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How to Download & Install, or Remove the Print Control from Windows Vista and Windows 7

Description:

This document describes how to download the print control on a Windows Vista or Windows 7 client machine. Furthermore the steps to fully remove the downloaded print control are provided.

Overview

Both Windows Vista and Windows 7 have "protected mode" enabled by default in the Internet Explorer settings. This mode prevents the user from being able to successfully download the print control. If the user does not wish to disable the protected mode for all sites, the safest option is to add the website address to the list of trusted sites (by default, protected mode is disabled just for the trusted sites). So if the site is added to the trusted list, the user doesn't need to change any other settings in order to successfully download and use the print control, and doesn't have to disable protected mode everywhere.

Application Component Configuration / Setup:

- Launch Internet Explorer and go to the landing page of the AccessVia web application so that the URL is visible in the address bar, for example: <u>http://test.webdsignshop.com/AccessViaWeb/Web_dSignShop/default.asp</u>
- 2. From the Tools menu, select Internet Options
- 3. Choose Security tab, then Trusted Sites icon (make sure that Enable Protected Mode is unchecked) then click on Sites button



4. Type in the website address seen in your browser, then press Add

✓	You can add ar this zone will us	nd remove webs se the zone's se	ites from this curity settings	zone. A s.	ll websites
Add this	website to the	zone:			¥
http://t	est.webdsign	shop.com/			Add
Websites	:				
ftp://ft	p.accessvia.co	m		 	Remove
http://	10.1.1.14		0		
http://	10.1.2.112				
http://	10.1.2.120			-	

 It is also necessary to explicitly add the (hidden) print URL as a Trusted Site, such as <u>http://print.test.webdsignshop.com/</u>. After entries are successfully added, they should appear in the list of trusted websites in this dialog box.

Internet Options	?	Х
Trusted sites	_ ×	
You can add and remove websites from this zone. All web this zone will use the zone's security settings. Add this website to the zone:	isites i	n
http://print.test.webdsignshop.com	d	
Websites:		
http://test.webdsignshop.com	ove	

6. Press Close, then press OK on the main Internet Options dialog. The user should now be able to download the print control without making any further changes.

Downloading and Installing the AccessVia Print Control:

1. Launch the web application, note that browsing the website does not use the print control. The Print Control Active X download is invoked when first attempting to print or preview any signage from the web application. Choose a sign or batch then Print Selected to see the prompt for download :

Web dSignShop for Delha	ize Batches - Vi II the following	add-on: 'AccessVia Print Contro	l Ver 8.5.260.2' f	rom 'AccessVia, Inc.'. If you trust	the website and the	e add-on and want to install it, click here
dSign Shop [®]	Batches View All	Signs Create New				
Find batches with	Print Item	is in Selected Batches			?	
Find				Numbe	r of Templates: 3	
Current Template	Paper	Paper Description	Template	Template Description	Total signs	
4/\$10	MVPLG MVPMD	MVP On Sale 11x7 MVP On Sale 11x3.5	MVPLG MVPMD	MVP ON SALE 11x7 LAND MVP ON SALE 11x3.5 LAND	1	
	MVPSM	MVP On Sale 5.5x3.5	MVPSM	MVP ON SALE 5.5x3.5 2UP	5	
		Access	Via Print Contro	ol is not installed. Your compute	r or browser secur feature. OK	ity settings may be blocking the installation of this

Click the Active X prompt then select "Install This Add-on for All Users on This Computer". Again user access control will warn you that administrator permissions are required for this operation.

W E B)	Install This Add-on for All Users on This Computer What's the Risk?
CSIGNShop Batches Signs	Information Bar Help

3. After the download succeeds, the print control dialog box will come up on the screen, meaning AccessVia preview and print have now been enabled on this workstation:



Removing the Print Control from Windows 7 machines:

- 1. Pick Manage add-ons from the Tools menu in IE Explorer
- 2. Choose to Show All add-ons

Manage Add-ons						
View and manage your Interr	net Explorer add-ons					
Add-on Types	Name	Publisher	Status	File date	Version	Load time
Stepsing Ste	(Not verified) AccessVia, Inc. AccessVia.PrintControl AccessVia.PrintControl_8_5 Adobe Systems Incompated	(Not verified) AccessVia, Inc. (Not verified) AccessVia, Inc.	Enabled Enabled	7/6/2010 1:58 PM 10/24/2011 3:16 AM	8.3.249.1 8.5.260.1	
A InPrivate Filtering	Shockwave Flash Object	Adobe Systems Incorporated	Enabled	11/18/2011 6:04 AM	11.1.102.55	
	Adobe PDF Link Helper	Adobe Systems, Incorporated	Disabled	1/3/2012 8:16 AM	9.5.0.270	(0.00 s)
	Google Toolbar	Google Inc	Disabled	1/11/2012 2:34 PM	7.2.2427.23	(0.00 s)
	Google Toolbar Helper	Google Inc	Disabled	1/11/2012 2:34 PM	7.2.2427.23	(0.00 s)
	Google Toolbar Notifier BHO Microsoft Corporation	Google Inc	Enabled	1/11/2012 2:36 PM	5.7.7227.11	0.00 s
	SharePoint OpenDocuments Class	Microsoft Corporation	Enabled	3/24/2010 8:22 PM	14.0.4761.1	
	SharePoint Stssync Handler	Microsoft Corporation	Enabled	3/24/2010 8:22 PM	14.0.4761.1	
	Windows Live ID Sign-in Helper	Microsoft Corporation	Disabled	3/28/2011 7:35 PM	7.250.4232.0	(0.03 s)
	Messenger Companion Helper	Microsoft Corporation	Disabled	5/13/2011 2:21 PM	15.4.3538.5	(0.01 s)
,	Groove GFS Browser Helper	Microsoft Corporation	Disabled	6/12/2011 10:15 AM	14.0.6106.0	(0.14 s)
	Groove Folder Synchronization	Microsoft Corporation	Disabled	6/12/2011 10:15 AM	14.0.6106.0	
	Microsoft Silverlight	Microsoft Corporation	Enabled	8/30/2011 3:48 PM	4.0.60831.0	
	Bing Bar	Microsoft Corporation	Disabled	9/22/2010 1:19 PM	6.3.2322.0	(0.05 s)
Show:	Bing Bar BHO	Microsoft Corporation	Disabled	9/22/2010 1:19 PM	6.3.2322.0	(0.03 s)
Currently loader add-ons 🔹 🗸	Search Helper	Microsoft Corporation	Disabled	9/22/2010 12:03 PM	3.0.133.0	(0.23 s)
All add-ons Currently loaded add-ons Run without permission Downloaded controls				10/20/2010 2 12 211		

3. Right click on the AccessVia print control and choose Disable

Name	Publi	sher
(Not verified) AccessVia, Inc.		
AccessVia.PrintControl	Disable	·/· B
Adobe Systems Incorporat	Columns	×
Shockwave Flash Object Adobe Systems, Incorpora	Group By Sort By	+
Adobe PDF Link Helper	Сору	
Google Inc	More Information	

4. Right click on it again and choose **More Information**. Choose Remove all sites, then Click Remove. Windows User Account Control will pop up to ask you if these program changes are authorized to be made, respond Yes.

More Information	
Name:	AccessVia.PrintControl
Publisher:	(Not verified) AccessVia, Inc.
Туре:	ActiveX Control
Status:	Disabled
Version:	8.3.249.1
File date:	
Date last accessed:	Today, January 20, 2012, 2 hours ago
Class ID:	{AC75E0ED-B807-4915-8F2A-C483138FB78E}
Use count:	28
Block count:	5
File:	AccessVia.PrintControl.dll
Folder:	C:\Windows\Downloaded Program Files
<u>С</u> ору	
You have approved this a	add-on to run on the following websites:
	/
<u>Remove all sites</u>	nove the add-on from all websites. 'Allow on all sites' will allow the control to
Remove all sites 'Remove all sites' will ren run on all website	flow on all sites nove the add-on from all websites. 'Allow on all sites' will allow the control to

5. Finally close the dialog box; the print control has been removed.

To verify successful removal, Open Internet Explorer Tools menu, select Internet Options, then Settings (under browsing history)

temet o	puons					
General	Security	Privacy	Content	Connections	Programs	Advanced
Home p	To creater	ate home //www.bi	page tabs, ing.com/	type each add	ress on its o	wn line.
Browsi	na history	Use cu	rrent	Use default	Use	blank
Æ	Delete and we	temporar eb form inf	y files, hist formation.	ory, cookies, s	aved passw	ords,
	Del 📃	ete brows	ing history	on exit Delete	Sett	tings
Search	Chang	e search d	lefaults.		Sett	tings
Tabs -	Chang tabs.	e how wel	bpages are	displayed in	Sett	tings
Appear	rance — Colors	Lang	juages	Fonts	Acces	ssibility
			Ok	Ca	incel	Apply

Then View objects

Temporary Internet Files and History Settings
Temporary Internet Files Internet Explorer stores copies of webpages, images, and media for faster viewing later.
Check for newer versions of stored pages: © Every time I visit the webpage
 Every time I start Internet Explorer Automatically
Never Disk space to use (8-1024MB)
(Recommended: 50-250MB)
C: \Users\sowen\AppData\Local\Microsoft\Windows\Temporary Internet Files\
Move folder View objects View files
History
Specify how many days Internet Explorer should save the list of websites you have visited.
Days to keep pages in history: 20 🗼
OK Cancel

Make sure there's no AccessVia print control entries visible (naming conventions vary by version); also remove any references to PrintPreview.exe, which is also part of the downloaded print control. If you still see AV print control objects, highlight then right-click to Delete entries there. Again, User Access Control will prompt for administrator permissions to delete these files.

m	New folder			
^	Name	Date modified	Туре	
	AccessVia.PrintControl.dll	7/6/2010,2:58 P	M Application e	
	AccessVia.PrintControl.inf	7/6/2010 💰	Scan with Microsof	
	AccessVia.PrintPreview.exe	7/6/2010 🗳	Edit with Notepad++	
	AVP_ES_ES.dll	12/12/20 🦉	Add to archive	
	AVP_ES_MX.dll	12/12/20	Add to "Downloade Compress and emai	
	AVP_FR_CA.dll	12/12/20		
	AVP_IT_IT.dll	12/12/20	Compress to "Downlo	
	AVPrintControl.dll	12/12/20	Send to	
	AVPrintControl.inf	12/12/20	Cut	
	AVPrintpreview.exe	12/12/20	Conv	
	AVPV_ES_ES.dll	12/12/20	сору	
	AVPV_ES_MX.dll	12/12/20	Create shortcut	
-	AVPV_FR_CA.dll	12/12/00	Delete	
	cnsload.inf	5/23/200	Kename	
	🚳 cnsload-3.0.3.406.dll	5/23/200	Properties	
	C DVGenuer dll	2 (2 (2001	riopenies	

Once removed, one should be able to download a new print control provided the site is added as a Trusted Site in Internet Explorer.