


Information Guide

Help menu

Menu item	Description
Print All Guides	Prints all the guides
Media Guide	Provides information about loading paper and other specialty media
Print Quality Guide	<ul style="list-style-type: none"> • Provides information about solving print quality issues • Provides a list of settings that can be used to adjust print quality
Color Quality Guide	Provides information about solving color quality issues
Menu Map	Provides a list of the control panel menus
Information Guide	Provides help in locating additional information for the printer
Connection Guide	Provides information about connecting the printer locally (USB) or to a network
Moving Guide	Provides instructions for safely moving the printer
Supplies Guide	<ul style="list-style-type: none"> • Provides information about ordering supplies • Provides a template for determining the cause of repeating print quality defects

Finding information about the printer

What are you looking for?	Find it here
Initial setup instructions: <ul style="list-style-type: none"> • Connecting the printer • Installing the printer software 	Setup documentation—The setup documentation came with the printer and is also available at http://support.lexmark.com .
Additional setup and instructions for using the printer: <ul style="list-style-type: none"> • Selecting and storing paper and specialty media • Loading paper • Configuring printer settings • Viewing and printing documents and photos • Setting up and using the printer software • Configuring the printer on a network • Caring for and maintaining the printer • Troubleshooting and solving problems 	<i>Information Center</i> —Authoritative online resource for the latest product tips, instructions, and reference material. Just go to http://infoserve.lexmark.com/ids/ and select your product.
Help using the printer software	Windows or Mac Help—Open a printer software program or application, and then click Help . Click  to view context-sensitive information. Notes: <ul style="list-style-type: none"> • Help is automatically installed with the printer software. • The printer software is located in the printer program folder or on the desktop, depending on the operating system.

What are you looking for?	Find it here
<p>The latest supplemental information, updates, and customer support:</p> <ul style="list-style-type: none"> • Documentation • Driver downloads • Live chat support • E-mail support • Voice support 	<p>http://support.lexmark.com</p> <p>Note: Select your country or region, and then select your product to view the appropriate support site. Support contact information for your country or region can be found on the support Web site or on the printed warranty that came with the printer.</p> <p>Have the following information (located on the store receipt and at the back of the printer) ready when you contact customer support:</p> <ul style="list-style-type: none"> • Machine type number • Serial number • Date purchased • Store where purchased
<ul style="list-style-type: none"> • Safety information • Regulatory information • Warranty information 	<p>Warranty information varies by country or region:</p> <ul style="list-style-type: none"> • In the U.S.—See the Statement of Limited Warranty included with the printer, or go to http://support.lexmark.com. • In other countries and regions—See the printed warranty that came with the printer. <p><i>Product Information Guide</i>—This document contains basic safety, environmental, and regulatory information for your product. For more information, see the documentation that came with the printer or go to http://support.lexmark.com.</p>