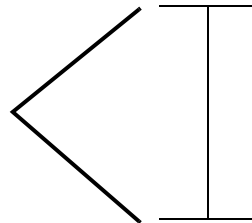


Print defects guide

Match a set of repeating defects on a print job to the marks on one of the vertical lines. The line that best matches the defects on the print job indicates which particular part may be causing the defect.

For example, the distance between these two marks represents a repeating defect that occurs every 28.3 mm (1.11 in.), which means the charge rollers may need to be replaced.



Note: If the defect appears on the printed side of a single-sided print job, replace the **toner cartridge** before replacing the **fuser**.

| | | | | | |
|---|--|--|--|--|--|
| | | Replace the toner cartridge 47.8 mm (1.88 in.) 96.8 mm (3.81 in.) | | Replace the fuser 88.0 mm (3.46 in.) 95.2 mm (3.75 in.) | |
| Replace the charge rollers 28.3 mm (1.11 in.) | Replace the transfer roller 51.7 mm (2.04 in.) | | | | |

Six vertical lines are shown, each with a horizontal tick mark at the top and another at the bottom. The lines are arranged from left to right, with the distance between the top and bottom marks increasing in steps. The boxes above the lines indicate the corresponding defect intervals: 28.3 mm (1.11 in.), 51.7 mm (2.04 in.), 47.8 mm (1.88 in.) and 96.8 mm (3.81 in.), 88.0 mm (3.46 in.) and 95.2 mm (3.75 in.).