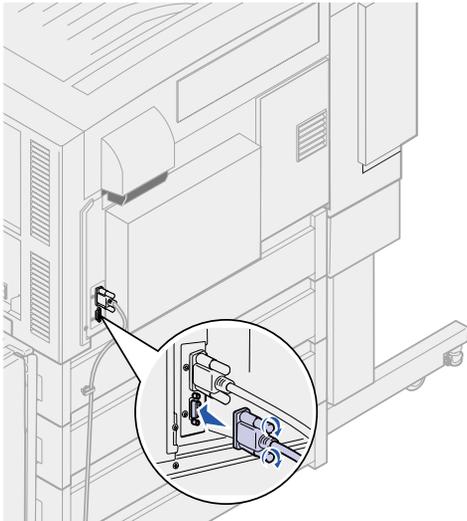
Your finisher comes with an interface cable and Y-power cord. The interface cable connects the finisher to the printer, and the Y-power cord provides electrical power to the finisher and printer.

- 1** Turn the printer off.
- 2** Push the latch in and hold it.
- 3** Roll the finisher away from the printer.
- 4** Release the latch.

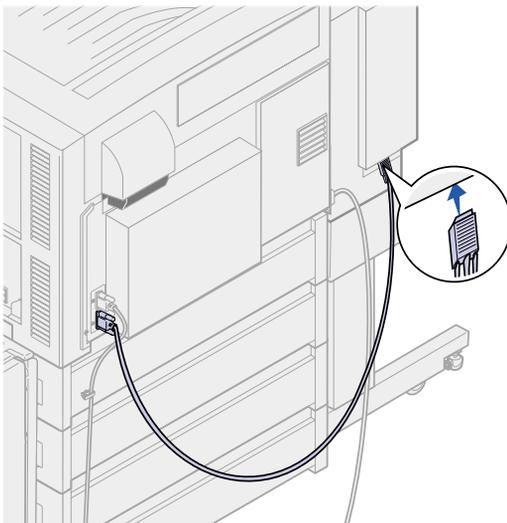


Interface cable

CAUTION! Make sure the printer is turned off before continuing.

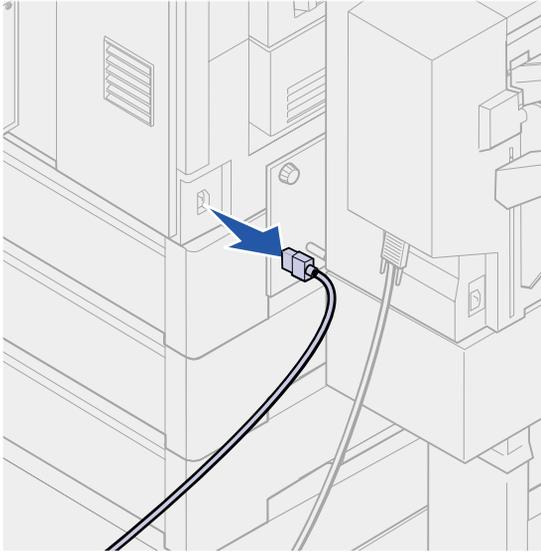


- 1** Plug the interface cable into the bottom connector on the back of the printer.
- 2** Tighten the thumbscrews.



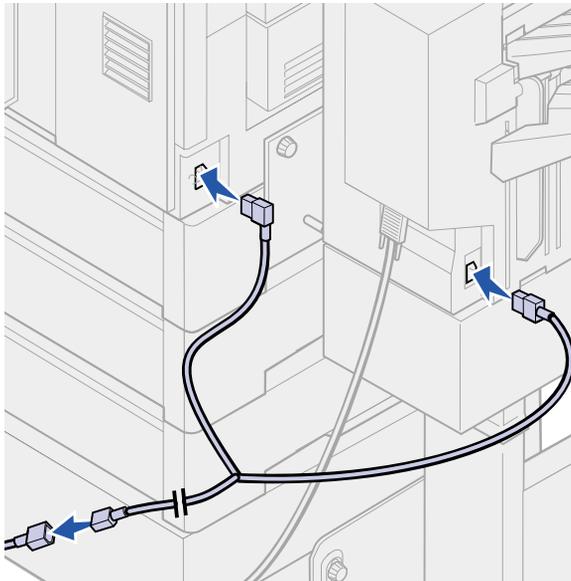
- 3** Plug the interface cable into the connector on the side of the finisher.
The plug will be on a slight angle when connected.
- 4** Tighten the thumbscrews.

Power cable

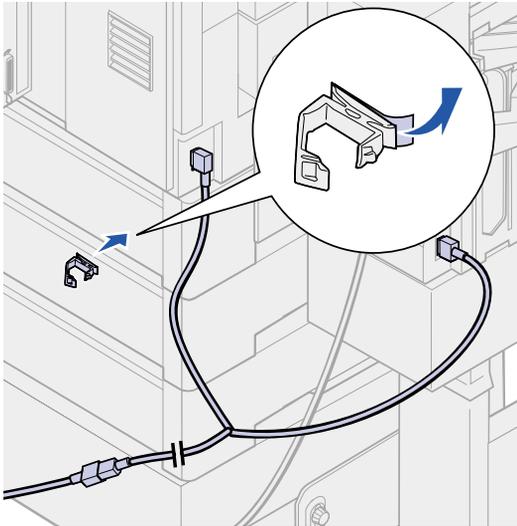


- 1** Unplug the power cord from the side of the printer.

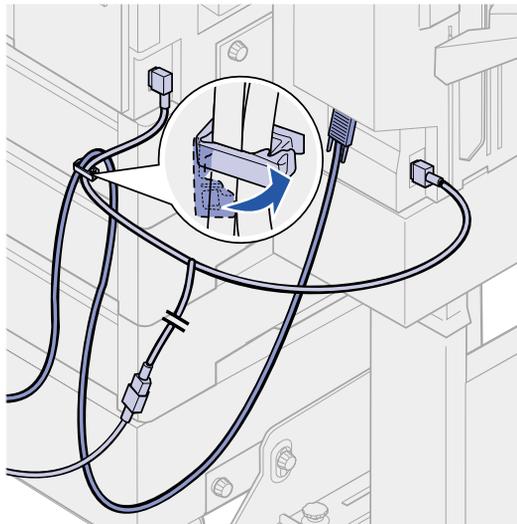
Set the cord aside.



- 2** Plug the straight Y-power cord connector into the socket on the side of the finisher.
- 3** Plug the angled connector of the Y-power cord into the socket on the side of the printer.
- 4** Connect the previously removed printer power cord to the Y-power cord.



- 5** Remove the protective paper from the back of the cable holder.
- 6** Firmly press the adhesive-backed cable holder onto the back of the top optional drawer.



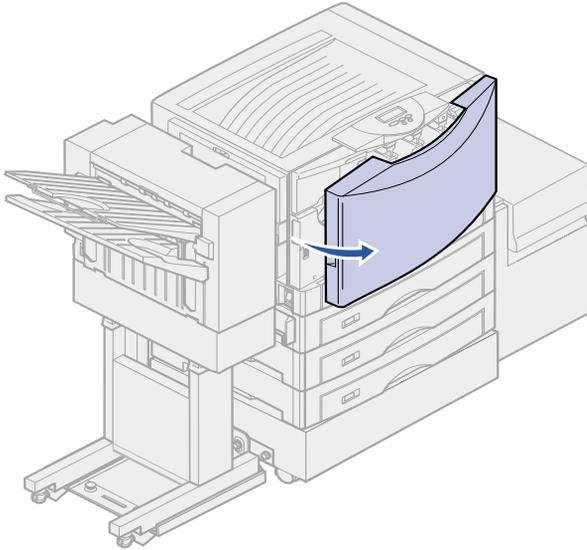
- 7** Place the finisher interface cable and power cord into the cable holder.
- 8** Close the cable holder.
- 9** Turn the printer on.

The finisher does not have a power switch. Power is controlled by the printer.

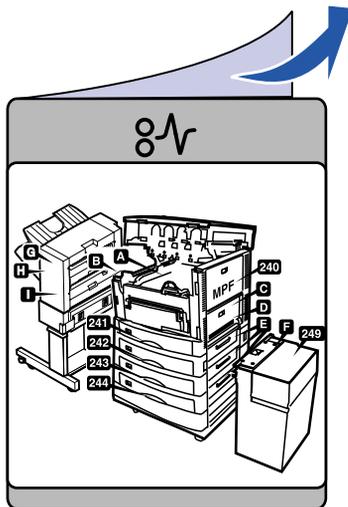
Attaching the paper jam label

Place the adhesive label that came with your finisher over the left side of the printer paper jam label inside the printer.

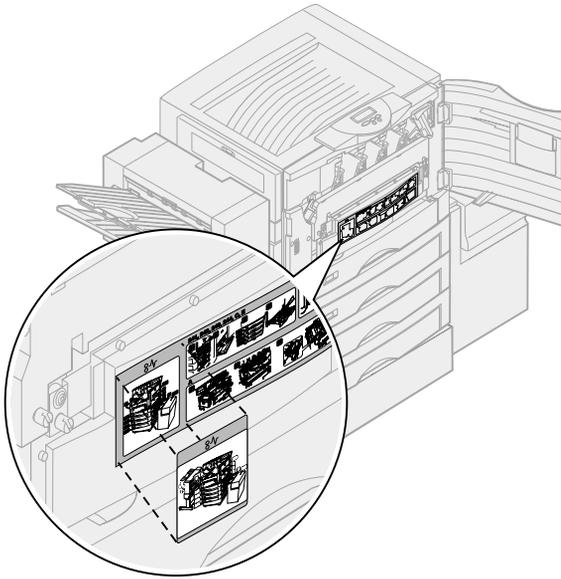
1 Open the front door.



2 Remove the protective paper as shown.



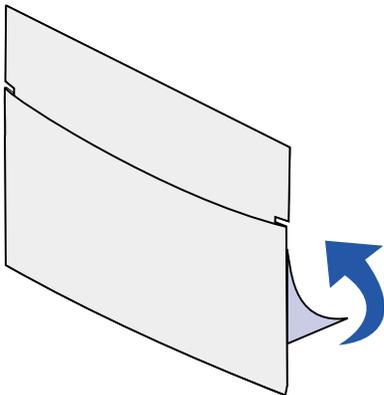
- 3 Firmly press the label as shown.
- 4 Close the front door.

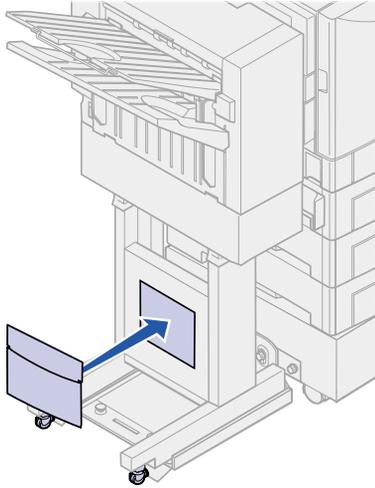


Attaching the finisher book sleeve

The adhesive sleeve that came with your finisher is a handy place to store this finisher book.

- 1 Remove the protective paper as shown.



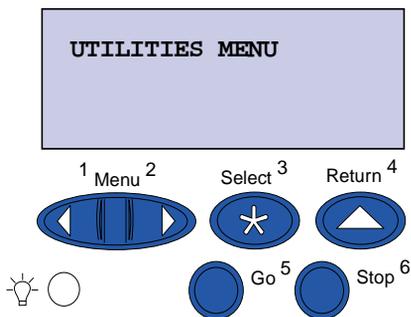


- 2 Firmly press the sleeve onto the area as shown.

Printing a menu settings page

Print the menu settings page to review the default printer settings and to verify that printer options are installed correctly.

Note: For more information about using the operator panel and changing menu settings, refer to your printer publications CD.



- 1 Press **Menu** until you see **Utilities Menu**, and then press **Select**.
- 2 Press **Menu** until you see **Print Menus**, and then press **Select** to print the page.
The message **Printing Menus** is displayed.
- 3 Verify the finisher is installed.
The finisher will be listed under "Installed Features." If it is not listed, turn the printer off, unplug the interface cable and power cord, and then reinstall them.
- 4 Store this book in the sleeve.

Using finisher features

Output bins

There are two output bins on your finisher.

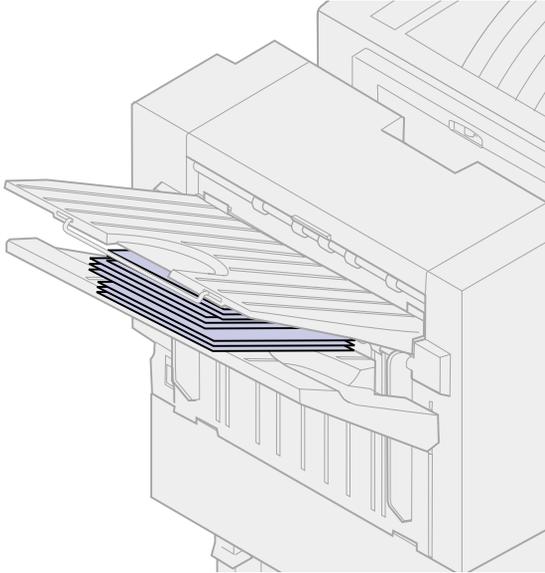
You can send the following types of media to bin 1:

- Plain paper
- Bond paper
- Card stock
- Transparencies
- Glossy paper
- Labels
- C5 and B5 envelopes
- Letterhead
- Preprinted paper
- Colored paper

You can only send A4 or letter paper to bin 2. The following types of paper can be sent to bin 2:

- Plain paper
- Bond paper
- Letterhead
- Preprinted paper
- Colored paper

Offsetting



You can offset each print job or each copy of a print job, making it easier to separate the documents stacked in the output bin.

The finisher stacks all offset print jobs in bin 2. The amount of offset is approximately 23 mm (0.9 in.).

You can select the following values from the Finishing Menu using your printer driver or the printer operator panel.

Value	Output
None*	Stacks all sheets directly on top of each other.
Between Copies	Offsets each copy of a print job.
Between Jobs	Offsets each print job.

Values marked by an asterisk (*) are the factory default settings.

Stapling

The stapler is located inside the stapler door. You can corner staple 20 —28 lb plain paper. The finisher stacks up to 30 stapled sets face down in bin 2.

The maximum number of sheets you can staple is:

Paper weight	Maximum
20 lb paper	30 sheets
24 lb paper	25 sheets
28 lb paper	20 sheets

Stapling more than the maximum number of sheets may cause the stapler to jam.

You can select the following values from the Finishing Menu using your printer driver or the printer operator panel.

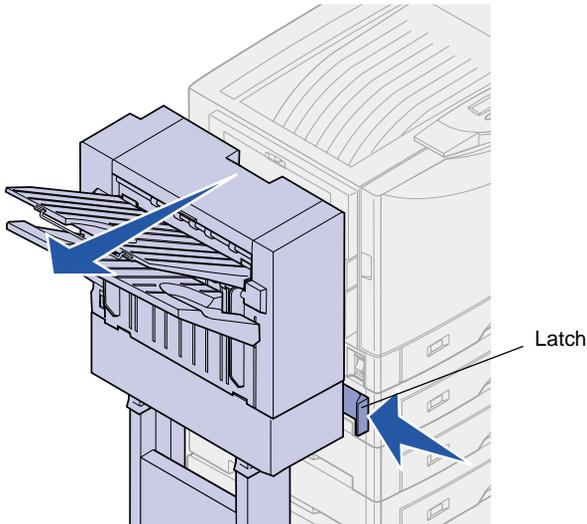
Value	Output
Off*	Does not staple print jobs.
On	Staples each print job.

Values marked by an asterisk (*) are the factory default settings.

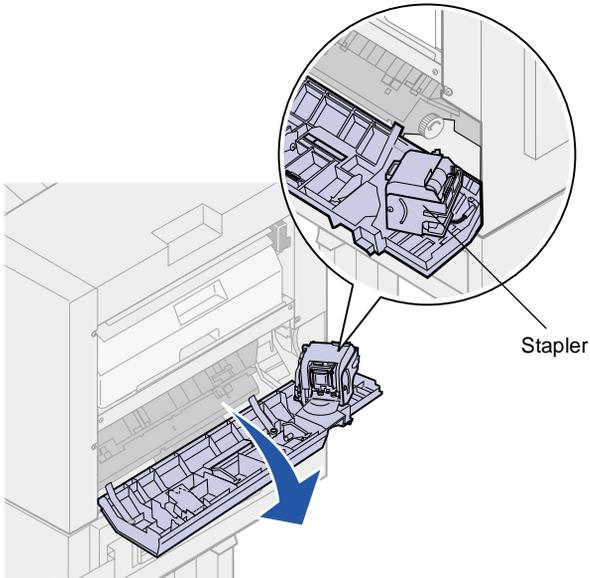
The message **Load Staples** appears on the printer operator panel if the stapler is empty or **Insert Staple Cartridge** if the staple cartridge has been removed. When the stapler has been filled and reinstalled, the printer clears the message.

Use the following steps to remove the stapler holder and add more staples:

- 1** Push the latch in and hold it.
- 2** Roll the finisher away from the printer.
- 3** Release the latch.

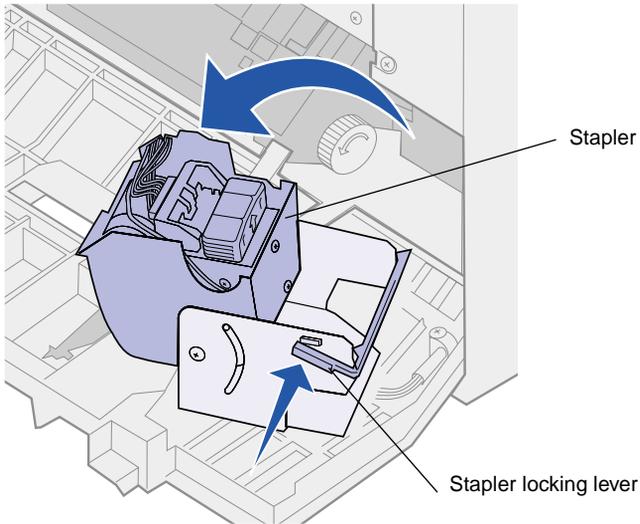


- 4** Open the stapler door.

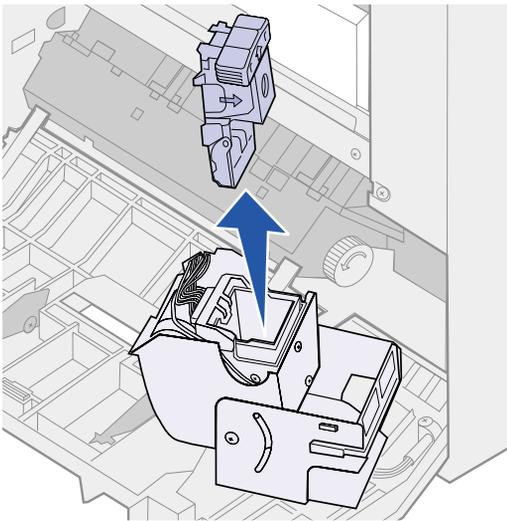


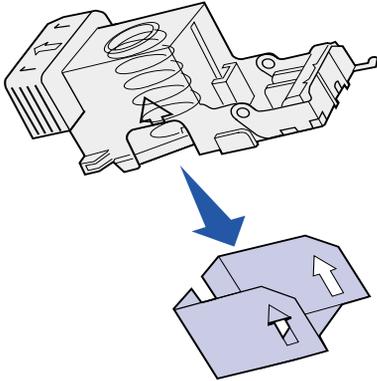
5 Lift the stapler locking lever.

6 Rotate the stapler up.



7 Pull the staple holder from the stapler.





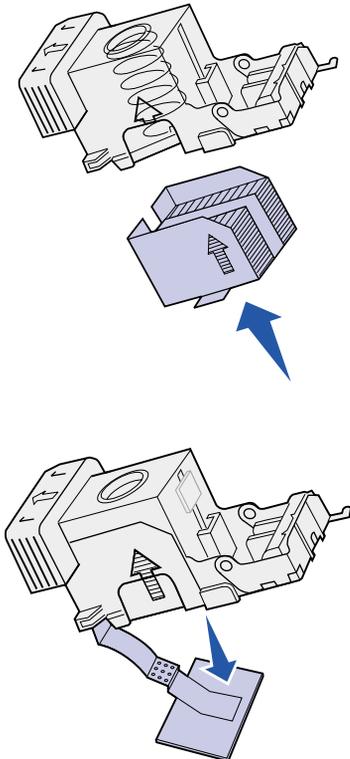
8 Pull the empty staple cartridge from the staple holder.

9 Discard the cartridge.

10 Remove the new staple cartridge from its packaging.

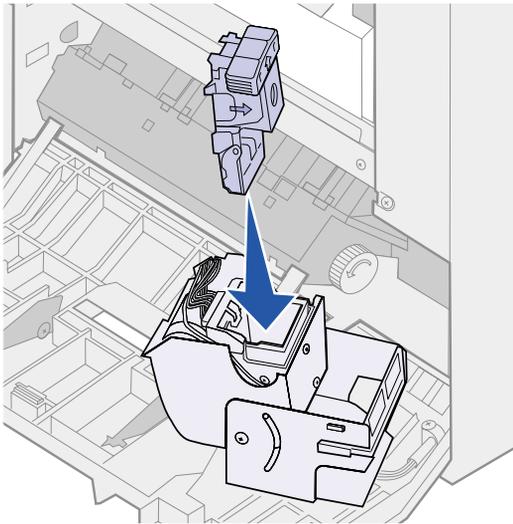
Part number	Description
11K3188	C910/T62x Staple Cartridge

Note: Leave the tape on the staple cartridge until after the cartridge has been inserted into the holder.

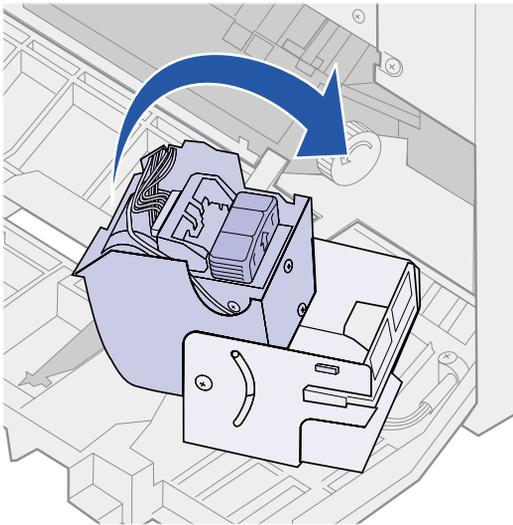


11 Insert the new cartridge.

12 Remove the tape from the cartridge.

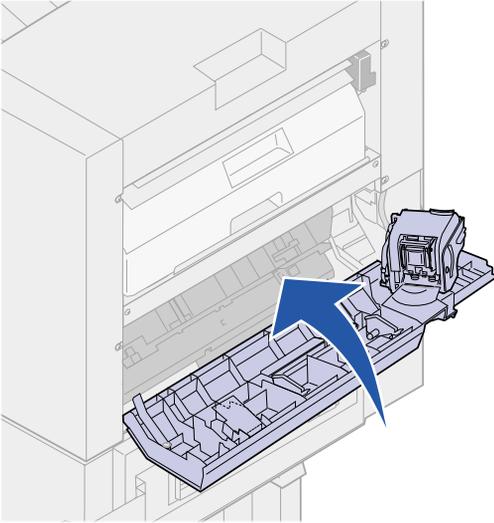


- 13** Insert the staple holder into the stapler.
Push down until the staple holder is fully seated.



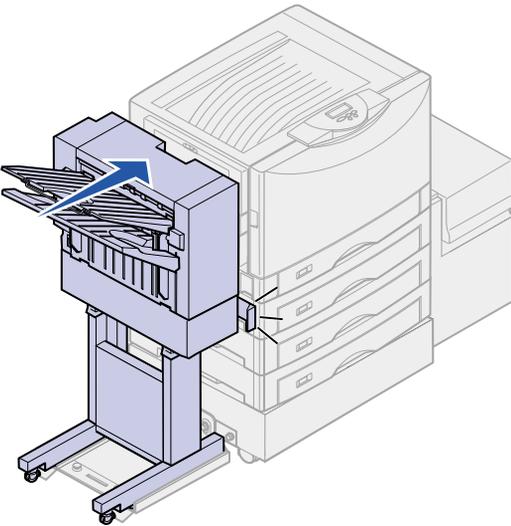
- 14** Rotate the stapler to its closed position.

15 Close the stapler door.



16 Roll the finisher toward the printer until the finisher locks to the docking pins.

You hear a *click* when the finisher locks into position.



Hole punching

Depending on the finisher you have, you can punch 3 or 4 holes in your print jobs.

The finisher can stack hole punch print jobs in bin 1 or bin 2. You cannot hole punch transparencies, card stock, glossy paper, or labels.

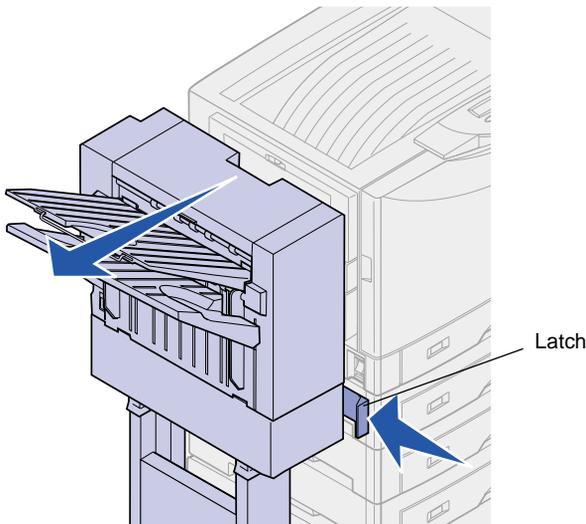
Value	Output
Off*	Does not punch holes in printed output.
On	Punches holes in every printed page.

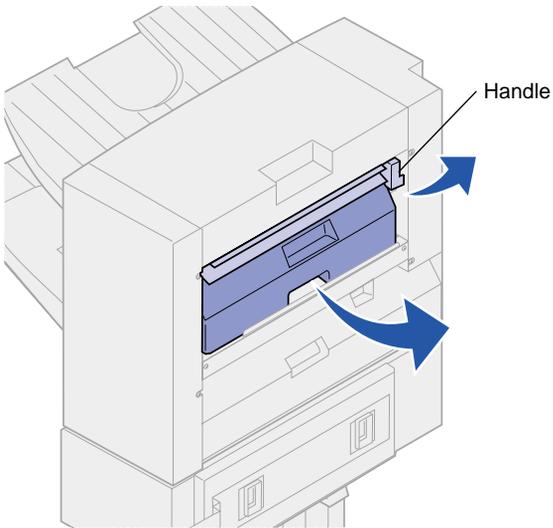
Values marked by an asterisk (*) are the factory default settings.

As the finisher punches holes, it deposits discarded bits of paper in the hole punch box. When the finisher has punched 15,000 sheets, the message **Empty Hole Punch Box** appears on the printer operator panel.

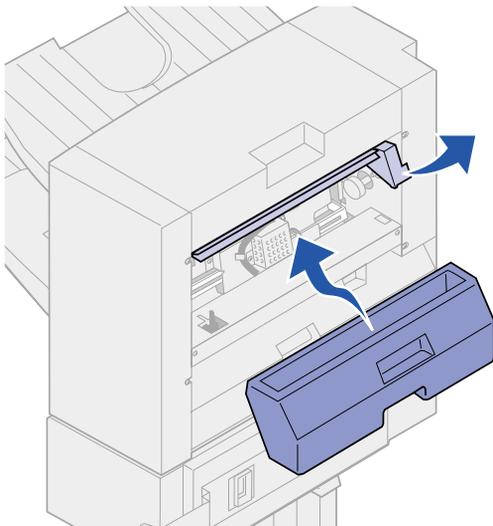
Use the following steps to empty the box:

- 1 Push the latch in and hold it.
- 2 Roll the finisher away from the printer.
- 3 Release the latch.

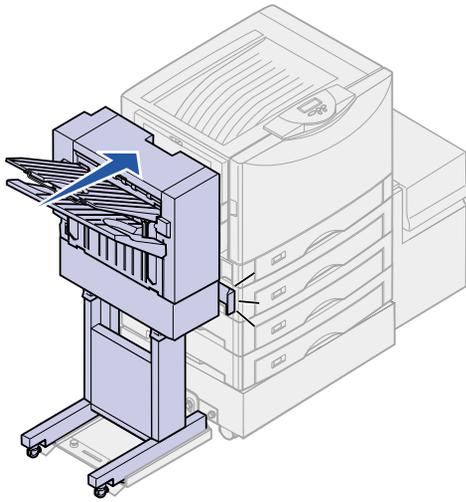




- 4** Lift the finisher entry guide handle.
- 5** Lift the hole punch box, rotate the bottom outward and then remove it.
- 6** Release the handle.
- 7** Empty the box.



- 8** Lift the handle.
- 9** Place the top of the box in the finisher and then rotate the bottom of the box into the finisher.
- 10** Release the handle.



- 11** Roll the finisher toward the printer until the finisher locks to the docking pins.

You hear a *click* when the finisher locks into position.

- 12** Check the printer operator panel display.

If you emptied the box before the **Empty Hole Punch Box** message appeared, press **Menu** until you see **Supplies Menu** on the display and select **Replace Supplies**, and then select **Box** and select **Replaced**.

The **Ready** message appears.

Troubleshooting

This section helps you clear messages that appear on the printer operator panel, clear paper and stapler jams, and resolve other finisher problems that may occur.

Clearing finisher messages

Messages appear on the printer operator panel to inform you of the status of your finisher. The following table explains how to clear the messages.

Message	Solution
Bin <x> Full	Remove the stack of paper from the specified bin. Press Go to clear the message and continue printing. Note: If you assigned the bin a name, the bin name is displayed instead of the bin number.
Close Finisher Door alternates with Check Finisher Installation	Close the finisher top cover. <i>(or)</i> Make sure the finisher is flush against the printer.
Empty Hole Punch Box	You must empty the hole punch box to continue printing. For instructions on emptying the box, see "Hole punching" on page 32. Press Go to clear the message and continue printing.
Insert Hole Punch Box	The hole punch box is missing. Place the box in the finisher to clear the message.
Load Staples	You must replace the staple cartridge if you want to continue stapling. You can press Go to clear the message and continue printing without stapling. For instructions on replacing the staple cartridge, see "Stapling" on page 26.
Insert Staple Cartridge	The staple holder is missing. Place the holder in the stapler to clear the message.

Message	Solution
210 Staple Jam Check Area H alternates with Clear Staple Job From Finisher	This message indicates a staple jam has occurred inside the finisher. Open the stapler door, remove the paper from accumulator area, and clear the staple jam. For information on removing the paper from the accumulator, see “Accumulator area” on page 51. For information on clearing the staple jam, see “Clearing staple jams” on page 56.
Requested Env Not Supported	This message indicates a request to print an envelope other than C5 or B5 was sent to the printer with the finisher attached. The message displays for 5 seconds and then is removed. The printer prints the information for the nonsupported envelope onto the print media in tray 1. Note: You receive this message if you are trying to print envelope sizes other than C5 or B5 with the finisher attached to the printer. To print envelopes other than C5 or B5, see “Printing envelopes” on page 38.

Solving other problems

Use the following table to find solutions to other problems with the optional finisher.

Symptom	Cause	Solution
Paper frequently jams in the finisher.	The finisher and printer are misaligned.	Properly align the finisher with the printer. Refer to “Aligning the sides of the finisher” on page 13 and “Aligning the top of the finisher” on page 15 for instructions.
	The printer and finisher have been moved.	
	You are trying to staple, hole punch, or offset print jobs on print media other than paper.	Restrict use of the finisher to plain paper. You cannot hole punch transparencies, card stock, labels, or envelopes.
The printer does not print to the requested output bin.	The finisher cables are not connected properly.	Check the cable connections. Refer to “Attaching the cables” on page 17 for instructions on connecting the finisher to the printer.
	Your printer driver and the operator panel settings are different.	Make sure your printer driver is set to direct the output to the bin you want. Printer settings selected from a software application or driver override default settings selected from the operator panel.
	You are trying to send a print job to the wrong output bin.	Card stock, transparencies, and hole punch jobs are sent to bin 1. Stapled jobs are sent to bin 2.
The paper jam message will not clear.	The cover is not closed, the finisher is not against the printer, or there is paper somewhere in the paper path.	Open and close the top cover and make sure the finisher is locked onto the docking pins. Recheck the finisher and printer for additional jams.

Symptom	Cause	Solution
Pages are not stapled.	You are trying to staple too many sheets.	Reduce the number of pages in the staple job. The finisher can staple up to 30 sheets of 20 lb paper. If you attempt to staple a larger stack of paper, the finisher ejects the stack without stapling it.
	The staple cartridge is empty.	Install a new staple cartridge. See “Stapling” on page 26 for instructions.
	The stapler is jammed.	Check the stapler for a staple jam. See “Clearing staple jams” on page 56 for instructions.
Punched holes are not in the proper position.	The printer and finisher are not aligned properly.	Align the top of the finisher with the printer. See “Aligning the top of the finisher” on page 15 for instructions.
	You hole punched a printed job on different finishers.	Move the alignment of the finisher to compensate for the hole punch difference. See “Hole punch adjustment” on page 44 for instructions.
You cannot print requested envelopes.	You are trying to print envelope sizes other than C5 or B5 with the finisher attached to the printer.	Move the finisher away from the printer. Reinstall the printer exit tray. Turn the printer off. Wait 15 seconds and turn the printer on. Resend the envelope print job.

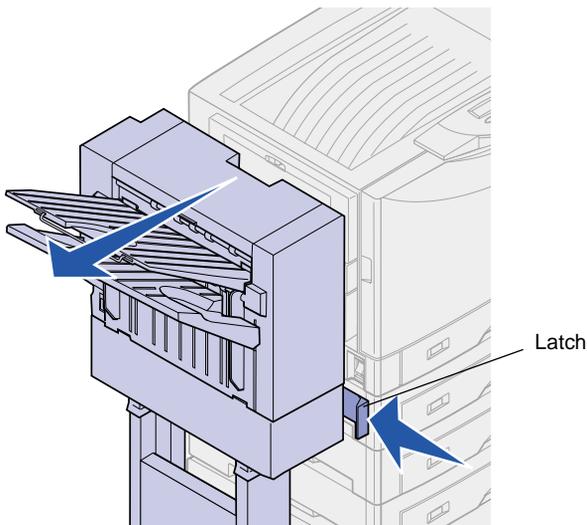
Printing envelopes

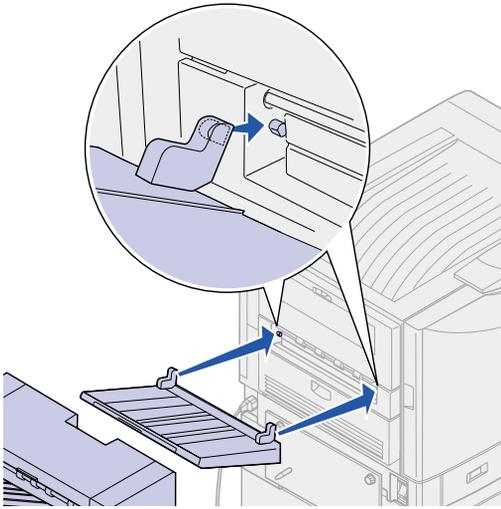
You can print C5 or B5 envelopes on your printer and send them to bin 1. If you try to print envelopes other than C5 or B5 and have the finisher attached to the printer, you receive the **Requested Env Not Supported** message.

The message displays for 5 seconds and then is removed. The printer prints the information for the nonsupported envelope onto the print media in tray 1.

To print envelopes other than C5 or B5:

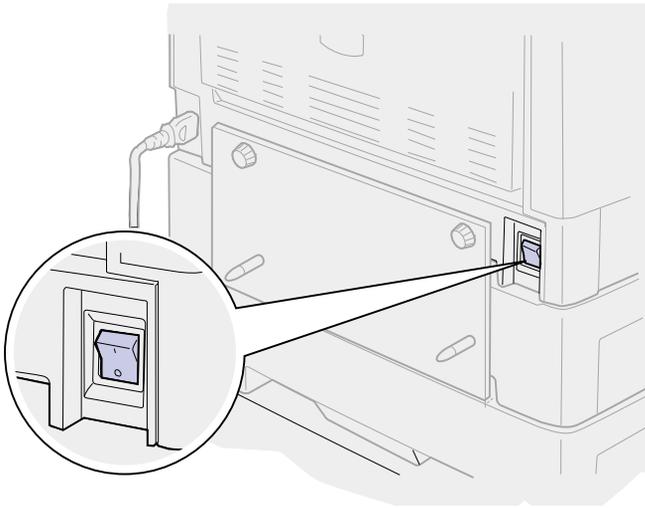
- 1** Push the latch in and hold it.
- 2** Roll the finisher away from the printer.
- 3** Release the latch.

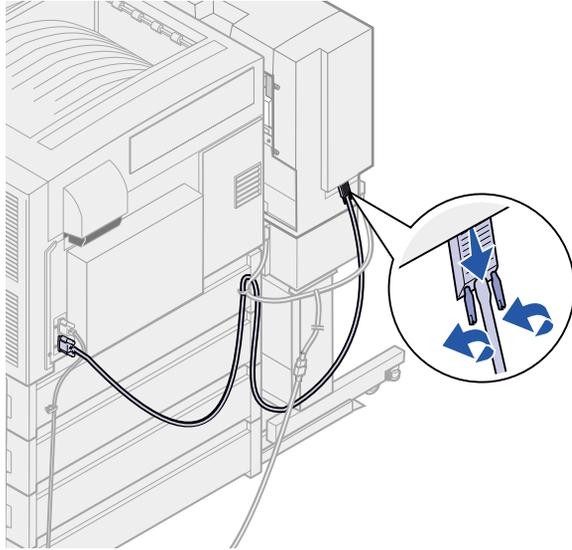




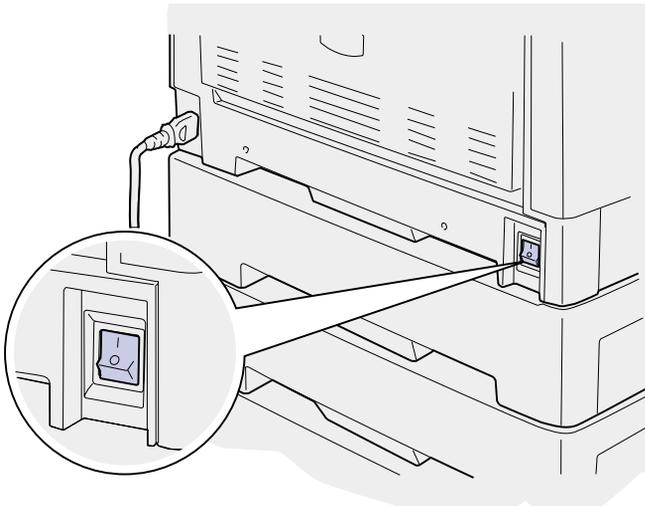
- 4** Align the holes on the exit tray tabs with the pins on the side of the printer.
- 5** Attach the printer exit tray to the printer.

- 6** Turn the printer off.





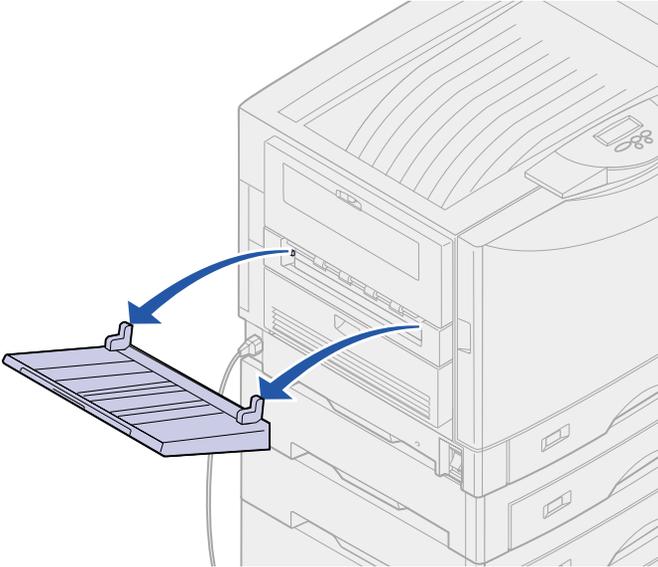
- 7** Loosen the interface cable thumbscrews.
- 8** Unplug the interface cable from the connector on the side of the finisher.



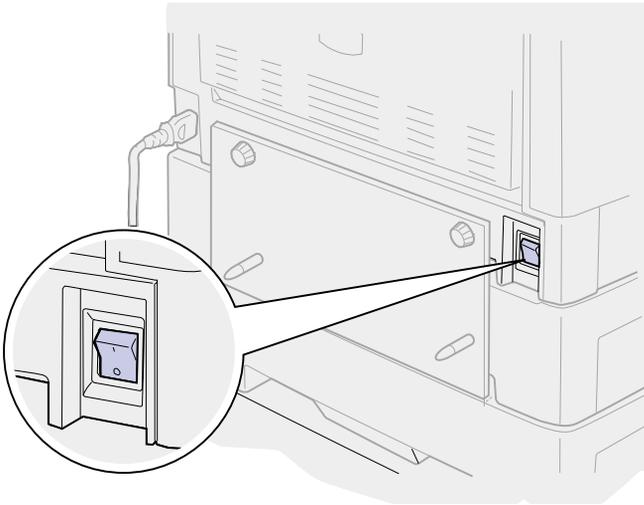
- 9** Turn the printer on.
- 10** Resend the envelope print job to the printer.

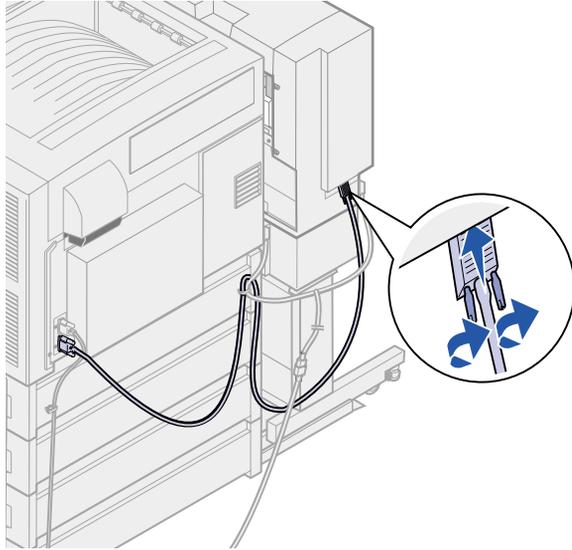
When you are finished printing envelopes complete the following steps:

- 1 Lift the printer exit tray halfway and remove.



- 2 Turn the printer off.



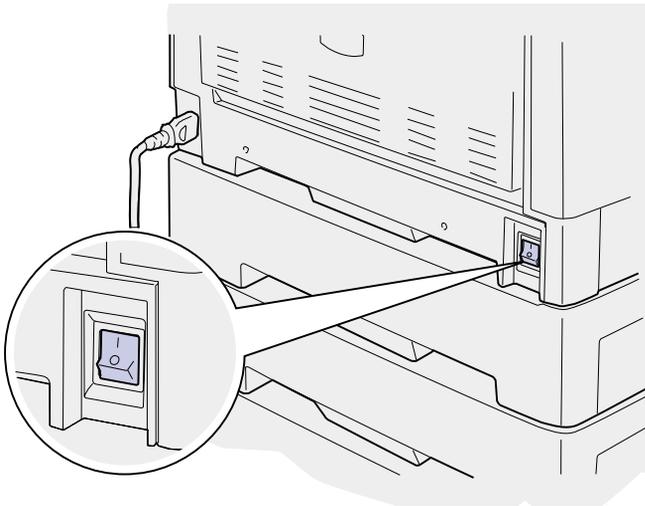


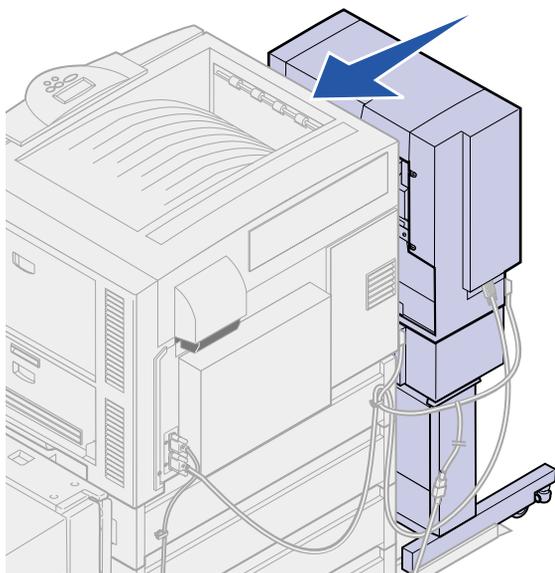
3 Plug the interface cable into the connector on the side of the finisher.

The plug will be on a slight angle when connected.

4 Tighten the thumbscrews.

5 Turn the printer on.





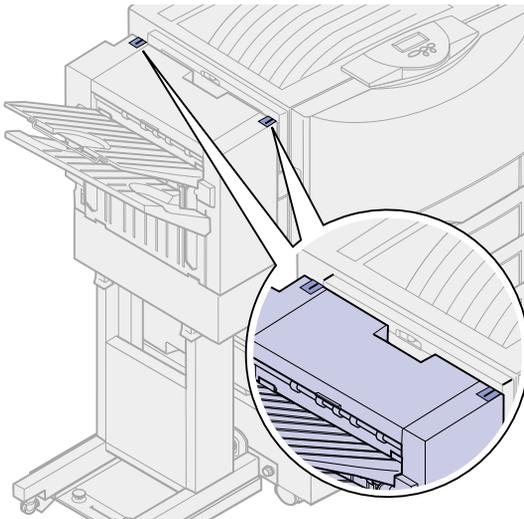
- 6 Roll the finisher toward the printer until the finisher locks to the docking plate pins.

You hear a *click* when the finisher locks into position.

Hole punch adjustment

You can adjust the hole punch alignment by approximately 4 mm ($\frac{3}{16}$ in.). This adjustment is useful when you want to center the punched holes onto the paper or if you hole punched a printed job on different finishers.

Note: The following procedures are used for both three and four hole punch finishers.

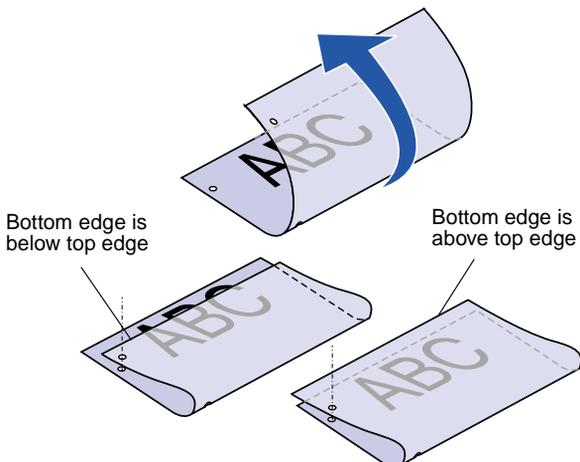


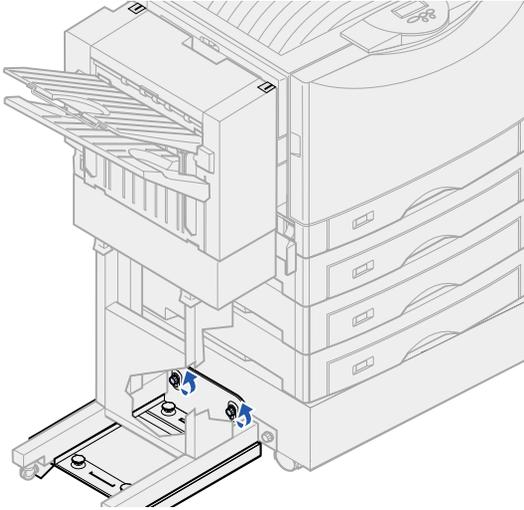
- 1 Verify the alignment of the printer and finisher is correct.

If the alignment is not correct, see “Aligning the top of the finisher” on page 15 for instructions, and then print and hole punch another sheet of paper and see if an adjustment is needed.

If an adjustment is needed, continue with step 2.

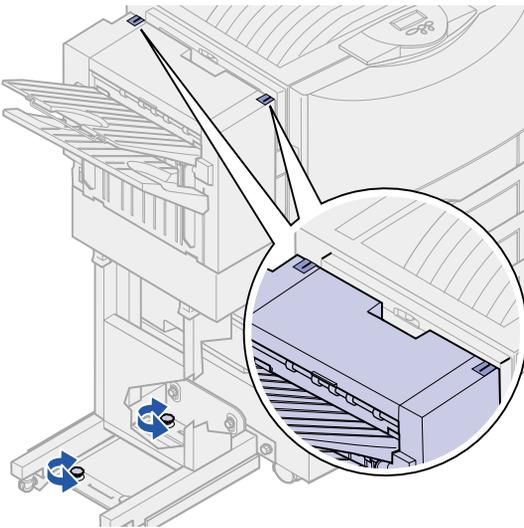
- 2 Using a sheet of paper previously punched from the finisher, fold the paper so the bottom punched hole is aligned with the top punched hole.
- 3 Determine if the edge of the bottom of the page is below or above the top edge of the page.





- 4 Loosen the guide rail thumbscrews.

Note: Do not move the adjustment knobs more than three complete turns from their starting position. Adjustments greater than three turns may cause paper jams.

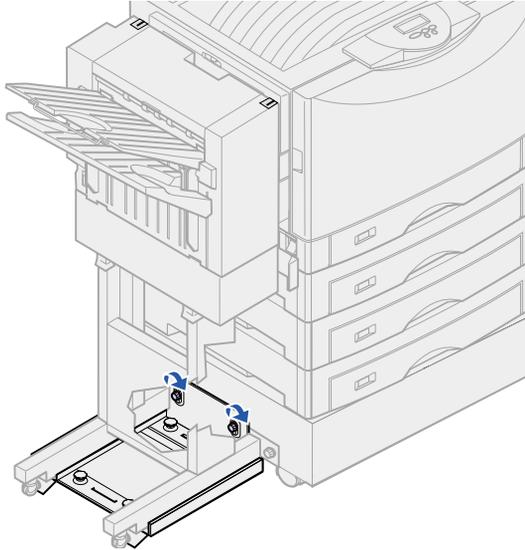


- 5 Rotate both adjustment knobs as shown, the same amount to raise or lower the side of the finisher.

A half turn of the knob moves the position of the hole approximately one third to one half the distance of the punched hole.

To move the bottom of the paper down, rotate the knobs clockwise.

To move the bottom of the paper up, rotate the knobs counterclockwise one quarter turn.

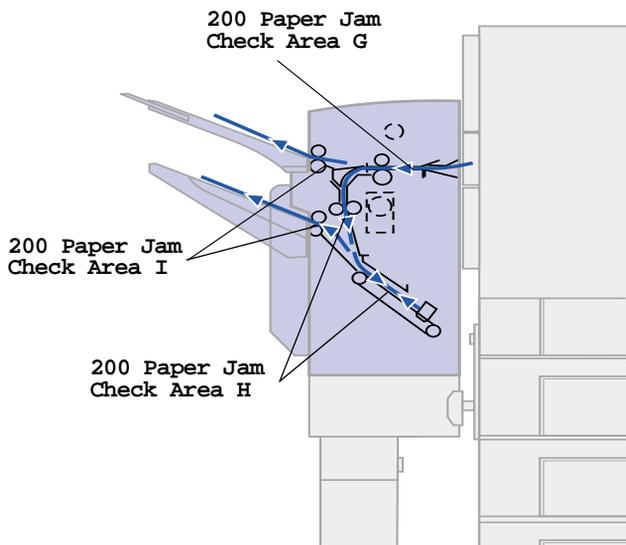


- 6 Tighten the guide rail thumbscrews.
- 7 Print and punch another piece of paper.
- 8 Repeat steps 2 and 3. If the holes are not aligned repeat steps 3 through 8.

Clearing paper jams

By carefully selecting and loading paper, you can avoid most paper jams. For information on avoiding paper jams, refer to the *Lexmark C910 Publications CD*.

When a finisher paper jam occurs, the **200 Paper Jam Check Area <x>** message appears on the printer operator panel. The illustration at the left identifies the areas you must check to clear a finisher paper jam. Refer to your printer's *Quick Reference* or publications CD for information about clearing jams in the printer.



You must clear the jam and then press **Go** to resume printing. The Jam Recovery menu item in the Setup Menu determines whether the printer reprints the jammed page. Refer to your printer's publications CD for information about the Jam Recovery menu item.

To clear:

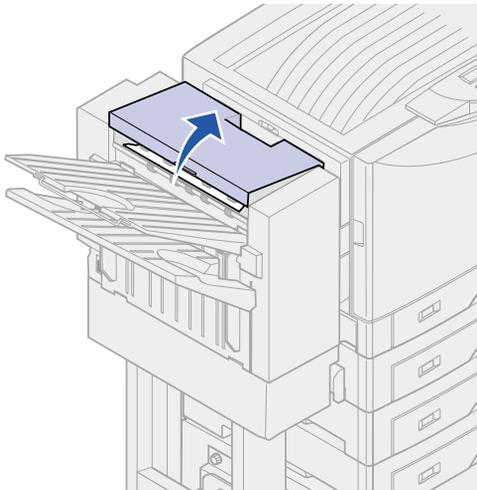
Jam message	See page
Check Area G	47
Check Area H	48
Check Area I	53

Check Area G

This message indicates a jam in the input area of the finisher. To clear area G:

- 1 Open the finisher top cover and remove any jams.
- 2 Close the top cover.
- 3 Press **Go**.

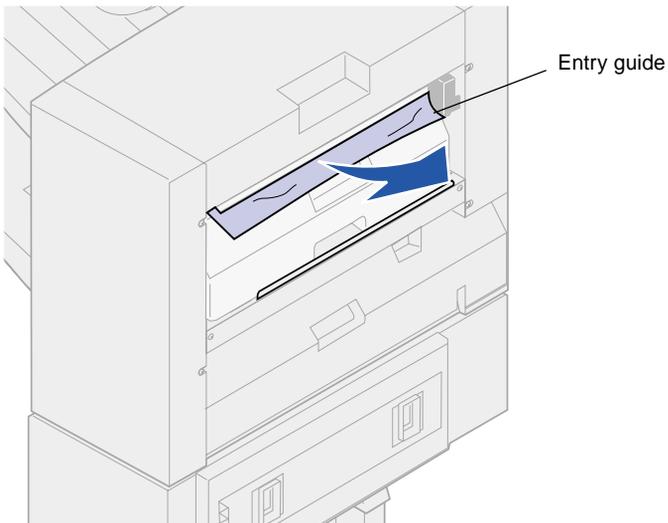
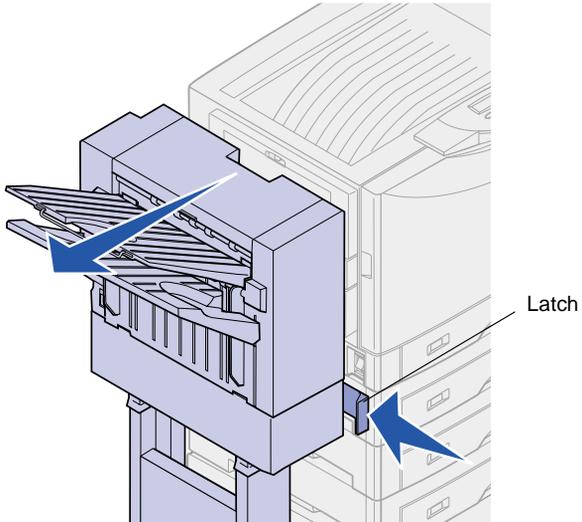
You must clear any printer paper jams before the printer will resume printing. For instructions on clearing printer paper jams, refer to your printer's *Quick Reference* or publications CD.



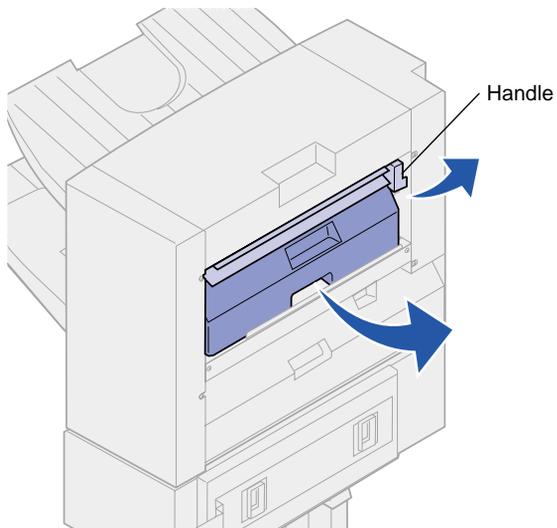
Check Area H

This message indicates a paper jam inside the finisher. You need to check both the upper access area and accumulator area. To clear area H:

- 1 Push the latch in and hold it.
- 2 Roll the finisher away from the printer.
- 3 Release the latch.



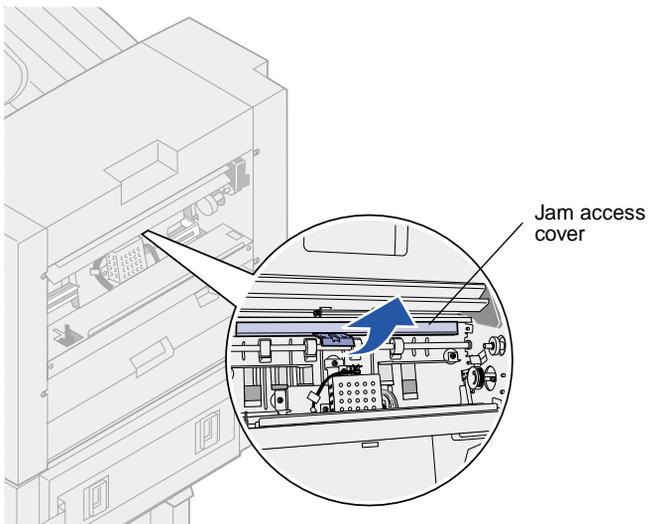
- 4 Remove any jams from the finisher entry guide.

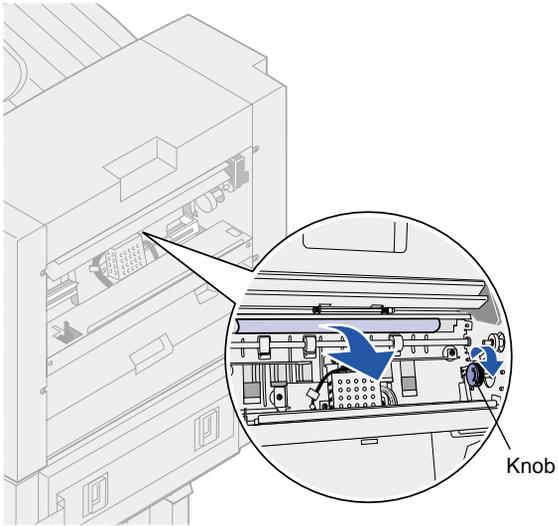


Upper access area

- 1** Lift the finisher entry guide handle.
- 2** Lift the hole punch box, rotate the bottom outward and then remove it.
- 3** Release the handle.

- 4** Lift the jam access cover.

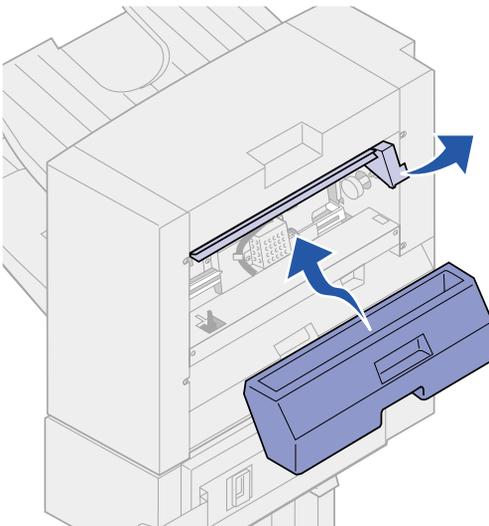




- 5 Remove any jams from the finisher.

Rotate the knob to move the paper into the access cover area.

- 6 Release the jam access cover.



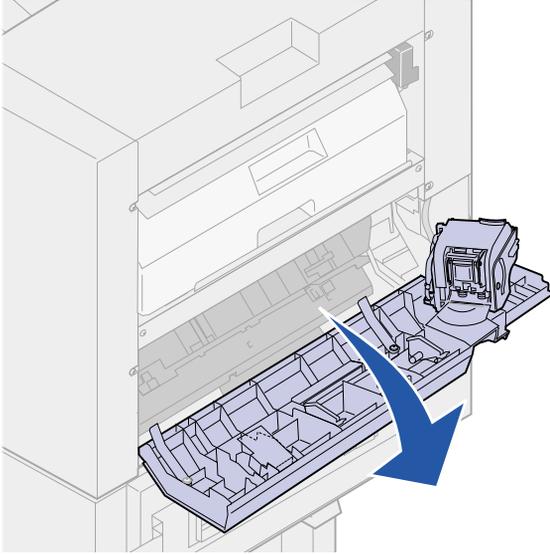
- 7 Lift the finisher entry guide handle.

- 8 Place the top of the box in the finisher, and then rotate the bottom of the box into the finisher.

- 9 Release the handle.

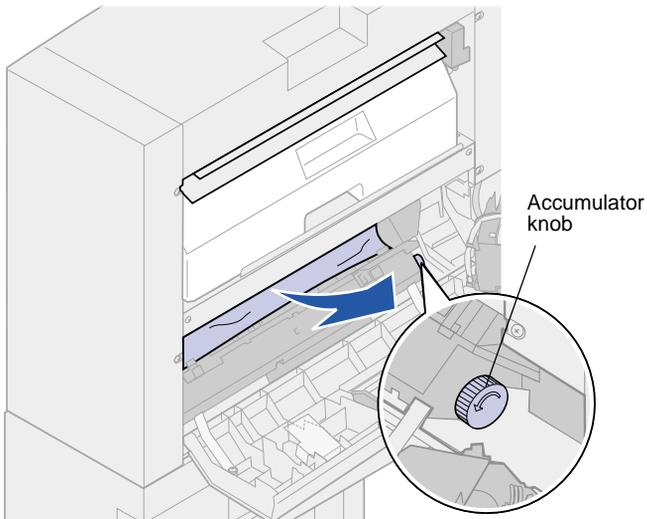
Accumulator area

- 1 Open the stapler door.

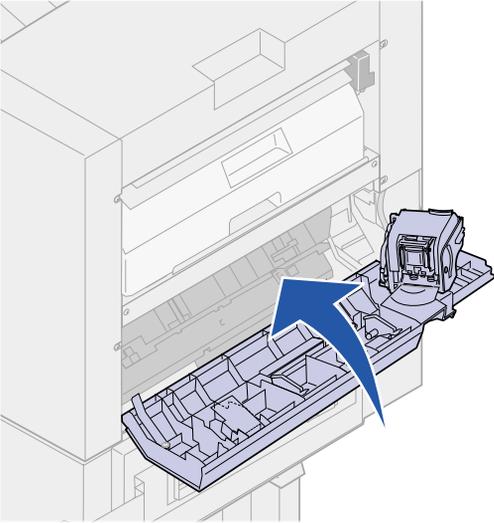


- 2 Remove any jams from the accumulator.

Rotate the accumulator knob counterclockwise to move the paper down.



- 3 Close the stapler door.

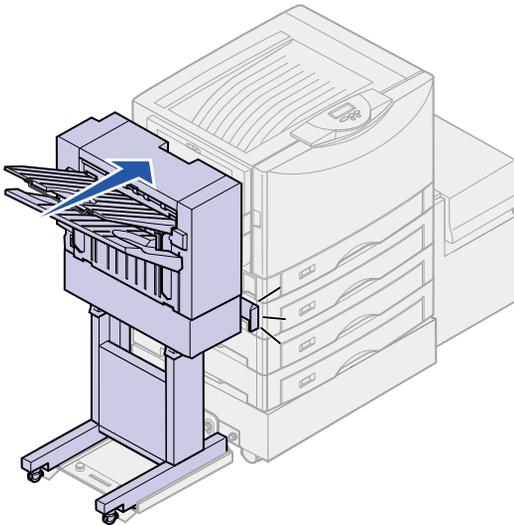


- 4 Roll the finisher toward the printer until the finisher locks to the docking pins.

You hear a *click* when the finisher locks into position.

- 5 Press **Go**.

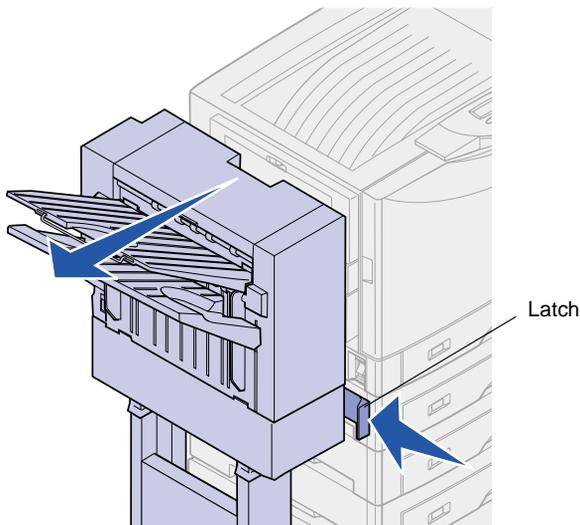
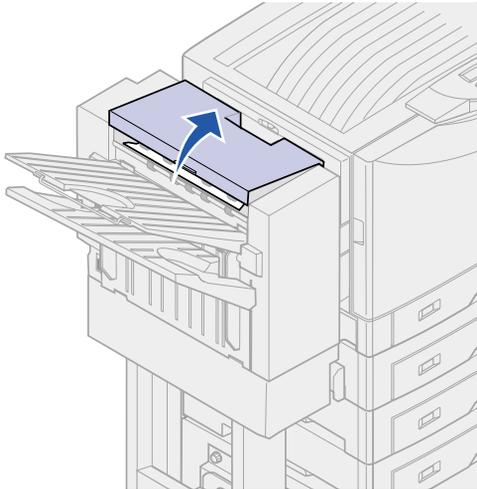
You must clear any printer paper jams before the printer will resume printing. For instructions on clearing printer paper jams, refer to your printer's *Quick Reference* or publications CD.



Check Area I

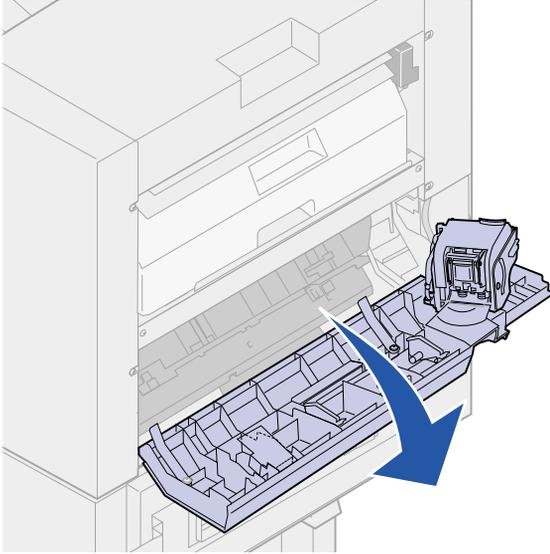
This message indicates a jam in one of the output areas of the finisher. To clear area I:

- 1 Open the finisher top cover and remove any jams.
- 2 Close the top cover.



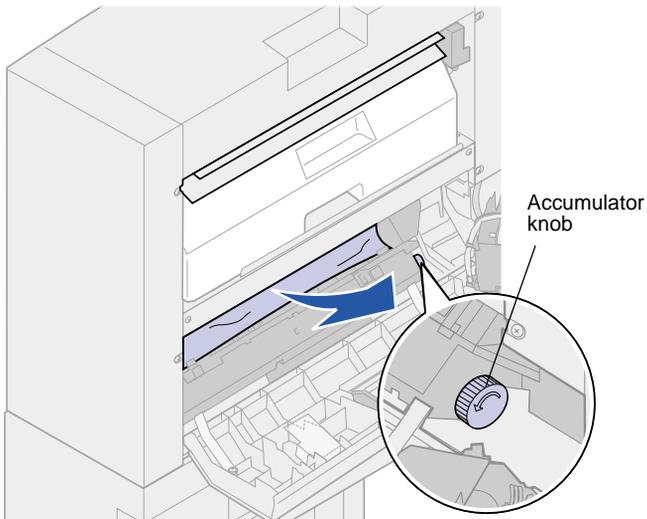
- 3 Push the latch in and hold it.
- 4 Roll the finisher away from the printer.
- 5 Release the latch.

6 Open the stapler door.

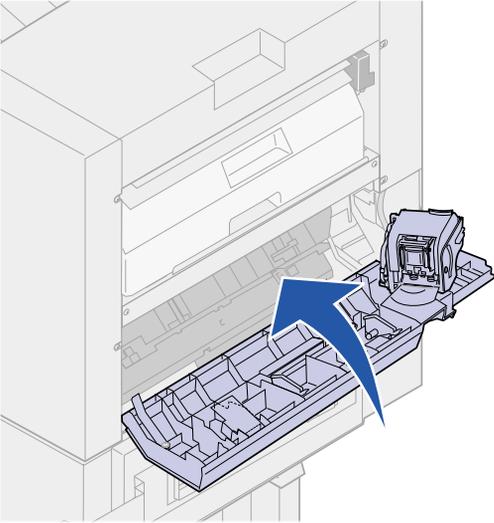


7 Remove any jams from the accumulator.

Rotate the accumulator knob counterclockwise to move the paper down.



8 Close the stapler door.

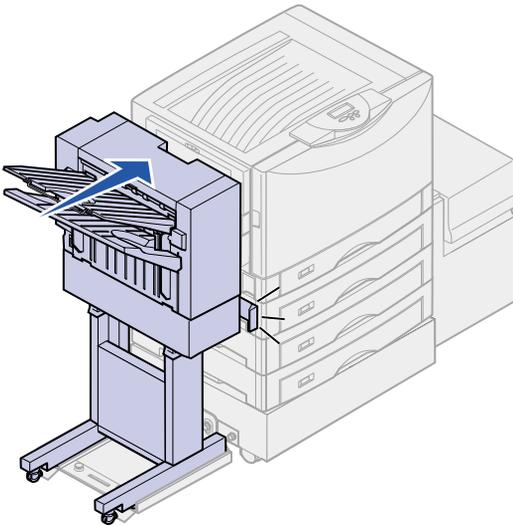


9 Roll the finisher toward the printer until the finisher locks to the docking pins.

You hear a *click* when the finisher locks into position.

10 Press **Go**.

You must clear any printer paper jams before the printer will resume printing. For instructions on clearing printer paper jams, refer to your printer's *Quick Reference* or publications CD.

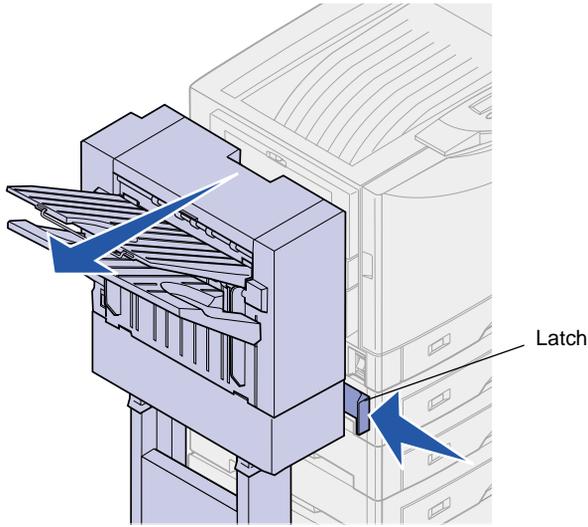


Clearing staple jams

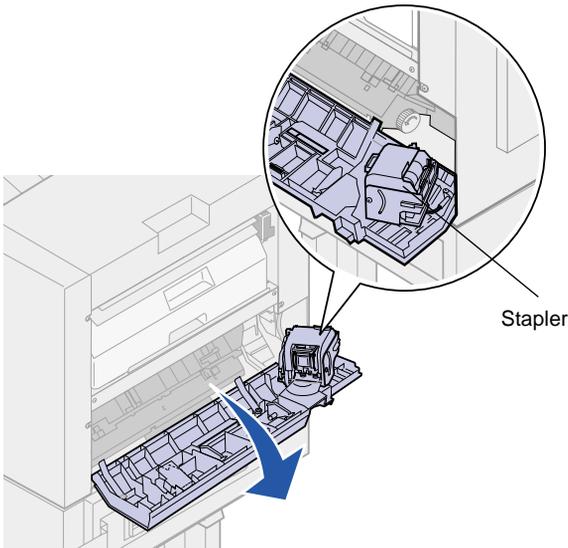
If your print job is not stapled, make sure you have selected the Staple value from the Finishing Menu of your printer driver or the printer operator panel.

If the correct menu value has been selected and the job does not staple, or you received a **210 Staple Jam Check Area H** message, use the following steps to remove and clear the stapler:

- 1** Push the latch in and hold it.
- 2** Roll the finisher away from the printer.
- 3** Release the latch.

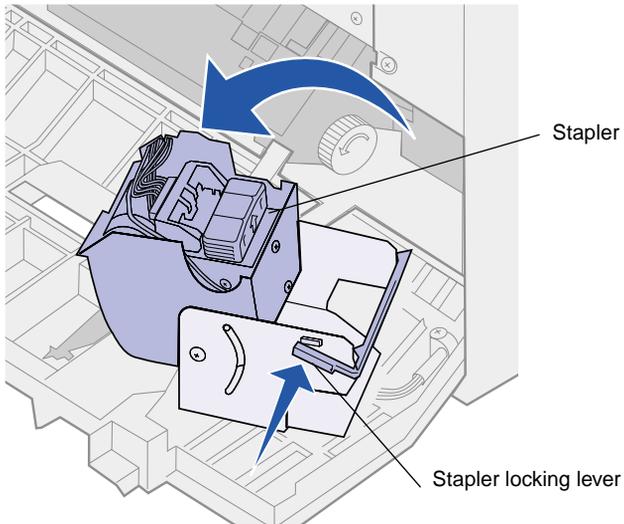


- 4** Open the stapler door.

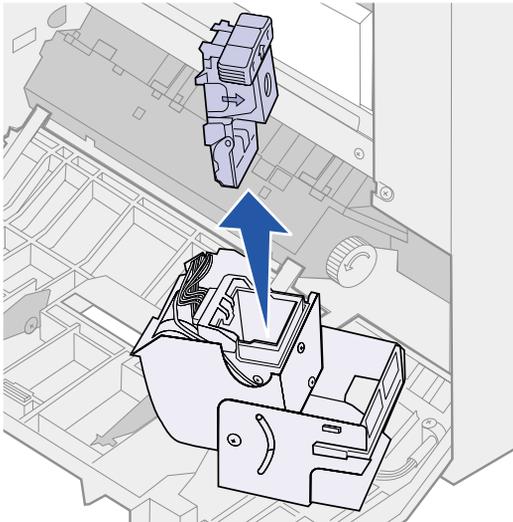


5 Lift the stapler locking lever.

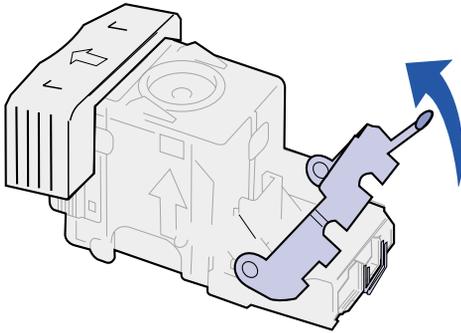
6 Rotate the stapler up.



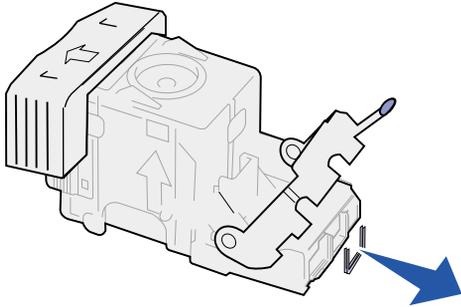
7 Remove the staple holder from the stapler.



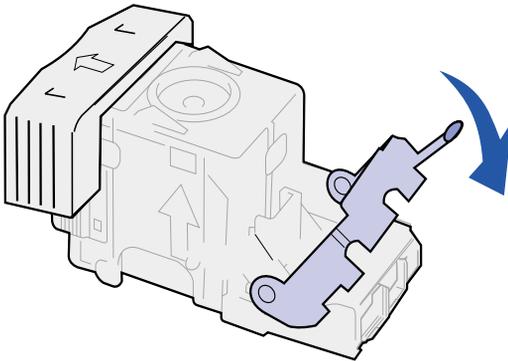
8 Lift the staple holder arm.

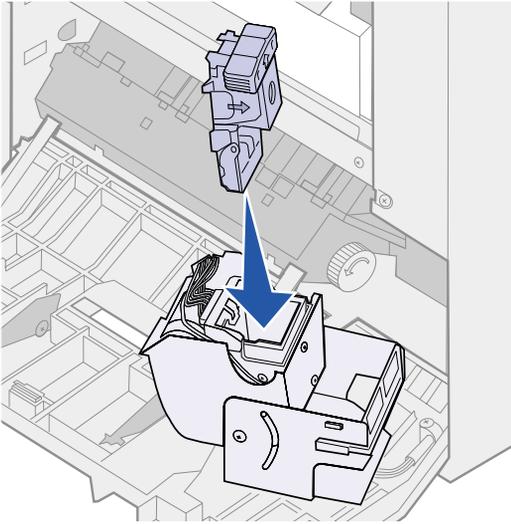


9 Remove any staples from the end of the staple holder.

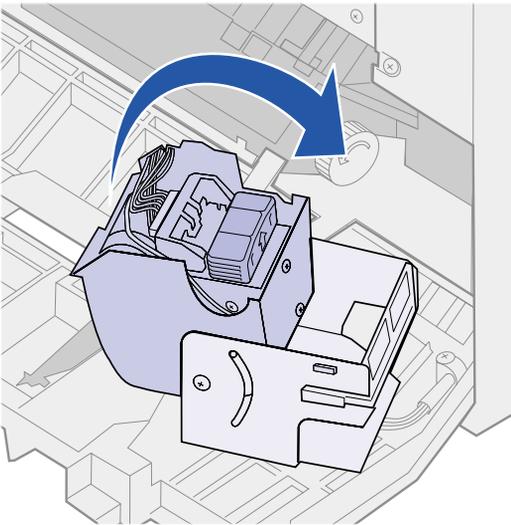


10 Lower the staple holder arm until it locks to the staple holder.



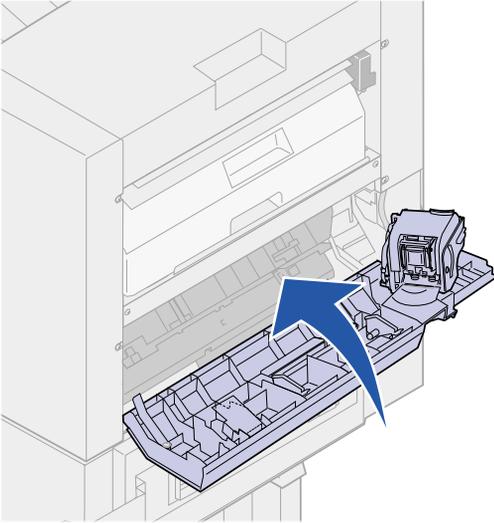


- 11** Insert the staple holder into the stapler.
Push the staple holder down until it is fully seated.



- 12** Rotate the stapler to its closed position.

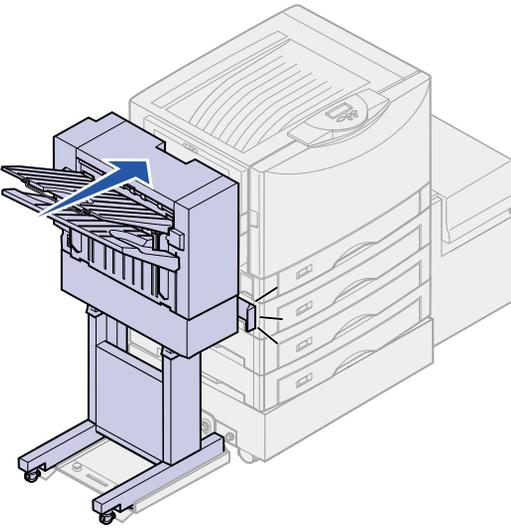
13 Close the stapler door.



14 Roll the finisher toward the printer until the finisher locks to the docking pins.

You hear a *click* when the finisher locks into position.

15 Press **Go**.



Electronic emission notices

Federal Communications Commission (FCC) compliance information statement

Note: To assure compliance with FCC regulations on electromagnetic interference for a Class A computing device, use a properly shielded and grounded cable. Use of a substitute cable not properly shielded and grounded may result in a violation of FCC regulations.

This finisher has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

The FCC Class A limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at their own expense.

The manufacturer is not responsible for any radio or television interference caused by using other than recommended cables or by unauthorized changes or modifications to this equipment. Unauthorized changes or modifications could void the user's authority to operate this equipment.

Industry Canada compliance statement

This Class A digital apparatus meets all requirements of the Canadian Interference-Causing Equipment Regulations.

Avis de conformité aux normes d'Industrie Canada

Cet appareil numérique de la classe A respecte toutes les exigences du Règlement sur le matériel brouilleur du Canada.

European Community (EC) directives conformity

This product is in conformity with the protection requirements of EC Council directives 89/336/EEC and 73/23/EEC on the approximation and harmonization of the laws of the Member States relating to electromagnetic compatibility and safety of electrical equipment designed for use within certain voltage limits.

Warning! When a print server is installed, this is a Class A product. In a domestic environment, this product may cause radio interference, in which case, the user may be required to take adequate measures.

A declaration of conformity with the requirements of the directives has been signed by the Director of Manufacturing and Technical Support, Lexmark International, S.A., Boigny, France.

This product satisfies the Class A limits of EN 55022 and safety requirements of EN 60950.

CISPR 22

WARNING: This is a Class A product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

AVERTISSEMENT: Ce produit appartient à la classe A. Dans un environnement résidentiel, ce produit risque de provoquer des interférences radio, auquel cas l'utilisateur devra prendre les mesures adéquates.

AVVERTENZA: Questo prodotto appartiene alla Classe A. In ambiente domestico, questo prodotto può causare interferenze radio, nel qual caso è necessario adottare adeguate precauzioni.

WARNUNG: Bei diesem Gerät handelt es sich um ein Produkt der Klasse A. In Wohngebieten kann dieses Gerät Störungen des Radio- und Fernsehempfangs verursachen. Der Benutzer muß in diesem Fall geeignete Maßnahmen ergreifen.

ADVERTENCIA: Este es un producto de Clase A. En un entorno doméstico, este producto puede causar interferencias de radio, en cuyo caso, se solicitará al usuario que adopte las medidas oportunas.

AVISO: Este produto pertence à classe A. Em um ambiente doméstico, ele pode causar interferências em transmissões de rádio. Nesse caso, será necessário que o usuário adote as medidas adequadas.

Japanese VCCI notice

この装置は、情報処理装置等電波障害自主規制協議会（VCCI）の基準に基づくクラスA情報技術装置です。この装置を家庭環境で使用すると電波妨害を引き起こすことがあります。この場合には使用者が適切な対策を講ずるよう要求されることがあります。

The United Kingdom Telecommunications Act 1984

This apparatus is approved under the approval number NS/G/1234/J/100003 for the indirect connections to the public telecommunications systems in the United Kingdom.

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