Clearing Paper Jams
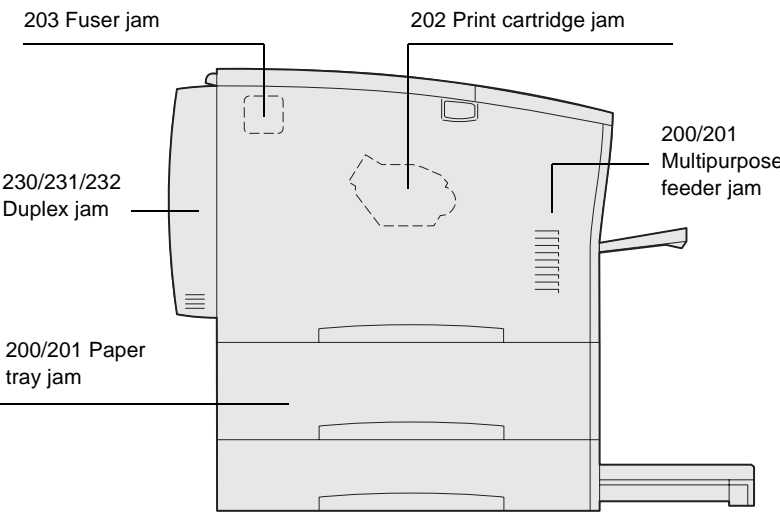
When a jam occurs, the printer displays a `2xx Paper Jam` message and stops printing. Once you clear the jam, open and close the top cover to clear the message and resume printing.

203 Fuser jam

202 Print cartridge jam

230/231/232 Duplex jam

200/201 Multipurpose feeder jam

200/201 Paper tray jam

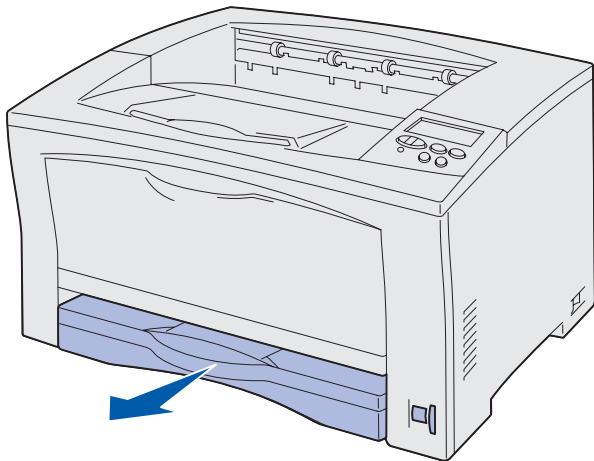## Clearing 200/201 jams from the paper tray or multipurpose feeder

A `200 Paper Jam` may occur when the printer is turned off while a job is printing.

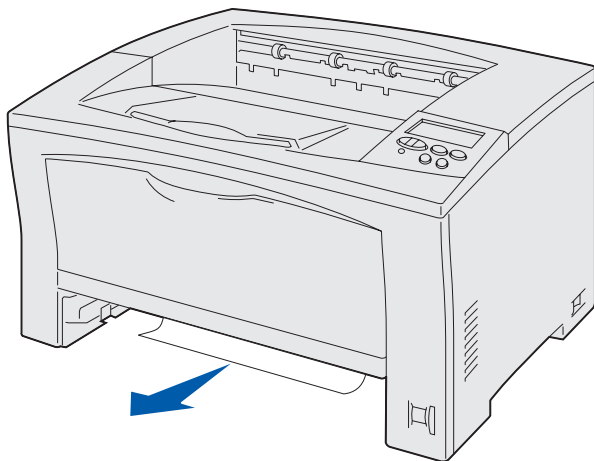A `201 Paper Jam` occurs when paper does not feed correctly from the tray or multipurpose feeder.

Clearing jams from the paper tray

Paper may get jammed in the tray or lodged behind the tray. To clear the jam:

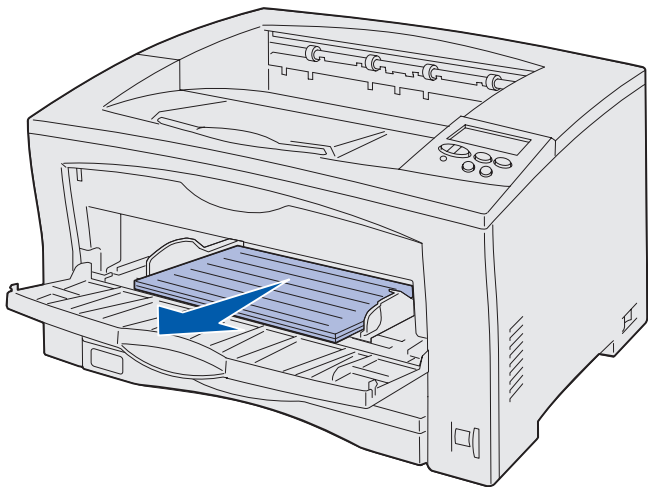1 Pull out the tray the printer is using for the current job, and then remove the tray cover.

2 If the paper is jammed in the tray, remove it.
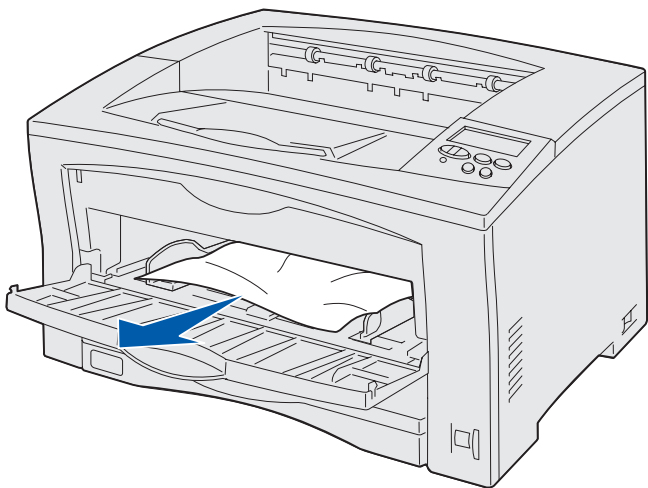3 Check inside the tray area for any jammed paper and remove it.

4 Replace the cover, and then reinsert the tray.
5 Open and close the top cover to clear the message.

Clearing jams from the multipurpose feeder

1 Open the multipurpose feeder and remove any paper from the tray.

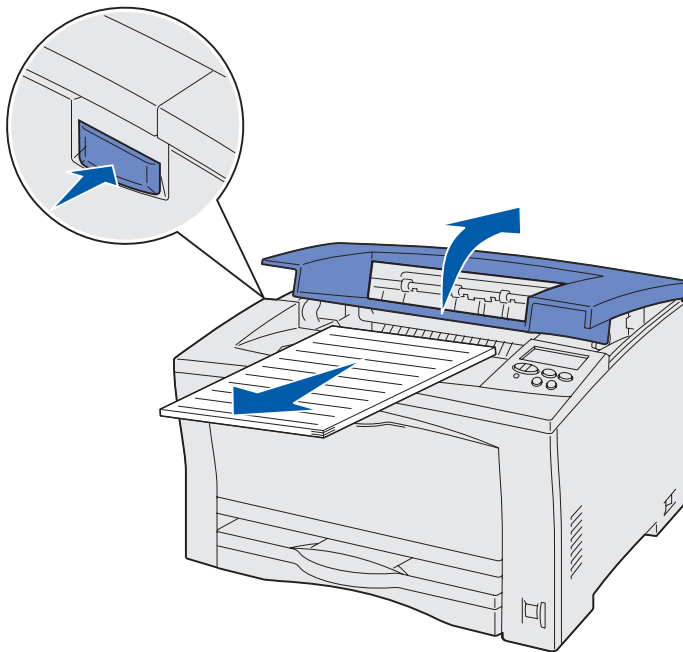2 If paper is jammed inside the multipurpose feeder, remove it.

3 Open and close the top cover to clear the message.

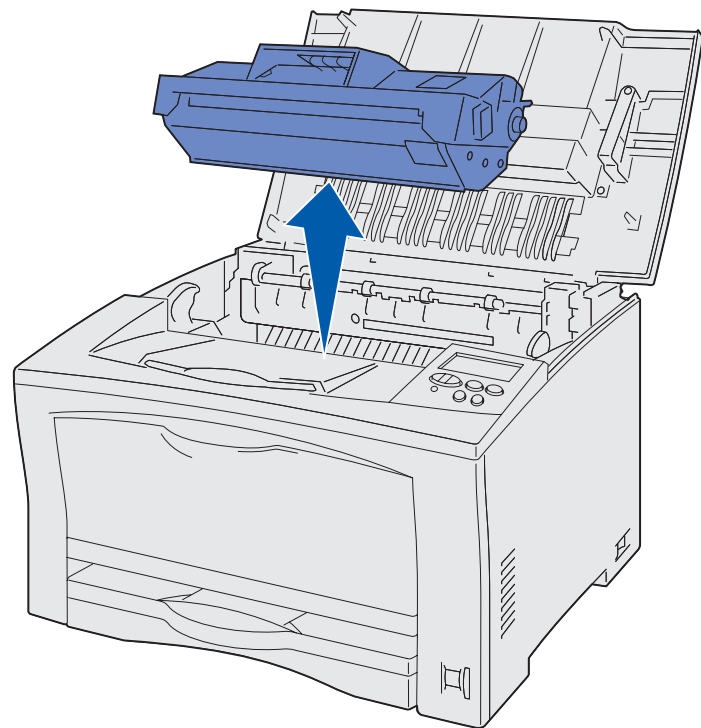## Clearing 202 jams from the print cartridge

A `202 Paper Jam` occurs after paper has left the paper tray but has not reached the fuser.
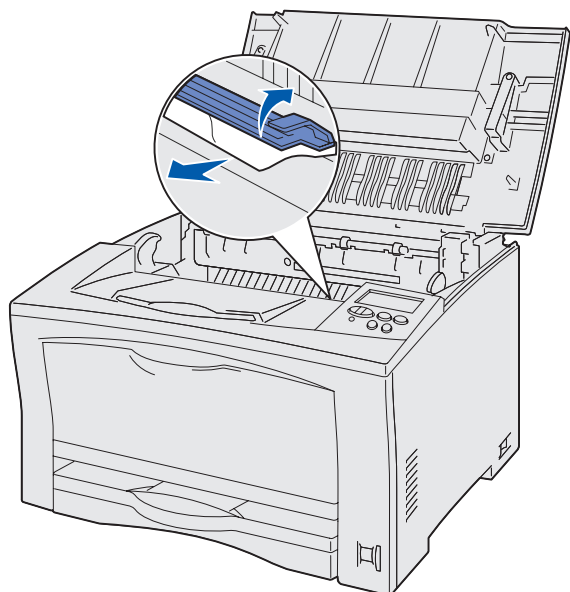
To clear the jam:

1 Remove any paper in the output tray.
2 Press the release button on the left side of the printer to open the top cover.

3 Remove the print cartridge, and then set it aside.

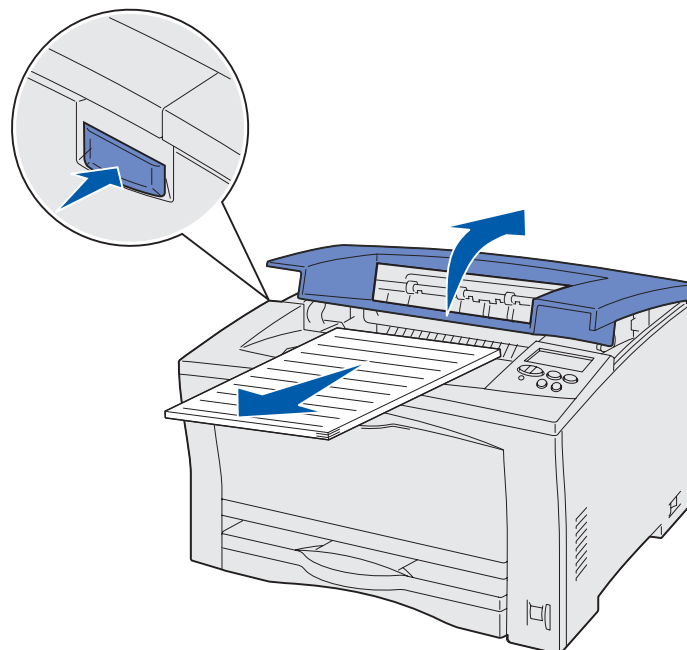**4** Open the print cartridge paper guide lever and remove any jammed paper.

5 Close the print cartridge paper guide lever.

6 Reinsert the print cartridge.

7 Close the top cover to clear the message.

Clearing 203 jams from the fuser

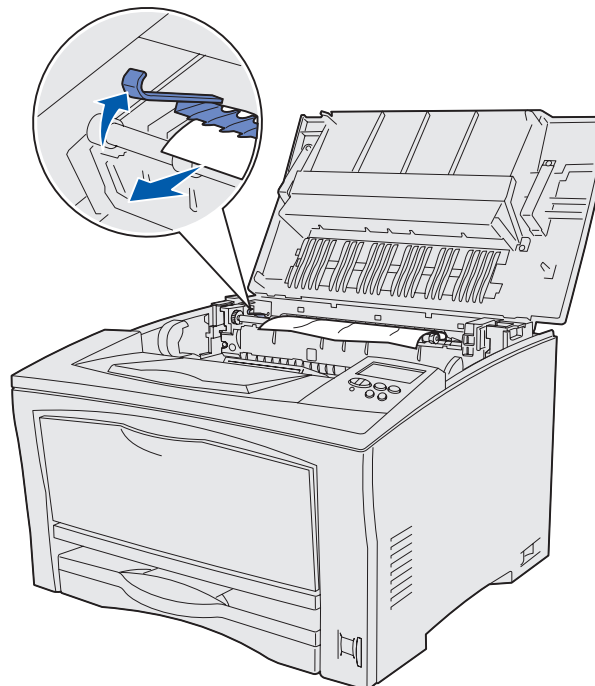A `203 Paper Jam` occurs when paper jams in the fuser.

To clear the jam:

1 Remove any paper in the output tray.

2 Press the release button on the left side of the printer to open the top cover.

CAUTION! The fuser may be hot. Let it cool before continuing.

3 Raise the fuser paper guide and remove any jammed paper.

4 Lower the fuser paper guide.

5 Close the top cover to clear the message.

Clearing 230/231/232 jams from the duplex unit

A `230 Paper Jam` occurs when paper jams at the top of the fuser before going through the duplex upper cover, or jams in the duplex upper cover.
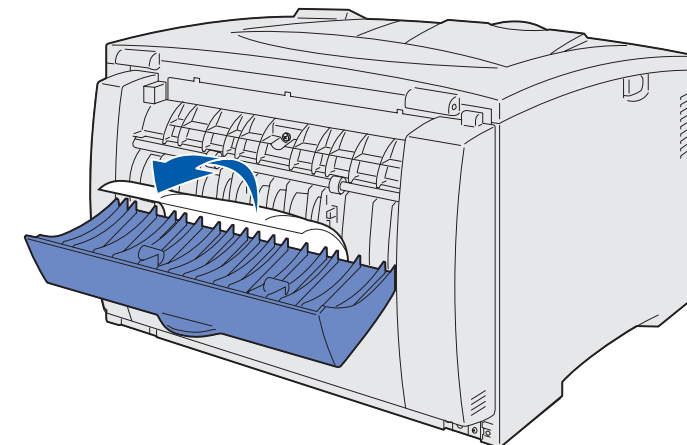
A `231 Paper Jam` occurs when paper has passed through the duplex upper cover and jams in the duplex lower cover.

A `232 Paper Jam` occurs in the duplex lower cover after paper has passed through the duplex lower cover and jams under the print cartridge.
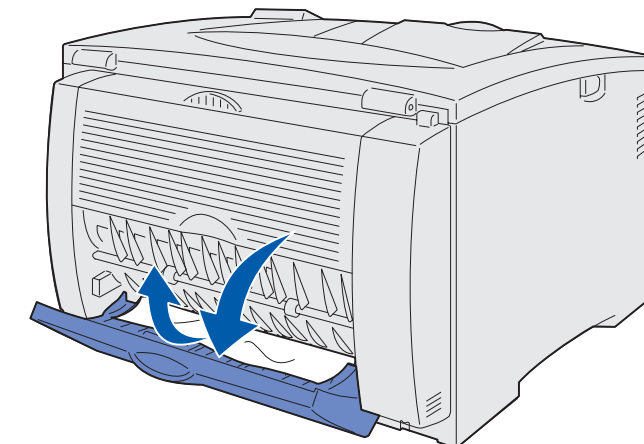
To clear the jam:

1 Check for paper on top of the fuser and remove it.

2 Open the duplex unit upper cover.

3 Check for any jammed paper and remove it.

4 Close the duplex unit upper cover.

5 Open the duplex unit lower cover.

6 Check for any jammed paper and remove it.

7 Close the duplex unit lower cover.

8 Remove the print cartridge and remove any jammed paper.

9 Reinsert the print cartridge.

10 Close the top cover to clear the message.