

# Media guide

The printer supports the following paper and other specialty media sizes. Select custom sizes up to the maximum specified for the Universal setting.

## Paper sizes supported by the printer

Paper size	Dimensions	520-sheet trays (standard or optional)	High capacity feeder	Multipurpose feeder	Duplex unit
<b>A3</b>	297 x 420 mm (11.7 x 16.5 in.)	✓	X	✓	✓
<b>A4</b>	210 x 297 mm (8.3 x 11.7 in.)	✓	✓	✓	✓
<b>A5<sup>1</sup></b>	148 x 210 mm (5.8 x 8.3 in.)	✓	X	✓	X
<b>Executive</b>	184 x 267 mm (7.3 x 10.5 in.)	X	X	✓	✓
<b>Folio</b>	216 x 330 mm (8.5 x 13 in.)	✓	X	✓	✓
<b>JIS B4</b>	257 x 364 mm (10.1 x 14.3 in.)	✓	X	✓	✓
<b>JIS B5</b>	182 x 257 mm (7.2 x 10.1 in.)	✓	✓	✓	✓
<b>Legal</b>	216 x 356 mm (8.5 x 14 in.)	✓	X	✓	✓
<b>Letter</b>	216 x 279 mm (8.5 x 11 in.)	✓	✓	✓	✓
<b>Statement<sup>1</sup></b>	140 x 216 mm (5.5 x 8.5 in.)	✓	X	✓	X
<b>Tabloid</b>	279 x 432 mm (11 x 17 in.)	✓	X	✓	✓
<b>Universal</b>	100 x 148 mm (3.9 x 5.8 in.) up to 305 x 483 mm (11.7 x 19 in.) <sup>2</sup>	X	X	✓	✓
<b>7 3/4 Envelope (Monarch)</b>	98 x 191 mm (3.9 x 7.5 in.)	X	X	✓	X

<sup>1</sup> The printer cannot simultaneously sense A5 and statement paper sizes. From the Size Sensing menu, specify which size you want the printer to detect. This setting applies to all automatic trays except the multipurpose feeder. The multipurpose feeder can support both sizes.

<sup>2</sup> Measurements apply to simplex (one-sided) printing only. For duplex (two-sided) printing, the minimum size is 140 x 148 mm (5.5 x 5.8 in.) and the maximum size is 297 x 432 mm (11.7 x 17 in.).

Paper size	Dimensions	520-sheet trays (standard or optional)	High capacity feeder	Multipurpose feeder	Duplex unit
<b>B5 Envelope</b>	176 x 250 mm (6.9 x 9.8 in.)	<b>X</b>	<b>X</b>	✓	<b>X</b>
<b>C5 Envelope</b>	162 x 229 mm (6.4 x 9 in.)	<b>X</b>	<b>X</b>	✓	<b>X</b>
<b>9 Envelope</b>	98 x 225 mm (3.9 x 8.9 in.)	<b>X</b>	<b>X</b>	✓	<b>X</b>
<b>10 Envelope</b>	105 x 241 mm (4.1 x 9.5 in.)	<b>X</b>	<b>X</b>	✓	<b>X</b>
<b>DL Envelope</b>	110 x 220 mm (4.3 x 8.7 in.)	<b>X</b>	<b>X</b>	✓	<b>X</b>

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## Storing paper

Use these paper storage guidelines to help avoid jams and uneven print quality:

- For best results, store paper where the temperature is 21°C (70°F) and the relative humidity is 40%. Most label manufacturers recommend printing in a temperature range of 18 to 24°C (65 to 75°F) with relative humidity between 40 and 60%.
- Store paper in cartons when possible, on a pallet or shelf, rather than on the floor.
- Store individual packages on a flat surface.
- Do not store anything on top of individual paper packages.

## Avoiding jams

The following hints can help you avoid jams:

- Use only recommended paper or specialty media.

For more information, see the *Card Stock & Label Guide* available on the Lexmark Web site at [www.lexmark.com/publications](http://www.lexmark.com/publications).

- Do not load too much paper. Make sure the stack height does not exceed the indicated maximum height.
- Do not load wrinkled, creased, damp, or curled paper.
- Flex, fan, and straighten paper before loading it.
- Do not use paper that has been cut or trimmed by hand.
- Do not mix paper sizes, weights, or types in the same stack.
- Store the paper in an appropriate environment.
- Do not remove trays while the printer is printing. Wait for **Load tray <x>** or **Ready** to appear before removing a tray.
- Do not load the manual feeder while the printer is printing. Wait for **Load Manual feeder with <x>** to appear.
- Push all trays in firmly after loading paper.

- Make sure the guides in the trays are properly positioned, and are not pressing too tightly against the paper.
- Make sure all paper sizes and paper types are set correctly in the control panel menu.
- Make sure all printer cables are attached correctly. For more information, see the setup documentation.