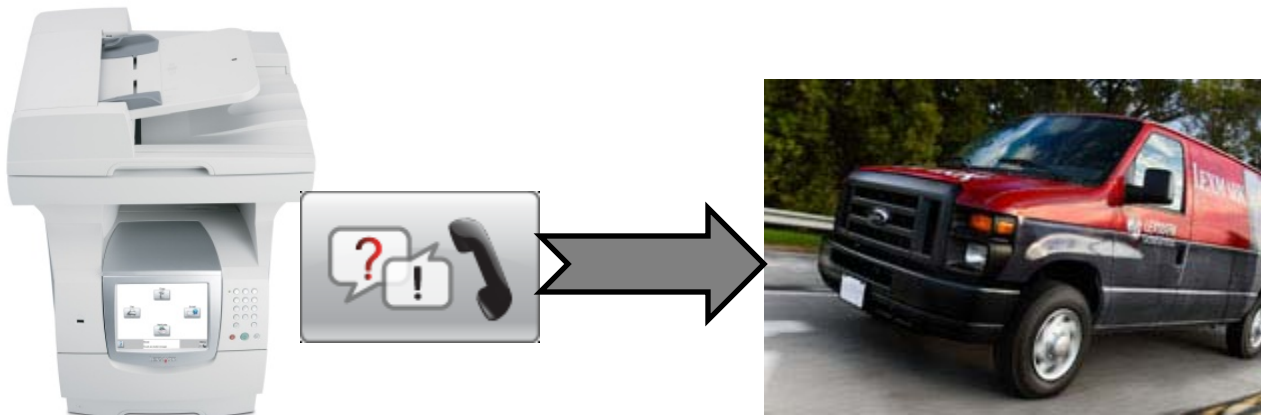# Customer Support

Overview:

Customer Support is a Lexmark's Embedded Solution Framework (eSF) application to simplify the reporting of issues back to the dealer or their internal helpdesk.

Benefits:

Provide end user customers an easy way to send an email alert to their reseller that the Lexmark MFP needs service, toner, etc. If the MFP is not configured to send emails the end user customer can print out a sheet with all the dealer contact information.

Tech Specs:

Device Compatibility

> X644e
> X646e
> X85Xe
> X94Xe

Geography
United States Only

Language
English

Device Management and Control

LEXMARK