

Print defects guide

Repeating defects measurements

Match a set of repeating defects on a print job to the marks on one of the vertical lines. The line that best matches the defects on the print job indicates which particular part is causing the defect.

Note: Make sure the current selection in the printer for Scale to Fit in the PDF menu is set to No for the rulers to be printed at the correct size.

Change the imaging unit if the repeating defects appear in these instances:

- every 41 mm (1.61 inches) of the page
- every 75 mm (2.95 inches) of the page

Change the fuser if repeating defects appears on every 141 mm (5.55 inches) of the printed page.

Change the transfer module if repeating defects appears on every 38 mm (1.5 inches) of the printed page.

Note: The printer has four imaging units. Replace the imaging unit that has the same color as the repeating print defect.

