



Lexmark™

Register ME

Version 4.0

Administrator's Guide

January 2016

www.lexmark.com

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Change history

January 2016

- Initial document release for multifunction products with a tablet-like touch-screen display

Overview

Use the application to allow users to authenticate against an LDAP server, and then register an associated identification (ID) card on a Document Accounting server.

This document provides instructions on how to configure, use, and troubleshoot the application.

Deployment readiness checklist

Make sure that you have:

- A Lexmark™ integrated multifunction product (iMFP) or iPR network terminal object
- One of the following scripts that processes registration and authentication information using the credentials provided by your Embedded Document Accounting Solution (eDAS) application:
 - Blueprint Card Alternate
 - Uniprint Card Alternate
- A card reader with its drivers installed in the printer

Note: For a list of supported card readers, see the *Readme* file.

Configuring the application

Accessing the Embedded Web Server

- 1 Obtain the printer IP address. Do either of the following:
 - Locate the IP address on the top of the printer home screen.
 - From the printer home screen, touch **Settings > Network/Ports > Network Overview**.
- 2 Open a Web browser, and then type the printer IP address.

Configuring application settings

- 1 From the Embedded Web Server, navigate to the configuration page for the application:
Apps > Register ME > Configure
- 2 Configure the LDAP and Document Accounting server settings.
- 3 Click **Apply**.

Importing or exporting a configuration file

Note: Importing configuration files overwrites the existing application configurations.

- 1 From the Embedded Web Server, navigate to the configuration page for the application:
Apps > Register ME > Configure
- 2 Click **Import** or **Export**.

Using the application

After the application is installed, users can register their ID cards for recognition by the Pharos server.

Registering to the Pharos server

- 1 From the printer home screen, touch **Register ME**.
- 2 Type your user name and password for the LDAP server, and then touch **OK**.
- 3 Tap your card on the card reader.
- 4 Touch **OK**.

Troubleshooting

Application error

Try one or more of the following:

Check the diagnostic log

- 1 Open a Web browser, and then type **IP/se**, where **IP** is the printer IP address.
- 2 Click **Embedded Solutions > Log File**.
- 3 Analyze the log, and then resolve the problem.

Contact your solution provider

If you still cannot resolve the problem, then contact your solution provider.

Printer not registered to the Pharos server

Try one or more of the following:

Make sure that the printer is registered to the Pharos server

For more information on adding a printer to the Pharos server, see your Pharos server documentation.

Contact your solution provider

If you still cannot resolve the problem, then contact your solution provider.

Cannot connect to the Document Accounting server

Try one or more of the following:

Make sure that the URL that points to the WDSL file for the Document Accounting server is correct

From the Embedded Web Server, navigate to the configuration page for the application:

Apps > Register ME > Configure

Make sure that the Document Accounting server is turned on and ready to receive SOAP messages from the application

Make sure that the Document Accounting URL and password are correct

For more information on accessing Document Accounting settings through the Embedded Web Server, see [“Configuring application settings” on page 6](#).

- 1 From the Embedded Web Server, navigate to the configuration page for the application:

Apps > Register ME > Configure

- 2 Make sure that the URL and password for the Document Accounting server are correct.

Note: If necessary, click **Apply** to save any changes.

- 3 Click **Test**.

A message appears, indicating the connection status between the application and the Document Accounting server.

Make sure that the LDAP server information is correct

For more information on accessing LDAP settings through the Embedded Web Server, see [“Configuring application settings” on page 6](#).

Make sure that the authentication scripts on the Document Accounting server are valid

For more information on creating and editing scripts, see the documentation that came with your Document Accounting software.

Check the diagnostic log

- 1 Open a Web browser, and then type **IP/se**, where **IP** is the printer IP address.
- 2 Click **Embedded Solutions > Log File**.
- 3 Analyze the log, and then resolve the problem.

Contact your solution provider

If you still cannot resolve the problem, then contact your solution provider.

Authentication failed

Try one or more of the following:

Make sure that the user has entered the correct credentials

Make sure that the LDAP server settings are correct

For more information on configuring LDAP settings through the Embedded Web Server, see [“Configuring application settings” on page 6](#).

Cannot detect the card reader

Try one or more of the following:

Disconnect the card reader, and then connect it again

Restart the printer

Contact your solution provider

If you still cannot resolve the problem, then contact your solution provider.

Notices

Edition notice

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