

Media guide

The printer supports the following paper and other specialty media sizes. Select custom sizes up to the maximum specified for the Universal setting.

Supported paper sizes

Measurements apply to simplex (one-sided) printing only. For duplex (two-sided) printing, the minimum size is 139.7 x 210 mm (5.50 x 8.27 in.).

Paper size	Dimensions	Standard 550-sheet tray (Tray 1)	Optional 550-sheet tray	Optional 2,000-sheet tray	Multipurpose feeder	Duplexer
A4	210 x 297 mm (8.27 x 11.7 in.)	✓	✓	✓	✓	✓
A5	148 x 210 mm (5.83 x 8.27 in.)	✓	✓	X	✓	✓
A6	105 x 148 mm (4.13 x 5.83 in.)	X	X	X	✓	X
JIS B5	182 x 257 mm (7.17 x 10.1 in.)	✓	✓	X	✓	✓
Letter	215.9 x 279.4 mm (8.5 x 11 in.)	✓	✓	✓	✓	✓
Legal	215.9 x 355.6 mm (8.5 x 14 in.)	✓	✓	✓	✓	✓
Executive	184.2 x 266.7 mm (7.25 x 10.5 in.)	✓	✓	X	✓	✓
Oficio (México)	215.9 x 340.4 mm (8.5 x 13.4 in.)	✓	✓	X	✓	✓
Folio	215.9 x 330.2 mm (8.5 x 13 in.)	✓	✓	X	✓	✓
Statement	139.7 x 215.9 mm (5.5 x 8.5 in.)	✓	✓	X	✓	✓

¹ Supported by C792 models only.

² This formats the envelope size setting for 215.9 x 355.6 mm (8.5 x 14 in.) unless the size is specified by the software application.

Paper size	Dimensions	Standard 550-sheet tray (Tray 1)	Optional 550-sheet tray	Optional 2,000-sheet tray	Multipurpose feeder	Duplexer
Universal Note: Turn size sensing off to support universal sizes that are close to standard media sizes.	148 x 210 mm to 215.9 x 355.6 mm (5.83 x 8.27 in. to 8.5 x 14 in.)	✓	✓	X	✓	✓
	76.2 x 127 mm (3 x 5 in.) to 215.9 x 355.6 mm (8.5 x 14 in.)	X	X	X	✓	X
	76.2 x 127 mm (3 x 5 in.) to 215.9 x 914.4 mm (8.5 x 36 in.) ¹	X	X	X	✓	X
	76.2 x 127 mm (3 x 5 in.) to 215.9 x 1219.2 mm (8.5 x 48 in.) ¹	X	X	X	✓	X
7 3/4 Envelope (Monarch)	98.4 x 190.5 mm (3.875 x 7.5 in.)	X	X	X	✓	X
9 Envelope	98.4 x 226.1 mm (3.875 x 8.9 in.)	X	X	X	✓	X
Com 10 Envelope	104.8 x 241.3 mm (4.12 x 9.5 in.)	X	X	X	✓	X
DL Envelope	110 x 220 mm (4.33 x 8.66 in.)	X	X	X	✓	X
C5 Envelope	162 x 229 mm (6.38 x 9.01 in.)	X	X	X	✓	X
B5 Envelope	176 x 250 mm (6.93 x 9.84 in.)	X	X	X	✓	X
Other Envelope²	85.7 x 165 mm to 215.9 x 355.6 mm (3.375 x 6.50 in. to 8.5 x 14 in.)	X	X	X	✓	X

¹ Supported by C792 models only.

² This formats the envelope size setting for 215.9 x 355.6 mm (8.5 x 14 in.) unless the size is specified by the software application.

Storing paper

Use these paper storage guidelines to help avoid jams and uneven print quality:

- For best results, store paper where the temperature is 21°C (70°F) and the relative humidity is 40%. Most label manufacturers recommend printing in a temperature range of 18 to 24°C (65 to 75°F) with relative humidity between 40 and 60%.
- Store paper in cartons when possible, on a pallet or shelf, rather than on the floor.
- Store individual packages on a flat surface.
- Do not store anything on top of individual paper packages.

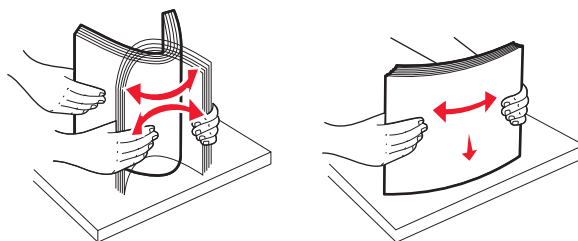
Avoiding jams

Paper tray recommendations

- Make sure the paper lies flat in the tray.
- Do not remove a tray while the printer is printing.
- Do not load a tray while the printer is printing. Load it prior to printing, or wait for a prompt to load it.
- Do not load too much paper. Make sure the stack height does not exceed the indicated maximum height.
- Make sure the guides in the tray or the multipurpose feeder are properly positioned and are not pressing too tightly against the paper or envelopes.
- Push the tray in firmly after loading paper.

Paper recommendations

- Use only recommended paper or specialty media.
- Do not load wrinkled, creased, damp, bent, or curled paper.
- Flex and straighten paper before loading it.



- Do not use paper that has been cut or trimmed by hand.
- Do not mix paper sizes, weights, or types in the same stack.
- Make sure all sizes and types are set correctly in the printer control panel menus.
- Store paper per manufacturer recommendations.