



Forms and Bar Code Card

Release Notes

October 2010

OVERVIEW

This release of the Lexmark Forms and Bar Code Card adds support for the Lexmark printers released in the fourth quarter of 2010. This document lists the printers supported in this release and describes current known issues and their workarounds (if available).

SUPPORTED PRINTERS

This Forms and Bar Code Card release supports the following printers.

Multifunction Printers (MFPs)

- X792
- X925

Single-Function Printers (SFPs)

- C792
- C925

KNOWN ISSUES

The following issues may be or may not be addressed in a future release.

All Supported Printers

Viewing a List of Files Stored on a USB Thumb Drive

The *Print Directory* does not display files stored on a USB thumb drive. Instead, *Print All Forms* can be used to view a list of formsets stored on a thumb drive. A list of files stored on a thumb drive is also displayed when the thumb drive is inserted into a printer. Limited information will be displayed if the formset is encrypted.

Forms Merge PDF Output Displayed Incorrectly in Acrobat Reader

Text is displayed incorrectly when Acrobat Reader is used to view archived PDFs or PDF email attachments generated by Forms Merge. The PDF text appears as a series of small boxes, while the text in the Forms Composer preview is displayed correctly. This occurs because the PDF output generated by Forms Merge does not contain the same font (Arial True Type) that Forms Composer uses to generate previews.

To work around this issue, view Forms Merge PDF output using Foxit Reader instead of Acrobat Reader. Foxit Reader displays the PDF text correctly. Foxit Reader can be downloaded from: http://www.foxitsoftware.com/pdf/rd_intro.php.

If you want to email the output, use PDF/A. If you use PDF/A, you will need to upload the required true type font.

PDF 1.7 Support

The current Forms and Bar Code Card firmware only supports up to PDF1.6. PDF 1.7 may or may not be supported in futures releases for the supported printers listed above.

Print Port Settings on the Forms Card Menu

The *Print Port Settings* list on the Forms Card Menu always displays all port options (USB, Serial, and Parallel) regardless of whether all port options are available on a printer.

Printer Language Set to an Emulation Other than PCL Emulation

For a TEXT data file, if the page activation condition fails to match for a particular page (for example, page 4), the printer flushes all subsequent pages (i.e. page 5) even if the subsequent pages satisfy the page activation condition.

To avoid this issue, set the Printer Language under the printer's Setup Menu to **PCL Emulation**.

"Copy do not replace" Action Issue

Some formsets may not be deleted properly during the first "Copy do not replace" action. As a result, forms are not copied during subsequent "Copy do not replace" actions.

Language Option in Enter Password Window

Although the Forms and Bar Code Card menu displays in English only on the printer operator panel, an option is available that allows users to choose another language while entering the password for the formset. This option is currently not functional.

All Multifunction Printers

Email Failure Error Page Not Printed

If a variable tagged as an email address remains blank and an email cannot be sent, no email failure error page is printed.

Forms Merge Unable to Email Merged Output

Forms Merge may be unable to email merged output on some servers. This may be due to a problem with the way some servers are set up.

Lexmark C792

Operator Panel Display Error after Flashing Secure Header Code

If a user flashes the Forms Merge secure header code on a blank daughter card, the printer's operator panel should display a "41 Unsupported firmware card" message after rebooting. Instead, the printer will boot to a "Ready" state, after which the "fullfmbc.flis" file can be flashed.

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