



# Embedded Remote Copy

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## Administrator's Guide

**For Software Versions 1.0, 1.1, 1.2**

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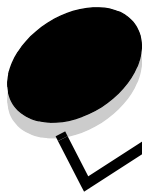
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# 1

## Introduction

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Lexmark™ Embedded Remote Copy is an embedded Java application that is installed as a flash file on multifunction printers (MFPs) that support the Lexmark Embedded Solutions Framework (eSF). The application provides users with the flexibility to scan documents at the supported MFP and then send the scanned documents to a separate network printer at another location.

This document is intended for use by administrators responsible for the implementation and management of this software in their network environment. Implementation of the Lexmark Embedded Remote Copy Solution consists of two parts: installing the application on an eSF-enabled MFP and then configuring the application using the MFP embedded Web server.

### ***Minimum system requirements***

- A multifunction printer that supports the Lexmark Embedded Solutions Framework
- An additional printer that is connected to the same network as the MFP
- The Lexmark Embedded Remote Copy package v1.x (lerc-1.x.y.exe) including the Lexmark Embedded Remote Copy application (lerc-1.x.y.flis)

**Note:** A list of MFPs and printers supported by Lexmark Embedded Remote Copy is available in the README.txt file included in the Lexmark Embedded Remote Copy package.

## 2

# Setting up the Lexmark Embedded Remote Copy Solution

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Setting up the Remote Copy solution involves installing and then configuring the application on the appropriate MFP(s), and then configuring the Image Menu settings on the remote printer. The application can be manually installed and configured from an MFP embedded Web page. The remote printer can be configured through either the printer operator panel or the printer embedded Web page.

### *Installing the application*

- 1 Launch the Lexmark Embedded Remote Copy package (lerc-1.x.y.exe).
- 2 Click **Yes** to accept the license agreement.
- 3 Click **Yes** to accept the default installation directory, or enter an alternate directory path.
- 4 Open a Web browser, and enter the hostname or IP address of the MFP in the address bar. For information on finding the hostname or IP address of the MFP, see the MFP documentation.
- 5 Click **Configuration** on the left side of the screen.
- 6 Under Other Settings, click **Embedded Solutions**.
- 7 Under the Solutions tab, click **Install**.
- 8 Click **Browse** to locate the Lexmark Embedded Remote Copy flash file (lerc-1.x.y.flx), which was installed in the directory specified in step 3.
- 9 Click **Start Install** to install the application.

### *Configuring the application*

- 1 From the MFP embedded Web page, click **Configuration** on the left side of the screen.
- 2 Under Other Settings, click **Embedded Solutions**.
- 3 On the Solutions tab under Installed Solutions, click the **Remote Copy** link.
- 4 Click the **Configure** tab.

- 5 Enter the Hostname or IP address of the remote printer to which the application will submit print jobs. For information on finding the remote printer hostname or IP address, see the printer documentation.
- 6 Enter the display text for the Remote Copy icon on the MFP main menu screen. If you want to use the default text, leave this field blank.
- 7 In the “Icon” field, click **Browse** to select the icon that will be displayed for Remote Copy on the MFP main menu screen. If you want to use the default icon, leave this field blank.
- 8 In the “Icon when pressed” field, click **Browse** to select the icon that will be displayed to indicate Remote Copy has been selected on the MFP main menu screen. If you want to use the default icon, leave this field blank.

**Note:** All selected Icons should be of the .gif format and be no more than 11KB in size. If you are dissatisfied with a selected Icon, return to the configuration page and select the **Reset to Default Value** option associated with the icon to revert to the default image.

- 9 Click **Apply**.

## ***Configuring the remote printer***

For Remote Copy to function properly with the remote printer, the printer Image Menu settings should be set as follows:

- Auto Fit= **Off**
- Scaling= **Anchor Center**

For specific information on configuring the Image Menu settings, see your remote printer documentation.

## ***Uninstalling the application***

- 1 From the MFP embedded Web page, click **Configuration** on the left side of the screen.
- 2 Under Other Settings, click **Embedded Solutions**.
- 3 On the Solutions tab under Installed Solutions, select the **Remote Copy** option.
- 4 At the top of the Solutions tab, click **Uninstall**.

# 3

## Using the Remote Copy solution

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### *Using the copy station*

- 1 Load the document into the scanner portion of the MFP, and press the **Remote Copy** icon.
- 2 Select the copy settings that you want to use. For more information on the copy settings, see the MFP documentation.

**Note:** Some copy settings may not be supported by the remote printer and so will not be available for use with the Remote Copy application. Copy settings that are not supported are grayed out on the MFP touch screen.

- 3 Press **Copy It**.
- 4 Press **Home** to return to the MFP Welcome screen.



# 4

## Troubleshooting

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### ***The “Failed to connect to remote printer” error message appears***

There are several factors that can prevent the application from effectively communicating with the remote printer. Verify that the following conditions are met to ensure that the application can communicate with the remote printer:

- The remote printer is turned on.
- The remote printer is not stalled in an inactive state.
- Both the remote printer and the MFP have been configured correctly for use on the network, and network connectivity has been established.

### ***The MFP continuously displays the scanning screen and will not change***

If the MFP display continuously displays the *Scanning* screen and will not change, it is most often because the printer is either currently busy or cannot receive the scanned information fast enough. Go to the remote printer, and make sure that the printer is not in a stalled state or currently engaged in another print job.

### ***Prompts to load an inconsistent paper size or type continuously appear***

If the Auto Fit and Scaling Image Menu settings have not been configured correctly on the remote printer, the user may be continuously prompted to load a paper size or type that is inconsistent with the remote copy settings that were entered at the MFP. When selecting the Manual Feeder option under the Copy From setting in remote copy, the remote printer Image Menu settings should be set as follows:

- Auto Fit= **Off**
- Scaling= **Anchor Center**

For specific information on configuring the Image Menu settings, see your remote printer documentation.

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