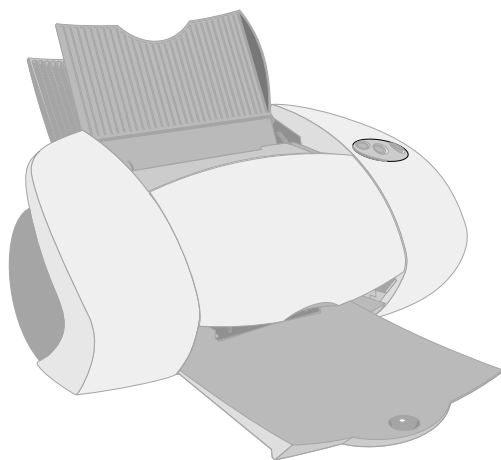


# LEXMARK<sup>TM</sup>

## Z65n Color Jetprinter<sup>TM</sup>

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### User's Guide



December 2001

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### Federal Communications Commission (FCC) compliance information statement

The Lexmark Z65n Color Jetprinter, Type 4107-011, has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

The FCC Class B limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by unplugging the equipment and then plugging it back in, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult your point of purchase or service representative for additional suggestions.

The manufacturer is not responsible for any radio or television interference caused by using other than recommended cables or by unauthorized changes or modifications to this equipment. Unauthorized changes or modifications could void the user's authority to operate this equipment.

**Note:** To assure compliance with FCC regulations for a Class B computing device, use a properly shielded and grounded cable such as Lexmark part number 12A2405 for USB attach. Use of a substitute cable not properly shielded and grounded may result in a violation of FCC regulations.

Any questions regarding this compliance information statement should be directed to Director of Lab Operations, Lexmark International, Inc., 740 New Circle Road NW, Lexington, KY 40550, (859) 232-3000.

## ENERGY STAR

The EPA ENERGY STAR office equipment program is a partnership effort with computer manufacturers to promote the introduction of energy-efficient products and to reduce air pollution caused by power generation.

Companies participating in this program introduce personal computers, printers, monitors, or fax machines that power down when they are not being used. This feature will cut the energy used by up to 50 percent. Lexmark is proud to be a participant in this program.

As an ENERGY STAR Partner, Lexmark International, Inc. has determined that this product meets the ENERGY STAR guidelines for energy efficiency.

### Industry Canada compliance statement

This Class B digital apparatus meets all requirements of the Canadian Interference-Causing Equipment Regulations.

### Avis de conformité aux normes d'Industrie Canada

Cet appareil numérique de la classe B respecte toutes les exigences du Règlement sur le matériel brouilleur du Canada.

### European Community (EC) directives conformity

This product is in conformity with the protection requirements of EC Council directives 89/336/EEC and 73/23/EEC on the approximation and harmonization of the laws of the Member States relating to electromagnetic compatibility and safety of electrical equipment designed for use within certain voltage limits.

A declaration of conformity with the requirements of the Directive has been signed by the Director of Manufacturing and Technical Support, Lexmark International, S.A., Boigny, France.

This product satisfies the Class B limits of EN 55022 and safety requirements of EN 60950.

### The United Kingdom Telecommunications Act 1984

This apparatus is approved under the approval number NS/G/1234/J/100003 for the indirect connections to the public telecommunications systems in the United Kingdom.

### Safety information

- Use only the Lexmark power supply provided with this product or an authorized Lexmark replacement power supply.
- Connect the power cord to an electrical outlet that is near the product and easily accessible.
- Refer service or repairs, other than those described in the manual, to a professional service person.

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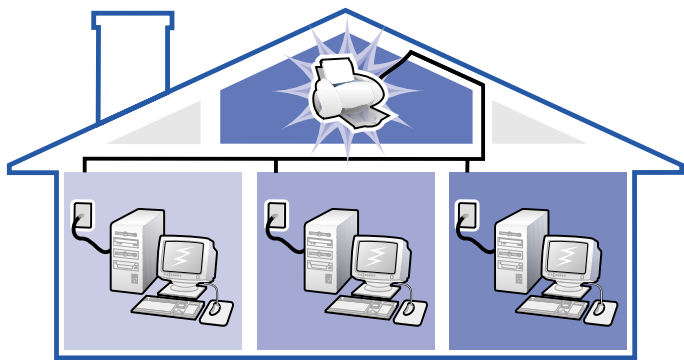
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***Thank you for buying a Lexmark Z65n printer!***

- To set up your printer for Windows operating systems, Mac OS 8.6 to 9.2, or Mac OS X version 10.0.3 to 10.1, follow the steps on the setup sheet that came with your printer.
- To set up your printer for another operating system such as Linux, refer to the readme file that came with your printer software.
- Your printer has a built-in network connection. For help setting up your printer on a network, see “Preparing for network printing” on page 5.



# Learning about your printer

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## *Understanding the printer parts*

Printing is easier than ever before. Your printer can automatically align your cartridges and detect the type of paper you have loaded into paper tray 1.

### **Paper tray 1 (front)**

- Open to load custom size paper, plain inkjet paper, or specialty paper for special projects.
- Paper tray 1 has a paper type sensor that automatically detects the following paper types: plain, coated, photo/glossy, and transparencies.

### **Paper tray 2 (rear)**

Open to load A4 or letter size paper.

### **Paper release lever**

Press when removing paper from the printer. Each paper tray has a paper release lever.

### **Paper tray buttons**



- Press once to select paper tray 1 (front) or paper tray 2 (rear).
- If this button is flashing, press it once to clear a paper jam.

### **Paper guide**

Slide next to paper for proper feeding. Each paper tray has a paper guide.

### **Power button**

Press to turn the printer on or off.

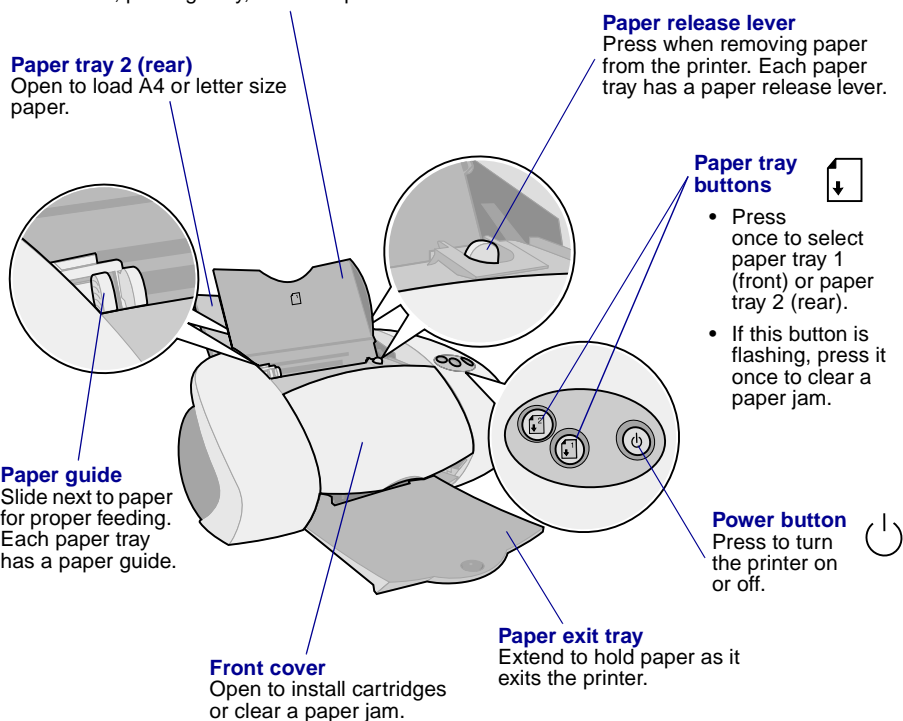


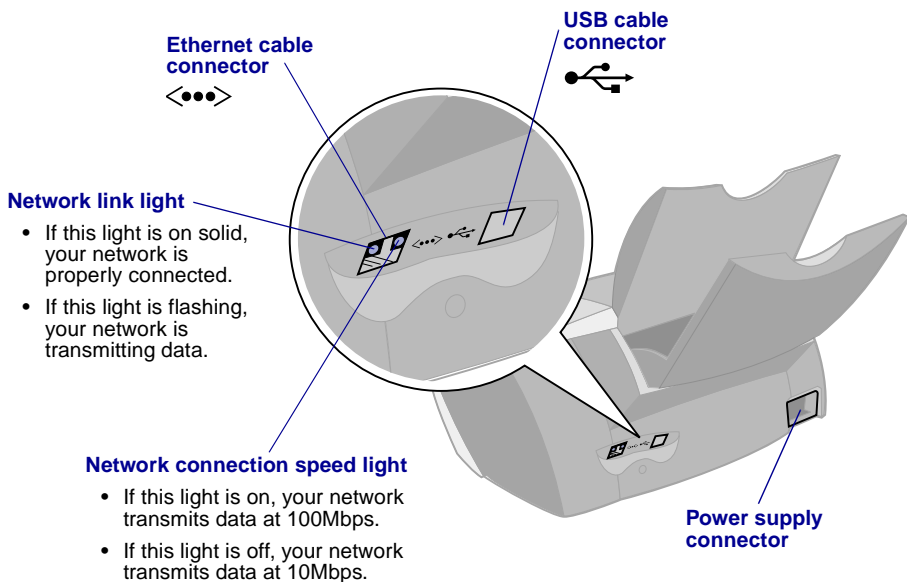
### **Front cover**

Open to install cartridges or clear a paper jam.

### **Paper exit tray**

Extend to hold paper as it exits the printer.





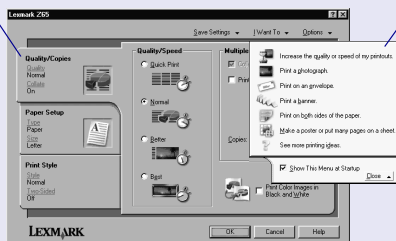
For information about connecting your printer to an Ethernet network, see “Preparing for network printing” on page 5.

## Using the software to select your printer settings

### Print Properties (Windows only)

Use the **Quality/Copies, Paper Setup**, and **Print Style** tabs to select your printer settings.

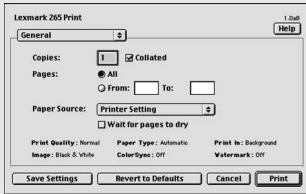
With your document open, click **File** ▶ **Print** ▶ **Properties** or **Preferences**.



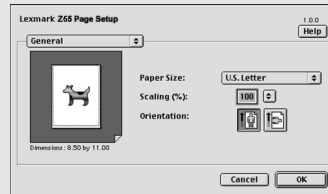
**I Want To menu**  
This online, easy-to-use projects menu helps you print photos, banners, envelopes, posters, and much more.

## Print dialog box and Page Setup dialog box (Macintosh only)

With your document open,  
click File ► Print.



With your document open,  
click File ► Page Setup.



**Note:** Your software screens may appear slightly different from the ones shown depending on your operating system.

Use the following table to select a print quality or paper type setting:

Windows	Macintosh
<ol style="list-style-type: none"><li>1 With your document open, click File ► Print ► Properties or Preferences.</li><li>2 From the Quality/Copies tab, select a print quality setting.</li><li>3 From the Paper Setup tab, select a paper type setting.</li></ol>	<ol style="list-style-type: none"><li>1 With your document open, click File ► Print to open the Print dialog box.</li><li>2 From the pop-up menu in the upper left, choose Paper Type/Quality or Quality &amp; Media.</li><li>3 Select a print quality setting.</li><li>4 Select a paper type setting.</li></ol>

The following table lists paper recommendations for each print quality:

Print quality	Paper recommendation
Quick Print	Plain inkjet, multi-purpose, office, or xerographic
Normal	Plain or premium inkjet, multi-purpose, office, or xerographic, iron-on transfer, or transparency
Better	Premium inkjet, transparency, coated, glossy, or photo
Best	Transparency, coated, glossy, or photo

## Using the software to meet your printing needs

Use the Lexmark Z65 Solution Center (Windows), Lexmark Z65 Control Panel (Mac OS 8.6 to 9.2), or Lexmark Z65 Utility (Mac OS X) for:

- Aligning and maintaining cartridges
- Viewing printer status information, such as the paper type detected in paper tray 1 and ink levels
- Troubleshooting
- Printing a test page
- Networking

Refer to the *Online User's Guide* (Macintosh only) for detailed information about:

- Aligning and maintaining cartridges
- Troubleshooting
- Networking
- Using the paper type sensor
- Basic printing
- Printing ideas

See the table for information about opening the printer software for your operating system.

Windows	Mac OS 8.6 to 9.2	Mac OS X version 10.0.3 to 10.1
<p>From your desktop, double-click the Lexmark Z65 Solution Center icon.</p> <p>or</p> <p>Click Start ▶ Programs or All Programs ▶ Lexmark Z65 ▶ Lexmark Z65 Solution Center.</p> <p>Click Help on any tab to view the printer software Help.</p>	<ul style="list-style-type: none"><li>• From the Apple menu, choose Control Panels ▶ Lexmark Z65 Control Panel. Click the ? to view the printer software Help.</li><li>• From the Lexmark Z65 printer folder on your desktop, double-click the Lexmark Z65 Users Guide.pdf icon to open the <i>Online User's Guide</i>.</li></ul>	<p><b>1</b> From the Finder, click Computer, and then double-click the OS X disk icon ▶ Library folder ▶ Printers folder ▶ Lexmark folder.</p> <p><b>2</b> Double-click the Lexmark Z65 Utility icon to open the Lexmark Z65 Utility. Click the ? to view the printer software Help.</p> <p>Double-click the Lexmark Z65 Users Guide.pdf icon to open the <i>Online User's Guide</i>.</p>



# Preparing for network printing

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Network printer configuration is the process of assigning a name and a unique network address (IP address) to your printer so network computers can print to it.

To prepare your network printer for network printer configuration:

- 1 Follow the steps on the setup sheet to connect your printer to your network with an Ethernet cable (RJ-45).
- 2 Read and follow the “Network printing checklist”.
- 3 Follow the steps in “Finding the MAC address of your printer” on page 6.
- 4 Continue with “Configuring a network printer (Windows)” on page 7 or “Configuring a network printer (Macintosh)” on page 14 to install the printer software and configure your network printer.

## *Network printing checklist*

- ☒ Make sure all the cable connections are secure.
- ☒ Make sure your printer is on and connected to your network with a RJ-45 Ethernet cable. For help, refer to the setup sheet that came with your printer.
- ☒ Make sure the computers on your network are on and connected to the network.
- ☒ Make sure the network link light is on. This verifies that your printer is connected to your network. For information about locating this light on your printer, see page 2.
- ☒ **Windows 98/Me, Windows 2000, or Windows XP:** TCP/IP (a networking protocol) must be active and running on all the network computers you want to print to the network printer. Refer to the documentation you used to set up your network, the Windows online help, or a network administrator.

-  **Macintosh:** TCP/IP (a networking protocol) must be active and running on all the network computers you want to print to the printer. Refer to the documentation you used to set up your network, the Macintosh online help, or a network administrator.
-  Make sure you have access to the documentation you used to set up your network or to a network administrator. It is helpful to know how your network environment assigns IP addresses. The IP address is a unique set of numbers assigned to devices on a network.
-  To view updated printer information, including updates about adding your printer to your network, visit the Lexmark Web site at [www.lexmark.com/publications](http://www.lexmark.com/publications). Look for Lexmark Z65n printer information.

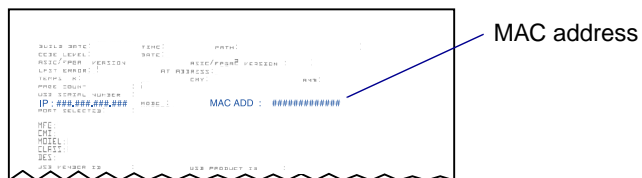
## ***Finding the MAC address of your printer***

You may need the media access control (MAC) address of your printer to complete network printer configuration.

**Note:** Printing this page does not require your printer to be connected to your computer or to the network.

- 1 Make sure your printer is turned off or press the power button once to turn your printer off. For help locating the buttons, see “Understanding the printer parts” on page 1.
- 2 Press and hold the paper tray 1 button.
- 3 While holding the paper tray 1 button, press and release the power button.
- 4 Hold the paper tray 1 button until the printer starts printing.

The printed page lists the MAC address of your network printer.



# Configuring a network printer (Windows)

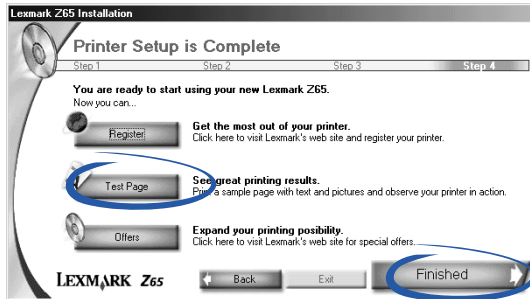
The printer software supports automatic network printer configuration in Universal Plug and Play (UPnP) and Internet Connection Sharing (ICS) network environments using TCP/IP.

UPnP network environments provide automatic private IP addresses in the 169.254.x.x range. ICS network environments provide automatic private IP addresses in the 192.168.x.x range.

- 1 Read and follow the “Network printing checklist” on page 5.
- 2 Insert the printer software CD into one of the network computers.
- 3 When the Lexmark printer software installation screen appears, click Install Now.

If you see:	This happened:	Now:
A screen prompting you to align the cartridges	The printer software automatically found and configured your printer on your network.	Go to step 4 on page 8 to continue the printer software installation.
More than one Lexmark Z65n listed on the Printer Installation screen	The printer software found more than one Lexmark Z65n printer on your network.	<ul style="list-style-type: none"><li>1 Select your printer port from the list. You will need to know the MAC address to select the correct printer port. For help, see “Finding the MAC address of your printer” on page 6.</li><li>2 Click Next.</li><li>3 Go to step 4 on page 8 to continue the printer software installation.</li></ul> To install other listed printers, see “Installing additional listed printers” on page 10.
Search Results: No Printer Attached screen	The printer software could not find your network printer.	See “Manually configuring the network printer” on page 8.

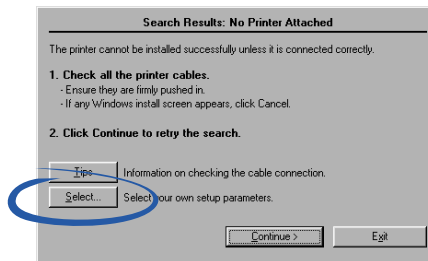
- 4 When the printer software prompts you, follow the directions on the screens to install and align the cartridges.
- 5 From the Printer Setup is Complete screen, click Test Page to print a test page on the network printer.



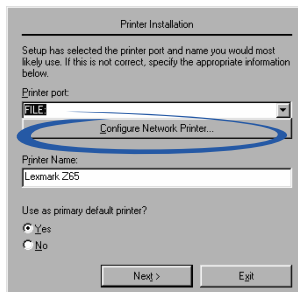
- 6 Click Finished to complete the printer software installation.

## ***Manually configuring the network printer***

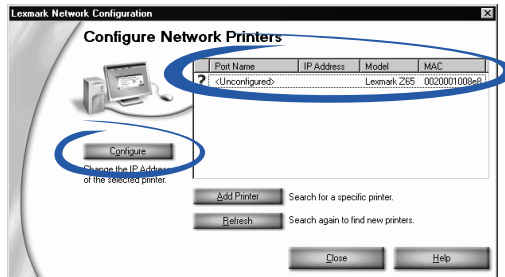
- 1 From the Search Results: No Printer Attached screen, click Select.



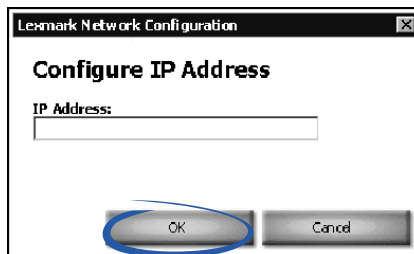
- 2 From the Printer Installation screen, click Configure Network Printer.



- 3** From the Lexmark Network Configuration screen, select your unconfigured printer from the list using the MAC address. For help, see “Finding the MAC address of your printer” on page 6.
- If your printer is not listed and your printer is on a remote subnet, see “Adding a remote network printer” on page 10.
  - If your printer is not listed and you do not know why, see “Finding unlisted printers” on page 13.



- a** Click **Configure**.
- b** From the **Configure Network Printers** screen, enter the IP address you want to assign to your network printer.



- c** Click **OK**.

**Note:** To configure multiple unconfigured printers before continuing, select the next unconfigured printer in the list. Repeat step a through step c.

- d** From the Lexmark Network Configuration screen, find your printer in the list and write down the printer Port Name.
- e** Click **Close**.

- f** From the Printer Installation screen, select your printer port from the list, and then click Next to continue the printer software installation.

**Note:** *Only* the selected printer is completely installed. *If you need to install other configured printers*, see “Installing additional listed printers” on page 10.

- 4** When the printer software prompts you, follow the directions on the screens to align the cartridges.
- 5** From the Printer Setup is Complete screen, click Test Page to print a test page on the network printer.
- 6** Click Finished to complete the printer software installation.

## ***Installing additional listed printers***

Complete the following process for each additional listed printer you want to install.

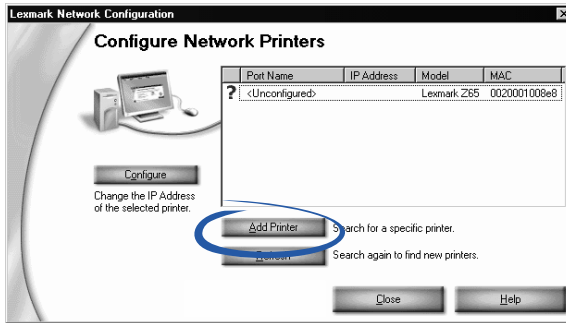
- 1** Insert the printer software CD into the CD-ROM drive of the same network computer.
- 2** From the list on the Printer Installation screen, select the next printer port you want to install, and then click Next.
- 3** From the Printer Setup is Complete screen, click Test Page to print a test page on the network printer.
- 4** Click Finished to complete the printer software installation.

## ***Adding a remote network printer***

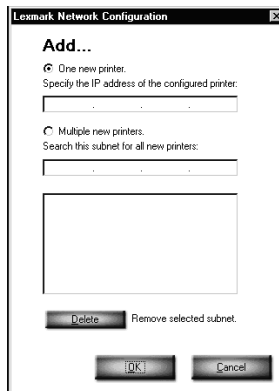
A remote subnet is another network that is connected to your network. If your printer is attached to a remote subnet instead of your local subnet, you must enter some information to help the printer software find your printer.

- 1** Make sure your printer is properly connected to the remote subnet with an Ethernet cable.

- 2 From the Lexmark Network Configuration screen, click Add Printer.



- 3 From the Add screen, do one of the following:



- Select One new printer, and then enter the IP address of the remote network printer that you have already configured. This adds just one printer to the list.
  - Select Multiple new printers, and then enter the IP address of the remote subnet. All available printers are added to the list, including unconfigured printers.
- 4 Click OK.
- 5 From the Lexmark Network Configuration screen, click Refresh.

- 6** Select your printer from the list. Your printer should be listed with the correct IP address and a Port Name. The printer Port Name is a combination of the printer model and the last six characters of the MAC address.
  - If your printer is listed as <Unconfigured>, complete step 3-a on page 9 through step 6 on page 10.
  - If your printer is listed with the correct IP address and Port Name, complete step 3-d on page 9 through step 6 on page 10.

## ***Connecting other network computers to the printer***

- 1** Make sure you have successfully completed the initial installation steps in “Configuring a network printer (Windows)” on page 7 on the first network computer.
- 2** Complete the following set of steps for **each** network computer you want to print to the network printer.

- a** Insert the printer software CD into the CD-ROM drive of another network computer.
- b** When the Lexmark printer software installation screen appears, click Install Now. Since your printer is already configured for the network, software installation should automatically finish.

*If more than one available configured printer is found, the Printer Installation screen appears. Select your printer from the list, and then click Next to continue the printer software installation.*

- c** From the Printer Setup is Complete screen, click Test Page to print a test page on the network printer.
- d** Click Finished to complete the printer software installation.



## ***Viewing network printer settings***

After the software is installed on your network computer, you can use it to:

- Find the Printer Name, IP address, and MAC address.
- Change IP address information.
- Check printer status information, such as the paper type detected in paper tray 1 and ink levels.

For help, see “Using the software to meet your printing needs” on page 4.

## ***Finding unlisted printers***

Your printer may not appear in the list of available printers on the Lexmark Network Configuration screen because:

- You may have a printer problem. Perform the following hardware checks, and then click Refresh. Refer to the setup sheet for help.
  - Make sure all cables connected to the network computer, printer, networking hub, or network wall connection are secure.
  - Make sure the power supplies are properly connected and that all hardware is turned on.
- You may be trying to install a printer located on a remote subnet. See “Adding a remote network printer” on page 10.

You can check for updated printer documentation on our Web site at [www.lexmark.com/publications](http://www.lexmark.com/publications). Look for Lexmark Z65n printer information.

# Configuring a network printer (Macintosh)

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TCP/IP must be active and running on all the network computers you want to print to the network printer.

In Macintosh network environments using TCP/IP, the printer software supports automatic assignment of private IP addresses in the following ranges:

- 169.254.0.0 through 169.254.255.255
- 10.0.0.0 through 10.255.255.255
- 192.168.0.0 through 192.168.255.255
- 172.16.0.0 through 172.31.255.255

- 1 Read and follow the “Network printing checklist” on page 5.
- 2 Insert the printer software CD into the CD-ROM drive of one of the network computers. *If you are using Mac OS X version 10.0.3 to 10.1*, double-click the Installer icon when the CD contents are displayed.
- 3 When the Lexmark printer software installation screen appears, click Install and Agree.

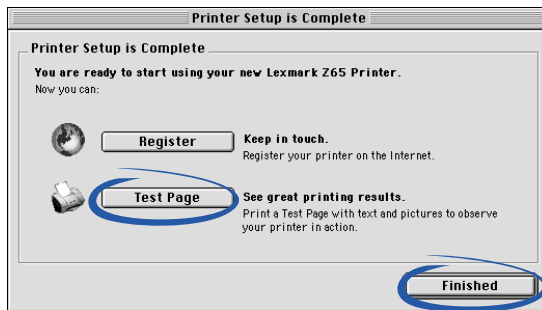
If you see:	This happened:	Now:
<b>When adding a single printer:</b> Cartridges Changed screen (Mac OS 8.6 to 9.2) or Printer Selection screen (Mac OS X)	The printer software automatically found and configured your printer on your network.	Go to step 4 on page 16 to continue the printer software installation.
New Network Printer Found screen	The printer software found one new printer but could not automatically configure it.	See “Manually configuring a single unconfigured printer” on page 17.

If you see:	This happened:	Now:
More than one Lexmark Z65n printer listed on the Printer Selection screen	The printer software found more than one Lexmark Z65n printer on your network.	<p>If your printer is listed with an IP address:</p> <ol style="list-style-type: none"> <li>1 Select your printer from the list. You may need to know the MAC address to select the correct printer. For help, see “Finding the MAC address of your printer” on page 6.</li> <li>2 Click Select to continue the printer software installation.</li> <li>3 Go to step 4 on page 16 to continue the printer software installation.</li> </ol> <p>To install other listed printers, see “Installing additional listed printers” on page 17.</p>
		<p>If your printer is listed as &lt;unconfigured&gt;, see “Manually configuring multiple printers” on page 18.</p>
Your printer is not listed on the Printer Selection screen	Your printer may be located on a remote subnet.	<p>See “Adding a remote network printer” on page 20.</p> <p><b>Note:</b> A remote subnet is a network connected to your local subnet.</p>
	The printer software could not find your network printer.	<p>If your printer is not listed and you do not know why, see “Finding unlisted printers” on page 22.</p>

**4** Follow the steps for your operating system:

Mac OS 8.6 to 9.2	Mac OS X version 10.0.3 to 10.1
When the printer software prompts you, follow the directions on the screen to install and align the cartridges.	<ol style="list-style-type: none"><li>1 From the Printer Selection screen, click Open Print Center. The Printer List appears.</li><li>2 If your printer is listed, continue with step 3. If your printer is not listed, click Add Printer, and then select Lexmark Inkjet Networking from the pop-up menu. Select your printer from the list, and then click Add.</li><li>3 From the Printer List screen, click the red close button.</li><li>4 From the Printer Selection screen, click Continue.</li><li>5 Follow the directions on the screen to install and align the cartridges.</li></ol>

**5** From the Printer Setup is Complete screen, click Test Page to print a test page on the network printer.



**6** Click Finished to complete the printer software installation.

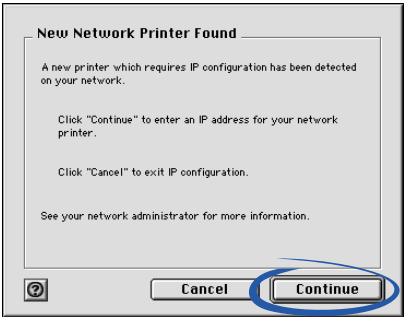
# Installing additional listed printers

To install additional configured printers, follow the steps for your operating system:

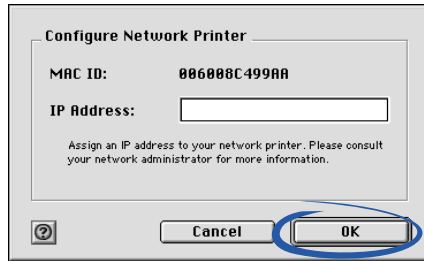
Mac OS 8.6 to 9.2	Mac OS X version 10.0.3 to 10.1
<div>1 From the Apple menu, choose Control Panels ▶ Lexmark Z65 Control Panel. The Printer Selection screen appears.</div> <div>2 Select the next printer in the list you want to install, and then click Select.</div> <div>3 From the Control Panel, click the close box to complete the printer software installation.</div>	<div>1 From the Finder, click Computer, and then double-click the OS X disk icon ▶ Library folder ▶ Printers folder ▶ Lexmark folder ▶ Lexmark Z65 Utility. The Printer Selection screen appears.</div> <div>2 Select the next printer in the list you want to install, and then click Select.</div> <div>3 From the Printer Selection screen, click Open Print Center. The Printer List appears.</div> <div>4 If your printer is listed, continue with step 5. If your printer is not listed, click Add Printer, and then select Lexmark Inkjet Networking from the pop-up menu. Select your printer from the list, and then click Add.</div> <div>5 From the Printer List screen, click the red close button.</div> <div>6 From the Printer Selection screen, click Continue.</div> <div>7 From the Lexmark Z65 Utility, click the red close button to complete the printer software installation.</div>

# Manually configuring a single unconfigured printer

- 1 From the New Network Printer Found screen, click Continue.



- 2 From the Configure Network Printer screen, enter the IP address you want to assign to your printer, and then click OK.

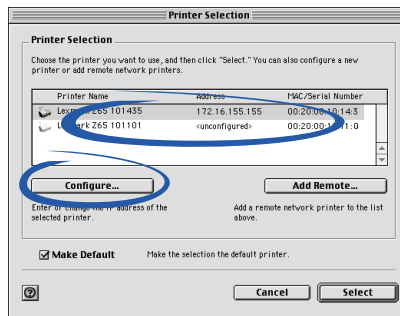


**Note:** The IP address must be unique and not used by any other device on the network.

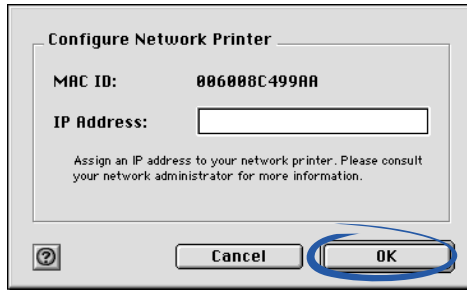
- 3 When the printer software prompts you, follow the directions on the screens to install and align the cartridges.
- 4 From the Printer Setup is Complete screen, click Test Page to print a test page on the network printer.
- 5 Click Finished to complete the printer software installation.

## ***Manually configuring multiple printers***

- 1 From the Printer Selection screen, select the first unconfigured printer from the list, and then click Configure. You may need to know the MAC address of your printer to select it. For help, see "Finding the MAC address of your printer" on page 6.



- 2 From the Configure Network Printer screen, enter the IP address you want to assign to your printer, and then click OK.



- 3 From the Printer Selection screen, select the next unconfigured printer from the list. Repeat step 1 and step 2 until all the printers in the list are configured.
- 4 From the list on the Printer Selection screen, select the printer you want to print to.
- 5 Click Select to continue the printer software installation.
- 6 Follow the steps for your operating system:

Mac OS 8.6 to 9.2	Mac OS X version 10.0.3 to 10.1
When the printer software prompts you, follow the directions on the screen to install and align the cartridges.	<ol style="list-style-type: none"> <li>1 From the Printer Selection screen, click Open Print Center. The Printer List appears.</li> <li>2 If your printer is listed, continue with step 3. If your printer is not listed, click Add Printer, and then select Lexmark Inkjet Networking from the pop-up menu. Select your printer from the list, and then click Add.</li> <li>3 Click the red close button.</li> <li>4 From the Printer Selection screen, click Continue.</li> <li>5 Follow the directions on the screen to install and align the cartridges.</li> </ol>

- 7 From the Printer Setup is Complete screen, click Test Page to print a test page on the network printer.
- 8 Click Finished to complete the printer software installation.

## Adding a remote network printer

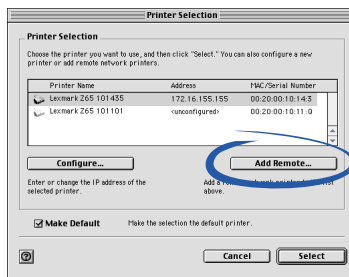
A remote subnet is another network that is connected to your network. If your printer is attached to a remote subnet instead of your local subnet:

- 1 If your remote network printer is already configured, continue with step 2.

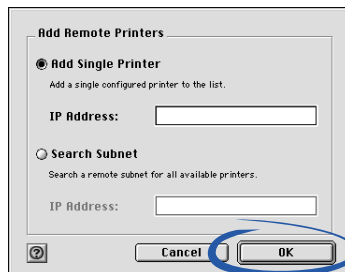
If your remote network printer is not configured:

- a From a computer on the same subnet as the remote printer, configure your printer following the steps on page 14.
- b Continue with step 2.

- 2 From the Printer Selection screen, click Add Remote.



- 3 From the Add Remote Printers screen, do one of the following:



- Select Add Single Printer, enter the IP address of the remote network printer, and then click OK. This adds just one configured printer to the list.
- Select Search Subnet, enter an IP address of a printer on the remote subnet, and then click OK. All available printers on the subnet are added to the list.



- 4 From the Printer Selection screen, select the remote printer from the list.
- 5 Click Select to continue the printer software installation.
- 6 Follow the steps for your operating system:

Mac OS 8.6 to 9.2	Mac OS X version 10.0.3 to 10.1
When the printer software prompts you, follow the directions on the screen to install and align the cartridges.	<ol style="list-style-type: none"> <li>1 From the Printer Selection screen, click Open Print Center. The Printer List appears.</li> <li>2 If your printer is listed, continue with step 3. If your printer is not listed, click Add Printer, and then select Lexmark Inkjet Networking from the pop-up menu. Select your printer from the list, and then click Add.</li> <li>3 Click the red close button.</li> <li>4 From the Printer Selection screen, click Continue.</li> <li>5 Follow the directions on the screen to install and align the cartridges.</li> </ol>

- 7 From the Printer Setup is Complete screen, click Test Page to print a test page on the network printer.
- 8 Click Finished to complete the printer software installation.

## ***Connecting other computers on the same subnet to the printer***

- 1 Make sure you have successfully completed the steps in “Configuring a network printer (Macintosh)” on page 14 or “Manually configuring a single unconfigured printer” on page 17 to set up your printer on the first network computer.
- 2 Complete the following set of steps for **each** network computer you want to print to your printer.
  - a Insert the printer software CD into the CD-ROM drive of one of the network computers. *If you are using Mac OS X version 10.0.3 to 10.1*, double-click the installer icon when the CD contents are displayed.

- b When the Lexmark printer software installation screen appears, click Install and Agree. Since your printer is already configured for the network, software installation should automatically finish.

**Note:** *If more than one available configured printer is found, the Printer Selection screen appears. Select your printer from the list, and then click Select to continue the printer software installation.*

- c From the Printer Setup is Complete screen, click Test Page to print a test page on the network printer.
- d Click Finished to complete the printer software installation.

## ***Viewing network printer settings***

After the software is installed on your network computer, you can use it to:

- Find the Printer Name, IP address, and MAC address.
- Change IP address information.
- Check printer status information, such as ink levels.

For help, see “Using the software to meet your printing needs” on page 4.

## ***Finding unlisted printers***

Your printer may not appear in the list of available printers on the Printer Selection screen because:

- You may have a printer hardware problem. Perform the following hardware checks. Refer to the setup sheet for help.
  - Make sure all cables to the network computer, printer, networking hub, or network wall connection are secure.
  - Make sure the power supplies are properly connected and that all hardware is turned on.
- You may be trying to install a printer located on a remote subnet instead of your local subnet. See “Adding a remote network printer” on page 20.

You can check for updated printer documentation on our Web site at [www.lexmark.com/publications](http://www.lexmark.com/publications). Look for Lexmark Z65n printer information.

# Printing from paper tray 1

---

From paper tray 1, you can print on any supported paper type, such as plain, coated, photo, or glossy paper, transparencies, envelopes, labels, iron-on transfers, or banner paper. Your paper must be within these dimensions:

Width: 76.2 to 215.9 mm (3.0 to 8.5 in.)

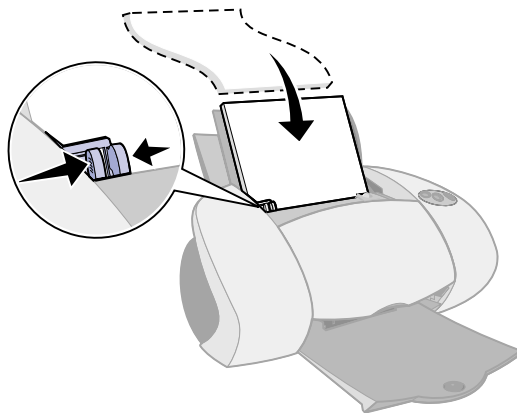
Length: 127 to 432 mm (5.0 to 17.0 in.) for Windows  
127 to 355.6 mm (5.0 to 14.0 in.) for Macintosh

**Note:** Banner paper may be longer.

If you load transparencies or plain, coated, photo, or glossy paper into paper tray 1, your printer detects the paper type and automatically adjusts the Paper Type setting in the printer software for you.

To print a document from this tray:

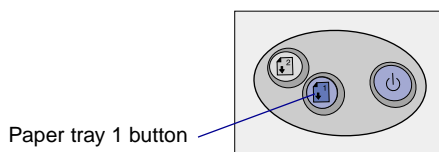
- 1 Load the paper, with the print side facing you, against the right side of the paper tray.
- 2 Squeeze and slide the paper guide to the left edge of the paper.



**Notes:** — To avoid a paper jam, load only one size of paper at a time into the paper tray.

- Make sure you do not push the paper too far into the printer. For example, A4 and letter size paper should extend beyond the top of paper tray 1.

### 3 Make sure the paper tray 1 button is selected.



### 4 Follow the steps for your operating system to open the printer software and print your document.

Windows	Mac OS 8.6 to 9.2	Mac OS X version 10.0.3 to 10.1
<ol style="list-style-type: none"> <li>1 With your document open, click File ► Print ► Properties or Preferences.</li> <li>2 From the Quality/Speed tab, select a print quality.</li> <li>3 Make sure Paper Source is set to Printer Setting or Tray 1 (Front). <b>Note:</b> Some software applications may override your paper tray selection.</li> <li>4 From the Paper Setup tab, make sure the Paper Type is set to Automatic (if you want the paper type to be detected automatically) or to the paper type for your document.</li> <li>5 Click OK.</li> <li>6 Click OK or Print.</li> </ol>	<ol style="list-style-type: none"> <li>1 With your document open, click File ► Print.</li> <li>2 Make sure Paper Source is set to Printer Setting or Tray 1 (Front). <b>Note:</b> Some software applications may override your paper tray selection.</li> <li>3 From the pop-up menu, choose Paper Type/Quality.</li> <li>4 Select a print quality.</li> <li>5 Make sure the Paper Type is set to Automatic (if you want the paper type to be detected automatically) or to the paper type for your document.</li> <li>6 Click Print.</li> </ol>	<ol style="list-style-type: none"> <li>1 With your document open, click File ► Print.</li> <li>2 From the Printer pop-up menu, choose Lexmark Z65.</li> <li>3 From the pop-up menu, choose Quality &amp; Media.</li> <li>4 Select a print quality.</li> <li>5 From the Tray 1 (Front) pop-up menu, select Automatic (if you want the paper type to be detected automatically) or the paper type for your document. <b>Note:</b> Some software applications may override your paper tray selection.</li> <li>6 Click Print.</li> </ol>

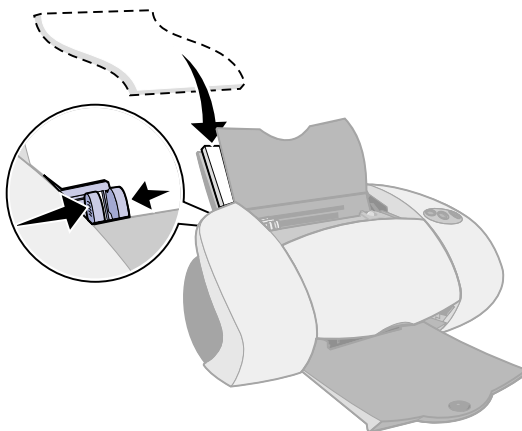
# Printing from paper tray 2

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From paper tray 2, you can print on A4 or letter size paper. This paper tray does not have a paper type sensor, so you will need to select a paper type in the printer software.

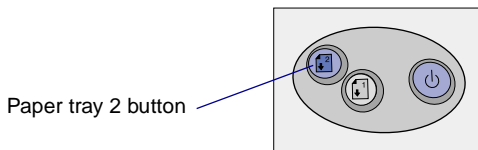
To print a document from this tray:

- 1 Load the paper, with the print side facing you, against the right side of the paper tray.
- 2 Squeeze and slide the paper guide to the left edge of the paper.



- Notes:**
- To avoid a paper jam, load only one size of paper at a time into the paper tray.
  - Make sure you do not push the paper too far into the printer. For example, A4 and letter size paper should extend beyond the top of paper tray 2.

- 3 Make sure the paper tray 2 button is selected.

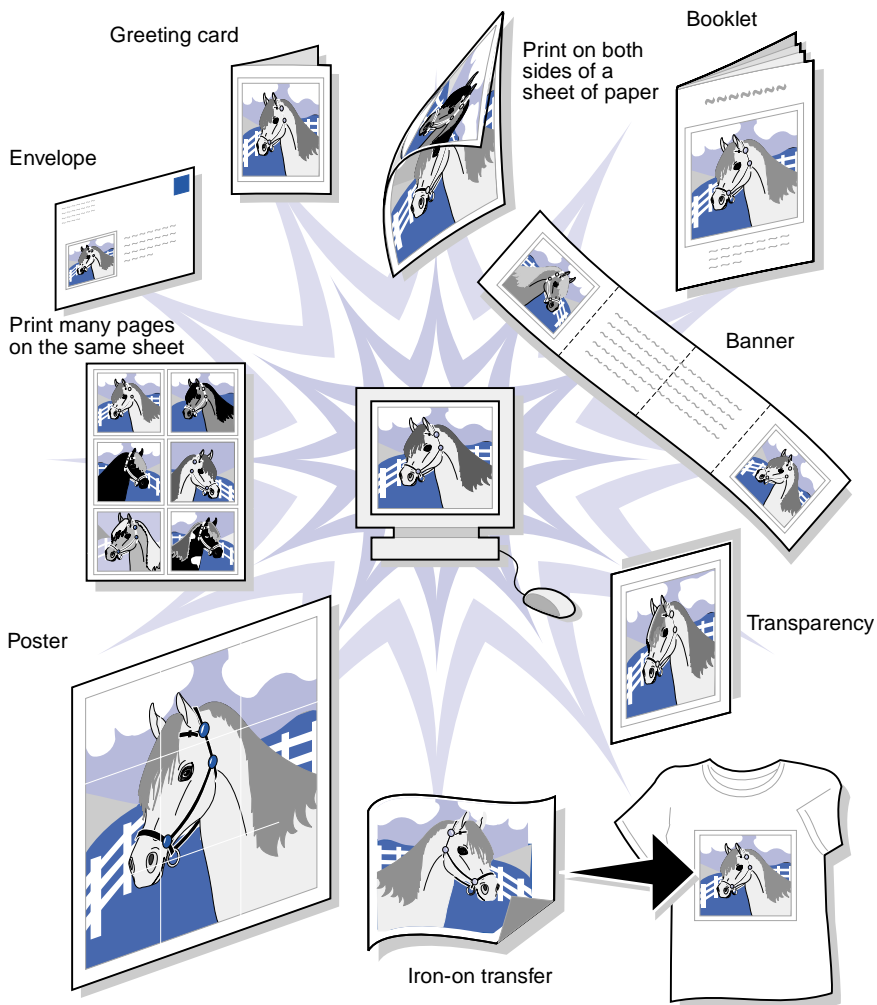


- 4 Follow the steps for your operating system to open the printer software and print your document.

Windows	Mac OS 8.6 to 9.2	Mac OS X version 10.0.3 to 10.1
<ol style="list-style-type: none"><li>1 With your document open, click File ► Print ► Properties or Preferences.</li><li>2 From the Quality/Speed tab, select a print quality.</li><li>3 From the Paper Setup tab, make sure Paper Source is set to Printer Setting or Tray 2 (Rear).</li><li>4 Select a paper type.</li></ol> <p><b>Note:</b> Some software applications may override your paper tray selection.</p> <ol style="list-style-type: none"><li>5 Click OK.</li><li>6 Click OK or Print.</li></ol>	<ol style="list-style-type: none"><li>1 With your document open, click File ► Print.</li><li>2 Make sure Paper Source is set to Printer Setting or Tray 2 (Rear).</li></ol> <p><b>Note:</b> Some software applications may override your paper tray selection.</p> <ol style="list-style-type: none"><li>3 From the pop-up menu, choose Paper Type/Quality.</li><li>4 Select a print quality and a paper type.</li><li>5 Click Print.</li></ol>	<ol style="list-style-type: none"><li>1 With your document open, click File ► Print.</li><li>2 From the Printer pop-up menu, choose Lexmark Z65.</li><li>3 From the pop-up menu, choose Quality &amp; Media.</li><li>4 Select a print quality.</li><li>5 From the Tray 2 (Rear) pop-up menu, select a paper type.</li><li>6 Click Print.</li></ol>

# Printing for fun

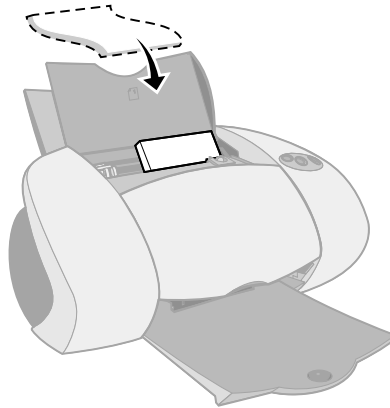
To learn how to print a photo card using **Windows** operating systems, see page 28. For information about printing other projects, see page 30.



**Note:** The printer software for your operating system may not support all of these features.

## ***Printing a digital photo on a photo card (Windows)***

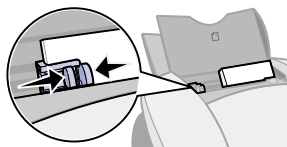
- 1** Load up to 10 photo cards vertically against the right side of paper tray 1.



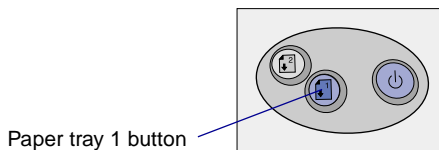
When you load photo cards, make sure:

- You carefully read the instructions that came with your cards.
- The print side is facing you.
- You do not push the cards too far into the printer.
- All the cards have the same dimensions.

- 2** Squeeze and slide the paper guide to the left edge of the cards.

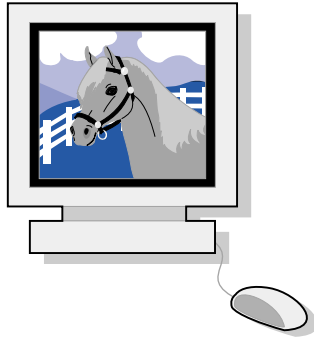


- 3** Make sure the paper tray 1 button is selected.

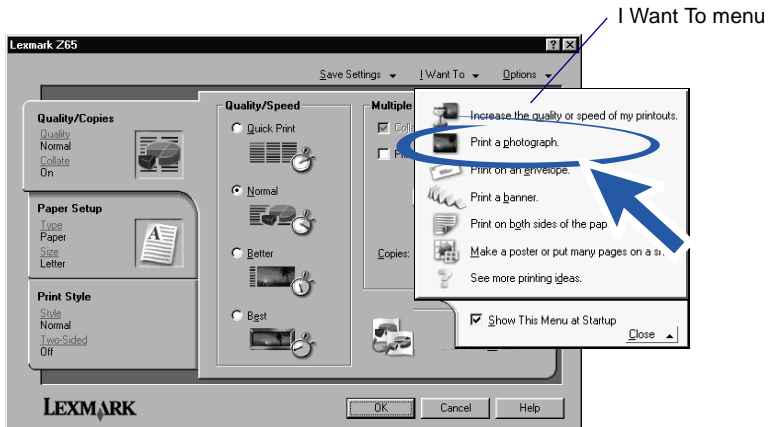




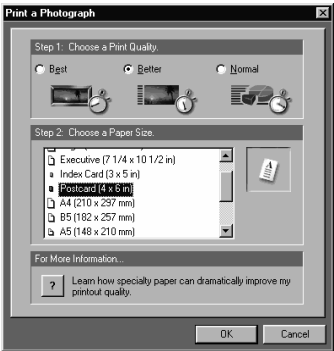
- 4 Open your digital photo in your photo application.



- 5 When you are ready to print your photo, click File ► Print ► Properties or Preferences.
- 6 From the I Want To menu, click Print a photograph.



The Print a Photograph screen appears.



- 7** From Step 1 on the screen, select a print quality.
- 8** From Step 2 on the screen, select a paper size, and then click OK.
- 9** From the Paper Setup tab, make sure Paper Source is set to Printer Setting or Tray 1 (Front).
- 10** From Print Properties, click OK.
- 11** From the Print screen, click OK or Print.
- 12** To prevent smudging, remove each photo as it exits the printer and let it dry completely before stacking.

### ***More fun printing ideas***

To learn how to print special projects, follow the steps for your operating system.


Windows	Macintosh
<ol style="list-style-type: none"><li><b>1</b> Refer to the Lexmark Z65 Solution Center (see page 4).</li><li><b>2</b> Click the Printing Ideas tab.</li></ol>	<ol style="list-style-type: none"><li><b>1</b> Refer to the <i>Online User's Guide</i> (see page 4).</li><li><b>2</b> Click the "Printing ideas" link in the left navigation area.</li></ol>

# Troubleshooting checklist

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- ☒ Is the power supply firmly attached to your printer and an electrical outlet?
- ☒ Are both your printer and computer on?
- ☒ Is your printer cable securely attached at both ends?
- ☒ Are you using either a USB cable **or** an Ethernet cable, not both at the same time? If you are using an Ethernet cable, make sure it is an RJ-45 (Category 5) cable.
- ☒ If you are using your printer on a network, are all network connections secure? Make sure the computer connected to the network.
- ☒ Did you remove the sticker and transparent tape from the back and bottom of both print cartridges?
- ☒ Is the black cartridge (P/N 82) in the left carrier and the color cartridge (P/N 83 or 88) in the right carrier?
- ☒ Is the paper loaded correctly? Make sure you do not push the paper too far into the printer. For help, see page 23.
- ☒ Did you install the printer software correctly?

Windows	Mac OS 8.6 to 9.2	Mac OS X version 10.0.3 to 10.1
From your desktop, click Start ► Programs or All Programs.  If Lexmark Z65 does not appear in your list of programs, install the printer software (see page 42).	From the Apple menu, choose Control Panels.  If Lexmark Z65 Control Panel does not appear in your list of Control Panels, install the printer software (see page 43).	From the Finder, click Computer, and then double-click the OS X disk icon ► Library folder ► Printers folder ► Lexmark folder.  If Lexmark Z65 Utility does not appear in the folder, install the printer software (see page 43).

-  Is your printer connected to your computer through an external device, such as a USB hub, switch box, scanner, or fax machine? If **not**, see “Setup troubleshooting” on page 33 for help. If it is, follow these steps:

- 1 Disconnect your printer from any external devices.
- 2 Connect your printer directly to your computer with a USB cable.
- 3 Follow the instructions for your operating system to print a test page.

Windows	Macintosh
<ol style="list-style-type: none"><li>1 Open the Lexmark Z65 Solution Center (see page 4).</li><li>2 From the Troubleshooting tab, click Print a test page.</li></ol>	<ol style="list-style-type: none"><li>1 Open the Lexmark Z65 Control Panel or Lexmark Z65 Utility (see page 4).</li><li>2 Click Print Test Page.</li></ol>

- If the test page prints, the problem may be with your external devices, not your printer. Check the documentation that came with your external devices for help.
- If the test page does not print, refer to the printer software Help (see page 4) for further troubleshooting information.

For additional help solving printing problems, see “Setup troubleshooting” on page 33.

# Setup troubleshooting

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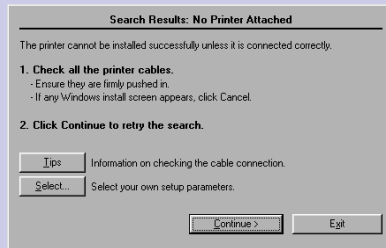
Refer to the Lexmark Solution Center (see page 4) or the *Online User's Guide* (see page 4) for help solving problems you may have after setting up your printer, such as:

- Slow print speed or poor print quality
- Paper misfeeds or jams
- Error messages or flashing lights

Use this chapter to solve problems you may have while setting up your printer.

For this problem:	See page:
The Search Results: No Printer Attached screen appeared.	34 for Windows
The New Network Printer Found or Printer Selection screen appeared.	34 for Macintosh
The power light did not come on.	35 for Windows and Macintosh
The alignment page did not print.	35 for Windows and Macintosh
When I inserted the printer software CD, nothing happened.	36 for Windows
	37 for Macintosh
My document did not print.	38 for Windows
	39 for Mac OS 8.6 to 9.2
	40 for Mac OS X
A paper tray light is blinking.	41 for Windows and Macintosh
A communications error message appeared.	41 for Windows and Macintosh
My network printer is not working.	41 for Windows and Macintosh
My printer is still not working.	42 for Windows
	43 for Macintosh

## The Search Results: No Printer Attached screen appeared. (Windows only)

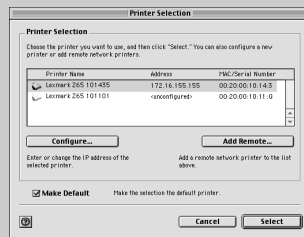
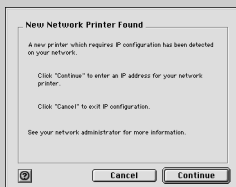


**Note:** Your screen may appear slightly different from the one shown depending on your operating system.

- See if checking the items on page 31 solves the problem.
- Click Continue or Next.
- If the screen reappears and you are using a **USB** cable, make sure your USB cable is securely attached on both ends and is not damaged. If necessary, replace it with a good quality USB cable, such as Lexmark P/N 12A2405. To continue software installation, follow the steps on the setup sheet that came with your printer.

If the screen reappears and you are connecting your printer to a **network**, see “Manually configuring the network printer” on page 8.

## The New Network Printer Found or Printer Selection screen appeared. (Macintosh only)



- See if checking the items on page 31 solves the problem.
- See “Manually configuring a single unconfigured printer” on page 17 or “Manually configuring multiple printers” on page 18.

**The power light  
did not come on.**



- a** Check the power supply connections.
- b** Press the power button (see page 1).

**The alignment page  
did not print.**



Make sure:

- You completely removed the sticker and transparent tape from the back and bottom of both print cartridges.
- You installed the black cartridge (P/N 82) in the left carrier and the color cartridge (P/N 83 or 88) in the right carrier.
- You loaded plain A4 or letter size paper into paper tray 1 (see page 23).
- You loaded the paper correctly and did not push it too far into paper tray 1 (see page 23).
- The paper tray 1 button on your printer is selected (see page 1).
- For more information, follow the instructions for your operating system.

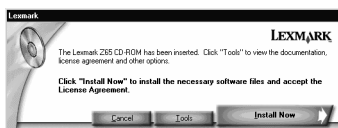
Windows	Macintosh
If there is an error message on your screen, follow the instructions on it. For additional help, see page 4.	Refer to the Troubleshooting topic for this problem in the <i>Online User's Guide</i> (see page 4).

## When I inserted the printer software CD, nothing happened. (Windows)

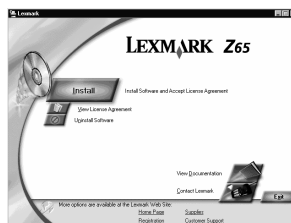
First, see if checking the items on page 31 solves the problem. Then:

- a Close all open software applications.
- b Restart your computer.
- c Reinsert the printer software CD.

When you insert the printer software CD, you should see one of the following Lexmark printer software installation screens:



or



If you do not see either of the printer software installation screens above:

- a Make sure you click Cancel on any screens similar to this one:



- b Eject and reinsert the Lexmark printer software CD.  
If the Lexmark printer software installation screen does not appear:
  - 1 From your desktop, double-click My Computer.
  - 2 Double-click the CD-ROM drive icon. If necessary, double-click setup.exe.
  - 3 When the Lexmark printer software installation screen appears, click Install or Install Now.
- c Follow the instructions on each screen to complete printer software installation.



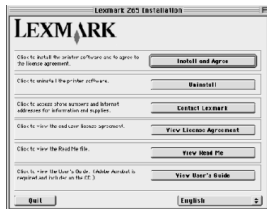
**When I inserted the printer software CD, nothing happened.  
(Macintosh)**

First, see if checking the items on page 31 solves the problem. Then:

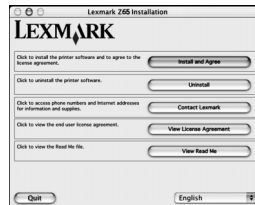
- a** Close all open software applications.
- b** Reinsert the printer software CD.

When you insert the printer software CD, you should see one of the following Lexmark printer software installation screens:

**Mac OS 8.6 to 9.2**



**Mac OS X version  
10.0.3 to 10.1**



If you do not see either of the printer software installation screens above:

- a** From your desktop, double-click the Lexmark Z65 printer CD icon.
- b** Double-click the Install icon.
- c** When the Lexmark Z65 Installation screen appears, click Install and Agree.
- d** Follow the instructions on each screen to complete printer software installation.

## My document did not print. (Windows)

First, see if checking the list on page 31 solves the problem.

Make sure your printer is set to use the correct port:

- If your printer is connected to your computer with a USB cable, your printer should be using a USB port such as usb-lexmark\_z65 or USB001.
- If your printer is connected to your network, your printer should be using a network port such as Lexmark\_Z65\_#####, where ##### represents the last six characters of your MAC address. For help identifying the MAC address of your printer, see page 6.

To check the printer port and change it, if necessary, follow the steps for your operating system.

Windows 98/Me	Windows 2000	Windows XP
<p><b>a</b> Click Start ► Settings ► Printers.</p> <p><b>b</b> Right-click the Lexmark Z65 printer icon, and then click Properties.</p> <p><b>c</b> Click the Details tab.</p> <p><b>d</b> From the Ports drop-down menu, select the printer port.</p> <p>If the correct port is not listed, uninstall and then reinstall the printer software. For help, see page 42.</p> <p><b>e</b> Click OK.</p>	<p><b>a</b> Click Start ► Settings ► Printers.</p> <p><b>b</b> Right-click the Lexmark Z65 printer icon, and then click Properties.</p> <p><b>c</b> Click the Ports tab.</p> <p><b>d</b> From the list of ports, select the correct printer port.</p> <p>If the correct port is not listed, uninstall and then reinstall the printer software. For help, see page 42.</p> <p><b>e</b> Click Apply.</p> <p><b>f</b> Click OK.</p>	<p><b>a</b> Click Start ► Control Panel ► Printers and Other Hardware ► Printers and Faxes.</p> <p><b>b</b> Click the Ports tab.</p> <p><b>c</b> From the list of ports, select the correct printer port.</p> <p>If the correct port is not listed, uninstall and then reinstall the printer software. For help, see page 42.</p> <p><b>d</b> Click Apply.</p> <p><b>e</b> Click OK.</p>

If your document did not print, print a test page:

- a** From your desktop, double-click the Lexmark Z65 Solution Center icon.
- b** From the Troubleshooting tab, click Print a test page.
  - If the test page prints, your printer is working properly. Check your software application documentation for troubleshooting information.
  - If the test page does not print, click the Help button on the error message that appears or refer to the printer software Help (see page 4).

**My document did not print.  
(Mac OS 8.6 to 9.2)**

First, see if checking the list on page 31 solves the problem.

Make sure your printer is selected in Chooser:

- a** From the Apple menu, choose Chooser.
- b** In the left window, highlight the Lexmark Z65 printer icon. If your printer is not listed, install the printer software (see page 43).
- c** In the Connect to: box, highlight the Lexmark Z65 printer icon. If your printer is not listed, check your printer cable connection. If your printer is connected to a network, check your network cable connections.
- d** Click the box at the top left to close Chooser.
- e** When the Page Setup message dialog box appears, click OK.
- f** Send your document to print.

If your document did not print, check your printer status:

- a** From your desktop, highlight the Lexmark Z65 printer icon.
- b** From the menu bar, choose Printing.
- c** Make sure Set Default Printer is selected.
- d** Choose Start Print Queue, if available.
- e** Send your document to print.

If your document did not print, print a test page:

- a** From the Apple menu, choose Control Panels ► Lexmark Z65 Control Panel.
- b** Click Print Test Page.
  - If the test page prints, your printer is working properly. Check your software application documentation for troubleshooting information.
  - If the test page does not print, refer to the printer software Help (see page 4).

**My document did not print.  
(Mac OS X version 10.0.3 to 10.1)**



First, see if checking the list on page 31 solves the problem.



Check the printer status:

- a** From the Dock, click the Finder icon.
- b** From the Finder window, click the Applications icon in the toolbar.
- c** Double-click the Utilities folder.
- d** Double-click the Print Center icon.
- e** Select your printer in the printer list. If your printer is not listed or is listed as "unsupported," install the printer software (see page 43).
- f** From the Printers menu, choose Make Default.
- g** From the Printers menu, choose Show Queue, if available.
- h** From the Queue menu, choose Start Queue, if available.
- i** From the list of print jobs in the queue, select your print job.
- j** Click Resume or Retry, if available, to print your document.



If your document did not print, print a test page:

- a** From the Finder, click Computer, and then double-click the OS X disk icon ► Library folder ► Printers folder ► Lexmark folder.
- b** Double-click the Lexmark Z65 Utility icon.
- c** From the Cartridges tab, click Print Test Page.
  - If a test page prints, your printer is working properly. Check your software application documentation for troubleshooting information.
  - If the test page does not print, refer to the printer software Help (see page 4).

### **A paper tray light is blinking.**



- Your printer may be out of paper or the paper may be jammed. Make sure you loaded the paper correctly. For help, see page 23.
- If there is an error message on your screen, follow the instructions on it.
- For more help, see page 4.

### **A communications error message appeared.**



First, see if checking the list on page 31 solves the problem.



If the printer software does not install properly, a communications error message appears when you try to print. You may need to uninstall, and then reinstall the printer software. For help:

- See page 42 for Windows.
- See page 43 for Macintosh.

### **My network printer is not working.**



First, see if checking the list on page 31 solves the problem. For more help:

- See “Configuring a network printer (Windows)” on page 7 or “Configuring a network printer (Macintosh)” on page 14.
- Refer to the printer software Help (see page 4).



Send your document to print. If there is still a problem:

- a** Disconnect your printer from your network.
- b** Connect your printer directly to your computer with a USB cable, such as Lexmark P/N 12A2405.
- c** Uninstall and then reinstall the printer software. For help:
  - See page 42 for Windows.
  - See page 43 for Macintosh.
- d** Print a test page.
  - If the test page prints, the problem may be with your network. Contact a network administrator.
  - If the test page does not print, the problem may be with your printer. Refer to the printer software Help (see page 4) or contact a network administrator.

If the suggestions in this chapter did not solve your printing problem, uninstall and then reinstall the printer software.

**My printer is still not working.  
(Windows)**



**Uninstall the printer software**

- a From your desktop, click Start ▶ Programs or All Programs ▶ Lexmark Z65 ▶ Lexmark Z65 Uninstall.
- b Follow the instructions on your screen to uninstall the printer software.
- c Restart your computer before reinstalling the printer software.



**Install the printer software**

- a Insert the printer software CD.
- b When the Lexmark printer software installation screen appears, click Install Now.



If the installation screen does not appear, see page 36.

- c Follow instructions on your screen to complete printer software installation.



**Verify printer software installation**

- a Click Start ▶ Programs or All Programs ▶ Lexmark Z65 ▶ Lexmark Z65 Solution Center.
- b From the Troubleshooting tab, click Print a test page.  
If the test page prints, your printer is working properly. If the test page does not print, refer to the printer software Help (see page 4).

## My printer is still not working. (Macintosh)



### Uninstall the printer software

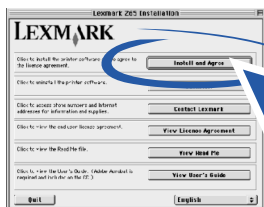
- a Insert the printer software CD.
- b When the Lexmark printer software installation screen appears, click Uninstall.
- c Follow the instructions on your screen to uninstall the printer software.
- d Restart your computer before reinstalling the printer software.



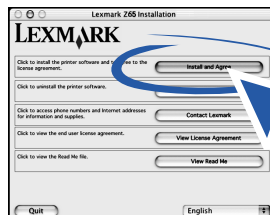
### Install the printer software

- a Insert the printer software CD.
- b When the Lexmark printer software installation screen appears, click Install and Agree.

#### Mac OS 8.6 to 9.2



#### Mac OS X 10.0.3 to 10.1



If the installation screen does not appear, see page 37.

- c Follow the instructions on your screen to complete printer software installation.



### Verify printer software installation

Follow the instructions for your operating system to print a test page:

Mac OS 8.6 to 9.2	Mac OS X version 10.0.3 to 10.1
<ol style="list-style-type: none"> <li>a From the Apple menu, choose Control Panels ► Lexmark Z65 Control Panel.</li> <li>b From the Cartridges tab, click Print Test Page.</li> </ol>	<ol style="list-style-type: none"> <li>a From the Finder, click Computer, and then double-click the OS X disk icon ► Library folder ► Printers folder ► Lexmark folder.</li> <li>b Double-click the Lexmark Z65 Utility icon.</li> <li>c From the Cartridges tab, click Print Test Page.</li> </ol>

If the test page prints, your printer is working properly. If the test page does not print, refer to the printer software Help (see page 4).

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