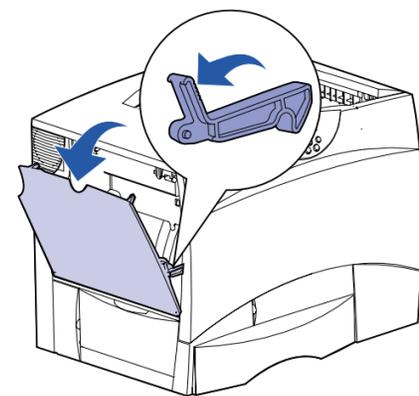


# Lexmark C750 Clearing Jams

When a paper jam occurs, the printer stops operating and displays **2xx Paper Jam** and a message to **Clear Paper Path**.

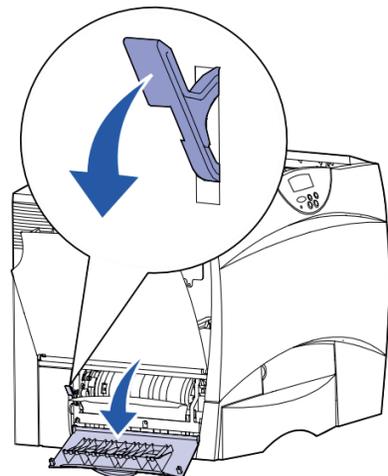
## Clearing the paper path

- 1 If you are using the multipurpose feeder, release the levers on each side of the feeder to open it flat.

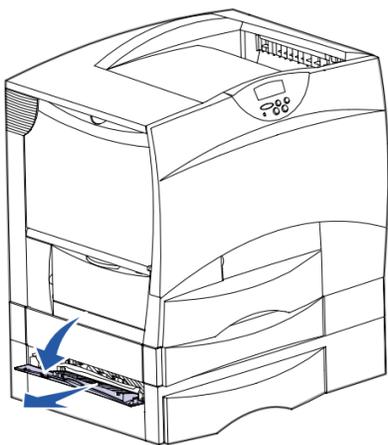


- 2 Remove any jams and return the feeder to its working position.

- 3 Open the left access door. Hold down the lever while removing jams.

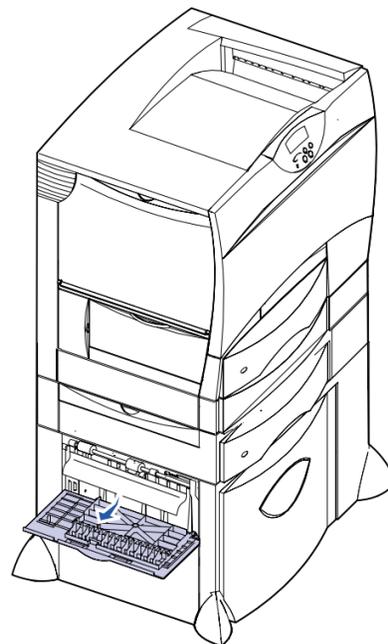


- 4 Close the door.
- 5 Open the 500-sheet drawer access door. Hold the door down while removing jams.



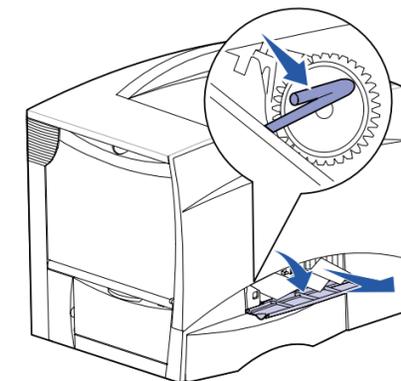
**Note:** Make sure the entire paper stack is loaded correctly and pushed all the way down into the tray.

- 6 Close the door.
- 7 Open the 2000-sheet drawer access door. Pull the jam down and out of the rollers.

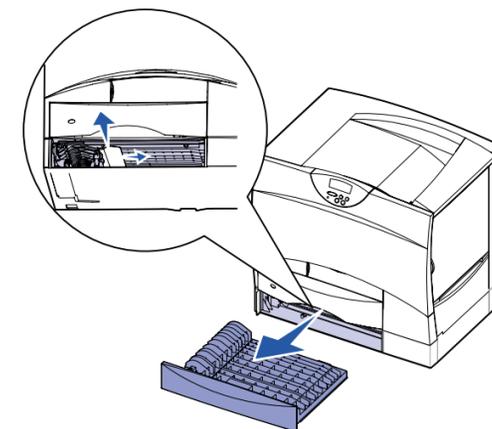


- 8 Close the door.

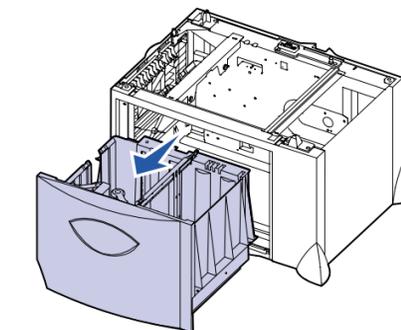
- 9 Open the front access door.
- 10 Hold down the lever in the upper left corner. Remove jams in the rollers under the image transfer unit.



- 11 Open tray 1. Remove any jams.  
**Note:** Make sure the paper is pushed all the way down into the tray.
- 12 Close tray 1.
- 13 Pull the duplex mechanism completely out. Look up inside and remove any paper caught in the rollers.

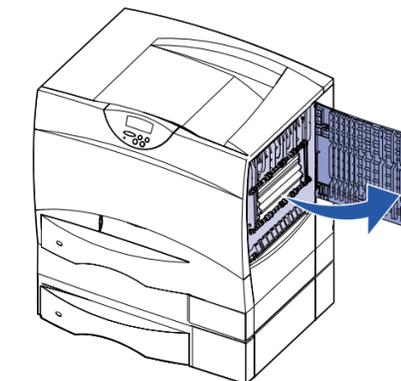


- 14 Reinstall the duplex mechanism in the printer.
- 15 Open trays 2 through 4 (all 500-sheet trays) and remove jams.  
**Note:** Make sure the paper is pushed all the way down into the tray.



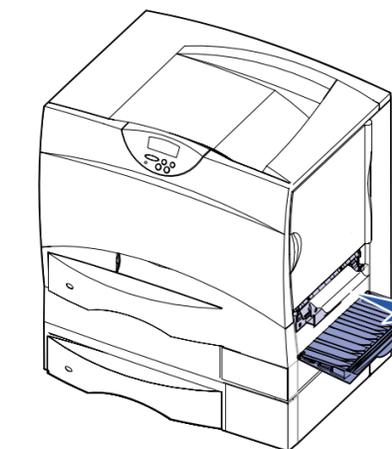
- 16 Close trays 2 through 4.
- 17 Open the 2000-sheet drawer.

- 18 Remove any jams, and then close the 2000-sheet drawer.
- 19 Open the upper right access door.



- 20 Remove jams from the rollers and then close the door.

- 21 Open the lower right access door.



- 22 Remove any jams, and then close the door.

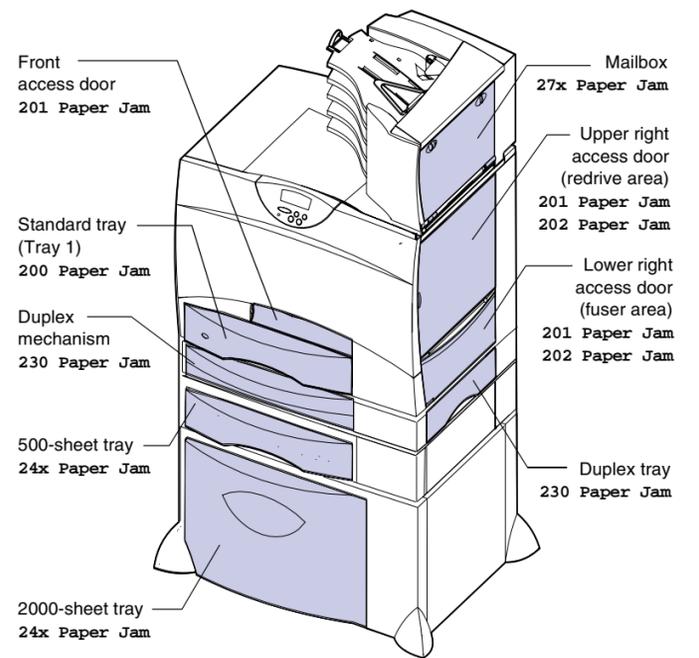
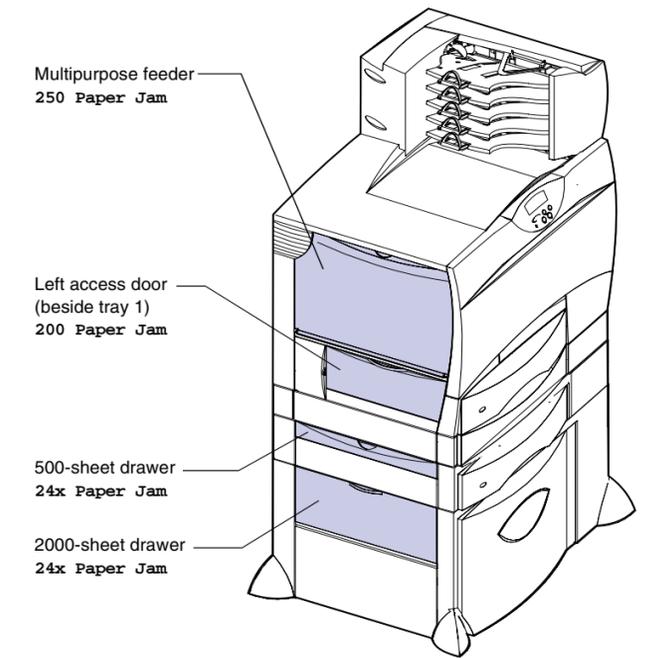
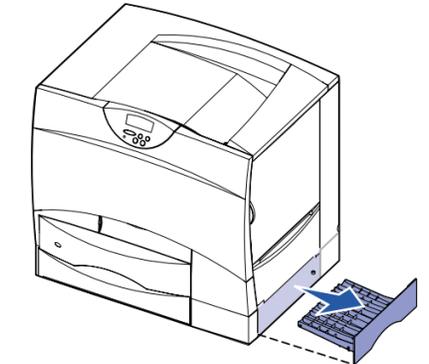


23 Remove the duplex tray.

### Access doors and trays

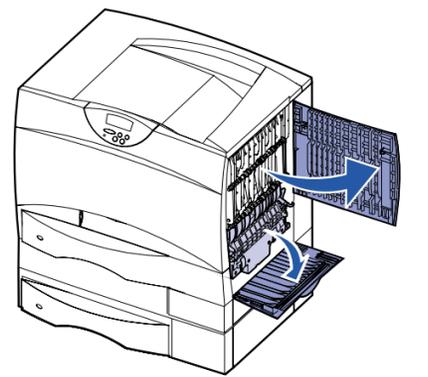
The following illustrations show areas in the printer where jams can occur.

- 24 Remove any jams and then reinstall the tray.
- 25 Make sure all printer covers, doors, and trays are closed. Press **Go** to resume printing.



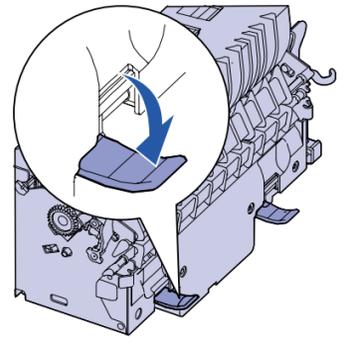
### Clearing fuser jams

- 1 Clear the paper path. If the jam error message persists, go on to step 2.
- 2 Open both the upper right and the lower right access doors.



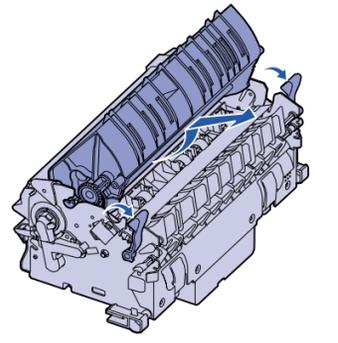
**CAUTION!** The fuser assembly may be hot. Let it cool before continuing.

- 3 Pull down the latches. They slide toward the center to release the fuser.

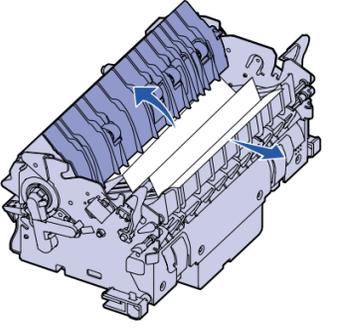


- 4 Pull the fuser out of the printer, and set it on a clean flat surface.

- 5 Unsnap the housing and set it aside.



- 6 Lift up the fuser roller cover and remove the jam.



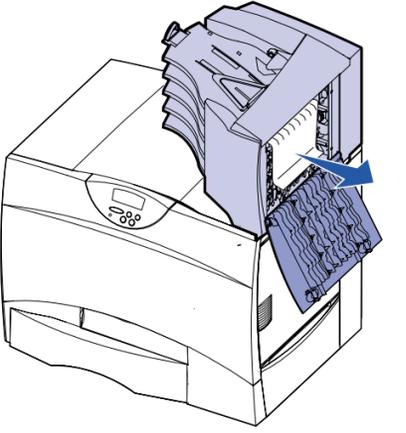
- 7 Close the fuser roller cover.
- 8 Snap the housing back onto the fuser.
- 9 Insert the fuser back into the printer.
- 10 Slide the latches out, and then pull up to refasten them.
- 11 Close the doors.

### Clearing image transfer unit jams

For information about clearing this type of jam, launch the *Lexmark C750 Publications CD*, click **Troubleshooting**, and look for **Clearing image transfer unit jams**.

### Clearing mailbox jams

- 1 Open the rear door of the 5-bin mailbox.



- 2 Pull the jam straight out, and then close the door.

### If you still need help

- 1 Turn the printer off and then back on.
- 2 Contact your administrator or Help desk if you need more assistance.