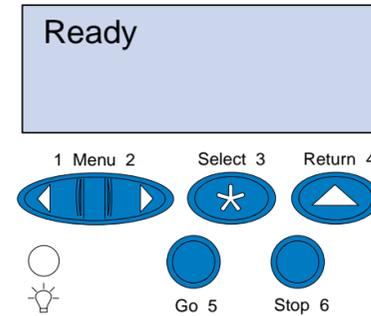


Quick Reference

Lexmark C720

Operator Panel



Press <Menu> to:

- Enter the menus from the ready state
- Scroll through menus or values
- Increase or decrease a numerical value
- Display the Job Menu or the Supplies Menu while the printer is busy

Press Select to:

- Select the item on the second line of the display
- Save the selection as a new default setting

Press Return to:

- Back up to the previous menu level

Press Stop to:

- Temporarily stop all print activity without losing data

Press Go to:

- Exit printer menus and return to the ready state
- Clear messages

Overview of Printer Menus

Supplies Menu <color>Toner Tray <x> Status Photo Dev Cart Oil Bottle Waste Bottle Fuser Fuser Cleaner Replace Supplies Supplies Life Maintenance	Color Menu Photo Enhance Print Quality Color Correction	Paper Menu Paper Source Paper Size Paper Type Custom Types Substitute Size Paper Weight Paper Loading	Finishing Menu Duplex Duplex Bind Copies Blank Pages Collation Separator Sheets Separator Source Multipage Border Multipage Print Multipage Order Multipage View	Utilities Menu Print Menus Print Net <x> Setup Print Fonts Print Directory Factory Defaults Format Flash Defragment Flash Format Disk Job Acct Stat Hex Trace
Job Menu Confidential Job Reset Printer Cancel Fax Held Jobs	Setup Menu Printer Language Power Saver Resource Save Download Target Print Timeout Auto Continue Wait Timeout Jam Recovery Page Protect Display Language Alarm Control Job Buffer Size Job Accounting Print Area Toner Saver Left Margin	PCL Emul Menu Font Source Font Name Point Size Pitch Symbol Set Orientation Lines per Page A4 Width Auto CR after LF Auto LF after CR Tray Renumber	PostScript Menu Print PS Error Font Priority Image Smoothing	Parallel Menu PCL SmartSwitch PS SmartSwitch NPA Mode Parallel Buffer Job Buffering Advanced Status Protocol Honor Init Parallel Mode 1 Parallel Mode 2
Serial Menu PCL SmartSwitch PS SmartSwitch NPA Mode Serial Buffer Job Buffering RS-232/RS-422 RS-422 Polarity Serial Protocol Robust XON Baud Data Bits Parity Honor DSR	Network Menu PCL SmartSwitch PS SmartSwitch NPA Mode Network Buffer Job Buffering MAC Binary PS Network <x> Setup	Infrared Menu Infrared Port PCL SmartSwitch PS SmartSwitch NPA Mode Infrared Buffer Job Buffering Window Size Transmit Delay Max Baud Rate	LocalTalk Menu LocalTalk Port PCL SmartSwitch PS SmartSwitch NPA Mode LocalTalk Buffer Job Buffering NPA Hosts LocalTalk Name LocalTalk Addr LocalTalk Zone	USB Menu PCL SmartSwitch PS SmartSwitch NPA Mode USB Buffer MAC Binary PS Job Buffering

Troubleshooting

37 Insufficient Memory

What this message means:

The printer memory is full and cannot continue processing current print jobs.

What you can do:

- Press **Go** to clear the message and continue the current print job. The printer frees memory by deleting the oldest held job and continues deleting held jobs until there is enough printer memory to process the job.
- Press **Stop** to clear the message without deleting any held jobs. The current job may not print correctly.
- Press **Menu>** or **<Menu** to open the Job Menu and cancel the current job.
- To avoid this error in the future:
 - Delete fonts, macros, and other data in printer memory.
 - Install additional printer memory.

Note: The messages **37 Insufficient Memory** and **Held Jobs may be lost** alternate on the display.

38 Memory Full

What this message means:

The printer is processing data, but the memory used to store pages is full.

What you can do:

- Press **Go** to clear the message and continue printing the job. The job may not print correctly.
- Press **Menu>** or **<Menu** to open the Job Menu and cancel the current job.
- To avoid this error in the future:
 - Simplify the print job by reducing the amount of text or graphics on a page and deleting unnecessary downloaded fonts or macros.
 - Install additional printer memory.

39 Complex Page

What this message means:

The page may not print correctly because the print information on the page is too complex.

What you can do:

- Press **Go** to clear the message and continue printing the job. The job may not print correctly.
- Press **Menu>** or **<Menu** to open the Job Menu and cancel the current job.
- To avoid this error in the future:
 - Reduce the complexity of the page by reducing the amount of text or graphics on the page and deleting unnecessary downloaded fonts or macros.
 - Set Page Protect to On in the Setup Menu.
 - Install additional printer memory.

900–999 Service <message>

What these messages mean:

Messages labeled 900–999 relate to printer problems that may require printer service.

What you can do:

Turn the printer off and check all cable connections. Turn the printer back on. If the service message recurs, call for service and report the message number and description of the problem.

Supply messages

Oil Bottle Low

What you can do:

Press **Go** to clear the message

81 Oil Bottle Empty or Missing

What you can do:

You must replace the oil bottle to continue printing.

88 <color> Toner Low

What you can do:

Press **Go** to clear the message.

88 <color> Toner Empty / Open Door Replace <color> (alternating messages)

What you can do:

You must replace the toner cartridge to continue printing.

82 Photo Dev Cart Exhausted

What you can do:

Press **Go** to clear the message.

Photo Dev Cart Exhausted

What you can do:

You can continue printing however, you may experience print quality problems.

85 Fuser Cleaner Life Warning

What you can do:

Press **Go** to clear the message.

85 Fuser Cleaner Exhausted

What you can do:

You must replace the cleaning roll to continue printing.

83 Waste Toner Bottle Near Full

What you can do:

Press **Go** to clear the message.

83 Waste Bottle Full or Missing

What you can do:

You must replace the waste toner bottle to clear this message and continue printing.

87 Fuser Exhausted

What you can do:

Press **Go** to clear the message.

Fuser Exhausted

What you can do:

You can continue printing however, you may experience paper jams and print quality problems.

80 Scheduled Maintenance

What you can do:

Press **Go** to clear the message.

Scheduled Maintenance

You can continue printing however, you may experience paper jams and print quality problems.



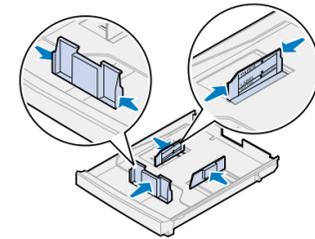
Loading paper, transparencies and envelopes

Important! Move the front and side guides to properly position the guides for the media size you are using.

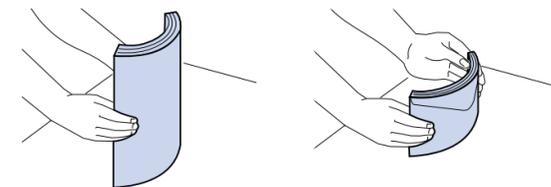
Note: Transparencies, envelopes, labels, and card stock can only be used in tray 1.

Important! Recommended Lexmark transparencies are P/N 12A5590 (letter) or P/N 12A5591 (A4).

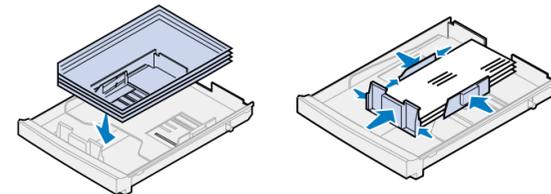
Adjust guides



Flex media



Load media



Clearing paper jams

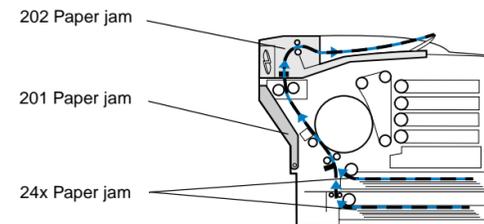
When a paper jam occurs, the Paper Jam message appears and indicates the location of the jammed paper. You must clear the paper from this area, but you must also clear all paper from the entire paper path. The illustration of the paper path may help you.

After you have cleared all the paper, close the printer rear door and top door, and then press **Go** to clear the message.

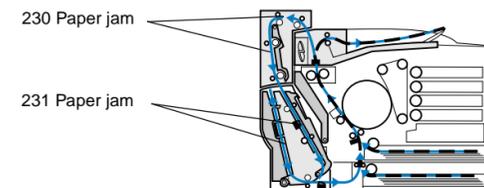
Note: If you feel you have cleared all the paper from the paper path, but the paper jam message is still displayed, remove the paper trays and check for jammed paper inside the paper tray cavity, replace the paper trays, open and close the rear and top door, and then press **Go**.

Message	Location
201 Paper Jam	Open the rear door
202 Paper Jam	Open the top door
24x Paper Jam	Open the paper tray
230 Paper Jam	Open the duplex unit top door
231 Paper Jam	Open the duplex unit lower door

Printer paper path



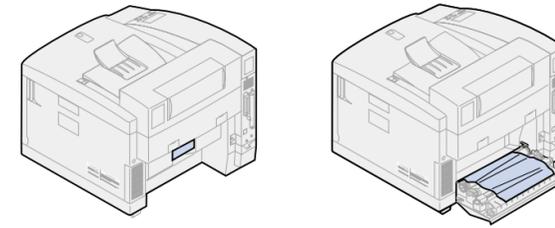
Duplex unit paper path



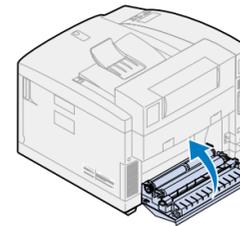
201 Paper jam (rear door)

CAUTION! The inside of the printer may be hot. Allow the printer to cool before touching any internal components.

- 1 Pull the rear door release latch toward the rear of the printer.
- 2 Lower the rear door and carefully remove any paper from the back of the printer.

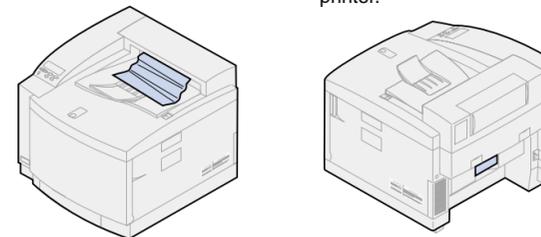


- 3 Close the rear door and press **Go**.



202 Paper jam (fuser and output rollers)

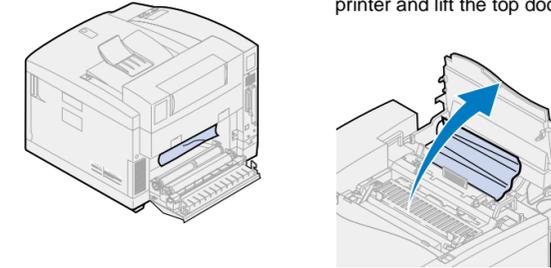
- 1 Carefully remove any jammed paper from the output rollers.
- 2 Pull the rear door release latch toward the rear of the printer.



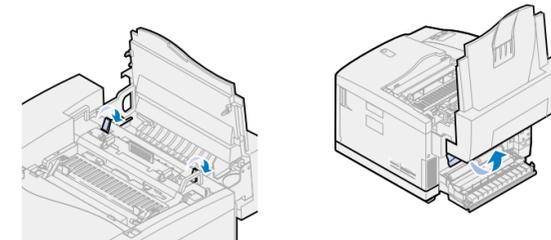
202 Paper jam (continued)

Note: Paper jammed in the fuser rollers must be removed from the back of the printer to avoid contaminating the fuser rollers.

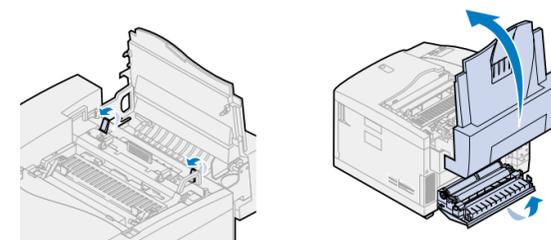
- 3 Lower the rear door.
- 4 Slide the top door release latch toward the front of the printer and lift the top door.



- 5 Move the green roller locking levers toward the rear of the printer.
- 6 Remove the jammed paper from the rear of the printer.

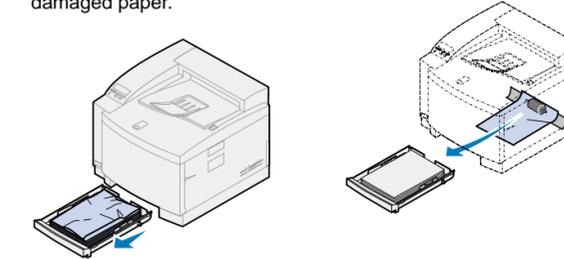


- 7 Move the green roller locking levers to center position.
- 8 Close the top and rear doors and press **Go**.

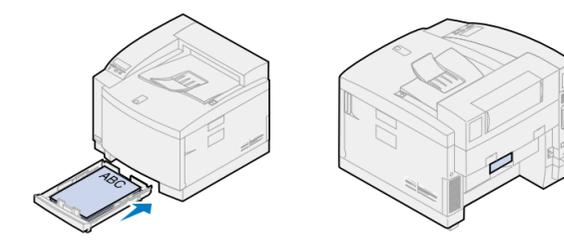


24x Paper jam (Open the paper tray)

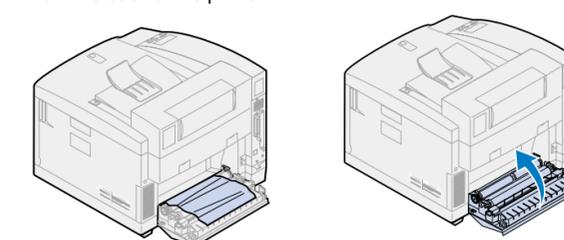
- 1 Pull the paper tray completely out of the printer and set it on a flat surface.
- 2 Remove any wrinkled or damaged paper.
- 3 Examine inside the paper tray cavity and remove any paper inside the printer.



- 4 Place the paper in the paper tray and place the tray into the printer.
- 5 Pull the rear door release latch toward the rear of the printer.

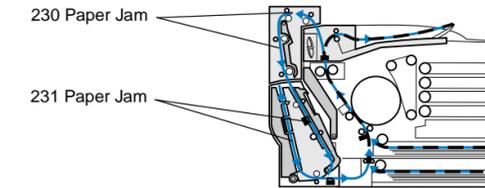


- 6 Lower the rear door and carefully remove any paper from the back of the printer.
- 7 Close the rear door and press **Go**.



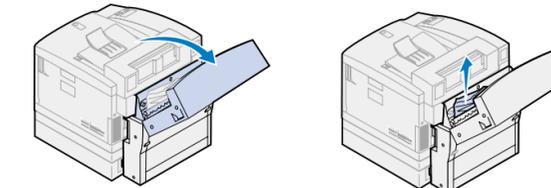
Clearing duplex unit paper jams

Duplex unit paper path

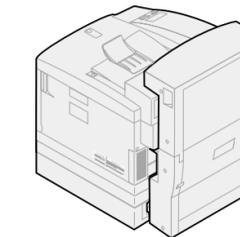


230 Paper jam (Open the duplex unit top door)

- 1 Open the top duplex door.
- 2 Carefully remove any jammed paper from the top of the duplex unit.

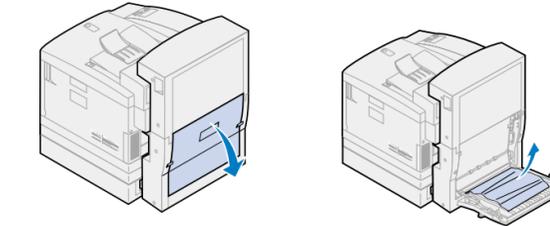


- 3 Close the top duplex door and press **Go**.

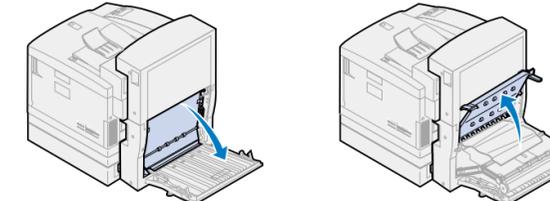


231 Paper jam (Open the duplex unit lower door)

- 1 Open the outer lower duplex access door.
- 2 Carefully remove any jammed paper from the rear of the duplex unit.



- 3 Lower the inner rear duplex door.
- 4 Lift the *inner* rear duplex access panel.



- 5 Carefully remove any jammed paper from inside the duplex unit.
- 6 Close the inner and outer rear duplex access doors and press **Go**.

