LEXMARK

C935 Series

Maintenance Guide

Contents

Maintaining the printer

Periodically, certain tasks are required to maintain optimum print quality.

Cleaning the exterior of the printer

1   Make sure that the printer is turned off and unplugged from the wall outlet.

> ⚠ **CAUTION—SHOCK HAZARD:** To avoid the risk of electric shock, unplug the power cord from the wall outlet and disconnect all cables to the printer before proceeding.

2   Remove paper from the paper support and paper exit tray.

3   Dampen a clean, lint-free cloth with water.

> **Warning—Potential Damage:** Do not use household cleaners or detergents, as they may damage the finish of the printer.

4   Wipe only the outside of the printer, making sure to remove any ink residue that has accumulated on the paper exit tray.

> **Warning—Potential Damage:** Using a damp cloth to clean the interior may cause damage to your printer.

5   Make sure the paper support and paper exit tray are dry before beginning a new print job.

Storing supplies

Choose a cool, clean storage area for the printer supplies. Store supplies right side up in their original packing until you are ready to use them.

Do not expose supplies to:

- Direct sunlight
- Temperatures above 35°C (95°F)
- High humidity above 80%
- Salty air
- Corrosive gases
- Heavy dust

Conserving supplies

There are some settings you can change from the control panel that will help you conserve toner and paper. For more information, see "Supplies menu," "Quality menu," and "Finishing menu."

If you need to print several copies, you can conserve supplies by printing the first copy and checking it for accuracy before printing the remaining copies.

Checking the status of supplies

A message appears on the display when a replacement supply item is needed or when maintenance is required.

Checking the status of supplies from the control panel

1 Make sure the printer is on and `Ready` appears.

2 From the control panel, press ▼ until √ `Status / Supplies` appears, and then press ✓.

3 Press ▼ until √ `View supplies` appears, and then press ✓.

The status of each supply appears.

Printing a menu settings page

Print a menu settings page to review the status of the supplies.

1 Make sure the printer is on and `Ready` appears.

2 From the control panel, press ⊙.

3 Press ▼ repeatedly until √ `Reports` appears, and then press ✓.

4 Press ▼ repeatedly until √ `Menu Settings Page` appears, and then press ✓.

`Printing Menu Settings` appears. After the menu settings page prints, `Ready` appears.

Checking the status of supplies from a network computer

Note: The computer must be connected to the same network as the printer.

1 Open a Web browser.

2 In the address bar, type the IP address of the network printer (for example,192.264.263.17).

3 Press **Enter**.

The Device Status Page appears. A summary of supply levels is displayed.

Ordering supplies

To order supplies in the U.S., contact Lexmark at 1-800-539-6275 for information about Lexmark authorized supplies dealers in your area. In other countries or regions, visit the Lexmark Web Site at www.lexmark.com or contact the place where you purchased the printer.

Note: All life estimates for printer supplies assume printing on letter- or A4-size plain paper.

Ordering toner cartridges

When `88 Cyan toner low`, `88 Magenta toner low`, `88 Yellow toner low`, or `88 Black toner low` appears, order a new cartridge.

When `88 Replace Cyan toner`, `88 Replace Magenta toner`, `88 Replace Yellow toner`, or `88 Replace Black toner` appears, you *must* replace the specified toner cartridge.

The recommended toner cartridges specifically designed for the printer are:

Part name	Part number
Cyan High Yield Toner Cartridge	C930H2CG
Magenta High Yield Toner Cartridge	C930H2MG
Yellow High Yield Toner Cartridge	C930H2YG
Black High Yield Toner Cartridge	C930H2KG

Ordering photoconductors

When `84 Black pc unit life warning` or `84 color pc unit life warning` appears, order replacement photoconductor(s).

Part name	Part number
Single PC Unit	C930X72G
3 Pack of PC Units	C930X73G

Ordering staple cartridges

When `Staples <x> low or missing` appears, order the specified staple cartridge. When `Staples <x> empty or misfed` or `Load staples <x>` appears, replace the specified staple cartridge.

See the illustrations inside the stapler finisher door for more information.

| Part name	Part number
Staple Cartridges–3 pack (Staples G5)	25A0013
Advanced Booklet Staples (Staples G11 and Staples G12)	21Z0357

Ordering a waste toner box

When `82 Waste toner box nearly full` appears, order a replacement waste toner box. The waste toner box *must* be replaced when `82 Replace waste toner box` appears.

| Part name	Part number
Waste Toner Box	C930X76G

Replacing supplies

Replacing the waste toner box

Replace the waste toner box when **82 Replace waste toner box** appears. The printer will not continue printing until the waste toner box is replaced.
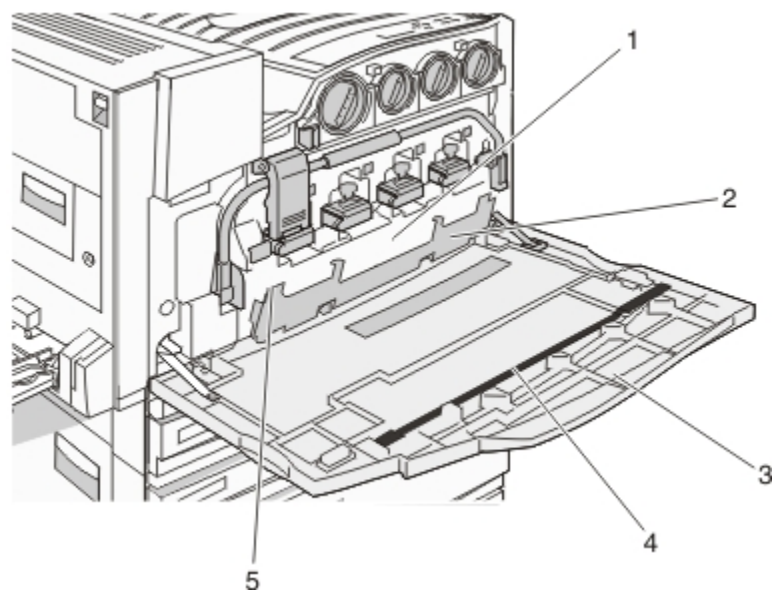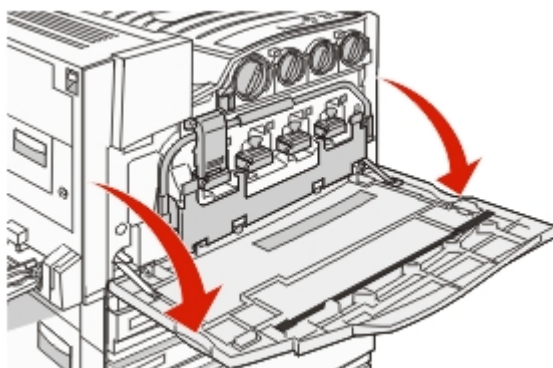

1	Waste toner box
2	Door E6
3	Door E
4	Printhead lens cleaner
5	E6 Door tab

1 Unpack the replacement waste toner box and accessories.
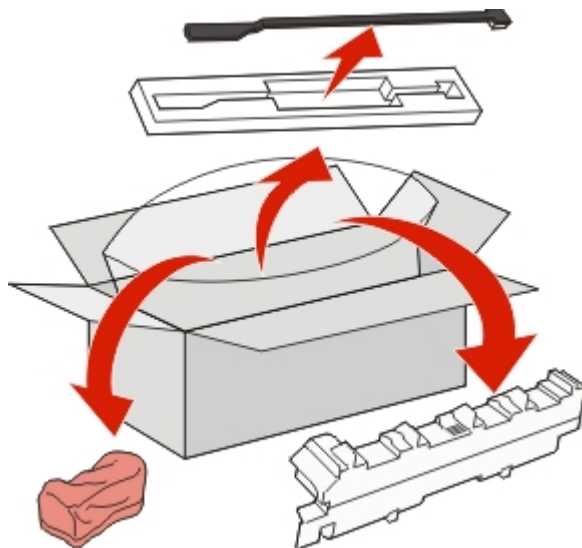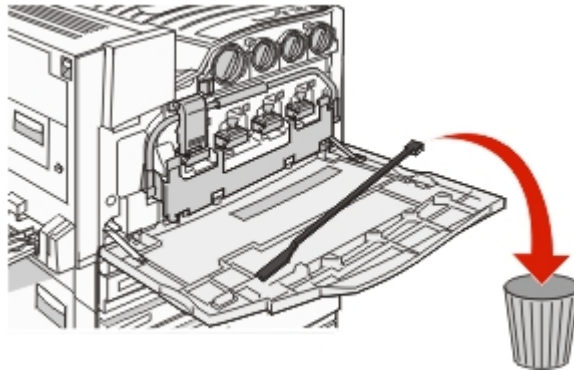
2 Open Door E (front printer door).

Warning—Potential Damage: To avoid overexposing the photoconductors, do not leave the door open for more than 10 minutes.

3 Grasp the E6 Door tab, and then push the door down.
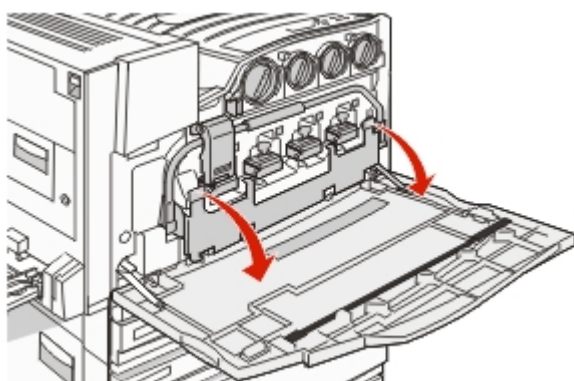
4 Remove the old printhead lens cleaner from Door E, and then discard it.

5 Remove the waste toner box.
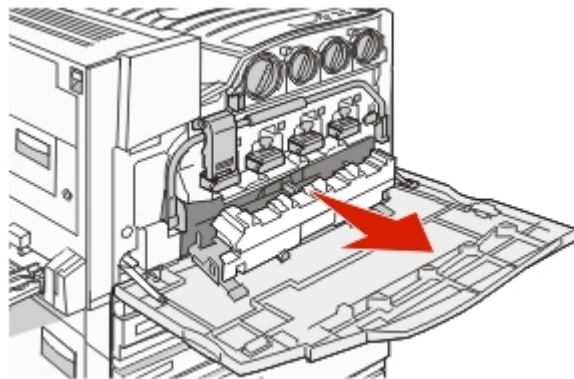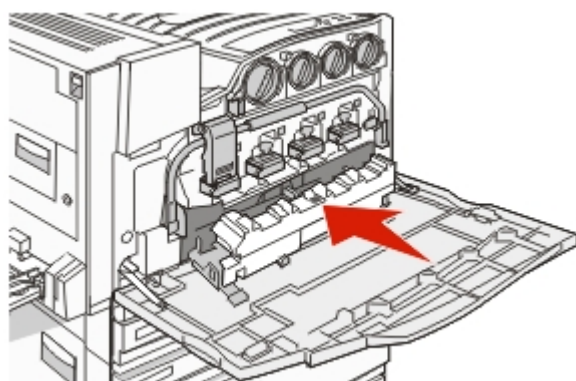

6 Place the plastic cover over the waste toner box.
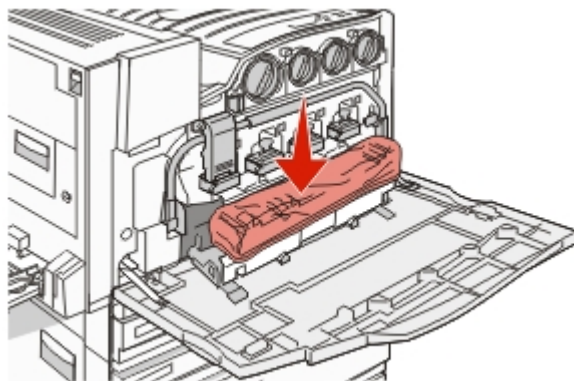
7 Place the waste toner box in the recycling bag.
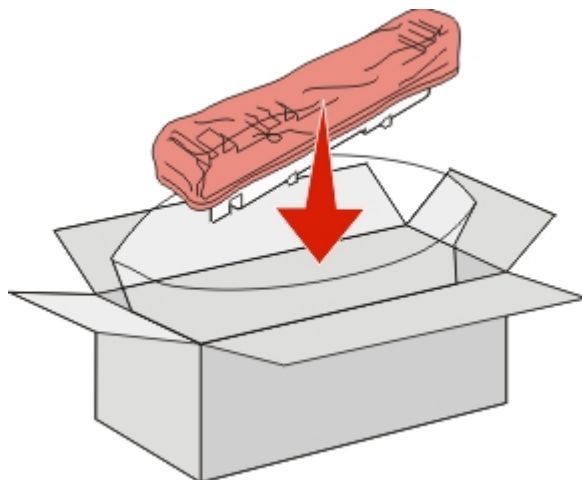
8 Use the new printhead lens cleaner to clean the printhead lenses.
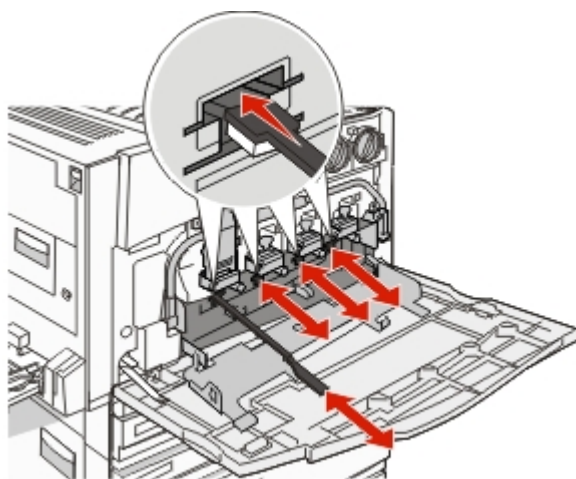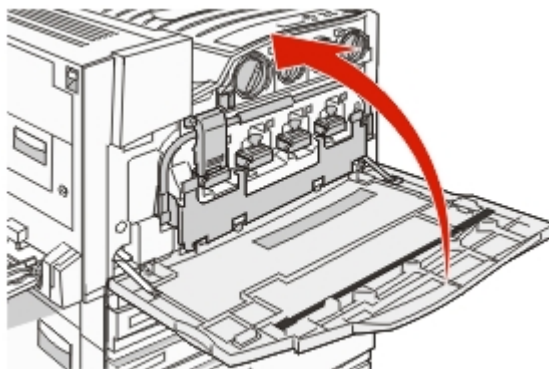
9 Insert the new waste toner box.

10 Place the new printhead lens cleaner in the notches of Door E.
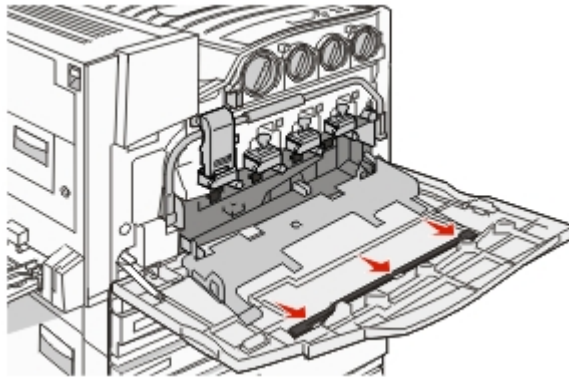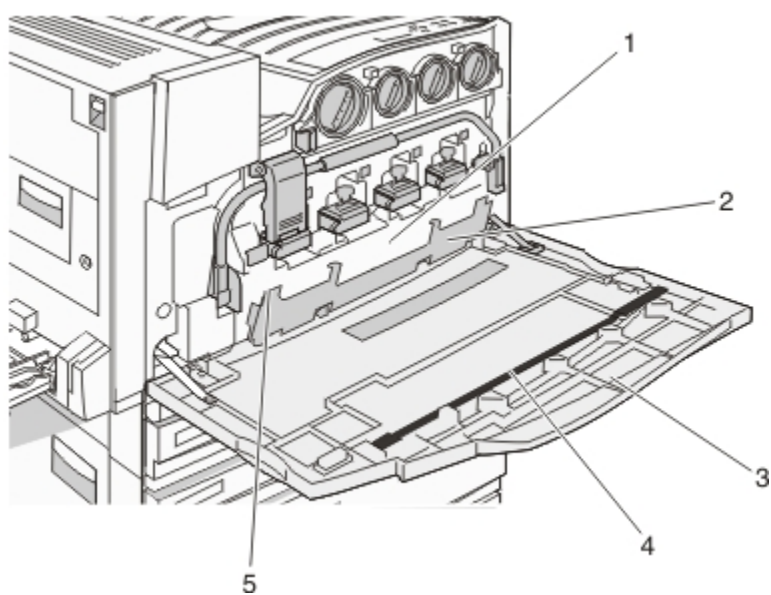

11 Close Door E6.
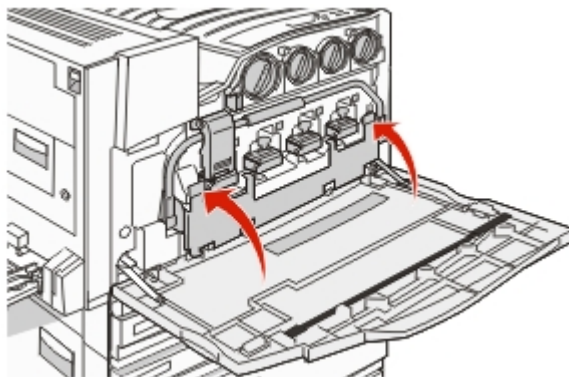
12 Close Door E.

13 Remove all paper from the printer paper path.

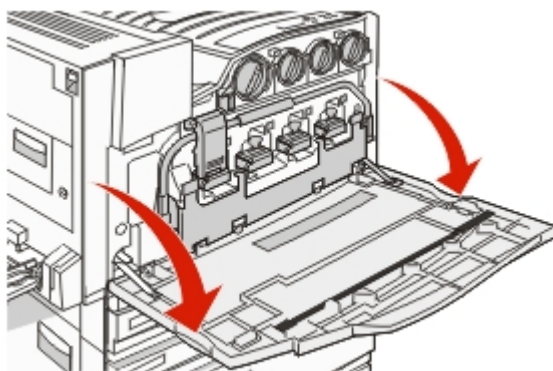Visit **www.lexmark.com/recycling** to learn how to recycle the waste toner box.

Cleaning the printhead lenses

Clean the printhead lenses when you replace the waste toner box or when you encounter print quality problems.
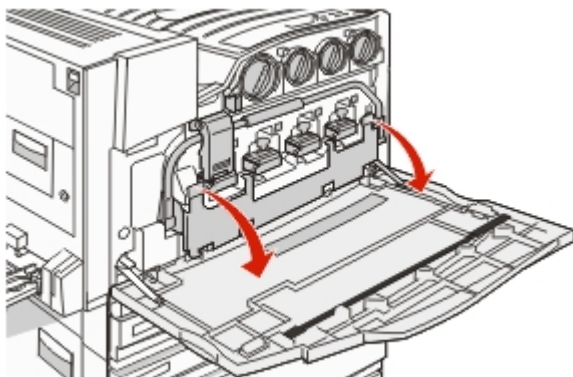
1	Waste toner box
2	Door E6
3	Door E (front door)
4	Printhead lens cleaner
5	E6 Door tab

1 Open Door E (front door).
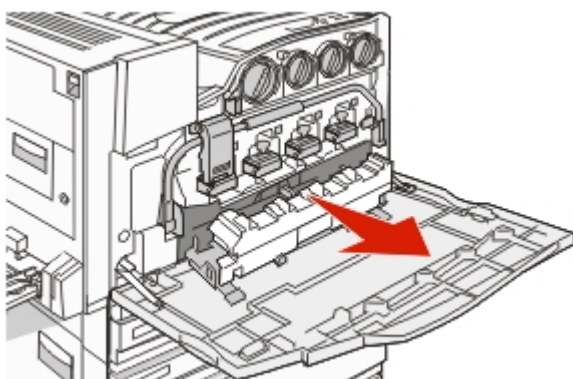

Warning—Potential Damage: To avoid overexposing the photoconductors, do not leave the door open for more than 10 minutes.

Maintaining the printer

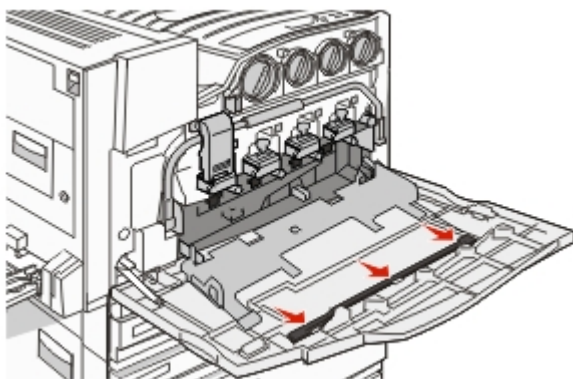**2** Grasp the E6 Door tab, and then push the door down.
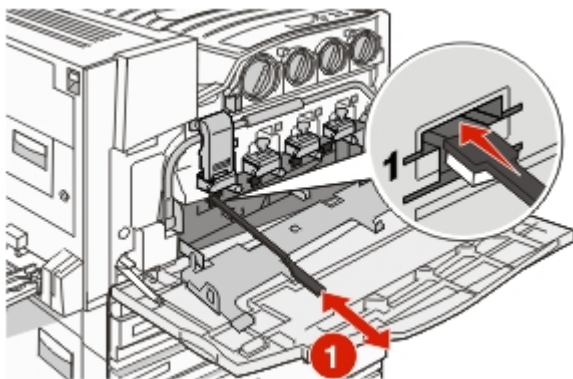

3 Remove the waste toner box.

4 Locate and remove the printhead lens cleaner from Door E.

Note: If you are replacing the waste toner box, use the printhead lens cleaner that shipped with it.
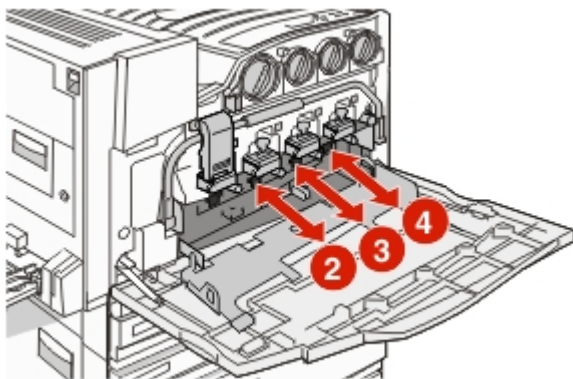
5 Insert the padded tip of the printhead lens cleaner into the first printhead lens opening.
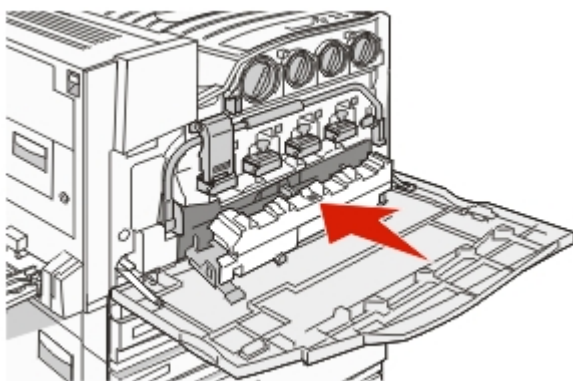

6 Push the printhead lens cleaner all the way to the back of the lens, and then pull it out.
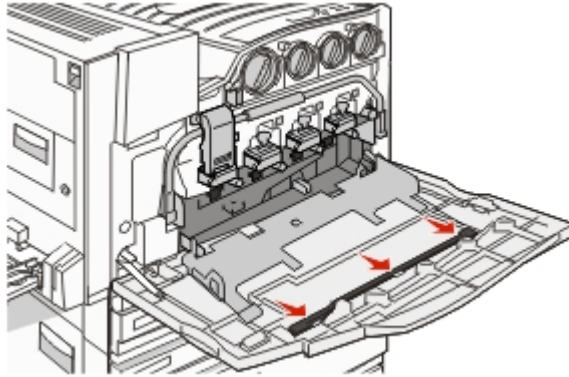
7 Clean the remaining three printhead lenses.
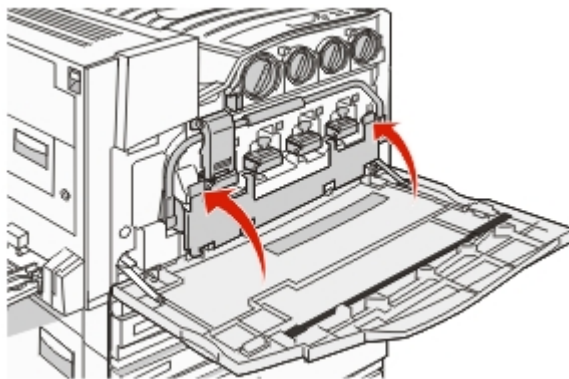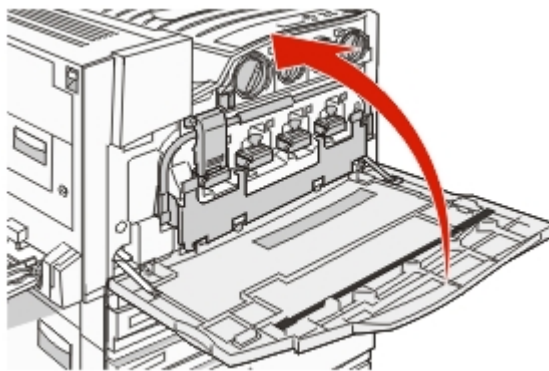

8 Insert the waste toner box.

9 Place the printhead lens cleaner in the notches of Door E.
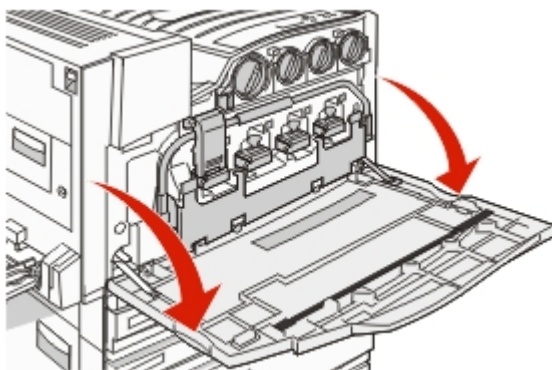

10 Close Door E6.

11 Close Door E.
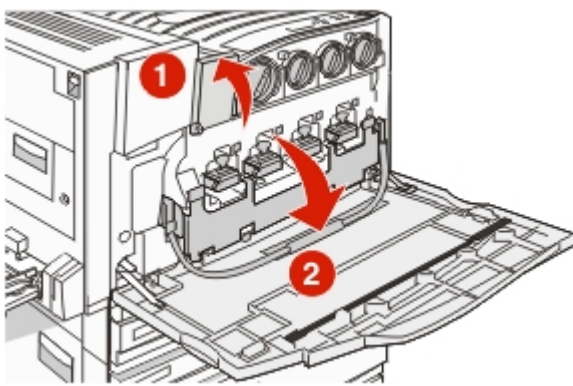
Replacing a photoconductor

Replace the black photoconductor when **`84 Replace black pc unit`** appears. Replace the cyan, magenta, and yellow photoconductors when **`84 Replace color pc units`** appears.

1 Open Door E (front printer door).

> **Warning—Potential Damage:** To avoid overexposing the photoconductors, do not leave the door open for more than 10 minutes.

2 Release the bar by pressing the E5 button located on the bottom of the E5 latch, lift the E5 latch, and then press the bar down.
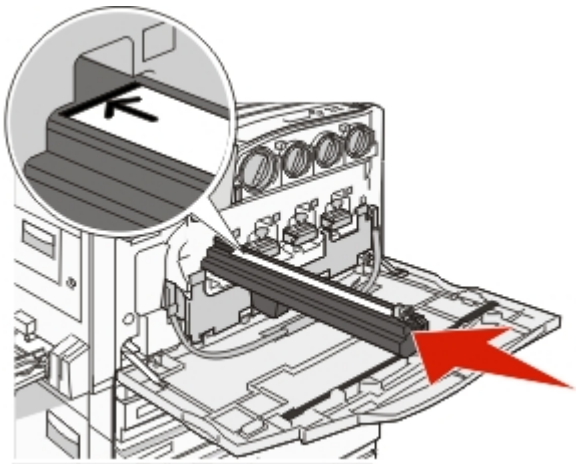

3 Remove the photoconductor(s) specified on the display.

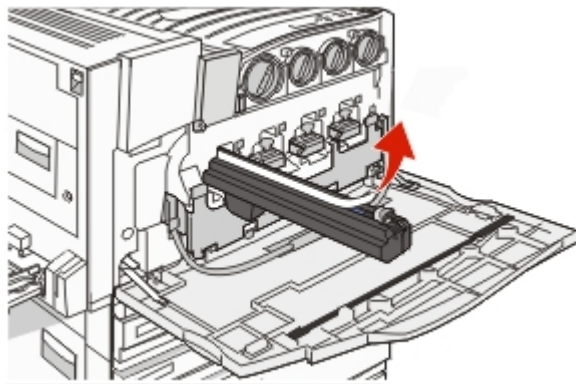| Photoconductor color	Opening name
Black	E1
Cyan	E2
Magenta	E3
Yellow	E4
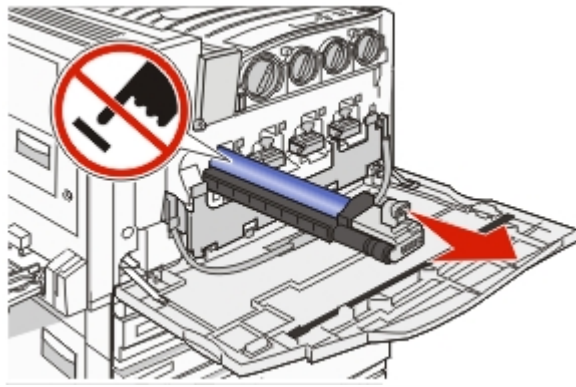
4 Unpack the replacement photoconductor.

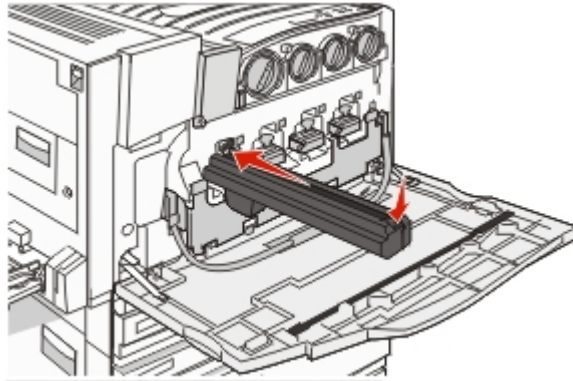**5** Align and insert the end of the photoconductor.

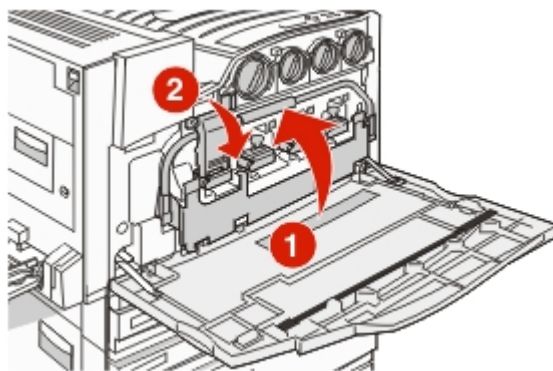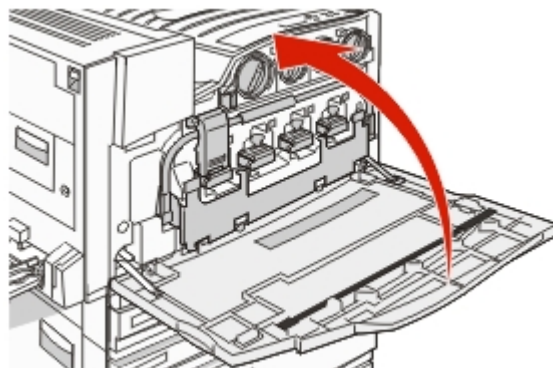**6** Remove the tape from the top of the photoconductor.

7 Press the button forward to insert the photoconductor while removing the casing.

8 Lift the bar up, and then press latch E5 down so that it holds the bar in position.

**9** Close Door E.

Replacing a toner cartridge

Replace the specified toner cartridge (cyan, magenta, yellow, or black) when **88 Replace <color> toner** appears. The printer will not continue printing until the specified cartridge is replaced.

1 Make sure the printer is on and **Ready** or **88 Replace <color> toner** appears.

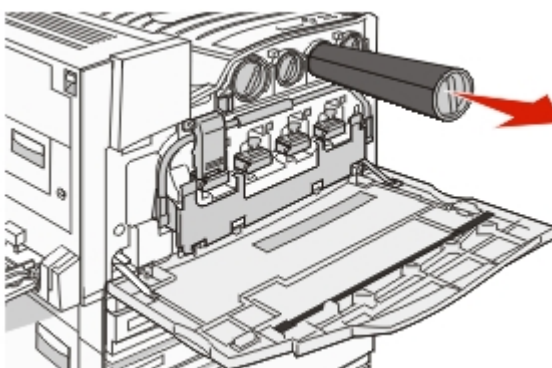**2** Unpack the new cartridge, and set it near the printer.

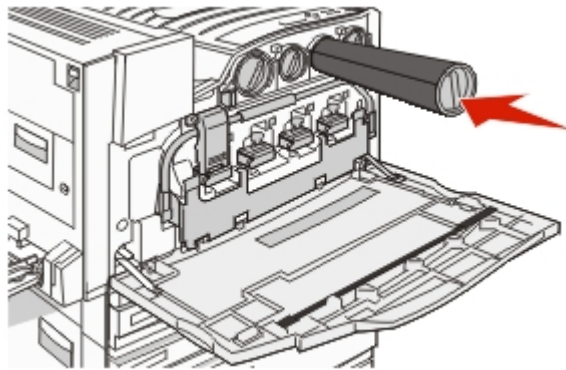**3** Open Door E (front printer door).
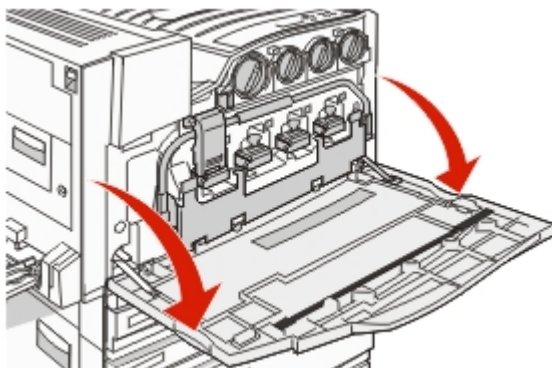
4 Unlock the specified cartridge by turning the cartridge counterclockwise until the arrow-shaped handle points toward the unlock symbol.
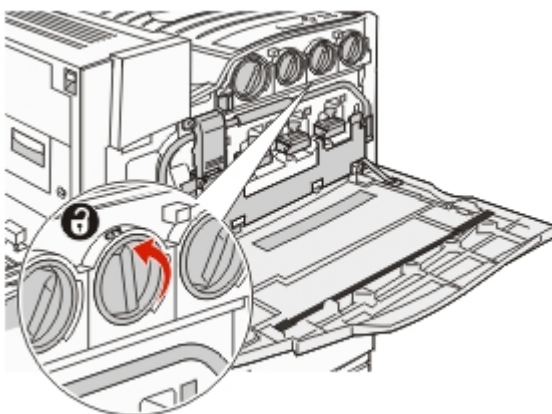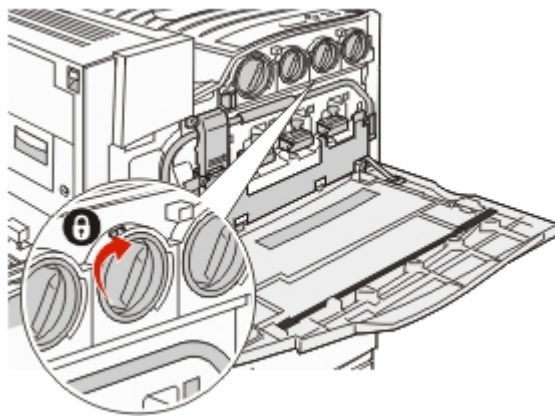

5 Remove the cartridge by gently pulling it away from the printer.

6 Align the arrow-shaped handle with the unlock symbol, and then insert the toner cartridge all the way into the opening.

7 Lock the cartridge by turning the arrow-shaped cartridge handle clockwise until it points toward the lock symbol.

8 Close Door E.
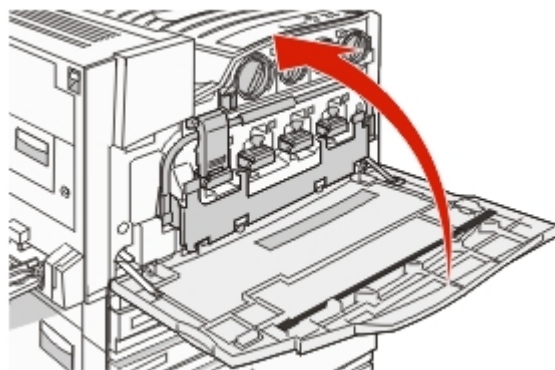
Recycling Lexmark products

To return Lexmark products to Lexmark for recycling:

1 Visit our Web site at **www.lexmark.com/recycle**.

2 Find the product type you want to recycle, and then select your country from the list.

3 Follow the instructions on the computer screen.

Moving the printer

Before moving the printer

⚠ **CAUTION—POTENTIAL INJURY:** The printer weighs 201 lb (91.2 kg); therefore, it requires at least four people or a properly rated mechanical handling system to lift it safely. Use the handholds on the sides of the printer to lift it, and make sure your fingers are not under the printer when you set it down. Disconnect all cords and cables from the printer before moving it.

Follow these guidelines to avoid personal injury or printer damage:

- Use at least four people or a properly rated mechanical handling system to lift the printer.
- Turn the printer off using the power switch, and then unplug the power cord from the wall outlet.
- Disconnect all cords and cables from the printer before moving it.
- Remove all printer options before moving the printer.

Warning—Potential Damage: Damage to the printer caused by improper moving is not covered by the printer warranty.

Moving the printer to another location

The printer and options can be safely moved to another location by following these precautions:

- Any cart used to move the printer must have a surface able to support the full footprint of the printer. Any cart used to move the options must have a surface able to support the dimensions of the options.
- Keep the printer in an upright position.
- Avoid severe jarring movements.

Setting the printer up in a new location

For a basic printer, or a printer with an optional finisher installed, allow the following *recommended* amount of space around the printer:
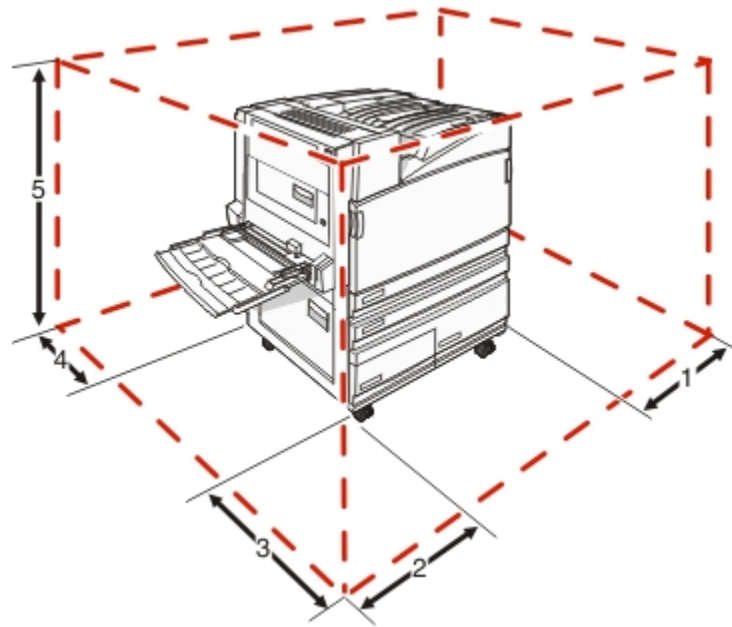
1	2 in. (50 mm)
2	2.7 ft (825 mm)
3	1.4 ft (418 mm)
4	4 in. (100 mm)
5	2.3 ft (693 mm)

Shipping the printer

When shipping the printer, use the original packaging or call the place of purchase for a relocation kit.