



QR Code Generator

Administrator's Guide

July 2014

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Contents

Overview.....3

Configuring the application.....4

 Managing QR codes.....4

Using the application.....5

 Using QR codes.....5

Troubleshooting.....6

 QR codes do not appear on the home screen.....6

 An application error has occurred.....6

Appendix.....7

Notices.....8

Index.....12

Overview

Use the application to create a quick response (QR) code that appears on the printer display.

Use a QR code reader application to let a mobile device interpret the code and do the following actions:

- Show the printer IP address or host name on the mobile device.
- Access the Embedded Web Server of the printer using the default QR code value.
- Open a Web site.
- Perform other instructions, such as opening an application on the mobile device.

Configuring the application

Managing QR codes

- 1 From the Embedded Web Server, access the configuration page for the application.
- 2 Add, edit, or delete a QR code.

Notes:

- To access a Web site using the QR code, type the URL in the “Text to encode” field.
- For more information on each setting, see the mouse-over help.

- 3 Apply the changes.

Using the application

Using QR codes

- 1 From the printer home screen, touch the QR code that you want to appear on the display.

Note: You can also scan the QR code directly from the home screen, but we recommend accessing the code individually for a better view.

- 2 From a mobile device, use a QR code reader application to scan the QR code on the display.

Troubleshooting

QR codes do not appear on the home screen

ADD A QR CODE

For more information, see [“Managing QR codes” on page 4](#).

An application error has occurred

Try one or more of the following:

CHECK THE SYSTEM LOG

- 1 Open a Web browser, and then type the printer IP address.
Note: View the IP address in the TCP/IP section of the Network/Ports menu.
- 2 Click **Settings** or **Configuration**.
- 3 Depending on your printer model, do one of the following:
 - Click **Apps > Apps Management**.
 - Click **Device Solutions > Solutions (eSF)**.
 - Click **Embedded Solutions**.
- 4 Click **System > Log**.
- 5 Select and submit the appropriate filters to view the log entries.

CONTACT YOUR SOLUTIONS PROVIDER

If you still cannot resolve the problem, then contact your solutions provider.

Appendix

Accessing the configuration page for the application using the Embedded Web Server

- 1 Open a Web browser, and then type the printer IP address.

Note: View the IP address in the TCP/IP section of the Network/Ports menu.

- 2 Click **Settings** or **Configuration**.
- 3 Depending on your printer model, do one of the following:
 - Click **Apps > Apps Management**.
 - Click **Device Solutions > Solutions (eSF)**.
 - Click **Embedded Solutions**.
- 4 Select the application from the list, and then click **Configure**.

Exporting or importing a configuration file using the Embedded Web Server

- 1 From the Embedded Web Server, access the configuration page for the application.
- 2 Export or import the configuration file.

Notes:

- If a **JVM Out of Memory** error occurs, then repeat the export process until the configuration file is saved.
- If a timeout occurs and a blank screen appears, then refresh the Web browser, and then click **Apply**.

Checking the version of the Embedded Solutions Framework

- 1 From the Embedded Web Server, click **Reports > Device Settings**.
- 2 In the Embedded Solutions section, note the value associated with "Framework =."

Note: To view the complete list of supported printers for each version of the Embedded Solutions Framework, see the *Readme* file.

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July 2014

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This project consists of contributions from several people, recognized here for convenience, in alphabetical order.

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Index

A

- accessing the configuration page
 - using the Embedded Web Server 7
- adding QR code 4
- application error 6

C

- configuration page for the application
 - accessing 7

D

- deleting QR code 4

E

- editing QR code 4
- Embedded Solutions Framework
 - checking version number 7
- Embedded Web Server
 - accessing the configuration page 7
- exporting a configuration file
 - using the Embedded Web Server 7
- exporting a configuration file using the Embedded Web Server 7

I

- importing a configuration file
 - using the Embedded Web Server 7
- importing a configuration file using the Embedded Web Server 7

N

- notices 8

O

- overview 3

Q

- QR code
 - adding 4
 - deleting 4
 - editing 4

- using 5
- QR codes do not appear 6

T

- troubleshooting
 - an application error has occurred 6
 - QR codes do not appear 6

U

- using QR code 5