



Lexmark™

Background and Idle Screen

Administrator's Guide

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Overview

Use the application to upload images to the printer. You can use the images to set the background and idle screen of the printer. You can also configure the application to show printer information when the printer screen is idle.

This document provides instructions on how to configure, use, and troubleshoot the application.

Configuring the application

Accessing the configuration page for the application

1 Open a web browser, and then type the printer IP address.

Notes:

- Locate the IP address on the upper-left corner of the printer home screen.
- View the IP address in the TCP/IP section of the Network/Ports menu.

2 Click **Settings** or **Configuration**.

3 Depending on your printer model, do one of the following:

- Click **Apps > Apps Management**.
- Click **Device Solutions > Solutions (eSF)**.
- Click **Embedded Solutions**.

4 Select the application from the list, and then click **Configure**.

Enabling the background and idle screen

1 From the Embedded Web Server, access the configuration page for the application.

2 Enable the idle screen and home screen background.

3 Apply the changes.

Managing idle screen images

1 From the Embedded Web Server, access the configuration page for the application.

2 From the Idle Screen Images section, add, edit, or delete an image.

Notes:

- You can add up to ten images.
- For more information on each setting, see the mouse-over help.

3 Apply the changes.

Selecting a background screen image

1 From the Embedded Web Server, access the configuration page for the application.

2 If necessary, from the Home Screen Background section, add a custom image.

3 From the Choose Background Image section, select an image.

4 Apply the changes.

Showing printer information on the idle screen

- 1 From the Embedded Web Server, click **Settings** or **Configuration**.
- 2 Click **General Settings** > **Displayed Information**.
- 3 Set the information that you want to appear on the home screen.
- 4 Access the configuration page for the application.
- 5 From the Idle Screen Settings section, select **Enable Display Information**.
- 6 Apply the changes.

Showing the Status/Supplies button on the idle screen

- 1 From the Embedded Web Server, access the configuration page for the application.
- 2 From the Idle Screen Settings section, select **Enable Status/Supplies**.
- 3 Apply the changes.

Setting the idle screen start time

- 1 From the Embedded Web Server, click **Settings** or **Configuration**.
- 2 Depending on your printer model, do either of the following:
 - Click **Security** > **Miscellaneous Security Settings** > **Login Restrictions**.
 - Click **Security**.
- 3 From the Panel Login Timeout or the “Auto Log out delay” fields, specify how long before the display becomes idle.
- 4 Apply the changes.

Accessing applications and printer functions on the idle screen

Note: Some applications cannot be accessed on the idle screen. For more information, see the *Readme* file.

- 1 From the Embedded Web Server, access the configuration page for the application.
- 2 From the Idle Screen Settings section, select **Enable Quick Access Settings**.
- 3 Apply the changes.

Exporting or importing a configuration file

- 1 From the Embedded Web Server, access the configuration page for the application.
- 2 Export or import the configuration file.

Notes:

- If a **JVM Out of Memory** error occurs, then repeat the export process until the configuration file is saved.
- If a timeout occurs and a blank screen appears, then refresh the web browser, and then click **Apply**.

Using the application

Changing the background screen image

- 1 From the home screen, touch **Change Background**.
- 2 Select the background you want to use.

Note: Add a custom image from the Embedded Web Server. For more information, see [“Selecting a background screen image” on page 4](#).

- 3 Apply the changes.

Troubleshooting

Application error

Try one or more of the following:

Check the system log

- 1 From the Embedded Web Server, click **Settings** or **Configuration**.
- 2 Depending on your printer model, do one of the following:
 - Click **Apps > Apps Management**.
 - Click **Device Solutions > Solutions (eSF)**.
 - Click **Embedded Solutions**.
- 3 Click **System > Log**.
- 4 Select and submit the appropriate filters.
- 5 Analyze the log, and then resolve the problem.

Contact your Lexmark representative

Cannot upload image

Try one or more of the following:

Make sure that the file type is supported and that the image does not exceed the maximum file size

Use a GIF, JPEG, or PNG image not exceeding 64KB.

- For background screen images, the dimensions must be 800 x 405 pixels.
- For idle screen images, the dimensions must be 800 x 480 pixels.

Contact your Lexmark representative

Image does not appear

Try one or more of the following:

Make sure to enable the background and idle screen

For more information, see [“Enabling the background and idle screen” on page 4](#).

Make sure that an image file is uploaded when adding an image for the idle screen

For more information, see [“Managing idle screen images” on page 4](#).

Make sure that an image file is uploaded when selecting a custom image for the background screen

For more information, see [“Selecting a background screen image” on page 4](#).

Contact name and location do not appear

Try one or more of the following:

Create custom texts

- 1** From the Embedded Web Server, click **Settings** or **Configuration**.
- 2** Click **General Settings > Displayed Information**.
- 3** In the "Left side" menu, select **Custom Text 1**.
- 4** In the "Right side" menu, select **Custom Text 2**.
- 5** In the custom text fields, type your contact name and location.
- 6** Apply the changes.

Contact your Lexmark representative

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