



# X644e and X646e

---

## Menus and Messages Guide



**January 2006**

**[www.lexmark.com](http://www.lexmark.com)**

Lexmark and Lexmark with diamond design are trademarks of Lexmark International, Inc., registered in the United States and/or other countries.

© 2006 Lexmark International, Inc.

All rights reserved.

740 West New Circle Road  
Lexington, Kentucky 40550

### ***E-mail Server Setup***

Menu item	Purpose	Values and descriptions	
Primary SMTP Gateway		IP address field	
Primary SMTP Gateway Port		numeric entry (25*)	
Secondary SMTP Gateway		IP address field	
Secondary SMTP Gateway Port		numeric entry (25*)	
SMTP Timeout		numeric entry 5–30 (30*)	The timeout numeric entry is a range of 5 to 30 seconds with 30 seconds as the default.
Authentication		header	
Server Requires Authentication		Yes No*	
Userid		text entry	
Password		text entry, plain text? if not need confirm	
Reply Address		text entry	This is a required item.
Subject		text entry	
Message		text entry	The text entry field has a limitation of 512 characters.
Send me a copy	Sends a copy of the e-mail back to the creator of the e-mail.	Never appears* On by default Off by default Always on	The user must be authenticated.
Max e-mail size	Specifies the maximum e-mail size in kilobytes. E-mail above the specified size is not sent.	numeric entry	Specify 0 (zero) for no limit.
Size error message	Sends a message when an e-mail is greater than the configured size limit.	text entry	
Limit destinations	Sends an e-mail only when the address contains the domain name, such as a company domain name. E-mail can only be sent to the specified domain.	@text entry	The limit is one domain. The @ is permanent before the text field. Example: @companydomain.com For the example, e-mails are only sent when the address ends with @companydomain.com.
Web Link Setup		header	
Server	Specifies the name of the server.	text entry	For example: server.mine.com
Login		text entry	
Password		password text entry	

## Using MFP menus

---

Menu item	Purpose	Values and descriptions	
Path	Defines the path name.	text entry	<p>For example: /directory/path</p> <p>The following characters or symbols are invalid entries for a path name:</p> <ul style="list-style-type: none"> <li>* – asterisk</li> <li>: – colon</li> <li>? – question mark</li> <li>&lt; – less than symbol</li> <li>&gt; – greater than symbol</li> <li>  – vertical bar</li> </ul>
Base file name	Specifies the base file name. A timestamp is added to the end of the base file name.	text entry image*	<p>The default value is the following word: image</p> <p><b>Note:</b> There is a 53-character limit for the base file name. The following characters or symbols are invalid:</p> <ul style="list-style-type: none"> <li>* – asterisk</li> <li>: – colon</li> <li>? – question mark</li> <li>&lt; – less than symbol</li> <li>&gt; – greater than symbol</li> <li>  – vertical bar</li> </ul> <p>A time stamp is added to the end of the base file name.</p>
Web Link		text entry	<p>Example: <a href="http://my.business.com/directory/path">http://my.business.com/directory/path</a></p>

### **Fax Settings**

Use these menu items to set the MFP for settings related to faxing.

Menu item	Purpose	Values and descriptions	
Fax Mode	Sets which fax method or mode is used.	Analog Fax Server	If the MFP does not have a modem, this menu item does not appear.
Analog Fax Setup	Specifies the link to analog fax setup. With analog fax, the fax method is by a telephone line.	link	If the MFP does not have a modem, Fax Setup link does not appear.
Fax Server Setup	Specifies the link for fax server setup. The fax job is sent to a fax server for transmission.	link	

### **Analog Fax Setup**

With analog fax, the fax method is by a telephone line. Use the following menu items to set up analog fax.

## Using MFP menus

---

### General Fax Settings

Menu item	Purpose	Values and descriptions	
Station Name	Specifies the name of the fax within the MFP. The name could be a person's name or the name of a company.	text entry field	The text entry field is limited to eight characters. Enter the name in the provided field using the virtual alphanumeric keyboard screen. See <b>Virtual alphanumeric keyboard on page 53</b> .
Station Number	Specifies the fax phone number.	limited text entry field	Text entry characters are limited to: 0–9, (, ), ., +, -, and a space.
Station ID		Station Name Station Number	
Enable Manual Fax	Sets the MFP to manual fax only which requires a line splitter and a telephone hand set. Use a regular telephone to answer an incoming fax job and to dial a fax number. <b>Note:</b> Touch # 0 on the numeric keypad to go directly to the Manual Fax function.	On Off*	
Memory Use	Defines the amount of non-volatile memory used in relation to fax for a fax job. The default setting splits an equal amount of memory between sending and receiving fax jobs. However, when one of the values is set, then the memory is not set equally.	All receive	All the memory is set to receive fax jobs.
		Mostly receive	Most of the memory is set to receive fax jobs.
		Equal*	Splits the memory for sending and receiving fax jobs into equal amounts.
		Mostly sent	Most of the memory is set to send fax jobs.
		All send	All the memory is set to send fax jobs.
Cancel Faxes	Sets the MFP to have the option of canceling fax jobs. If this is not allowed, the Cancel Faxes menu item is hidden and does not appear on the control panel.	Allow*	Allows fax job cancelation. Causes the Fax column to appear on the Cancel Jobs screen.
		Don't Allow	Canceling fax jobs is not allowed since the Cancel Faxes menu item does not appear.

## Using MFP menus

### Virtual alphanumeric keyboard



### Fax Send Settings

Menu item	Purpose	Values and descriptions	
Resolution	To define quality in dots per inch (dpi). A higher resolution gives greater print quality, but it increases the fax transmission time for outgoing faxes.	Standard* Fine Super Fine Ultra Fine	
Original Size	Provides a list of possible scanner sizes to select from to specify the size of the original copy document.	Letter (8.5 x 11 in.)* Legal (8.5 x 14 in.) Executive (7.25 x 10.5 in.) Folio (8.5 x 13 in.) Statement (5.5x 8.5 in.) A4 (210 x 297 mm)* A5 (148 x 210 mm) JIS-B5 (182 x 257 mm) Auto Size Sense Mixed Sizes	(* Denotes a country/region-specific factory default value) 8.5 in. supports Mixed Sizes.

## Using MFP menus

Menu item	Purpose	Values and descriptions	
Duplex	Sets duplex scanning (two-sided scanning) either on or off for outgoing fax jobs.	Off*	The fax job is not set for duplex printing.
		Long edge	The long end of the page (left edge is for portrait orientation and top edge for landscape orientation). See <b>Duplex Bind on page 68</b> for more information.
		Short edge	The short edge of the page (top edge for portrait orientation and left edge for landscape orientation). See <b>Duplex Bind on page 68</b> for more information.
Content	Specifies the type of content contained in the fax job.	Text*	The fax job contains mostly text or line art.
		Text/Photo	The fax job contains a mixture of text and images.
		Photo	The fax job contains only images.
Darkness	Specifies the level of darkness for the fax job.	1–9 (5*)	<p>A graphic representation depicts the values. As the <b>right</b> or <b>left scroll</b> button is touched, the asterisk moves back and forth on the line. 1 is next to the - and 9 is next to the +. As shown, 5 is the current value.</p> <div style="border: 1px solid black; padding: 5px; text-align: center;"> <span style="font-size: 2em;">-</span> ● ● ● ● ● * ● ● ● ● ● <span style="font-size: 2em;">+</span> </div>
Dial Prefix	<p>A numeric entry field is provided to enter numbers. The previously entered numbers are shown.</p> <p>The dial prefix could be a country code or a code businesses use to dial an outside line.</p>	Number string	<p>The entry field is limited to 16 characters. Text entry characters are limited to:</p> <p>0–9, (, ), ., +, -, and a space.</p>
Automatic Redial	Specifies the number of times the MFP automatically tries to send the fax job again by resubmitting the Fax To number.	0–9 (5*)	
Redial Frequency	Select a range in minutes for the number of redials to occur in that time span.	1–200 (3*)	
Behind a PABX	Enables or disables switchboard blind dialing without a dial tone.	Yes	Do not wait for a dial tone.
		No*	Wait for a dial tone.
Enable ECM	Enables Error Correction Mode for fax jobs, which makes faxing more reliable.	Yes*	ECM is enabled.
		No	ECM is disabled.
Enable Fax Scans	Allows sending faxes by scanning at the MFP.	On*	Fax scans are enabled.
		Off	Fax scans are disabled.
Driver to Fax	Allows driver to fax jobs to be sent by the MFP.	On*	Driver to fax jobs can be sent.
		Off	Driver to fax jobs cannot be sent. Driver to fax jobs are treated like PostScript jobs.

## Using MFP menus

---

Menu item	Purpose	Values and descriptions	
Allow Save as Shortcut	Allows for saving fax numbers as shortcuts in the MFP.	Yes*	A Save as Shortcut button appears on the screen.
		No	A Save as Shortcut button does not appear on the Fax Destination screen.
Dial Mode	Specifies the dialing sound, either as a tone or a pulse. <b>Note:</b> This menu item may not be available in all countries or regions.	Tone*	A tone sounds for each number dialed.
		Pulse	A pulsating noise sounds for each number dialed.
Custom Job scanning	Allows for scanning of custom fax jobs. This is also known as Job Build. Custom Job is not supported on all models.	On Off*	To set to On, select the check box. To set to Off, clear the check box.
Background Removal	Adjusts the amount of background visible on a copy.	-4 to +4 (0*)	-4 sets Background Removal to off. +4 sets Background Removal to the maximum allowed.
Contrast	Specifies the contrast used for the scan job. The default is dependent on the Content menu item. If the Content menu item is reset from the default setting, then the default for Contrast is reset also.	0–5	Text default is 5. The default is 0 for items other than text.
Shadow detail	Adjusts the amount of shadow detail visible on a copy.	-4 to +4 (0*)	-4 preserves the least amount of shadow detail. +4 preserves the most shadow detail.
Scan edge to edge	Specifies if the original document is scanned edge-to-edge prior to sending the fax job.	Off* On	



## Using MFP menus

---

### Fax Receive Settings

Menu item	Purpose	Values and descriptions	
Enable Fax Receive	Allows fax jobs to be received by the MFP.	Yes*	Fax jobs can be received.
		No	Fax jobs cannot be received.
Rings to Answer	The MFP rings a set number of times to indicate an incoming fax job.	1–25 (1*)	
Auto Reduction	Scales an incoming fax job so it fits the size of the print media loaded in the designated fax source. See <b>Paper Source</b> as follows for more information.	On*	Scales the incoming fax.
		Off	Does not scale the incoming fax.
Paper Source	Specifies the print media source selected to supply print media for the MFP to print an incoming fax.	Auto*	The print media source is automatically selected by the MFP.
		Tray <x>	Tray <x> or the standard tray is the specified print media source, where <x> is the number of the tray.
		MP Feeder	The multipurpose feeder is the specified print media source.
		Tray <x> (if an optional drawer is installed)	Tray <x>, which can be any optional drawer, is the specified print media source, where <x> is the number of the tray in the drawer.
Duplex	Sets duplex printing (two-sided printing) either on or off for incoming fax jobs.  This menu item appears if an optional duplex unit is installed or if the MFP model has an internal duplex unit.	On	The incoming fax is a duplex job.
		Off*	The incoming fax is not a duplex job.
Fax Footer	Prints the transmission information at the bottom of each page from a received fax.	On* Off	Select On for the footer to print. Select Off to not print the footer.

## Using MFP menus

### Fax Log Settings

Menu item	Purpose	Values and descriptions	
Transmission Log	Selects whether the MFP prints a log with details about the fax job sent. If the fax job failed to send, the header on the page reads "Fax Failed" instead of "Transmission Log."	Print Always*	The MFP prints a page indicating information about the fax job sent which includes the fax number and the time the fax job was sent.
		Print Never	The MFP never prints the log.
		Print on Error	The MFP prints a page with information if the fax job failed to be sent.
Receive Error Log	Sets the MFP to print a log of received fax jobs for each one that had an error when it was received.	Print Never*	The MFP never prints a log.
		Print on Error	The MFP prints a log.
Auto Print Logs	Specifies that a log prints after 45 fax jobs have been sent or received.	On*	The MFP prints a log of sent or received fax jobs.
		Off	The MFP does not print a log of sent or received fax jobs.
Log Paper Source	Specifies the print media source selected to supply print media for the MFP to print a log of all sent and received faxes. Envelopes do not apply. <b>Note:</b> This menu item applies to all scan functions.	Tray 1*	Tray 1 or the standard tray is the specified print media source.
		MP Feeder	The multipurpose feeder is the specified print media source.
		Tray 2 (if an optional drawer is installed)	Tray 2, which is an optional drawer, is the specified print media source.
Logs Display	Specifies if a send log shows a dialed phone number or a remote station name.	Remote Station Name*	Shows the remote station name of a fax job in the log.
		Dialed Phone Number	Shows the phone number of a fax job in the log.
Enable Job Log	Sets the MFP to track the most recent fax jobs.	Yes*	The MFP does track fax jobs.
		No	The MFP does not track fax jobs.
Enable Call Log	Sets the MFP to track the most recent fax calls.	Yes*	The MFP does track fax calls.
		No	The MFP does not track fax calls.

### Speaker Settings

Menu item	Purpose	Values and descriptions	
Speaker Mode	Specifies how long the speaker remains on.	Always Off	The speaker is set off.
		On until Connected*	The speaker is on until the fax connection is made.
		Always On	The speaker is set on.
Speaker Volume	Specifies the volume setting.	High*	The speaker volume is high.
		Low	The speaker volume is low.
Ringer Volume	Sets the MFP fax speaker ringer volume.	Off	The speaker volume is off.
		On*	The speaker volume is on.

## Using MFP menus

---

### Distinctive Ring Settings

Menu item	Purpose	Values and descriptions	
Single Ring	Answers calls with a one ring pattern.	On*	The one ring pattern is set on.
		Off	The one ring pattern is set off.
Double Ring	Answers calls with a double ring pattern.	On*	The double ring pattern is set on.
		Off	The double ring pattern is set off.
Triple Ring	Answers calls with a triple ring pattern.	On*	The triple ring pattern is set on.
		Off	The triple ring pattern is set off.

### Fax Server Setup

Menu item	Purpose	Values and descriptions	
To format		text entry field	Use [#] for the fax number. For example: [x]@fax.thecompany.com
Reply Address		text entry field	This field is required.
Subject		text entry field	
Message		text entry field	The text entry field is limited to 512 characters.
Primary SMTP Gateway		value in text	Links to a Primary SMTP Gateway in E-mail Server Setup in <b>Network/Ports</b> .
Secondary SMTP Gateway		value in text	Links to a Secondary SMTP Gateway in E-mail Server Setup in <b>Network/Ports</b> .
Image Format	Specifies the format of the file to be faxed.	PDF* TIFF	Portable Document Format Tagged Image File Format
Content	Specifies the type of content contained in the fax job.	Text*	The fax job contains mostly text or line art.
		Text/Photo	The fax job contains a mixture of text and images.
		Photo	The fax job contains only images.
Fax Resolution	Defines quality in dots per inch (dpi). A higher resolution gives greater print quality, but it increases the fax transmission time for outgoing faxes.	Standard Fine Super Fine Ultra Fine	<i>Standard</i> is suitable for most documents. Use <i>Fine</i> for documents with small print. Use <i>Super fine</i> for documents with fine detail. Use <i>Ultra fine</i> for documents with graphics or photographs.
Darkness	Specifies the level of darkness for the fax job.	1–9 (5*)	A graphic representation depicts the values. As the <b>right</b> or <b>left scroll</b> button is touched, the asterisk moves back and forth on the line. 1 is next to the - and 9 is next to the +. As shown, 5 is the current value.  <div style="border: 1px solid black; padding: 5px; text-align: center;">           - ● ● ● ● * ● ● ● ● +         </div>

## Using MFP menus

---

Menu item	Purpose	Values and descriptions	
Orientation	Determines how text and graphics are oriented on the page for the fax job.	Portrait*	Text and graphics are parallel to the short edge. See <b>Duplex Bind on page 68</b> for more information about short edge.
		Landscape	Text and graphics are parallel to the long edge. See <b>Duplex Bind on page 68</b> for more information about long edge.
Original Size	Provides a list of possible scanner sizes to select from to specify the size of the original scanned document for faxing.	Letter (8.5 x 11 in.)* Legal (8.5 x 14 in.) Executive (7.25 x 10.5 in.) Folio (8.5 x 13 in.) Statement (5.5x 8.5 in.) A4 (210 x 297 mm)* A5 (148 x 210 mm) JIS-B5 (182 x 257 mm) Auto Size Sense Mixed Sizes	(* Denotes a country/region-specific factory default value) 8.5 in. supports Mixed Sizes.
Use Multi-page TIFF	Indicates that the jobs are multiple-page Tagged Image File Format jobs.  This menu item applies to all scan functions.	Yes*	Multiple-page TIFF files are created. Select the check box to turn it on.
		No	One single TIFF file is created for each page. Clear the check box to turn it off.

### ***Fax status messages***

Message	Meaning
Answering	The MFP is answering a fax call.
Call complete	A fax call is completed.
Connect <x>bps	The fax is connected. <x> is the baud rate per second.
Dialing	A fax number is dialed. If the number is too long to fit on the screen only the word <b>Dialing</b> appears.
Fax failed	The fax failed to send.
Job stored for delayed transmission.	The scanning completes for a delayed send fax job.
Line busy	A fax number is dialed, but the fax line is busy.
No answer	A fax number is dialed, but no connection is made.
No dial tone	The MFP does not have a dial tone.
Queued for sending	The scanning process of a fax job completed, but it is not sent yet because another fax job is being sent or received. As this one job waits for its turn, this message appears for three seconds.
Receive complete	The MFP has received an entire fax job.
Receiving page [n]	The MFP receives page [n] of the fax job, where n is the number of the page received.
Sending page [n]	The MFP sends page [n] of the fax job, where n is the number of the page sent.
Set clock	The Real Time Clock is not set. This message appears if no other fax status message appears. It remains until the clock is set. Set the clock.
Waiting for redial	The MFP is waiting to redial the fax number.

### ***Cancel jobs messages***

Message	Meaning
Deleting selected job(s)	The Delete button is touched after jobs have been selected.
Job cannot be deleted	A job in the job list is touched, but it cannot be canceled.
No jobs selected	The Delete button is touched when no jobs are selected.

### ***Password and PIN messages***

Message	Meaning	Action
Invalid or incorrect password.	An incorrect password is entered.	Touch <b>Continue</b> to return to the screen to enter a correct password.
Invalid PIN.	An incorrect Personal Identification Number (PIN) is entered.	Touch <b>Continue</b> to return to the screen to enter a correct PIN.

### ***Copy, e-mail, fax, FTP, and scan button messages***

Message	Meaning	Action
Insufficient resources. Try again when the system is idle.	There are not enough system resources at this time.	Try again after the current job is complete.
System busy, preparing resources for job.	Not all resources needed for the job are available.	Wait for the message to clear.
System busy, preparing resources for job. Deleting held job(s).	Not all resources needed for the job are available. Some held jobs are deleted to free system memory.	Wait for the message to clear.

### ***Attendance messages***

Attendance messages indicate errors that the user may need to resolve before continuing to print, scan, fax, e-mail, or use FTP.

Message	Meaning	Action
Change [src] to [Custom String]	Lets the user override the current print media source for the remainder of the print job. The formatted page prints as is on the print media installed in the tray. This may cause clipping of text or images.	Touch <b>Use current [src]</b> to ignore the message and print on the print media loaded in the tray. Touch <b>Continue</b> : <ul style="list-style-type: none"> <li>• which continues the job if the correct size and type are loaded in the tray, and this size and type are specified in the <b>Paper Menu</b> using the control panel.</li> <li>• which is ignored if there is no print media in the tray.</li> </ul> Touch <b>Cancel job</b> to cancel the current job if needed.
Change <src> to <Custom Type Name>	New print media is required to finish a print job.	Load the indicated source with the requested size and type of print media. Touch <b>Continue</b> to print with print media currently in the tray.
Change [src] to [size]	Lets the user override the current print media source for the remainder of the print job. The formatted page prints as is on the print media installed in the tray. This may cause clipping of text or images.	Touch <b>Use current [src]</b> to ignore the message and print on the print media loaded in the tray. Touch <b>Continue</b> : <ul style="list-style-type: none"> <li>• which continues the job if the correct size and type are loaded in the tray, and this size and type are specified in the <b>Paper Menu</b> using the control panel.</li> <li>• which is ignored if there is no print media in the tray.</li> </ul> Touch <b>Cancel job</b> to cancel the current job if needed.

## Understanding MFP messages

Message	Meaning	Action
Change [src] to [size] [type]	Lets the user override the current print media source for the remainder of the print job. The formatted page prints as is on the print media installed in the tray. This may cause clipping of text or images.	Touch <b>Use current [src]</b> to ignore the message and print on the print media loaded in the tray. Touch <b>Continue</b> : <ul style="list-style-type: none"> <li>• which continues the job if the correct size and type are loaded in the tray, and this size and type are specified in the <b>Paper Menu</b> using the control panel.</li> <li>• which is ignored if there is no print media in the tray.</li> </ul> Touch <b>Cancel job</b> to cancel the current job if needed.
Clean scanner backing strip	During a scanner calibration, the firmware detects that the scanner backing strip for the backside of scan jobs may be dirty.	Touch <b>Cancel Job</b> if a scan job is processing when the attendance message appears. This cancels the job and clears the message. Touch <b>Scan from Automatic Document Feeder</b> if the page jam recovery is active. Scanning resumes from the ADF immediately after the last successfully scanned page. Touch <b>Scan from flatbed</b> if page jam recovery is active. Scanning resumes from the flatbed immediately after the last successfully scanned page. Touch <b>Finish job without further scanning</b> if page jam recovery is active. The job ends at the last successfully scanned page, but the job is not canceled. Successfully scanned pages go to their destination: copy, fax, e-mail, or FTP. Touch <b>Restart job</b> if job recovery is active and the job is restartable. The message clears. A new scan job containing the same parameters as the previous job starts.
Clean scanner glass	During a scanner calibration, the firmware detects that the scanner ADF or flatbed glass may be dirty.	Touch <b>Cancel Job</b> if a scan job is processing when the attendance message appears. This cancels the job and clears the message. Touch <b>Scan from Automatic Document Feeder</b> if the page jam recovery is active. Scanning resumes from the ADF immediately after the last successfully scanned page. Touch <b>Scan from flatbed</b> if page jam recovery is active. Scanning resumes from the flatbed immediately after the last successfully scanned page. Touch <b>Finish job without further scanning</b> if page jam recovery is active. The job ends at the last successfully scanned page, but the job is not canceled. Successfully scanned pages go to their destination: copy, fax, e-mail, or FTP. Touch <b>Restart job</b> if job recovery is active and the job is restartable. The message clears. A new scan job containing the same parameters as the previous job starts.
Disk corrupted	Occurs when the MFP attempts a hard disk recovery on a corrupted hard disk, and the hard disk cannot be repaired. The hard disk must be reformatted.	Touch <b>Reformat disk</b> to reformat the hard disk and clear the message. <b>Warning:</b> All files stored on the hard disk are deleted.

## Understanding MFP messages

Message	Meaning	Action
Disk Full - Scan Job Canceled	The scan job cancels or stops due to insufficient hard disk space.	<p><b>Note:</b> The scanner finishes scanning currently committed pages in the ADF, but data is lost when the job cancels itself.</p> <p>Touch <b>Continue</b> to clear the message.</p>
Insert tray [x]	Occurs when the MFP detects a missing tray. x can be 1, 2, 3, 4, or 5.	<p>Insert the specified tray to clear the message.</p> <p>Touch <b>Cancel Job</b> to cancel the current job if needed.</p> <p>Touch <b>Reset Active Bin</b> to change to another linked bin.</p>
Install envelope feeder	The MFP detects that the optional envelope feeder is missing between the time the job processes, but before the job prints. Sometime during processing, the optional envelope feeder is removed.	<p>Install the optional envelope feeder. The message clears.</p> <p>Touch <b>Cancel Job</b> if needed.</p> <p>Touch <b>Reset Active Bin</b> to reset the active bin for a linked set of bins.</p>
Install tray [x]	The MFP detects that optional Tray [x], where x is the number of the tray, is missing while the job processes, but before the job prints. Sometime during processing, the optional tray is removed.	<p>Install the optional tray specified by x. The message clears.</p> <p>Touch <b>Cancel Job</b> if needed.</p> <p>Touch <b>Reset Active Bin</b> to reset the active bin for a linked set of bins.</p>
Load manual feeder with [Custom String]	Occurs when the MFP receives a manual feed request that a specific print media be loaded into the multipurpose feeder. The print media is previously defined as a custom string which appears on the control panel.	<p>Touch <b>Continue</b>.</p> <ul style="list-style-type: none"> <li>If print media is in the multipurpose feeder, the job continues to print.</li> <li>If there is no print media in the multipurpose feeder, all requests for additional pages are automatically overridden, and print media is selected from an automatic source.</li> </ul> <p>Touch <b>Automatically select media</b> to override manual requests for <b>Manual Paper</b> and <b>Manual Env</b> for the rest of the print job. All requests for additional pages are automatically overridden, and print media is selected from an automatic source.</p> <p>Touch <b>Cancel Job</b> to cancel the current job if needed.</p> <p>Touch <b>Reset Active Bin</b> to change to another linked bin.</p>
Load manual feeder with [Custom Type Name]	Occurs when the MFP receives a manual feed request that specific print media be loaded into the multipurpose feeder. The print media is previously defined as a custom type from Custom 1 through Custom 6. The custom type name appears on the control panel.	<p>Touch <b>Continue</b>.</p> <ul style="list-style-type: none"> <li>If print media is in the multipurpose feeder, the job continues to print.</li> <li>If there is no print media in the multipurpose feeder, all requests for additional pages are automatically overridden, and print media is selected from an automatic source.</li> </ul> <p>Touch <b>Cancel Job</b> to cancel the current job if needed.</p> <p>Touch <b>Reset Active Bin</b> to change to another linked bin.</p>



## Understanding MFP messages

---

Message	Meaning	Action
Load manual feeder with [size]	Occurs when the MFP receives a manual feed request for a specific size of print media when none is loaded into the multipurpose feeder.	<p>Feed a sheet of print media into the multipurpose feeder to clear the message and continue the job.</p> <p>Touch <b>Continue</b> if print media is in the multipurpose feeder. The job continues.</p> <p>Touch <b>Continue</b> if there is no print media in the multipurpose feeder. All requests for additional pages are automatically overridden, and print media is selected from an automatic source.</p> <p>Touch <b>Cancel Job</b> to cancel the current job if needed.</p> <p>Touch <b>Reset Active Bin</b> to change to another linked bin.</p>
Load manual feeder with [type] [size]	Occurs when the MFP receives a manual feed request for a specific size and type of print media when none is loaded into the multipurpose feeder.	<p>Touch <b>Continue</b> if print media is in the multipurpose feeder. The job continues.</p> <p>Touch <b>Continue</b> if there is no print media in the multipurpose feeder. All requests for additional pages are automatically overridden, and print media is selected from an automatic source.</p> <p>Touch <b>Automatically select media</b> to override manual requests for <b>Manual Paper</b> and <b>Manual Env</b> for the rest of the print job. All requests for additional pages are automatically overridden and print media is selected from an automatic source.</p> <p>Touch <b>Cancel Job</b> to cancel the current job if needed.</p> <p>Touch <b>Reset Active Bin</b> to change to another linked bin.</p>
Load [src] with [Custom String]	Occurs when a source is loaded with an incorrect print media size and type as specified in the Paper Menu.	<p>Touch <b>Continue</b>. Load the specified source that is set for the requested size and type.</p> <p>Touch <b>Cancel Job</b> to cancel the current job if needed.</p> <p>Touch <b>Reset Active Bin</b> to change to another linked bin.</p>
Load [src] with [Custom Type Name]	Occurs when a source is loaded with an incorrect print media size and type as specified in the Paper Menu.	<p>Touch <b>Continue</b>. Load the specified source that is set for the requested size and type.</p> <p>Touch <b>Cancel Job</b> to cancel the current job if needed.</p> <p>Touch <b>Reset Active Bin</b> to change to another linked bin.</p>
Load [src] with [size]	Occurs when a source is loaded with an incorrect print media size as specified in the Paper Menu.	<p>Touch <b>Continue</b>. Load the specified source that is set for the requested size.</p> <p>Touch <b>Automatically select media</b> to override manual requests for <b>Manual Paper</b> and <b>Manual Env</b> for the rest of the print job. All requests for additional pages are automatically overridden, and print media is selected from an automatic source.</p> <p>Touch <b>Cancel Job</b> to cancel the current job if needed.</p> <p>Touch <b>Reset Active Bin</b> to change to another linked bin.</p>

## Understanding MFP messages

Message	Meaning	Action
Load [src] with [type] [size]	Occurs when the MFP requests that a specific media source be loaded with a specific type and size as specified in the Paper Menu, but the current source contains an incorrect media size and type.	Touch <b>Continue</b> . Load the specified source that is set for the requested size and type. Touch <b>Cancel Job</b> to cancel the current job if needed. Touch <b>Reset Active Bin</b> to change to another linked bin.
Reattach envelope feeder	The MFP detects that the optional envelope feeder is missing between the time the job processes, and when it prints. Sometime during processing, the optional envelope feeder is removed.	Touch <b>Cancel Job</b> to clear the message and continue without using the optional envelope feeder. Install the optional envelope feeder.
Remove paper from standard output bin	The standard output bin is full of print media.	Remove the stack of print media from the bin to clear the message and resume printing. Touch <b>Continue</b> to make the MFP recheck the output level in the standard output bin.
Replace all originals if restarting job.	One or more messages which interrupted a scan job are now cleared. Replace the original documents in the scanner to restart the scan job.	Touch <b>Cancel Job</b> if a scan job is processing when the attendance message appears. This cancels the job and clears the message. Touch <b>Scan from Automatic Document Feeder</b> if the page jam recovery is active. Scanning resumes from the ADF immediately after the last successfully scanned page. Touch <b>Scan from flatbed</b> if page jam recovery is active. Scanning resumes from the flatbed immediately after the last successfully scanned page. Touch <b>Finish job without further scanning</b> if page jam recovery is active. The job ends at the last successfully scanned page, but the job is not canceled. Successfully scanned pages go to their destination: copy, fax, e-mail or FTP. Touch <b>Restart job</b> if job recovery is active and the job is restartable. The message clears. A new scan job containing the same parameters as the previous job starts.
Replace wiper	The MFP detects that the fuser wiper needs replacing.	1 Replace the fuser wiper. 2 Touch <b>Continue</b> to clear the message. Touch <b>Ignore</b> to clear the message, but at the next power-on, the message appears again.
Restore held jobs?	Held jobs are found on the hard disk after a power-on reset of the MFP.	Touch <b>Yes</b> to restore the held jobs to the hard disk and make them available. The jobs data remains on the hard disk; however, the job control information is stored in the MFP memory. Touch <b>Quit</b> to stop restoring held jobs before all jobs are restored. Unrestored jobs remain on the hard disk and are retrievable again only at the next power-on reset. <b>Note:</b> A pop-up screen appears to indicate Restoring held jobs(s) xxx/yyy, where xxx indicates the number of the current job being restored, and yyy is the total number of jobs to be restored. Touch <b>Do not restore</b> to have the held jobs remain on the hard disk until they are deleted.

## Understanding MFP messages

---

Message	Meaning	Action
Scan Document Too Long	The scan job exceeds the maximum number of pages.	<p><b>Note:</b> The scanner finishes scanning current pages in the ADF, but data is lost when the job cancels itself after reaching the maximum number of pages.</p> <p>Touch <b>Continue</b> to clear the message.</p> <p>Touch <b>Cancel Job</b> to clear the message if the job is restartable.</p> <p>Touch <b>Restart job</b> if the job is restartable. The message clears, and a new scan job containing the same parameters as the previous job starts.</p>
Scanner ADF Cover Open	The scanner automatic document feed cover is open.	The message clears when the cover is closed.
Scanner Jam Access Cover Open	The scanner jam access cover is open.	Close the cover to clear the message.
Scanner registration successfully completed	Scanner registration is successful.	Touch <b>Continue</b> to clear the message.
Some held jobs were lost	Occurs when the MFP tries to restore all jobs on a hard disk regardless of the number of held jobs not restored. The message appears once.	<p>Touch <b>Continue</b> to clear the message.</p> <p>Some held jobs are not restored. They stay on the hard disk and are inaccessible.</p>
1565 Emul error, load emulation option	<p>The download emulator contained in the firmware card does not function with the MFP firmware.</p> <p><b>Note:</b> The MFP automatically clears the message in 30 seconds and then disables the download emulator on the firmware card.</p>	For help downloading the correct download emulator version, contact the place where you bought your printer.
30.yy Invalid refill, change cartridge	The MFP detects a refilled Lexmark Cartridge Return Program print cartridge.	Install a new print cartridge to clear the message.
31 Replace defective print cartridge	The MFP detects a defective print cartridge within 10–20 seconds after the top cover is closed.	<p>Remove the defective print cartridge and install a nondefective print cartridge for printing to continue.</p> <p>During the 10–20 second interval before the defective print cartridge is detected, the MFP may continue to print pages; however, the pages are not reprinted once the new print cartridge is installed.</p>
32.yy Replace unsupported print cartridge	The MFP detects an unsupported print cartridge within 10–20 seconds after the top cover is closed.	<p>Remove the unsupported print cartridge and install a supported print cartridge for printing to continue.</p> <p>During the 10–20 second interval before the unsupported print cartridge is detected, the MFP may continue to print pages; however, the pages are not reprinted once the new print cartridge is installed.</p>

## Understanding MFP messages

Message	Meaning	Action
34 Short paper	The length of the print media is too short to print the formatted data.	<p>Touch <b>Continue</b> to clear the message and continue printing. The MFP does not automatically reprint the page that prompted the message.</p> <p>Make sure the Paper Size setting in the Paper Menu is correct for the size of print media used. If MP Feeder Size is set to Universal, make sure the print media is large enough for the formatted data.</p> <p>Touch <b>Cancel Job</b> to cancel the current job if needed.</p>
35 Insufficient memory to support Resource Save feature	The MFP lacks the memory needed to enable Resource Save. This message usually indicates too much memory is allocated for one or more of the MFP link buffers.	<p>Touch <b>Continue</b> to disable Resource Save and continue printing.</p> <p>Install additional memory.</p>
37 Insufficient memory for Flash Memory Defragment operation	The MFP cannot defragment flash memory because the memory used to store undeleted flash resources is full.	<p>Touch <b>Continue</b> to clear the message.</p> <p>To perform the defragment operation, install additional memory, or delete fonts, macros, and other data to free some memory space.</p> <p>Touch <b>Reset Active Bin</b> to change to another linked bin.</p>
37 Insufficient memory to collate job	The MFP cannot collate the job because the memory is full.	<p>Touch <b>Continue</b> to print the pages processed before the memory became full. Some memory frees up, so collating begins for the remainder of the print job.</p> <p>For example, if a 50-page print job is sent, and 10 copies are requested, and the MFP runs out of memory at page 30, pages 1–30 would collate and print 10 copies. The MFP would then print and collate pages 31–50 and print 10 copies of these pages.</p>
37 Insufficient memory, some held jobs were lost	The MFP depletes its memory while it attempts to restore held jobs. The message appears once.	<p>Some held jobs are not restored. They stay on the hard disk and are inaccessible.</p>
37 Insufficient memory, some Held Jobs were lost	<p>Held jobs are deleted in order to process the current job.</p> <p>The message appears once per job.</p>	<p>Touch <b>Continue</b> to clear the message and continue printing.</p> <p>To avoid this error in the future for other jobs, install more memory.</p> <p>Touch <b>Cancel Job</b> to cancel the current job if needed.</p>
38 Memory full	The MFP is processing data, but the memory used to store pages is full.	<p>To avoid this error in the future:</p> <p>Simplify the print job by reducing the amount of text or graphics on a page and deleting unnecessary downloaded fonts or macros.</p> <p>Install additional memory.</p> <p>Touch <b>Cancel Job</b> to cancel the current job if needed.</p> <p>Touch <b>Reset Active Bin</b> to change to another linked bin.</p>

## Understanding MFP messages

Message	Meaning	Action
39 Page is too complex to print	The page may not print correctly because the print information on the page is too complex.	<p>To avoid this error in the future:</p> <p>Reduce the complexity of the page by reducing the amount of text or graphics on the page and deleting unnecessary downloaded fonts or macros.</p> <p>Set Page Protect to On in the Setup Menu in the Settings menu.</p> <p>Install additional memory.</p> <p>Touch <b>Cancel Job</b> to cancel the current job if needed.</p> <p>Touch <b>Reset Active Bin</b> to change to another linked bin.</p>
50 PPDS font error	The MFP has received a request for a font that is not installed when formatting PPDS print data.	<p>Touch <b>Continue</b> to clear the message and continue printing the current job.</p> <p>Touch <b>Cancel Job</b> to cancel the current job if needed.</p> <p>Touch <b>Reset Active Bin</b> to change to another linked bin.</p>
51 Defective flash detected	The MFP detects a defective flash memory during power-on or during flash format and write operations.	<p>Touch <b>Continue</b> to clear the message and continue printing the current job.</p> <p>At power-on reset, touch <b>Continue</b> to clear the message and the MFP continues with normal operations except for flash operations.</p> <p>Install different flash memory to be able to download any resources to flash.</p>
52 Not enough free space in flash memory for resources	There is not enough space in the flash memory to store the data currently being downloaded.	<p>Touch <b>Continue</b> to clear the message and continue the print job.</p> <p>Install flash memory with more storage capacity.</p> <p>Download the data.</p> <p>Touch <b>Cancel Job</b> to cancel the current job if needed.</p> <p>Touch <b>Reset Active Bin</b> to change to another linked bin.</p>
52 Unformatted flash detected	The MFP detects unformatted flash memory.	<p>Touch <b>Continue</b> to clear the message and continue printing. The MFP continues with normal operations except for flash operations.</p> <p>Reformat the flash to allow flash operations.</p> <p>If the error message reappears, the flash memory may be defective and require replacing.</p>
54 Network [x] software error	The MFP cannot establish communications with a specified installed network port. x indicates the number of the specified port.	<ul style="list-style-type: none"> <li>• Touch <b>Continue</b> to clear the message and continue printing. The job may not print correctly.</li> <li>• The MFP disables attempts to communicate through the network interface. No data may be sent or received.</li> <li>• Reset the MFP.</li> <li>• Program new firmware for the network interface.</li> </ul>

## Understanding MFP messages

Message	Meaning	Action
54 Serial option [x] error	The MFP detects a serial error, such as framing, parity, or overrun on the specified optional serial port. x is the number of the optional serial port.	<ul style="list-style-type: none"> <li>• Make sure the serial link is set up correctly, and the appropriate cable is in use.</li> <li>• Make sure the serial interface parameters (protocol, baud, parity, and data bits) are set correctly on the printer and host computer.</li> <li>• Touch <b>Continue</b> to clear the message and continue processing the print job; however the print job may not print correctly.</li> <li>• Turn the MFP off and then on to reset it.</li> </ul>
54 Standard network software error	The MFP firmware detects an installed network port, but cannot establish communication with it.	<ul style="list-style-type: none"> <li>• Touch <b>Continue</b> to clear the message and continue printing. The job may not print correctly.</li> <li>• The MFP disables attempts to communicate through the network interface. No data may be sent or received.</li> <li>• Reset the MFP.</li> <li>• Program new firmware for the network interface.</li> </ul>
55 Unsupported option in slot [x]	The MFP detects an unsupported option in the specified slot. x indicates the number of the specified slot.	<ol style="list-style-type: none"> <li>1 Turn the MFP off.</li> <li>2 Unplug the power cord from the wall outlet.</li> <li>3 Remove the unsupported option.</li> <li>4 Connect the power cord to a properly grounded outlet.</li> <li>5 Turn the MFP on.</li> </ol>
56 Parallel port [x] disabled	A status request occurs over the parallel port, but the parallel port is disabled.	<p>Touch <b>Continue</b>. The MFP discards any data received on the parallel port.</p> <p>Touch <b>Reset Active Bin</b> to reset the active bin for a linked set of bins.</p>
56 Serial port [x] disabled	The MFP receives data across a serial port, but the port is disabled.	<p>Touch <b>Continue</b>. The MFP discards any data received on the serial port.</p> <p>Touch <b>Reset Active Bin</b> to change to another linked bin.</p>
56 Standard USB port disabled	The MFP receives data through a USB port, but the USB port is disabled.	<p>Touch <b>Continue</b>. The printer discards any data received through the USB port.</p> <p>Make sure the USB Buffer menu item is not set to Disabled.</p> <p>Touch <b>Reset Active Bin</b> to change to another linked bin.</p>
56 USB port [x] disabled	The MFP receives data through a specified USB port, but this USB port is disabled. x is the number of the USB port.	<p>Touch <b>Continue</b>. The MFP discards any data received through the specified USB port.</p> <p>Make sure the USB Buffer menu item is not set to Disabled.</p> <p>Touch <b>Reset Active Bin</b> to change to another linked bin.</p>
57 Configuration change, some held jobs were lost	The MFP fails to restore held jobs due to configuration changes. The message appears once.	Some held jobs are not restored. They stay on the hard disk and are inaccessible.
58 Too many disks installed	The MFP detects an excess of hard disks installed.	<ol style="list-style-type: none"> <li>1 Turn the MFP off.</li> <li>2 Unplug the power cord from the wall outlet.</li> <li>3 Remove the excess hard disks.</li> <li>4 Connect the power cord to a properly grounded outlet.</li> <li>5 Turn the MFP on.</li> </ol>

## Understanding MFP messages

Message	Meaning	Action
58 Too many flash options installed	The MFP detects an excess of optional flash memory cards installed.	<p>Touch <b>Continue</b> to clear the message and ignore the extra optional flash memory cards. The message occurs again unless the excess optional flash memory cards are removed.</p> <ol style="list-style-type: none"> <li>1 Turn the MFP off.</li> <li>2 Unplug the power cord from the wall outlet.</li> <li>3 Remove the excess flash memory.</li> <li>4 Connect the power cord to a properly grounded outlet.</li> <li>5 Turn the MFP on.</li> </ol>
58 Too many trays attached	The MFP detects that too many optional drawers and their matching trays are installed.	<ol style="list-style-type: none"> <li>1 Turn the MFP off.</li> <li>2 Unplug the power cord from the wall outlet.</li> <li>3 Remove the additional drawers.</li> <li>4 Connect the power cord to a properly grounded outlet.</li> <li>5 Turn the MFP on.</li> </ol>
59 Incompatible duplex	An unsupported optional duplex unit is attached to the MFP.	<p>Remove the optional duplex unit. The MFP ceases normal functions until the optional duplex unit is removed. Touch <b>Continue</b> to clear the message once the optional duplex unit is removed.</p>
59 Incompatible envelope feeder	An unsupported optional envelope feeder is attached to the MFP.	<p>Remove the optional envelope feeder. The MFP ceases normal functions until the optional envelope feeder is removed. Touch <b>Continue</b> to clear the message once the optional envelope feeder is removed.</p>
59 Incompatible tray [x]	An unsupported optional drawer and its matching tray are attached to the MFP.	<p>Remove the optional drawer. The MFP ceases normal functions until the optional drawer is removed. Touch <b>Continue</b> to clear the message once the optional drawer is removed.</p>
61 Remove defective disk	The MFP detects a defective hard disk.	<ol style="list-style-type: none"> <li>1 Turn the MFP off.</li> <li>2 Unplug the power cord from the wall outlet.</li> <li>3 Remove the defective hard disk.</li> <li>4 Install a new hard disk.</li> <li>5 Connect the power cord to a properly grounded outlet.</li> <li>6 Turn the MFP on.</li> </ol>
62 Disk full	The MFP detects that there is not enough memory or space on the hard disk to store the data of the print job.	<p>Touch <b>Continue</b> to clear the message and continue processing the current print job. Any information not previously stored on the hard disk is deleted.</p> <ul style="list-style-type: none"> <li>• Delete fonts, macros, and other data stored on the hard disk.</li> <li>• Install a hard disk with a larger memory capacity.</li> </ul>
63 Unformatted disk	The hard disk is not formatted.	<p>Format the hard disk prior to performing operations that require the hard disk. If the message remains, the hard disk may be defective and require replacing.</p>

## Understanding MFP messages

Message	Meaning	Action
64 Unsupported disk format	The hard disk format is not supported.	Format the hard disk prior to performing operations that require the hard disk. If the message remains, the hard disk may be defective and require replacing.
80 Scheduled maintenance advised	Service is required to maintain printer performance.	Replace the maintenance items and if necessary, reset the printer maintenance counter.
88 Toner is low	The toner cartridge is running low on toner.	Replace the toner cartridge if the toner low alarm sounds. Touch <b>Continue</b> to clear the message if the toner low alarm does not sound.
200.yy Paper jam, check [area name]. Leave paper in bin.	There is a single jam in the specified area indicated by <b>area name</b> .	<ol style="list-style-type: none"> <li>1 Open the upper and lower front doors.</li> <li>2 Remove the print cartridge to access the jam, and clear it.</li> <li>3 Close the doors.</li> <li>4 Touch <b>Continue</b>. If all print media is cleared from the path, the job resumes printing.</li> </ol>
200.yy Paper jam,[x] pages jammed. Leave paper in bin.	There is a multiple jam. x indicates the number of jammed sheets of print media.	<ol style="list-style-type: none"> <li>1 Open the upper and lower front doors.</li> <li>2 Remove the print cartridge to access the jam, and clear it.</li> <li>3 Close the doors.</li> <li>4 Touch <b>Continue</b>. If all print media is cleared from the path, the job resumes printing.</li> </ol>
201.yy Paper jam, check [area name]. Leave paper in bin.	There is a single jam in the specified area indicated by <b>area name</b> .	<ol style="list-style-type: none"> <li>1 Open the upper and lower front doors.</li> <li>2 Remove the print cartridge to access the jam, and clear it.</li> <li>3 Close the doors.</li> <li>4 Touch <b>Continue</b>. If all print media is cleared from the path, the job resumes printing.</li> </ol>
201.yy Paper jam,[x] pages jammed. Leave paper in bin.	There are multiple jams. x indicates the number of jammed sheets of print media.	<ol style="list-style-type: none"> <li>1 Open the upper and lower front doors.</li> <li>2 Remove the print cartridge to access the jams, and clear them.</li> <li>3 Close the doors.</li> <li>4 Touch <b>Continue</b>. If all print media is cleared from the path, the job resumes printing.</li> </ol>
202.yy Paper jam, check [area name]. Leave paper in bin.	There is a single jam in the specified area indicated by <b>area name</b> .	<ol style="list-style-type: none"> <li>1 Open the rear door.</li> <li>2 Clear the jam, and close the rear door.</li> <li>3 Touch <b>Continue</b>. If all print media is cleared from the path, the job resumes printing.</li> </ol>
202.yy Paper jam,[x] pages jammed. Leave paper in bin.	There are multiple jams. x indicates the number of jammed sheets of print media.	<ol style="list-style-type: none"> <li>1 Open the rear door.</li> <li>2 Clear the jams, and close the rear door.</li> <li>3 Touch <b>Continue</b>. If all print media is cleared from the path, the job resumes printing.</li> </ol>
231.yy Paper jam, check [area name]. Leave paper in bin.	There is a single jam in the specified area indicated by <b>area name</b> .	<ol style="list-style-type: none"> <li>1 Open the duplex unit cover.</li> <li>2 Clear the jam, and close the duplex unit.</li> <li>3 Touch <b>Continue</b>. If all print media is cleared from the path, the job resumes printing.</li> </ol>



## Understanding MFP messages

Message	Meaning	Action
231.yy Paper jam,[x] pages jammed. Leave paper in bin.	There are multiple jams. x indicates the number of jammed sheets of print media.	<ol style="list-style-type: none"> <li>1 Open the duplex unit cover.</li> <li>2 Clear the jams, and close the duplex unit.</li> <li>3 Touch <b>Continue</b>. If all print media is cleared from the path, the job resumes printing.</li> </ol>
232.yy Paper jam, check [area name]. Leave paper in bin.	There is a single jam in the specified area indicated by <b>area name</b> .	<ol style="list-style-type: none"> <li>1 Open the duplex unit cover.</li> <li>2 Clear the jam, and close the duplex unit.</li> <li>3 Touch <b>Continue</b>. If all print media is cleared from the path, the job resumes printing.</li> </ol>
232.yy Paper jam,[x] pages jammed. Leave paper in bin.	There are multiple jams. x indicates the number of jammed sheets of print media.	<ol style="list-style-type: none"> <li>1 Open the duplex unit cover.</li> <li>2 Clear the jams, and close the duplex unit.</li> <li>3 Touch <b>Continue</b>. If all print media is cleared from the path, the job resumes printing.</li> </ol>
233.yy Paper jam, check [area name]. Leave paper in bin.	There is a single jam in the specified area indicated by <b>area name</b> .	<ol style="list-style-type: none"> <li>1 Open the duplex unit cover.</li> <li>2 Clear the jam, and close the duplex unit.</li> <li>3 Touch <b>Continue</b>. If all print media is cleared from the path, the job resumes printing.</li> </ol>
233.yy Paper jam,[x] pages jammed. Leave paper in bin.	There are multiple jams. x indicates the number of jammed sheets of print media.	<ol style="list-style-type: none"> <li>1 Open the duplex unit cover.</li> <li>2 Clear the jams, and close the duplex unit.</li> <li>3 Touch <b>Continue</b>. If all print media is cleared from the path, the job resumes printing.</li> </ol>
234.yy Paper jam, check [area name]. Leave paper in bin.	There is a single jam in the specified area indicated by <b>area name</b> .	<ol style="list-style-type: none"> <li>1 Open the duplex unit cover.</li> <li>2 Clear the jam, and close the duplex unit.</li> <li>3 Touch <b>Continue</b>. If all print media is cleared from the path, the job resumes printing.</li> </ol>
234.yy Paper jam,[x] pages jammed. Leave paper in bin.	There are multiple jams. x indicates the number of jammed sheets of print media.	<ol style="list-style-type: none"> <li>1 Open the duplex unit cover.</li> <li>2 Clear the jams, and close the duplex unit.</li> <li>3 Touch <b>Continue</b>. If all print media is cleared from the path, the job resumes printing.</li> </ol>
235.yy Paper jam, check [area name]. Leave paper in bin.	There is a single jam in the specified area indicated by <b>area name</b> .	<ol style="list-style-type: none"> <li>1 Open the duplex unit cover.</li> <li>2 Clear the jam, and close the duplex unit.</li> <li>3 Touch <b>Continue</b>. If all print media is cleared from the path, the job resumes printing.</li> </ol>
235.yy Paper jam,[x] pages jammed. Leave paper in bin.	There are multiple jams. x indicates the number of jammed sheets of print media.	<ol style="list-style-type: none"> <li>1 Open the duplex unit cover.</li> <li>2 Clear the jams, and close the duplex unit.</li> <li>3 Touch <b>Continue</b>. If all print media is cleared from the path, the job resumes printing.</li> </ol>
236.yy Paper jam, check [area name]. Leave paper in bin.	There is a single jam in the specified area indicated by <b>area name</b> .	<ol style="list-style-type: none"> <li>1 Open the duplex unit cover.</li> <li>2 Clear the jam, and close the duplex unit.</li> <li>3 Touch <b>Continue</b>. If all print media is cleared from the path, the job resumes printing.</li> </ol>
236.yy Paper jam,[x] pages jammed. Leave paper in bin.	There are multiple jams. x indicates the number of jammed sheets of print media.	<ol style="list-style-type: none"> <li>1 Open the duplex unit cover.</li> <li>2 Clear the jams, and close the duplex unit.</li> <li>3 Touch <b>Continue</b>. If all print media is cleared from the path, the job resumes printing.</li> </ol>
237.yy Paper jam, check [area name]. Leave paper in bin.	There is a single jam in the specified area indicated by <b>area name</b> .	<ol style="list-style-type: none"> <li>1 Open the duplex unit cover.</li> <li>2 Clear the jam, and close the duplex unit.</li> <li>3 Touch <b>Continue</b>. If all print media is cleared from the path, the job resumes printing.</li> </ol>

## Understanding MFP messages

Message	Meaning	Action
237.yy Paper jam, [x] pages jammed. Leave paper in bin.	There are multiple jams. x indicates the number of jammed sheets of print media.	<ol style="list-style-type: none"> <li>1 Open the duplex unit cover.</li> <li>2 Clear the jams, and close the duplex unit.</li> <li>3 Touch <b>Continue</b>. If all print media is cleared from the path, the job resumes printing.</li> </ol>
238.yy Paper jam, check [area name]. Leave paper in bin.	There is a single jam in the specified area indicated by <b>area name</b> .	<ol style="list-style-type: none"> <li>1 Open the duplex unit cover.</li> <li>2 Clear the jam, and close the duplex unit.</li> <li>3 Touch <b>Continue</b>. If all print media is cleared from the path, the job resumes printing.</li> </ol>
238.yy Paper jam, [x] pages jammed. Leave paper in bin.	There are multiple jams. x indicates the number of jammed sheets of print media.	<ol style="list-style-type: none"> <li>1 Open the duplex unit cover.</li> <li>2 Clear the jams, and close the duplex unit.</li> <li>3 Touch <b>Continue</b>. If all print media is cleared from the path, the job resumes printing.</li> </ol>
239.yy Paper jam, check [area name]. Leave paper in bin.	There is a single jam in the specified area indicated by <b>area name</b> .	<ol style="list-style-type: none"> <li>1 Open the duplex unit cover.</li> <li>2 Clear the jam, and close the duplex unit.</li> <li>3 Touch <b>Continue</b>. If all print media is cleared from the path, the job resumes printing.</li> </ol>
239.yy Paper jam, [x] pages jammed. Leave paper in bin.	There are multiple jams. x indicates the number of jammed sheets of print media.	<ol style="list-style-type: none"> <li>1 Open the duplex unit cover.</li> <li>2 Clear the jams, and close the duplex unit.</li> <li>3 Touch <b>Continue</b>. If all print media is cleared from the path, the job resumes printing.</li> </ol>
24x.yy Paper jam, check [area name]. Leave paper in bin.	There is a single jam in the specified area indicated by <b>area name</b> . <b>area name</b> is the number of the tray.	<ol style="list-style-type: none"> <li>1 Remove the specified tray.</li> <li>2 Clear the jam, and insert the tray.</li> <li>3 Touch <b>Continue</b>. If all print media is cleared from the path, the job resumes printing.</li> </ol>
24x.yy Paper jam, [x] pages jammed. Leave paper in bin.	There are multiple jams. x indicates the number of jammed sheets of print media.	<ol style="list-style-type: none"> <li>1 Remove the specified tray.</li> <li>2 Clear the jams, and insert the tray.</li> <li>3 Touch <b>Continue</b>. If all print media is cleared from the path, the job resumes printing.</li> </ol>
250.yy Paper jam, check [area name]. Leave paper in bin.	There is a single jam in the specified area indicated by <b>area name</b> . <b>area name</b> is the multipurpose feeder.	<ol style="list-style-type: none"> <li>1 Clear the jam from the multipurpose feeder.</li> <li>2 Touch <b>Continue</b>. If all print media is cleared from the path, the job resumes printing.</li> </ol>
250.yy Paper jam, [x] pages jammed. Leave paper in bin.	There are multiple jams in the multipurpose feeder. x indicates the number of jammed sheets of print media.	<ol style="list-style-type: none"> <li>1 Clear the jams from the multipurpose feeder.</li> <li>2 Touch <b>Continue</b>. If all print media is cleared from the path, the job resumes printing.</li> </ol>
260.yy Paper jam, check [area name]. Leave paper in bin.	There is a single jam in the specified area indicated by <b>area name</b> . <b>area name</b> is the envelope feeder.	<ol style="list-style-type: none"> <li>1 Clear the jam from the envelope feeder.</li> <li>2 Touch <b>Continue</b>. If all print media is cleared from the path, the job resumes printing.</li> </ol>
260.yy Paper jam, [x] pages jammed. Leave paper in bin.	There are multiple jams in the envelope feeder. x indicates the number of jammed sheets of print media.	<ol style="list-style-type: none"> <li>1 Clear the jams from the envelope feeder.</li> <li>2 Touch <b>Continue</b>. If all print media is cleared from the path, the job resumes printing.</li> </ol>
290.00 Scanner jam, remove all originals from the scanner	The scanner detects an original document at the automatic document feeder (ADF) feed sensor while it is idle. This is a type of jam.	Remove all original documents from the ADF to clear the jam. The message clears.
290.01 Scanner jam, remove all originals from the scanner	The scanner fails to pull a sheet from the ADF.	The message clears when the scanner knows that the sheet is removed from the ADF.

## Understanding MFP messages

Message	Meaning	Action
290.02 Scanner jam, remove all originals from the scanner	The scanner fails to feed a sheet far enough into the ADF so that the ADF recognizes its presence.	The message clears when the scanner knows that the sheet is removed from the ADF.
290.10 Scanner jam, remove all originals from the scanner	The scanner detects an original document jam at the first scanning sensor while the scanner is idle.	Clear the jam from the scanner to clear the message.
291.00 Scanner jam, remove all originals from the scanner	The scanner detects an original document jam at the second scanning sensor while the scanner is idle.	Clear the jam from the scanner to clear the message.
291.01 Scanner jam, remove all originals from the scanner	The scanner detects an original document jam at the first scanning sensor.	Clear the jam from the scanner to clear the message.
291.02 Scanner jam, remove all originals from the scanner	The scanner detects an original document jam at the second scanning sensor.	Remove all original documents from the scanner to clear the jam. The message clears.
292 Scanner jam, remove all originals from the scanner	The ADF cover is open while the ADF is feeding the original document.	Remove all original documents from the scanner to clear the jam. The message clears.
293 Replace all originals if restarting job.	The MFP is sent a scan job; however, there is no original document in the ADF.	<p>Touch <b>Continue</b> if no scan job is active when the attendance message appears. This clears the message.</p> <p>Touch <b>Cancel Job</b> if a scan job is processing when the attendance message appears. This cancels the job and clears the message.</p> <p>Touch <b>Scan from Automatic Document Feeder</b> if the page jam recovery is active. Scanning resumes from the ADF immediately after the last successfully scanned page.</p> <p>Touch <b>Scan from flatbed</b> if page jam recovery is active. Scanning resumes from the flatbed immediately after the last successfully scanned page.</p> <p>Touch <b>Finish job without further scanning</b> if page jam recovery is active. The job ends at the last successfully scanned page, but the job is not canceled. Successfully scanned pages go to their destination: copy, fax, e-mail, or FTP.</p> <p>Touch <b>Restart job</b> if job recovery is active and the job is restartable. The message clears. A new scan job containing the same parameters as the previous job starts.</p>
294.00 Scanner jam, remove all originals from the scanner	The scanner detects a jam at the ADF exit sensor while the scanner is idle.	Remove all original documents from the scanner to clear the jam. The message clears.
294.01 Scanner jam, remove all originals from the scanner	The scanner detects a jam at the ADF exit sensor.	Remove all original documents from the ADF. The message clears.
294.02 Scanner jam, remove all originals from the scanner	The scanner detects a jam prior to reaching the ADF exit sensor.	Remove all original documents from the ADF. The message clears.
294.03 Scanner jam, remove all originals from the scanner	The scanner detects a jam at the ADF exit sensor.	Remove all original documents from the ADF. The message clears.

## Understanding MFP messages

---

Message	Meaning	Action
298.01 Scanner Missing - Cable Unplugged	The MFP detects after powering on that the front side scanner cable is unplugged.	<ol style="list-style-type: none"> <li>1 Turn the MFP off.</li> <li>2 Plug the front side scanner cable into its connector.</li> <li>3 Turn the MFP on.</li> </ol>
298.02 Scanner Missing - Cable Unplugged	The MFP detects after powering on that the back side scanner cable is unplugged.	<ol style="list-style-type: none"> <li>1 Turn the MFP off.</li> <li>2 Plug the back side scanner cable into its connector.</li> <li>3 Turn the MFP on.</li> </ol>

### ***Functions disabled transitional messages***

Occurrence	Message	Information
A function is disabled. A user enters a shortcut for the function.	<b>&lt;Function name&gt; turned off by system administrator</b>	The message appears for 3 seconds, and then the previous screen appears.
The USB on the front of the control panel is turned off. A user inserts a USB cable in the slot.	<b>USB turned off by system administrator.</b>	The message appears for 3 seconds, and then the previous screen appears.