



Lexmark™

Connettore OnBase

Versione 1.0

Guida dell'amministratore

Marzo 2020

www.lexmark.com

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Cronologia delle modifiche

Marzo 2020

- Aggiunte informazioni relative alla verifica del certificato SSL.

Luglio 2019

- Rilascio del documento iniziale per i prodotti multifunzione con schermo a sfioramento.

Panoramica

Utilizzare l'applicazione per eseguire l'acquisizione dei documenti in modo protetto dalla stampante al server OnBase.

Questo documento fornisce informazioni su configurazione, utilizzo e risoluzione dei problemi relativi all'applicazione.

Elenco di controllo per la conformità alla distribuzione

Accertarsi che:

- Si dispone di un server OnBase.
 - Si dispone dell'URL del server dell'applicazione OnBase (URL del server).
-

Configurazione dell'applicazione

Accesso all'Embedded Web Server

- 1 Ottenere l'indirizzo IP della stampante. Effettuare una delle seguenti operazioni:
 - Individuare l'indirizzo IP sulla schermata iniziale della stampante.
 - Visualizzare l'indirizzo IP nella sezione Panoramica sulla rete o nella sezione TCP/IP del menu Rete/Porte.
- 2 Aprire un browser web e immettere l'indirizzo IP della stampante.

Accesso alla pagina di configurazione dell'applicazione

- 1 In Embedded Web Server, a seconda del modello di stampante utilizzato, effettuare una delle seguenti operazioni:
 - Fare clic su **App**.
 - Fare clic su **Impostazioni > App > Gestione applicazioni**.
- 2 Fare clic sul nome dell'applicazione, quindi su **Configura**.

Configurazione delle impostazioni dell'applicazione

- 1 In Embedded Web Server, accedere alla pagina di configurazione dell'applicazione.
- 2 Configurare le impostazioni.

Nota: Per ulteriori informazioni su ciascuna impostazione, vedere la guida contestuale.

- **URL del server dell'applicazione:** l'URL del server dell'applicazione OnBase.
- **Verifica certificato:** verifica il certificato SSL. Questa impostazione si applica solo ai server che utilizzano il protocollo https.
- **Modalità di verifica:** il metodo utilizzato per verificare il certificato SSL. Questa impostazione si applica solo ai server che utilizzano il protocollo https.
 - **Catena:** verifica i certificati emessi dall'autorità di certificazione (CA).
 - **Peer:** verifica i certificati autofirmati.
- **Certificato SSL:** il certificato SSL per il server dell'applicazione OnBase. Questa impostazione si applica solo ai server che utilizzano il protocollo https.

Note:

- L'applicazione supporta solo il formato file .PEM.
- Le versioni SSL/TLS del server devono supportare quelle del firmware della stampante.
- Verificare che i certificati autofirmati siano configurati con l'algoritmo di firma SHA256.
- **Metodo di autenticazione OnBase:** il metodo utilizzato per l'autenticazione al server OnBase.
 - **Interna:** utilizza gli account memorizzati sul server OnBase.
 - **Active Directory:** utilizza gli account Active Directory configurati nel server OnBase.
 - **LDAP:** utilizza gli account LDAP configurati nel server OnBase.

- **Metodo di autenticazione MFP:** il metodo utilizzato per accedere alla stampante.
 - **Richiedi nome utente e password:** richiede le credenziali dell'utente per accedere al server OnBase.
 - **Usa credenziali MFP:** utilizza le credenziali dell'utente attualmente collegato alla stampante per accedere al server OnBase.

Note:

- Se è disponibile un account guest, viene utilizzato per accedere al server OnBase.
 - Se non è disponibile un account guest, vengono utilizzate le credenziali dell'utente attualmente collegato alla stampante.
 - **Mostra impostazioni di acquisizione:** mostra le impostazioni di acquisizione.
 - **Account guest:** un account generico utilizzato per accedere alla stampante.
 - **Nome utente**
 - **Password**
- Per attivare l'account guest, procedere come indicato di seguito:
- Impostare Metodo di autenticazione OnBase su **Interna**.
 - Impostare Metodo di autenticazione MFP su **Usa credenziali MFP**.
 - Assicurarsi che nessun utente abbia effettuato l'accesso alla stampante
- **Impostazioni di visualizzazione della schermata iniziale**
 - **Testo icona:** il nome dell'applicazione personalizzata.
 - **Icona:** l'icona dell'applicazione personalizzata.

3 Fare clic su **Applica**.

Registrazione degli utenti tramite accesso con scheda

Per abilitare l'accesso con scheda, assicurarsi che l'applicazione Autenticazione con scheda sia installata nella stampante. Per ulteriori informazioni, consultare la *Guida dell'amministratore di Autenticazione con scheda*.

- 1** Mettere la scheda a contatto con l'apposito lettore.
- 2** Nel pannello di controllo della stampante, immettere le credenziali.
- 3** Toccare **Registra**.

Nota: Assicurarsi che l'opzione Usa l'area di autenticazione selezionata sia abilitata nelle impostazioni di Autenticazione con scheda. Per ulteriori informazioni, consultare la *Guida dell'amministratore di Autenticazione con scheda*.

Impostazione del controllo di accesso alle funzioni

- 1** Aprire un browser Web e immettere l'indirizzo IP della stampante.
- 2** A seconda della versione eSF, effettuare una delle seguenti operazioni:

Per Embedded Solutions Framework (eSF) versione 5.0 o successiva

- a** Fare clic su **Impostazioni > Protezione**.
- b** Dalla sezione Pubblico, fare clic su **Gestisci autorizzazioni**.

- c Espandere **Accesso alle funzioni**, quindi deselezionare la casella di controllo accanto alla funzione che si desidera disabilitare.
- d Fare clic su **Salva**.

Per Embedded Solutions Framework (eSF) versione 4.0 o precedente

- a Fare clic su **Impostazioni > Protezione > Impostazioni di protezione**.
- b Dalla sezione Impostazioni di protezione avanzata, configurare un blocco.
- c Configurare un modello di protezione utilizzando il blocco configurato.
- d Fare clic su **Controlli di accesso**, quindi su **App periferica/**.
- e Impostare il modello di protezione precedentemente configurato per l'applicazione.
- f Fare clic su **Invia**.

Importazione o esportazione di un file di configurazione

L'importazione dei file di configurazione sovrascrive le configurazioni esistenti dell'applicazione.

- 1 Da Embedded Web Server, accedere alla pagina di configurazione dell'applicazione.
- 2 Effettuare una delle seguenti operazioni:

Per Embedded Solutions Framework (eSF) versione 5.0 o successiva

- a Fare clic su **Importa/Esporta configurazione**.
- b Effettuare una delle seguenti operazioni:
 - Individuare il file di configurazione, quindi fare clic su **Importa**.
 - Fare clic su **Esporta**.
- c Fare clic su **Salva**.

Per Embedded Solutions Framework (eSF) versione 4.0 o precedente

- a Effettuare una delle seguenti operazioni:
 - Fare clic su **Importa**, individuare il file di configurazione, quindi fare clic su **Avvia**.
 - Fare clic su **Esporta**.
- b Fare clic su **Applica**.

Note:

- Quando si esporta il file di configurazione, l'impostazione **esf.onBaseConnector.guest.password** e il relativo valore non sono inclusi.
- Prima di importare il file di configurazione, utilizzare un software per editor di testo per aggiungere **esf.onBaseConnector.guest.password** e il relativo valore al file di configurazione.

Uso dell'applicazione

Acquisizione di documenti

1 Caricare un documento originale nel vassoio dell'ADF o sul vetro dello scanner.

Nota: Per ulteriori informazioni, consultare la *Guida per l'utente* della stampante.

2 Dalla schermata iniziale, toccare l'icona dell'applicazione.

3 Se richiesto, immettere le credenziali.

4 Selezionare un'opzione per Gruppo del tipo di documento, Tipo di documento e Coda di acquisizione.

Gruppo del tipo di documento: il gruppo di appartenenza di ciascun tipo di documento.

Tipo documento: il tipo di documento.

Coda di acquisizione: la coda che invia i documenti acquisiti al server OnBase.

Note:

- Le opzioni relative a Gruppo del tipo di documento, Tipo di documento, Coda di acquisizione e Parole chiave possono essere configurate nel server OnBase.
- Riavviare il server e l'applicazione se una di queste opzioni viene modificata.

5 Digitare le informazioni sul documento.

Formati di parole chiave supportati

- Alfanumerico: Codifica UTF-8
- Data: AAAA-MM-GG
- Data/Ora: AAAA-MM-GG HH:MM:SS (formato 24 ore)
- Mobile: 1234.5678 (separatore decimale)
- Valuta: 12.34 (separatore decimale; nessun simbolo di valuta)

6 Se necessario, regolare le impostazioni di acquisizione.

Nota: Per ottenere l'elenco dei tipi di file supportati, consultare il file *Leggimi*.

7 Toccare **Acquisisci**.

8 Inviare il documento o eseguire l'acquisizione della pagina successiva.

Nota: Per ulteriori informazioni sulla visualizzazione dei documenti acquisiti, consultare la documentazione relativa al server OnBase.

Risoluzione dei problemi

Errore dell'applicazione

Provare una o più di una delle seguenti soluzioni:

Controllare il registro di diagnostica

- 1** Aprire un browser Web e digitare **IP/se**, dove **IP** corrisponde all'indirizzo IP della stampante.
- 2** Fare clic su **Embedded Solutions**, quindi effettuare le seguenti operazioni:
 - a** Cancellare il file di registro.
 - b** Impostare il livello di registrazione su **Sì**.
 - c** Generare il file di registro.
- 3** Analizzare il registro, quindi risolvere il problema.

Nota: per evitare problemi di memoria insufficiente, dopo aver analizzato il registro, impostare il livello di registrazione su **No**.

Regolare le impostazioni di acquisizione

Contattare il rappresentante Lexmark

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Marzo 2020

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