The transfer roller is one of the items in the maintenance kit. Replace it when the printer displays the 80 Scheduled Maintenance message.

Removing the old transfer roller

1. Turn the printer off.
2. If the envelope feeder is attached to the printer, remove it. See Removing the optional envelope feeder.
3. If the duplex unit is attached to the printer, open the duplex unit door (Door E).
   a. Push up on the latch to release the door.
   b. Gently lower the door to the open position.
4 Pull up on the handle to open the printer side door (Door A). Gently lower the door to the open position.
5 Grasp the green tabs on each end of the transfer roller, and then pull forward to release them.
Replacing the transfer roller

6 Rotate the tabs toward the printer.
Replacing the transfer roller

7 While holding the tabs, pull straight up to remove the transfer roller.

8 Dispose of the old transfer roller.
Installing the new transfer roller

1. Remove the packaging from the new transfer roller.
2. Hold the transfer roller, and rotate the tabs in the direction as shown.

**Note:** To help in the orientation of the transfer roller, notice that the tabs are not the same shape or size.
3 Align the steel bars on the transfer roller with the grooves in the printer.
4 Push firmly on each end of the transfer roller until the bars snap into the grooves.
Replacing the transfer roller

5  Grasp the tabs and rotate them as shown.
6  Push down on the tabs until they snap into place.

7  Close the printer side door (Door A).
8  Close the duplex unit door (Door E).
9  Reinstall the envelope feeder, if necessary. See Reinstalling the envelope feeder.
10 If you have already replaced all the items listed in the following note, you may turn the printer on.
Replacing the transfer roller

Note: Make sure you also follow the instructions in Replacing the fuser, Replacing pick rollers, Cleaning the wiper blade, and Resetting the maintenance page counter.