

Grade Test

Version 1.0

Administrator's Guide

February 2023

www.lexmark.com

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Change history

February 2023

• Updated the information on configuring the client account settings.

July 2018

• Initial document release.

Overview

The Grade Test application is a component of the Lexmark[™] Testing Assistant solution. Use the application to scan and send answer sheets to the Lexmark Testing Assistant cloud server.

For more information, see the Testing Assistant User's Guide.

This document provides information on how to configure, use, and troubleshoot the application.

Configuring the application

Before you begin, make sure that the printer is connected to the network. You may need administrative rights to configure the printer settings.

Accessing the Embedded Web Server

- **1** Obtain the printer IP address. Do either of the following:
 - Locate the IP address on the printer home screen.
 - View the IP address in the Network Overview section or in the TCP/IP section of the Network/Ports menu.
- 2 Open a web browser, and then type the printer IP address.

Installing the application

1 From the Embedded Web Server, depending on your printer model, do any of the following:

- Click Apps.
- Click Settings > Apps > Apps Management.
- Click Settings > Device Solutions > Solutions (eSF).
- Click Configuration > Embedded Solutions.
- 2 Click Install or Install an App.
- **3** Browse to the application flash file.

Note: For more information on obtaining the application flash file, contact your Lexmark representative.

4 Click Install or Start Install.

Accessing the configuration page for the application

- **1** From the Embedded Web Server, depending on your printer model, do any of the following:
 - Click Apps.
 - Click Settings > Apps > Apps Management.
 - Click Settings > Device Solutions > Solutions (eSF).
 - Click Configuration > Embedded Solutions.
- 2 Click Grade Test > Configure.

Configuring the client account settings

- **1** From the Embedded Web Server, access the configuration page for the application.
- 2 Type the username and password for your Lexmark Testing Assistant account.
- 3 In the Gravic's Client ID field, type RTGEWEB2-LEXMARK.
- 4 In the Gravic's Endpoint URL field, type https://lexmark.remark.cloud.

5 If necessary, in the Upload Retries field, specify the number of times the application tries to upload the images to the cloud server.

Notes:

- The default value is 5.
- Enter any value from 0 to 10.
- 6 Click Apply.

Using the application

Scanning tests

- **1** Load the completed answer sheets into the automatic document feeder tray or on the scanner glass.
- **2** From the home screen, touch the application icon.
- 3 Touch Scan.

Troubleshooting

Application error

Try one or more of the following:

Check the diagnostic log

- 1 Open a web browser, and then type *IP*/se, where *IP* is the printer IP address.
- 2 Click Embedded Solutions, and then do the following:
 - a Clear the log file.
 - **b** Set the logging level to **Yes**.
 - **c** Generate the log file.
- **3** Analyze the log, and then resolve the problem.

Note: After resolving the problem, set the logging level to No.

Contact your Lexmark representative

Authentication error

Try one or more of the following:

Make sure that the username and password are configured correctly

For more information, see the "Configuring the client account settings" on page 5.

Make sure that the user account exists in the cloud server

For more information, contact your Lexmark representative.

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February 2023

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