



Lexmark™

Accessibility Solution

Version 3.2

Administrator's Guide

April 2024

www.lexmark.com

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Change history

April 2024

- Updated instructions on configuring the application.

April 2018

- Removed information on license requirement.

August 2017

- Removed support for Scan to PC.
- Updated instructions on accessing the printer functions.

July 2016

- Initial document release for multifunction products with a tablet-like touch-screen display.

Overview

Use the application to allow users to specify job settings directly from their computer or mobile devices before sending them to the printer. You can also use the application with assistive technologies, such as screen magnifiers and screen readers.

The application supports Windows® and Mac OS operating systems. For more information, see the *Readme* file.

This document provides instructions on how to configure, use, and troubleshoot the application.

Tips on using assistive technologies and browser-capable devices

Screen readers or speech-recognition software

Run through the entire content of the screen before making a selection. Aside from the links and buttons, the screen may contain explanatory text that provides information about a particular selection.

Screen magnifiers

- Work with the lowest level of magnification that you can manage.
- The settings of the application are left aligned.
- When a prompt requires entering a value, the input box follows the next line.
- To read the text that indicates the value of a setting, scroll all the way to the right before clicking the link.

Browser-capable devices

- Run through the entire content of the screen before making a selection. Aside from the links and buttons, the screen may contain explanatory text that provides information about a particular selection.
- Your preferred job settings can be saved as shortcuts and are stored in the browser cookies. For browser-capable devices that do not support cookies, preferences cannot be saved using shortcuts.

Configuring the application

You may need administrative rights to configure the application.

Obtaining the printer IP address

Do either of the following:

- Locate the IP address on the top of the printer home screen.
- From the printer home screen, touch **Settings > Network/Ports > Network Overview**.

Creating a browser shortcut

- 1 Open a web browser, and then type ***IPaddress*/esf/prtappauth/apps/AccessibilitySolution**, where ***IPaddress*** is the printer IP address.
- 2 Bookmark the application home screen.

Configuring a desktop shortcut

Before you begin, obtain the application utility file. For more information, contact your administrator.

For Windows operating systems

- 1 From the computer, save the application utility file to C:\<program_folder>.
- 2 Create a shortcut, and then open the Shortcut Properties window.
- 3 In the Target field, type either of the following:
 - **C:\<program_folder>\LAS-Win-Utility.exe /IP *IPaddress***, where ***IPaddress*** is the printer IP address.
 - **C:\<program_folder>\LAS-Win-Utility.exe /DNS *hostname***, where ***hostname*** is the printer host name.
- 4 Click **Apply > OK**.

For Mac OS operating systems

- 1 From the computer, launch the application utility file.
- 2 From the application utility dialog box, choose the application icon.
- 3 In the IP Address or DNS Name field, type the printer IP address or host name, and then click **Create**.

Restricting printer functions

You can increase printer security by disabling printer functions for certain users.

- 1 Open a web browser, and then type the printer IP address.
- 2 From the Embedded Web Server, click **Settings** > **Security**.
- 3 From the Public section, click **Manage Permissions**.
- 4 Expand **Function Access**, and then clear the check box beside the function that you want to disable.
- 5 Click **Save**.

Using the application

Accessing the printer functions

1 From the application home screen, select a printer function.

Note: To view all the options for each function, click **Show Expanded View**.

2 Configure the settings, and then click **Save and Continue**.

3 Do one or more of the following:

- Submit jobs.
- Submit and keep jobs.
- Restore default settings.
- Show job details.

Adjusting the accessibility options

1 From the application home screen, click **Accessibility Options**.

2 Do one or more of the following:

- Adjust the font size.
- Change the foreground or background color.
- Change the focus management.

Notes:

- To save the changes, click **Home**.
- To restore the default values, click **Restore Display Defaults**.

Troubleshooting

Some settings do not appear in the configuration page

Try one or more of the following:

Make sure to use the recommended web browser

For more information, see the *Readme* file.

Contact your Lexmark representative

Application page in the Embedded Web Server does not appear in the selected language

Clear your web browser cookies before changing the application language

For more information, see the *Readme* file.

Cannot set accessibility options

Make sure that JavaScript is enabled on your browser

Setting accessibility options such as background color and font size requires JavaScript. For more information, see the help information for your browser.

Java security warning appears when scanning

Try one or more of the following:

Add the printer IP address to the security exception list of your browser

For more information, see the help information for your browser.

Add the printer IP address to the Java exception site list

For more information, see the help information for Java.

Disable the Java security warning for future scans

Select the option to accept the risk in running the application in the current and future scans.

Note: In some browsers, you may need to show more options to ignore future warnings.

Contact your administrator

Deleted shortcuts still appear in the list

Try one or more of the following:

Restart your web browser after deleting a shortcut

Use a different web browser

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