

# Cloud Print Management ELATEC TCP3

**Configuration Guide** 

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# **Overview**

## **Overview**

The ELATEC TCP3 device allows third-party printers and Lexmark printers that are not capable of Lexmark Embedded Solutions to use Lexmark Cloud Print Management services. The ELATEC TCP3 adapter is a network device, designed to be connected between the customer network and the printer. It also provides a USB connection for badge or card readers. The TCP3 device handles all user badge or card authentication and passes the user's print jobs from Lexmark Cloud Print Management service to the printer.



**Note:** For additional information, go to the latest *TCP3 Technical Manual* included in the TCP3 administrator pack at <a href="https://www.elatec-rfid.com/en-us/tcp-adminpack-overview">https://www.elatec-rfid.com/en-us/tcp-adminpack-overview</a>.

# **Getting started**

### **Deployment readiness checklist**

Before you begin, make sure that you have the following:

- Cloud Print Management enabled in your organization.
- A Cloud Services user account with the Organization Administrator role.
- The printer to be used with the TCP3 device must be set for DHCP before connecting to the device.
- The client ID and client secret specific to your organization. For more information, see <u>"Obtaining the</u> client ID and client secret" on page 14.

☐ The following ELATEC components:

- TCP3 adapter
- Network cable supplied with the TCP3 adapter
- Power adapter

**Note:** As power-adapter requirements vary in different countries, contact Professional Services to make sure that you have the required adapter.

- Badge reader holder
- Supported badge reader

Note: The badge reader is available in a separate box as a part of the bundle.

- All ELATEC TWN4 readers are supported.
- For more information, see the latest TCP3 Technical Manual included in the TCP3 administrator pack at <u>https://www.elatec-rfid.com/en-us/tcp-adminpack-overview</u>.

An Ethernet cable to connect the TCP3 device to a network (not included in the bundle).

# Setting up a TCP3 device



- **1** Unpack the device.
- **2** Connect the Ethernet cable from your local network to the TCP3 device.
- **3** Connect the Ethernet cable from the printer to the TCP3 device.

Note: The Ethernet port on the TCP3 device is marked with a printer icon.

**4** Connect the ELATEC USB badge reader to the TCP3 device.

Note: The TCP3 device has two USB ports. You can connect the badge reader to either of them.

**5** Connect the power cord to the TCP3 device, and then plug it into the electrical outlet.

**CAUTION—POTENTIAL INJURY:** To avoid the risk of fire or electrical shock, connect the power cord to an appropriately rated and properly grounded electrical outlet that is near the product and easily accessible.

- When the device is ready, the green indicator lights for POWER, READY, and STATUS come on. This process can take several minutes.
- The TCP3 device assigns an IP address to the printer. The IP address is used only by the TCP3 device. To access the Embedded Web Server (EWS) of the printer, type the IP address of the TCP3 device in a browser. For more information, see <u>"Obtaining the IP address of the TCP3 device" on page 6</u>.

# **Configuring the TCP3 device**

# Accessing the TCP3 device Embedded Web Server (EWS)

You can access the Embedded Web Server of the TCP3 device using one of the following methods:

• Using a web browser and the TCP3 device IP address

Note: We recommend using the EWS method when setting up one device at a time.

- Using the TCP3 Config utility to open the TCP3 device EWS
- Using the TCP3 Config utility window

#### Notes:

- We recommend using the TCP3 Config utility window when setting up multiple devices with the same configuration. In this method, configuration files can be created and pushed to multiple TCP3 devices.
- This method is also used to discover TCP3 devices on a network when their IP addresses are unknown. For more information, see the *TCP3 Technical Manual* included in the TCP3 administrator pack at <u>https://www.elatec-rfid.com/en-us/tcp-adminpack-overview</u>.

#### Obtaining the IP address of the TCP3 device

- **1** On the TCP3 device, press and hold the **Input** button near the USB ports until the BUSY light blinks three times, and then release it.
- **2** From the network settings page that is printed, locate the IP address of the TCP3 device. The IP address appears under the **HOST NETWORK** column in the **Address** row.

#### Notes:

- The TCP3 device uses DHCP to get an IP address from the local network. This IP address is used to access the EWS of both the printer and the TPC3 device.
- The TCP3 device EWS can be accessed using the IP address and port 81. Open a web browser, and then type http://<TCP3\_device\_ip>:81 in the browser.
- The printer EWS can be accessed using just the IP address. Open a web browser, and then type http://<TCP3\_device\_ip> in the browser.

### Logging in to the TCP3 device EWS

1 Open a web browser, and then type http://<TCP3\_device\_ip>:81 in the browser.

Note: <TCP3\_device\_ip> is the IP address of the TCP3 device.

2 Type the user name and password.

- The default user name is admin, and the default password is the last eight characters in the host MAC address. The host MAC address is printed on the back of the TCP3 device. For example, if the host MAC address is 20:1D:03:01:7E:1C, then the default password is 03017E1C.
- The password is case-sensitive and must be typed in uppercase.

### Accessing the TCP3 device EWS using a web browser and IP address

To access the EWS of the TCP3 device using a web browser, you must get the IP address of the TCP3 device. For more information, see <u>"Obtaining the IP address of the TCP3 device" on page 6</u>.

When you have the IP address of the TCP3 device, you can log in to the device EWS. For more information, see <u>"Logging in to the TCP3 device EWS" on page 6</u>.

### Accessing the TCP3 device using the TCP3 Config utility

The TCP3 Config utility (TCP3Config.exe) is used to discover, configure, save, and push configurations to TCP3 devices.

#### **Discovering TCP3 adapters on the network**

TCP CLIENT CONFIGURATION

- When started, the TCP3 Config utility automatically performs a local subnet search for TCP3 devices.
- You can search for other subnets using cross-subnet discovery.

TCP3 Confi	ig v3.2.0				-	
	Password					
EL/	ATEC					6
RFID Syste						Q
Name	IP Address	MAC Address	Kernel	File System		
All N	lone					
021-08-19 17	:01:44.5761 Search loc	al subnet starting.				
	lone :01:44.5761 Search loc	al subnet starting.				

#### **Discovering across subnets**

You can search other network subnets by creating a search file. The search file is a TXT file containing one or more IP addresses or search criteria. Each line of text in the file must have only one IP address or one search criteria.

**1** On the TCP3 Config utility, click **File** > **Load Network Search File**.



2 Click Start Discovery.



Note: The search returns a list of all the discovered TCP3 devices.

📄 File 🛛 🔒 P	assword				
	TEC				Q
RFID System		1			
Name	IP Address	MAC Address	Kemel	File System	
TCP3CS410 TCP3CanonMF	10.199.98.184 10.199.98.194	20:1D:03:01:7D:C8 20:1D:03:01:7D:94	4.14.16+gdfe1b13 4.14.16+gdfe1b13	STD3.0.3.0.8ETA-16-23-08-07-2021 STD3.0.3.0.8ETA-16-23-08-07-2021	
2021-08-10 13:20: 2021-08-10 13:21: 2021-08-10 13:21:	06.8447 Search local s 59.8939 Search comple	ete. ork search file C:\Documer etwork file starting.	nts\Elatec\IP_Address_Searc	h.bd	
2021-08-10 13:22	33.8921 Found device 50.6912 Search complete bH	10.199.98.194	www.elatec.com		Clear Log

**3** Select a TCP3 device, and then click **Open Home Page of Device**.

RFID System				
Name	IP Address	MAC Address	Kemel	Open Home Page of Device File System
TCP3CS410	10.199.98.184	20:1D:03:01:7D:C8	4.14.16+gdfe1b13	STD3.0.3.0.BETA-16-2

**Note:** The TCP3 home page opens in a web browser. Type the user name and password to access the page. For more information, see <u>"Logging in to the TCP3 device EWS" on page 6</u>.

### Accessing the TCP3 Config utility configuration window

TCP3 devices can be configured using the configuration window on the TCP3 Config utility. The configuration window is similar to the TCP3 device EWS. Use this window of the utility to configure TCP3 devices and save the configurations for future deployment.

Use the default password to access the TCP3 Config utility window. If the default password has been changed, then set the new password of the TCP3 device within the TCP3 Config utility.

Note: The Use Custom Password is used only when the default password is not being used.

1 From the Password menu, select Use Custom Password.



**2** Type the new password and then confirm it.

Password	×	
New Password Confirm Password	Show Password	
Save	Cancel	

**3** Double-click the entry of the TCP3 device to open the configuration window.

## Configuring the TCP3 device using the EWS

You can configure the TCP3 device using the EWS. For more information on accessing the TCP3 EWS, see <u>"Accessing the TCP3 device Embedded Web Server (EWS)" on page 6</u>.



### Setting SYSTEM TIME using the EWS

1 From the System menu, in the SYSTEM TIME section, set the Time Zone.

SYSTEM TIME
System Time Aug,03,2021 09:16:46 AM
Time Zone America/Kentucky/Louisville ~
Please reboot the converter once all of the configuration items have been addressed.
LOAD DEFAULTS APPLY

- 2 Click APPLY.
- 3 Click REBOOT.

**Note:** After rebooting, wait for the TCP3 device to get ready. When the device is ready, the green indicator lights for POWER, READY, and STATUS come on.

### Updating the TCP3 firmware using the EWS

The firmware of the TCP3 device must be version 3.0.3.0 or later. To get the latest firmware, download the TCP3 administrator pack at <u>https://www.elatec-rfid.com/en-us/tcp-adminpack-overview</u>.

**1** From the System menu, in the FIRMWARE section, update the firmware, if necessary.

FIRMWARE		
TCP CONVERTER		
Current Version	STD3.0.3.0.BETA-16-23-08-07-2021	
Select TCP Firmware (.zip)		
	Drag-n-drop file here	
	or click to browse.	

#### 2 Click APPLY.

**Note:** The firmware must be submitted as a compressed ZIP file. The file name has the format of STD<*version\_number*>.zip.

# Configuring the TCP3 device using the TCP3 Config utility window

You can configure the TCP3 device using the TCP3 Config utility window. For more information on accessing the EWS, see <u>"Accessing the TCP3 device Embedded Web Server (EWS)" on page 6</u>.

twork USB System P	assword		
Name Resolution	^		
Name	TCP3CS410		
Workgroup	WORKGROUP		
Printer: IP Settings			
Address	192.168.50.100		
Host: IP Settings			
DHCP	C Static IP		
Address	10.199.98.184		
Netmask	255.255.252.0		
Gateway	10.199.96.1		
Configure DNS Manually			
DNS0	157.184.56.1		
DNS1	10.199.21.38		
Configure WINS Manual	у		
WINS0	4.4.4.4		
WINS1	8.8.8		
Configure NTP Manually			
Main NTP Server			
Backup NTP Server			
Watchdog			
Ping Interval	Host 1 - 30 Minutes 5	Printer 1 - 30 Minutes	
Number of Tries Before F	0 - 30 Tries Reboot 3 💌	0 - 30 Tries	
Enable Watchdog	$\overline{\mathbf{v}}$	$\overline{\mathbf{v}}$	
Watchdog IP Address			

### Setting the system time using the TCP3 Config utility window

**1** From the System menu, set the **Time Zone**.

Configuration	Х
Network USB System Password	
Setup Record event on Syslog Server IP/Hostname Port 514	
Send Events         Power is applied         Send DHCP Event         Card reader is connected/disconnected         Configuration is changed	
System Time Time Zone America/Kentucky/Louisville	
Apply Save Cancel	

2 Click Apply.

**Note:** The device reboots. The Log window on the TCP3 Config home screen shows the status of the reboot.

### Updating the TCP3 device firmware using the TCP3 Config utility window

The TCP3 device firmware must be version 3.0.3.0 or later. To get the latest firmware, download the TCP3 administrator pack at <u>https://www.elatec-rfid.com/en-us/tcp-adminpack-overview</u>.

The TCP3 device firmware must be submitted as a compressed ZIP file. The file name has the format of STD.zip.

- **1** Select one or more TCP3 devices, and then click **Upload Firmware to Selected Devices**.
- **2** Select the firmware to install.

<b>ELA</b> RFID Systems					<del>نه</del> و
Name	IP Address	MAC Address	Kernel	File System	Upload Firmware to Selected Devices
TCP3CS410	10.199.98.184	20:1D:03:01:7D:C8	4.14.16+gdfe1b13	STD3.0.3.0.BETA-16-2	3-08-07-2021

## Setting up authentication with Lexmark Cloud Services

Lexmark Cloud Services uses an industry-standard OAuth credentials flow. The TCP3 device is provided with the URLs for the authentication interface, and a client ID and a client secret, specific to the organization. The client ID and client secret are obtained from a Device Authentication application in the Account Management portal. The default device authentication application for your organization can be used for this purpose. For more information, see <u>"Obtaining the client ID and client secret" on page 14</u>.

An authentication application can be created for all TCP3 devices, or a separate device authentication application can be created for each TCP3 device.

# **Obtaining the client ID and client secret**

The client ID and client secret must be obtained from the Account Management service in the Cloud Services portal. A user account with Organization Administrator role is required.

- **1** Open a web browser, and then access the Lexmark Cloud Services dashboard.
- 2 Click the Account Management card.



**Note:** If the card is not available in the dashboard, then click **and** on the upper-right corner of the page, and then click **Account Management**.

**3** Select the organization, and then click **Next**.

Select Organization	
Phoenix MPS (My Organization)	
Next	

#### 4 Click the **Applications** tab.

Organization - Users	s <del>-</del> Groups	Applications
ect Organization > CPM4CFM > Applications		Search applications Q
	Description	Application type
1 total application	<b>Description</b> Provides device authentication services	

- **5** In the Search applications field, type **Device Authentication (Child app)**, and press **Enter**.
- 6 In the Application Name list, click the <organization\_name>Device Authentication (Child app) link.
- **7** From the Device Authentication page, in the Permission section, make sure that badges-auth is listed under Scopes.

#### Permissions

1 total permission

Application Name	Client ID	Scopes
Access Control and Identity Management Service Suite	msa-identity	badges-auth

**Note:** In the OAuth Settings section, Client ID and Client Secret appear. Use the same client ID and client secret for configuring TCP3 OAuth settings.

OAuth Settings Client ID device-auth-3f263d8a-76e5-4dd4-94c7-e0b167462e96 Client secret cb30d882e6459b48401a33dede01b51caa57f7437e293608f828f96aad1630ce

# **Configuring the TCP3 device OAuth settings**

#### Configuring the OAuth settings from the TCP3 device EWS

If you have the TCP3 device IP address, then you can access the EWS to configure the OAuth settings. For more information, see <u>"Obtaining the IP address of the TCP3 device" on page 6</u>.

1 Open a web browser, and then type http://<TCP3\_device\_ip>:81 in the address field.

Note: <TCP3\_device\_ip> is the IP address of the TCP3 device.

- 2 Click USB.
- 3 In the TCP/IP CONFIGURATION section, select TCPConv as Client.

### TCP/IP CONFIGURATION

- O TCPConv as Server
- TCPConv as Client
- 4 In the TCP CLIENT CONFIGURATION section, select Connect to a Web Service.

**Note:** The TCP CLIENT CONFIGURATION settings allow communication between the third-party printer and the Lexmark Cloud Services through the TCP3 device.

- 5 In the Authentication menu, make sure that **OAuth Client Credentials** is selected.
- **6** Type the client ID and client secret. For more information, see <u>"Obtaining the client ID and client secret" on page 14</u>.

#### Notes:

- The client ID and client secret are specific to an organization.
- The client ID and client secret help Lexmark to identify the organization in which the TCP3 device is registered.
- 7 Configure the URLs for OAuth and web service. The TCP3 device prefixes the URLs with https://, which is retained when configuring the following values:
  - Token Grant Access—idp.</ata\_center>.iss.lexmark.com/oauth/token
  - Token Revoke Access—idp.</ata\_center>.iss.lexmark.com/oauth/revoke
  - Web Service Address—apis.<*data\_center*>.iss.lexmark.com/cpm/print-managementservice/v3.0/documents/release?maxDocumentsToRelease=<*integer>*

- Replace <data\_center> with eu or us, depending on whether the organization is in Europe or North America.
- In the Web Service Address value, the value assigned to the optional parameter
   maxDocumentsToRelease sets the number of jobs to be released when the user authenticates.
   The default value is 10. Set the value to 1 to release the latest print job only.
- 8 In the TCP Unique Device ID field, type the serial number of the printer.

- **9** Make sure that **Validate Server's Certificate** is selected.
- 10 Click Apply.

Note: The client ID and client secret disappear to reduce the chances of disclosure.

TCP CLIENT CONFIGURATION	
○ Connect to a Remote Host	
Remote Hostname or IP Address 192.168.0.1	
Remote Port 7777	
Connect to a Web Service	
5 Authentication OAuth Client Credentials ~	
Credentials exist, enter new credentials to override	
6 Client ID	
Client Secret	
Token Grant Address https://	]
Token Revoke Address https://	]
Web Service Address https://	]
8 TCP Unique Device ID	
TCP Device Auth Code	
Send Data via SSL/TLS	
9 ☑ Validate Server's Certificate	

11 Click **REBOOT**.

#### Configuring OAuth settings from TCP3 Config utility window

You can configure the TCP3 OAuth settings using the TCP3 Config utility window.

- **1** Access the TCP3 Config utility window. For more information, see <u>"Accessing the TCP3 Config utility</u> <u>configuration window" on page 9</u>.
- 2 Click USB.

**3** In the TCP/IP Configuration section, select **TCP as Client**.

Seconfiguration X				
Network USB System Password				
Representation of Keyboard Newline				
C Carriage Return C Line Feed				
Carriage Return + Line Feed				
TCP/IP Configuration				
C TCP as Server 3 © TCP as Client				
C Connect to a Remote Host				
Remote Hostname or IP 192.168.0.1				
4 Remote Port 7777				
Connect to a Web Service				
5 Web Service Authentication OAuth Client Credentials				
Credentials exist, enter new credentials to override.				
OAuth Token Grant Address https:// jdp.eu.iss.lexmark.com/oauth/token				
7 OAuth Token Revoke Address https:// jdp.eu.iss.lexmark.com/oauth/revoke				
Web Service Address https:// apis.eu.iss.lexmark.com/cpm/print-management-service/v3.0.				
8 TCP Unique Device ID				
TCP Device Auth Code				
9 Validate Server's Certificate				
Standard operation is to connect and send all card data at once, then disconnect.         Image: Connect on any character         Image: Connect on this character         Image: Connect timeout         Image: Connect timeout				
10 Apply Save Cancel				

- 4 In the TCP CLIENT CONFIGURATION section, select **Connect to a Web Service**.
- 5 In the Web Service Authentication menu, make sure that OAuth Client Credentials is selected.
- **6** Type the client ID and client secret. For more information, see <u>"Obtaining the client ID and client secret" on page 14</u>.

- The client ID and client secret are specific to an organization.
- The client ID and client secret help Lexmark to identify the organization in the which the TCP3 device is registered.

- 7 Configure the URLs for OAuth and web service. The TCP3 device prefixes the URLs with https://, which is retained when configuring the following values:
  - OAuth Token Grant Access-idp.</adata\_center>.iss.lexmark.com/oauth/token
  - OAuth Token Revoke Access-idp.</adata\_center>.iss.lexmark.com/oauth/revoke
  - Web Service Address—apis.<data\_center>.iss.lexmark.com/cpm/print-managementservice/v3.0/documents/release?maxDocumentsToRelease=<integer>

Notes:

- Replace <data\_center> with eu or us, depending on whether the organization is in Europe or North America.
- In the Web Service Address value, the value assigned to the optional parameter
   maxDocumentsToRelease sets the number of jobs to be released when the user authenticates.
   The default value is 10. Set the value to 1 to release the latest print job only.
- 8 In the TCP Unique Device ID field, type the serial number of the printer.
- 9 Make sure that Validate Server's Certificate is selected.
- 10 Click Apply.

**Note:** The client ID and client secret disappear to reduce the chances of disclosure.

**11** Click **REBOOT**.

# **Managing certificates**

The following certificates must be installed individually on each TCP3 device.

Download each certificate from the URLs listed:

Certificate name	URL
Starfield Class 2 Certification Authority	Go to https://crt.sh/?id=27.
DigiCert Global Root CA	Go to https://crt.sh/?id=853428.
Baltimore CyberTrust Root	Go to https://crt.sh/?id=76.
DigiCert Global Root G2	Go to https://crt.sh/?id=8656329
DigiCert Global Root G3	Go to https://crt.sh/?id=8568700.
Microsoft RSA Root Certificate Authority 2017	Go to https://crt.sh/?id=2565151295.
Microsoft ECC Root Certificate Authority 2017	Go to https://crt.sh/?id=2565145421.
ISRG Root X1	Go to https://crt.sh/?id=9314791.

- The TCP3 device accepts certificate files only in PEM format. Use the **Download Certificates: PEM** option on each certificate page.
- Certificates can be installed only using the TCP3 device EWS.

### Installing certificates

- **1** From the TCP3 device EWS, click **Security**.
- 2 In the CLIENT CERTIFICATE MANAGEMENT section, click **INSTALL CERT. AUTHORITY**.

TCP3: SECURITY		STD3.0.3.0.BETA-16-23-08-07-2021		
SERVER CERTIFICATE MA	NAGEME	NT		
CERT. SIGNING REQUEST (CSR)	Or	SELF SIGNED CERTIFICATE		
Enable HTTPS for TCP Web S		т		
INSTALL CERT. AUTHORITY	rities	~		
	REMOV	•		
Please reboot the converter once all of the configuration items have been addressed.				

 $\textbf{3} \hspace{0.1 cm} \text{Select the certificates or drag each certificate, and then click \textbf{CLOSE}.}$ 

<b>ELATEC</b> RFID Systems	TCP3: SECURITY	1		
Home Network	SERVER CERTIFICATE	MANAGEMENT		
Security	CERT. SIGNING REQUEST (CSR)	Or SELF SIGNED		
Select Cert. Aut	hority File der, .pem) Drag-n-drop file or click to brow			
CLOSE				

- 4 Click APPLY.
- 5 Click **REBOOT**.

# Saving a TCP3 device configuration

A TCP3 device configuration can be saved for future deployment only if the configuration is performed using the TCP3 Config utility window.

To save a configuration for future deployment, from the File menu, click Save Configuration To File.



**Note:** For security reasons, when the configuration is saved, the client ID and client secret are not saved. They must be manually edited in the configuration file or manually entered in the TCP3 device after pushing the configuration.

### **Restoring a client ID and client secret**

- 1 Open the saved configuration file (JSON).
- 2 Locate the "client\_id" and "client\_secret" entries.
- 3 Type the "<clientid>", and "<clientsecret>" entries.
- 4 Save the file.

#### Sample JSON file

```
"webservice_authentication": "oauthcc"
"client_ID": "e60044a1-8c73-9ec7-c53351a886cc"
"client_secret": "3939f4f7dcf18f8b87f0a18a7fa9a8845c22f5307a8af6e0b83f090b4320fb6"
```

Installation warning: Make sure that you do not modify other elements of the file.

### **Pushing a TCP3 configuration**

1 From the File menu, click Read Configuration From File.



2 Select one or more TCP3 devices to receive the saved configuration, and then click **Push Configuration to** Selected Devices.



# **Getting help**

If you encounter an error, then contact your Lexmark representative.

# Notices

### **Edition notice**

May 2022

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